

SFY2012 Year in Review (continued)

CARE COORDINATION FOR DUAL ELIGIBLES

Oklahoma is one of fifteen states that has been awarded a contract to support the design of projects that aim to improve the coordination of care for people with Medicare and Medicaid coverage.

The OHCA proposal involves taking a three pronged approach to determining the most efficient methods of care integration. Each of the three concepts identifies a different aspect of care for the dual eligibles and will be developed to identify the feasibility and effectiveness of each concept. Efforts are underway to receive federal approval for each approach with implementation anticipated in 2013.

- ▶ The first concept describes the “SoonerCare Silver” care coordination program which fully integrates the health services delivery mechanisms for Medicare and SoonerCare. By looking at claims and working with an interdisciplinary care team, this approach creates the ability to better manage a dually eligible member’s care.
- ▶ The second concept involves a partnership with the University of Oklahoma School of Community Medicine at Tulsa. This concept includes incorporating behavioral health and care coordination services, as well as the inclusion of population level clinical analytics and the use of community-level integrated care plans.
- ▶ The third concept looks at the creation of an Integrated Care Sites (ICS) demonstration design that would utilize the proven infrastructure of the Program of All Inclusive Care for the Elderly (PACE) model, while making some modifications to the existing PACE criteria. The PACE model provides an all-inclusive and comprehensive continuum of care designed to maintain and ideally to improve the quality of life for the elderly. The ICS demonstration is an effort to display ways that will enhance the scalability and effectiveness of the PACE model.

QUALITY MEASURE IMPROVEMENTS FOR OHCA’S FOCUS ON EXCELLENCE PROGRAM

The Focus on Excellence (FOE) nursing home rating initiative and quality reimbursement program has been helping consumers make informed decisions along with providing useful information to nursing home managers since 2006. In line with the program’s mission to improve and enhance the overall quality of care being provided in Oklahoma’s nursing home facilities, new performance metrics have been established. This new metric set is more logically organized and better addresses the most important issues of the long-term care community.

The nine new measures are: person-centered care, direct care staffing, resident/family satisfaction, employee satisfaction, licensed nurse retention, CNA retention, distance learning, peer mentoring and leadership commitment.

The information made available by Focus on Excellence is critical to both those who are in need of nursing home care and those who provide services. Data-driven decisions by facility managers and by those making choices about where to get services are the best drivers of improved quality of care.

In addition to the improved quality measures, the program will also see changes resulting in increased precision and fairness in ratings and payment allocation, expanded information to consumers, improved program accountability and a focus on the residents’ personal needs and desires in a home-like atmosphere.

All Oklahoma long-term care facilities are eligible to participate. There are currently 292 homes actively participating. To view more detailed information on the new rating factors, visit www.oknursinghomeratings.com.