



Collaborations

Oklahoma Child Support Services collaborating with Oklahoma employers for reliable, financial security for our children.

Introducing Collaborations

The Oklahoma Employer Services Center values the collaborative relationship between Oklahoma Child Support Services and Oklahoma employers. Together, this partnership enables the state to provide child support services to over 203,000 Oklahoma families. Moreover, approximately 70% of all child support collections are remitted by employers each year. The OKESC celebrates this successful partnership with the introduction of a new, bimonthly employer e-newsletter, *Collaborations*.

Collaborations will bring employers the very latest in child support news, outreach events, information on new document processing trends and much more. The OKESC looks forward to continued collaborations with employers across the state in support of the thousands of Oklahoma families that are served each year.

New Hire Reporting makes good business sense

Keeping one's eye on the bottom line is good business. New Hire Reporting helps recover child support owed, reducing welfare payments and saving millions in Medicaid and other state benefits. It also reduces fraudulent unemployment insurance claims. Federal law requires all employers, regardless of size, to report all new hires, re-hires and employee terminations.

To watch a training video on New Hire Reporting, click on:
<http://video.oucsm.org/2011/06/okesc-11-new-hire/>

To report terminations:
OCSS.Contact.ESC@okdhs.org

To report new hires and re-hires:
<https://www.ok.gov/oesc/newhire/app/index.php>

More OEAC Chapters organizing across Oklahoma

The Oklahoma Employer Advisory Council is picking up more chapters across the state in McAlester, Woodward, Lawton, Edmond/Guthrie and Norman. The primary goal of the Council is to serve as an educational exchange of information between Oklahoma Child Support Services and Oklahoma employers to understand the needs of businesses in working with child support.

Members receive the very latest updates on state and national child support laws and provide input on how to improve child support processes involving businesses. They also contribute to roundtable discussions on specific issues that arise in the processing of New Hire Reporting documentation, income withholding orders and medical support orders. For more information about joining the OEAC, contact Rusty Rasmussen at rustyrasmussen@ou.edu or at (405) 325-9262.

Upcoming Training Opportunities

Oklahoma Employer Advisory Council Meetings

Norman	Aug 16
McAlester	Aug 23
Lawton	Sept 06
Woodward	Sept 20
Edmond/Guthrie	Nov 08

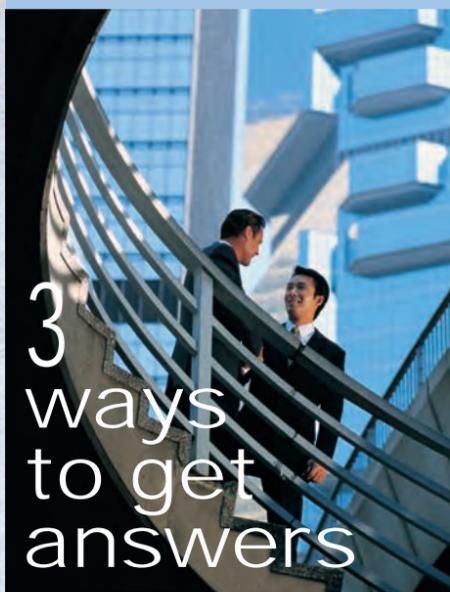
(OEAC meeting times are always 11:15 a.m. to 1:15 p.m. Online registration is available at www.OKESC.org at least two weeks before the meeting date listed above. Venue info. is available at that time.)

Webinar

E-IWO Aug 09

(register now at www.OKESC.org, click on the employer resources tab.)

Questions About Child Support?



1 Telephone (866) 553-2368

Whenever there is a tough question about an income withholding order or a medical support notice, please call the OKESC at (866) 553-2368 between 8:00 a.m. - 5:00 p.m., M-F, except for state holidays. Employers are talking to a highly trained representative literally within seconds of calling the OKESC's toll-free line.

2 Online www.okesc.org

A wealth of information is just a click away at www.okesc.org. The OKESC's website is designed with employers in mind, providing around-the-clock access to the following child support informational and training resources:

- Employer training videos
- Answers to FAQs
- Electronic payment options info.
- Employer outreach events
- OCSS Employer Handbook
- Links to Web Pay & New Hire Reporting

3 In-person

The OKESC provides many opportunities for in-person training through regular employer meetings (such as the Oklahoma Employer Advisory Council) and special events across the state. The OKESC also provides customized onsite training for employers. Call the OKESC marketing team at (866) 553-2368 to request a consultation.

Exhibitors needed for resource fair to address NCP employment barriers

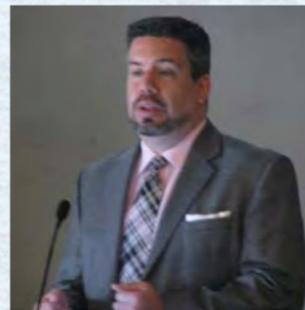
Community resource practitioners and local nonprofits working with underserved populations in the area of self-sufficiency are invited to participate in a Project WIN (Workforce Innovation Now) Employment Resource Fair at the Metro Technology Center's Springlake Campus on August 14, 8:00 a.m. to 4:00 p.m.

The event is geared toward helping 300 non-custodial parents (NCPs) who are either unemployed or underemployed and face multiple employment barriers. The effort is part of Project WIN, a collaboration between OCSS and workforce partners across Oklahoma.

Up to 40 exhibitors are needed to provide counsel in the following areas: health & wellness; housing, food, & clothing assistance; prior arrest or conviction issues; substance abuse recovery; transportation assistance; employment search techniques; job skill training; educational opportunities and interview skills.

Even though Oklahoma has the sixth lowest unemployment rate in the U.S., joblessness and under-employment still affect Oklahoma's NCPs, as does a lack of proper workforce skills, training and higher education, according to Jeff Wagner, programs administrator of OCSS Communications & Community Relations. The Project WIN Resource Fair has been organized to address these barriers as part of a pilot project.

Each booth space is free-of-charge, complete with a table, two chairs and a free lunch for exhibitors. For more information about Project WIN, contact Jennifer Shubert at (405) 522-0670 or by e-mail at Jennifer.ctr.shubert@okdhs.org.



Jeff Wagner, programs administrator of OCSS Communications & Community Relations speaks at a Tulsa OEAC meeting about Project WIN.

Federal e-IWO expert to speak at August 9 Webinar



Bill Stuart
 Federal Office of Child Support

Oklahoma employers have an opportunity to learn how electronic income withholding orders (e-IWO) can save them time, money and resources.

On August 9, Bill Stuart from the Federal Office of Child Support Enforcement will be speaking about the benefits of e-IWO during a Webinar, hosted by the OKESC.

With advances in technology, many states, tribes and territories are opting to send employers an e-IWO instead of a paper form. In turn, employers can also respond electronically. An electronic acknowledgement process enables employers to quickly and efficiently convey the status of the order they have received. These advances will help states know more quickly whether an order has been implemented. Terminations, lump sums and bonuses can also be handled electronically. States and employers utilize standardized layouts, workflows

and processes in transmitting IWOs electronically. The standardized data shared through a portal will ensure uniform IWO data from all the states. By the way, e-IWO is not just for large employers. In fact, a spreadsheet and PDF format is now available for employers who don't have IT resources to program for e-IWO.

Registration for the Webinar is now underway at www.okesc.org, (click on the employer resources tab) or contact Josh Kahoe at joshkahoe@ou.edu.

Oklahoma Child Support Services A division of the Oklahoma Department of Human Services Oklahoma Employer Services Center



Oklahoma Employer Services Center partners with businesses as a resource and provides assistance with processes involving child support services.

www.okesc.org

For questions about processing documents, call (866) 553-2368 or (405) 325-9190 (OKC).

Collaborations is a bimonthly e-publication of the OKESC. For questions, feedback and content suggestions, or to opt out of receiving e-publications, please contact d.collins@ou.edu.