



OK FUNDING FOR AT

A GUIDE TO SOLVING THE FUNDING PUZZLE AND RECEIVING
ASSISTIVE TECHNOLOGY IN OKLAHOMA

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Developed by
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- Sharing information about their programs and services;
- Reviewing the information in this document for accuracy;
- Disseminating information in this document for broader use.

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OK FUNDING FOR AT

FOREWORD

OK FUNDING for AT: A Guide to Solving the Funding Puzzle and Getting Assistive Technology in Oklahoma is a collection of process and program information for use by individuals with disabilities, their families, advocates and service providers. We hope this "funding guide" will assist you in your search for funding, make the process easier and aid you in getting the assistive technology you need.

This guide is dedicated to those individuals who work tirelessly to ensure that Oklahomans with disabilities have access to devices and technology that will enhance their independence, productivity, inclusion and quality of life. In addition, we also want to recognize ALL Oklahomans with disabilities, their families and advocates whose hard work and persistence continue to help us in the process of systems change.

Agencies and service providers are currently gaining awareness of assistive technology. Eligibility guidelines, service provision policies and coverage issues are undergoing scrutiny and evaluation. In this era of change and growth, Oklahoma ABLE Tech will closely follow and continue to be actively involved in these changes. The information contained in this guide is the most current. However, it is subject to change at any time. Thus, new information will be contained in future editions of *OK FUNDING for AT*.

This guide describes possible public and private sources of funding and strategies to obtain funding for assistive technology from these sources. It is well organized and designed to be simple to use. It is our hope that *OK FUNDING for AT* will be used to help individuals understand public programs and to assist in identifying potential funding sources. Please share your experiences with us and with others.

We have verified all the sources contained in this guide. However, if you know of other funding sources that are not included in the guide, contact us so we can include this information in our updates. If you have questions during the process of obtaining funding, or know of any information in this guide that needs to be changed or added, call us at the number(s) listed.

Please share your successes and experiences with us and submit copies of your requests for funding so that we can assist others in acquiring assistive technology.

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ABLE Tech INFO-line, Toll Free (888) 885-5588
website: <http://okabletech.okstate.edu>

The Oklahoma ABLE Tech program is designed to make assistive technology devices and services more available and accessible to ALL Oklahomans with disabilities. *OK FUNDING for AT* was produced as part of this effort.

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SECTIONS

Section I:

What is Assistive Technology and Oklahoma ABLE Tech?

Section II:

Developing a Funding Strategy

Section III:

Public Sources of Funding

Section IV:

Private Sources of Funding

Appendices

Appendix A: Laws that Impact AT

Appendix B: Public Agencies – Local Contacts

Appendix C: Private Agencies – Local Contacts

Appendix D: Additional Information Sources

TABLE OF CONTENTS



Section I: Introduction to Assistive Technology & Oklahoma ABLE Tech . . . 1

Section II: Funding Strategy. 5

Section III: Public Sources of Funding 17

Aging Services 19
American Indian Vocational Rehabilitation . 20
DDSD Services 22
Family Support Assistance Program. 23
Head Start/Early Head Start. 25
Indian Health Services. 26
Insure Oklahoma 27
J. D. McCarty Center for Children with Developmental Disabilities 28
Medicaid - ADvantage Services. 29
Medicaid - EPSDT 31
Medicaid - Fee for Service 33
Medicaid - Community Waiver 35
Medicaid - In-Home Support Waiver for Adults (IHSW-A) 37
Medicaid - In-Home Support Waiver for Children (IHSW-C) 39
Medicaid - SoonerCare 41
Medicaid - TEFRA 43
Medicare 45
Oklahoma ABLE Tech. 48
Oklahoma ABLE Tech -Oklahoma Equipment Exchange (OEE). 50
Oklahoma ABLE Tech - Oklahoma AgrAbility Program 51
Oklahoma Department of Career and Technology Education 52
Oklahoma Equipment Distribution Program 54
Oklahoma Library for the Blind & Physically Handicapped. 55
Older Blind Program 56
Senior Citizens Hearing Aid Program 58
Single Family Housing Loan & Grant Program. 59
Social Security Disability Insurance (SSDI) 61
SoonerStart 63
Special Education Services Division - Local Education Agency (LEA) 65
Supplemental Security Income (SSI). 69
Supplemental Security Income Disabled: Children’s Program (SSI-DCP) 72
Supplemental Security Income Work Incentives 73

Supported Employment Program 75
TRICARE 77
Veterans Benefits 79
Vocational Rehabilitation Program - Visual Services 81
Vocational Rehabilitation Program - Vocational Services 84

Section IV: Private Sources of Funding 87

Arthritis Foundation 88
BancFirst Alternative Financing Program (AFP). 89
BancFirst Access Telework Fund (ATF) . . . 91
Centers for Independent Living. 93
Central Oklahoma Association for the Deaf and Hearing Impaired (COADHI) 94
Disabled Children’s Relief Fund. 95
Donna Nigh Foundation 96
Easter Seals of Oklahoma 97
Habitat for Humanity International 98
Hearing Loss Association (HLA) 99
Hearts for Hearing. 100
HIKE Fund 101
Limbs for Life Foundation. 102
Mary K Chapman Ctr for Communicative Disorder 101
Multiple Sclerosis Association 104
Muscular Dystrophy Association 105
National Federation of the Blind 106
National Multiple Sclerosis Society 107
NewView Oklahoma 108
Sertoma Hearing Aid Recycling Program (SHARP) 109
Total Source for Hearing-loss & Access (TSHA) 111
Tulsa Cerebral Palsy Association 112
United Cerebral Palsy of Oklahoma 113
Vehicle Mobility Assistance Program 114

Appendix A: Laws that Impact AT. . . 117

Appendix B: Public Agencies: Local Contacts . . . 131

Appendix C: Private Agencies: Local Contacts . 157

Appendix D: Additional Information Sources . . 165

SECTION I

Introduction to Assistive Technology and Oklahoma ABLE tech

What is Assistive Technology?	2
Types of Assistive Technology	2
What is Oklahoma ABLE Tech?	4

WHAT IS ASSISTIVE TECHNOLOGY?

Assistive technology is devices and equipment designed to make your life easier, or to help you perform specific tasks. If you are one of the 680,000 Oklahomans with disabilities, assistive technology devices becomes the door to opportunity and can assist you in realizing your potential. Technology can be a great enabler and an equalizer of opportunity.

Assistive technology includes any mechanical, electronic or computer-based equipment, non-mechanical or nonelectric aid, or specialized instructional materials that people with disabilities can use to assist them in learning, making their home and/or work environment more accessible, competing in the work force, enhancing their independence or improving their quality of life and full inclusion at home, school, work and in the community. Assistive technology can help people with disabilities function more independently and includes computers, wheelchairs, listening devices, communication devices, environmental controls, ramps and many other devices and modifications.

Assistive technology in the classroom brings children with and without disabilities together to share social and educational experiences. In the office or work setting, assistive technology enables people with disabilities to utilize knowledge and skills to be productive. At home, assistive technology makes life easier and more enjoyable. From simple to complex, assistive devices provide more opportunities and greater personal independence for people with disabilities.

TYPES OF ASSISTIVE TECHNOLOGY (AT)

For the purposes of this guide, the types of AT devices are divided into the following categories. Picture icons have been developed and included to represent each category of AT devices. These categories and icons have been used in this guide to quickly identify what types of AT devices are provided or covered by each funding source for eligible applicants. You may want to refer to this list when using the information on funding sources included in this guide.



Adapted Toys & Games: adapted toys and games for young children such as battery operated toys for use with a single switch, adapted non-mechanical toys, and play boards.



Aids for Daily Living: devices for use in activities of daily living such as eating, bathing, dressing, toileting, grooming, cooking, cleaning, and home maintenance.



Aids for Hearing Impaired: devices for persons who are deaf or hard of hearing such as hearing aids, TDDs, and visual alerting systems.



Aids for Vision Impaired: devices for persons who are blind or visually impaired such as magnifiers, braille, speech output devices, and large print computer screens.



Augmentative Communication: devices that provide a means for expressive and receptive communication for persons with limited speech such as electronic devices with speech output and non-electronic devices (i.e., communication boards).



Computer Applications: devices that enable persons with disabilities to use a computer such as special input devices (i.e., modified or alternate keyboards, switches), alternative access aids (i.e., mouthsticks, light pointers), special output devices (voice, braille), and special software.



Educational Devices & Adaptations: devices and adaptations that enable persons with disabilities of all ages to learn and benefit from educational programs such as computers, page turners and book holders, software, adapted instructional materials, and other modifications of the learning environment.



Environmental Controls: primarily electronic systems that enable someone with limited mobility to control various devices such as appliances, electronic aids, and security systems in his or her home, school, worksite, or other setting.



Home Modifications: structural adaptations and fabrications in the home that remove or reduce physical barriers for an individual with a disability (i.e., ramps, wider doorways, bathroom changes).



Hospital Beds: special beds that allow for adjustments in positioning for persons with physical disabilities.



Medical Devices & Supplies: devices and supplies that are needed for persons with health related conditions; such as, electronic glucose monitors, respirators, suctioning machines, and many other types of devices and related disposable supplies.



Prosthetics & Orthotics: devices that a) replace or substitute for a missing body part such as artificial limbs (prosthetic device) or b) support or enhance the function of a malfunctioning body part such as splints and braces (orthotic device).



Recreation & Leisure Devices: devices and modifications that enable persons with disabilities to participate in a) recreational activities; such as, adapted equipment for water skiing, wheelchair basketball, etc., or b) leisure activities using devices such as braille or large print playing cards or board games, adapted tools for gardening, books on tape, etc.



Seating & Positioning Equipment: individualized modifications to a wheelchair or other seating system to improve body stability and sitting posture, provide trunk and/or head support, and reduce pressure on the skin surface (i.e., cushions, contour seats, lumbar and head supports).



Vehicle Modifications: adapted driving aids such as hand controls, lifts, and modified vans or other motor vehicles used for personal transportation.



Wheelchairs & Mobility Aids: devices to improve personal mobility for persons with physical disabilities; such as, manual and electric wheelchairs, walkers, crutches, motorized scooters, and other utility vehicles.



Worksite & Office Modifications: structural adaptations and fabrications in the worksite that remove or reduce physical barriers for an individual with a disability (i.e., ramps, wider doorways, bathroom changes).

WHAT IS OKLAHOMA ABLE TECH?

Oklahoma ABLE Tech is a service of the Oklahoma State University Seretean Wellness Center, which is the lead agency for the "Tech Act" grant as designated by Governor Frank Keating. The purpose of ABLE Tech is to make assistive technology devices and services more available and accessible to individuals with disabilities and their families. In addition, ABLE Tech collaborates with state agencies and organization to enhance the understanding and access to AT. ABLE Tech is funded under the Assistive Technology Act of 1998, as amended by the U.S. Department of Education, Rehabilitation Service Administration. ABLE Tech is a valuable resource for persons with disabilities, their families, advocates, and service providers. Although Oklahoma ABLE Tech does not purchase or sell AT devices they do provide the following services:

- Device short-term loan program allows individuals to borrow AT in order to "try before you buy". Short-term loans are also beneficial for the purposes of assessment, meeting interim needs when devices need to be repaired and for personnel development activities. ABLE Tech partners with various organizations across the state to make specialized equipment available.
- Device demonstration programs have provided an opportunity to compare the features and benefits of a particular AT device or category of devices for an individual or small group of individuals. The device explorations is designed to support informed decision-making regarding the appropriate purchase of assistive technology.
- An assistive technology "Oklahoma Equipment Exchange" (OEE) Program is a free service to help Oklahomans with disabilities needing assistive technology to find affordable, used adaptive equipment to meet their needs. To buy, donate, or sell used AT call the Oklahoma ABLE Tech INFO-line at 1-888-885-5588 or visit the website at <http://oec.okstate.edu>.
- A low interest bank loan through a partnership with BancFirst and the Oklahoma Assistive Technology Foundation also offers an Alternative Financing Program (AFP). The AFP provides Oklahomans with disabilities or those that have a dependent with a disability the opportunity to borrow money for the purchase of needed AT.
- A low interest bank loan through a partnership with BancFirst and the Oklahoma Assistive Technology Foundation also offers an Access to Telework Fund (ATF) bank loan program. The purpose of the ATF is to provide an opportunity for Oklahomans with disabilities that want to telework to borrow money to purchase computers and other equipment.
- Educational and training workshops on assistive technology to consumers, parents, and professionals that serve individuals with disabilities. Training agency staff development, programs, and services, technical assistance, public/private funding sources, and information technology.
- Assistance to farmers and ranchers through the Oklahoma AgrAbility program. An AgrAbility specialist provides on-site assessments, information, and referral to Oklahoma farmers and ranchers with disabilities to assist them in maintaining their agricultural lifestyle.
- Information and referral services on AT through the Oklahoma ABLE Tech INFO-line at 1-888-885-5588. This service is available to people of all ages with disabilities, their family members, and professionals. INFO-line's resources include a statewide computer database, national resources, a collection of AT catalogs, product literature, and a limited amount of vendor and evaluation information.
- Technical assistance and training on accessible electronic and information technology to state agencies and other public and private entities.

SECTION II

Funding Strategy

Developing a Funding Strategy.	6
Agencies to Assist with Appeals & Advocacy	
Client Assistance Program (CAP)	11
Office of Disability Concerns (ODC)	11
Office of Client Advocacy	12
Oklahoma Parents Center (OPC).	12
Early Settlement Mediation Programs.	12
Legal Aid Services of Oklahoma, Inc.	13
Special Education Resolution Center (SERC)	13
Oklahoma Disability Law Center (ODLC)	13
Funding Sources by Age	14
Glossary of Assistive Technology Terms.	15

DEVELOPING A FUNDING STRATEGY

The first thing to remember when seeking funding for assistive technology (AT) is that funding is usually available. Though the journey may take a while and may try your patience. Do not give up! Persistence is the key, coupled with information.

Determining age, disability and other basic eligibility criteria will shorten the process and allow you to move through the subsequent funding steps. Knowing what device or equipment is needed and for what purpose(s) is an important factor, because ALL funding sources have a particular focus or purpose, such as vocational/ employment, education, medical, etc. Thus, knowing the purpose(s) or use of the assistive technology can assist you to narrow down your list of possible funding sources.

Ask questions: seek out information, suggestions and guidance from your peers, service providers and professionals in the field of assistive technology. Learn ALL that you can! Gathering the right information and documenting your need(s) is fundamental in your approach to obtain funding and will become a core part of your request to the funding source(s).

STEPS AND STRATEGIES TO ACQUIRE FUNDING FOR ASSISTIVE TECHNOLOGY

In developing a funding strategy, it is important to follow some basic steps to increase your chances of success. The development and use of funding worksheets can be beneficial and help you work with accuracy and efficiency. We also recommend that you keep a diary of names, phone numbers, and notes.

The following steps and strategies are based on those presented previously in the Kentucky (Matheis, 1992) and North Carolina (Bell, 1993) funding guides developed by their state's assistive technology project. We hope that these will be helpful to you in understanding the process of obtaining funding and in actually getting funding assistance. There are seven steps to acquire funding for assistive technology:

Step 1: Define and document the need.

Answer: Why is assistive technology needed? How do I document the need?

Step 2: Identify the equipment and/or services needed.

Answer: What assistive device, equipment, or service is needed?

Step 3: Determine if an alternative device will meet the need.

Answer: Is there an alternative device or equipment that will function equally as well? Is there a way to borrow, make, or fabricate this device or equipment?

Step 4: Determine potential funding sources.

Answer: What potential resources are available?

Step 5: Gather all essential information to be submitted including necessary prescriptions and other justification.

Answer: What information is necessary for each funding source to which I will apply?

Step 6: Submit appropriate applications and authorizations for approval.

Answer: Did I provide the correct information?

Step 7: Seek appeals as appropriate.

Answer: Why was my application denied? How do I file an appeal?

The next few pages will include strategies, guidelines and suggestions that address each of these steps to help you as you move through the process.

Step 1: Define and document the need.

Why is Assistive Technology Needed?

This involves identifying the areas in your life that you feel AT could assist you. You may already have some idea about how AT could provide you with fuller access, inclusion in society and improve your quality of life. However, you must clearly describe your need and exactly how AT could assist you at home, school, work and/or in your daily life in your community.

To be successful in obtaining funding for AT devices and services, it is necessary to justify and document the need(s). At this point, it is wise to involve a professional and/or an advocate to assist you in documenting these need(s). This person should have a great deal of experience or information that will help you thoroughly and precisely document those needs. Describe the specific benefits of the AT and what the device will enable you to accomplish at home, school, work and/or in your daily life in the community. If seeking funding from health insurance providers, Medicaid, etc., determine the health-related and preventative benefits of the AT device (i.e., prevention of accidents/falls, further injury; prevention of physical or health deterioration; additional loss of function; employment; etc).

How do I document the need?

Proper documentation of need is critical throughout the process of obtaining funding for AT. First, you must document the need for AT. It is one thing to know that you need assistive technology. However, it is another thing to prove that need to someone else, which is exactly what you will have to do in documenting your need. If you have not obtained the assistance of a professional, you should do so at this point in the process.

This professional might be a teacher or early interventionist, a speech therapist, a physical therapist, an occupational therapist, a vocational counselor, an independent living coordinator, an assistive technology technician, or a rehabilitation engineer. The necessary documentation may include input from a combination of these professionals, depending on your specific need(s). Involve one or more of these professionals throughout your request, but begin with the documentation of need. This is also the time to involve your advocate and other support persons that you may have. Detailed guidelines on documentation of the need are included in the next section.

Step 2: Identify the equipment and/or services needed.

What assistive device, equipment, or service is needed?

Once the need has been defined and documented, the AT devices and services required to fill this need must be identified and described. **THIS IS THE CRITICAL STEP IN THE FUNDING PROCESS AND MUST BE DONE IN DETAIL.** This includes a specific written justification from the appropriate professionals. This justification can take several forms: a) an evaluation or assessment report, b) a medical prescription, or c) other written justification you may need including letters of support.

This information is used to develop a written "documentation of need" or justification and must be written in such a way that it convinces or proves to the funding source that you need the AT for specified purposes or outcomes. The extent, detail and scope of this written justification will also depend on which funding sources you decide to pursue. Later in the process you may find that you will have to come back to this step in the process for further documentation and/or clarification. No matter which funding sources are being approached for obtaining AT, it is vital that you demonstrate and document the need. The following is a list of supportive materials that are often essential in documenting these needs:

- Physician's prescription for the AT devices and/or services, and often a letter of medical necessity. For Medicare, Medicaid and other medical/health-related sources, there must be a determination of "medical necessity" to receive authorization for assistive technology. It is strongly recommended, and usually required, that the physician also write a letter substantiating this medical necessity.
- Letters of medical necessity from the other licensed health care professionals involved in the case (physical therapist, occupational therapist, speech therapist, assistive technology profession, etc).
- General discussion by the involved professionals of medical diagnosis that may further provide specific medical information and needs.
- Detailed explanation of the individual's functional skills and capabilities without the AT device or equipment and how these will be improved with the requested AT device or equipment.
- Photograph or video of the individual, if it helps to demonstrate the need.
- Literature concerning the specific AT device with specifications as they pertain to this individual.
- Specifications of the AT device or equipment including cost, features, and a catalog picture or photograph.

At this point in the funding process, obtain prices for the AT devices and/or equipment identifying vendors or where it can be purchased. This can be very important because the funding source will always be concerned with the cost of the device or equipment and because the identified dealer of the equipment may be able to help you along in the process. Some funding sources, such as Medicaid and Medicare, **ONLY** purchase equipment from designated Durable Medical Equipment (DME) dealers that have completed their approval process and appear on their "approved vendor" list. If you plan to approach Medicare or Medicaid, you will have to locate such a dealer.

Step 3: Determine if an alternative device will meet the need.

Is there an alternative device or equipment that will function equally as well?

Based on past funding approvals and denials for assistive technology, you may need to determine if there are alternative devices that would also meet your need(s). Investigate these alternatives BEFORE applying to any funding source. You want to be as prepared as possible in order to make the process easier.

When reviewing your request, all funding sources will determine if the charge for the AT devices and/or services is reasonable and at a customary or typical rate. Also, the funding source may have to be convinced that the assistive technology is cost effective. To determine if a request is reasonable, consider the following questions:

Is there a way to borrow, make or fabricate this device or equipment?

- Can it be borrowed from an "equipment loan closet"?
- Do the benefits of the device or equipment outweigh the expense?
- Is there a less expensive device or service that meets your need(s) just as effectively?
- Does the device or equipment serve the same purpose as the equipment that is already available to the individual?

If there are no alternative devices that can be found that will meet your particular need, be sure that you have that fact well documented. Remember, do not let the cost of the assistive technology keep you from selecting the most appropriate AT device or adaptation for your need(s). This process of matching the technology to your needs is crucial to the successful use of AT once it is acquired.

Step 4: Determine potential funding sources.

What potential funding sources are available?

Now that you have determined what you need, you can begin the process of requesting funding assistance. You may choose to pay for it yourself, if that is possible, or you may be unable to contribute anything toward the purchase of the AT device. There may be sources legally mandated or with the willingness to assist you.

Before you approach any one source, it would be helpful to make a list of all possible sources and then prioritize them. This will give you ready options to go to

if you have difficulty with your primary choice. The key, again, is to be well-prepared: with choices, with documentation, with determination.

You may want to seek assistance in identifying and approaching funding sources. Possibilities would include the Durable Medical Equipment (DME) dealer, a case manager, a social worker, a case worker, a health care professional, or one of the professionals that helped you to identify the AT devices and/or services to meet your need(s). It is important to involve as

many support people as possible.

At this point in the process you should ask yourself the following questions:

- Can you or your family pay for the device?
- Do you have private health insurance? If so, does the policy cover the type of AT devices and/or services that are needed?
- Are there public funding sources available and appropriate for the individual's need and circumstances?
- Are there limits to how much the programs pay?
- Does your particular disability qualify and is there financial criteria that must be met?
- Who will "own" the AT device or equipment, the individual or the public agency/program?
- Are there private funding sources available?
- What is the specific eligibility criteria for each one?

Guiding Questions

- What AT device and/or service will achieve the targeted level of functioning?
- What professionals are available who can help justify the medical necessity for the AT device (if pursuing medical/health related source)?
- Is there a case manager or program coordinator assigned to the case? How can one be secured?
- Where can the AT be obtained?
- How much does it cost? Can it be rented?
- Can the equipment manufacturer or local vendor provide any special assistance to you?
- What additional services are needed, such as training, follow-up and maintenance of the device.

- What is the application process? How long is the wait and are funds readily available?
- Do you qualify for any low-interest loan program available through ABLE Tech?
- Are there manufacturer or company rebates or discounts available for the specific AT device or equipment?
- Does the equipment supplier or vendor have special approaches to financing?
- Is a personal loan or home equity loan a possibility?

A personal or home equity loan could be done as a last resort if you just do not wish to get involved with a lot of bureaucracy and red tape. Conventional bank loans, however, may be difficult to obtain for assistive technology. Also, Oklahoma ABLE Tech and BancFirst have developed the Alternative Financing Program (AFP), a customized lending program for financing assistive technology.

When approaching funding sources, it is important to note that there is no one specific method to ensure funding.

Traditional sources that have provided funding for assistive technology in the past are currently a time when "precedence setting" may occur. A strategy that might be effective in another state may not be so effective in Oklahoma. If the assistive technology is a newly developed device, the funding source may take a conservative "hands-off" attitude. Knowing these things, it is important to plan your strategy and show patience and respect when dealing with prospective funding sources.

Helpful Hints for Approaching Funding Sources

- a. Be polite and pleasant, but always be businesslike.
- b. Communicate in writing whenever possible and keep a copy for yourself. Encourage and develop a positive working relationship by directing letters or calls to the same person each time.

c. Maintain a routine connection with the funding source and DO NOT permit time gaps of three or more months between communications.

d. Maintain a record of ALL written and verbal communications. This is a time that you should NOT follow any "don't call us, we'll call you" practices. Remember, "the squeaky wheel gets the grease!"

e. Offer your cooperation and willingness to provide proof of medical necessity and show how the technology will benefit the consumer and the funding source.

f. When questioned, try to educate and inform in an assertive, knowledgeable manner, emphasizing long-term monetary benefits to the funding source.

g. Remain patient and diplomatic while being persistent and assertive.

h. Never threaten the agency or company with legal action, unless you know you are being discriminated against. This is an often-heard threat and will not intimidate

any agency or insurance company. In fact, it often reduces your chances of getting what you want and/or delays the process significantly.

i. When someone (a case manager, therapist, DME dealer, etc.) goes out of his/her way to help, express your sincere thanks and appreciation.

j. Document, document, document!!! Keep records of the names of people you spoke to, what was said, where you were referred to next.

Guiding Questions

- What is the most likely source of funding?
- Are there financial criteria? (Remember that this information will be verified by the agency. It is critical that all resources are reported.)
- Have you dealt with this source before? Were you successful? What problems did you encounter? Who was the contact person?
- Is there more than one potential source of funding available?
- Is it possible for two different funding sources to coordinate payment that will equal or approach the total cost?
- Are there individuals with disabilities who have been successful in receiving funding for the device you seek?
- Will the device or service enable you to enter or continue employment, live more independently, enter or continue schooling or improve your overall health? Depending on the funding source, you may have to prove one or more of these benefits. How can the potential funding source be convinced of the benefits of the AT?
- Are the written policy coverages of sources available? Review these for wording and specific jargon that will assist in writing the justification.
- If you became disabled through a work-related accident, is the cost of the device or service the responsibility of worker's compensation insurance?
- Is there a local civic or charitable organization, foundation or association in your area that can help raise the necessary funds?

Step 5: Gather all essential information to be submitted including necessary prescriptions and other justifications.

What information is necessary for each funding source to which I will apply?

Paperwork is an essential and necessary part of the funding process. Be prepared to provide extensive written support for your request. Ask specifically what information is required by the funding source. Understand exactly what is requested. If it is unclear or you are uncertain - ASK QUESTIONS and request clarification (written if necessary).

The individual's case manager, other service provider, DME dealer or advocate will typically assist you to gather and complete all the required paperwork. It is important to coordinate this activity with the funding source, and to remain closely involved. You will want to understand EXACTLY what is needed prior to submitting the request. Many funding sources may require you to resubmit the request with changes, particularly on expensive items. After the request for assistive technology has met all the criteria and you have submitted all of the necessary paperwork, you will receive a decision of approval or denial from the funding source.

Step 6: Submit appropriate applications and authorizations.

Did I provide the correct information?

Each funding source requires specific information to be submitted. The required information will differ from one funding source to another. However, the following list contains information typically required by most funding sources:

- Information about your age, disability/medical diagnosis, prognosis, evaluation reports, etc.
- Information about your financial status including private insurance coverage, employment status, level and source of income, etc. (only needed when specific financial criteria are part of determining eligibility).

Step 7: Seek appeals as appropriate.

Why was my application denied? How do I file an appeal?

If your request for funding is denied, you can appeal the decision. The appeals process is an opportunity for you, your family and/or the professionals working with you to approach the funding source and ask for a review of the initial decision. Often, the denial for funding for AT is due to a lack of understanding or knowledge of assistive devices by the eligibility determination specialist.

ALL PUBLIC OR GOVERNMENTAL AGENCIES HAVE AN INTERNAL APPEALS PROCESS. YOU HAVE A RIGHT TO REQUEST AN APPEAL AND TO HAVE YOUR REQUEST OR CLAIM REVIEWED.

The appeal can be strengthened by previously gathered evidence or documentation of how the device will help you medically, physically, vocationally, educationally and socially. Specifics on the appeals process for public agencies are included, by agency, in the fact sheets in Section IV: Public Sources of Funding.

If possible, determine why your initial request was denied. Is further supporting information needed? Was there a lack of funds? Good rapport with the funding source personnel will prove helpful at this point. If you have dealt professionally and respectfully with agency personnel prior to this point, it is likely that these same professionals will be willing to discuss why the request was denied and will make suggestions to assist you in your appeal.

Try to find evidence of whether the agency has previously funded such a device in the past. If so, a precedent has been set, and it will be more difficult for the agency to deny your appeal.

Assistive products and devices are becoming available at a much faster rate than are the funds to pay for them. Much of this new and innovative technology can be very expensive. The need for it will continue to be questioned by funding sources and denials will occur. You should be aware of the variety of assistive technology options which exist.

- Information about public or governmental programs that you have previously used including Medicaid, Medicare, educational programs, social services, vocational rehabilitation, SSI and/or SSDI, traditional and nontraditional funding sources such as disability specific agencies (i.e., Easter Seals, MDA, UCP)

- Recommendations for specific assistive devices including the name and manufacturer of the equipment, the cost, any amount that you or your family can contribute or information pertaining to financial assistance already guaranteed from another source, why the piece of equipment was selected and how the equipment will improve the functioning and/or health status of the individual

Again, make sure you know what specific information is required by the source. Always check your paperwork closely to be sure it is complete and correct.

What happens when funding is approved and authorization occurs?

Written approval will be given for the amount of money that has been authorized toward the purchase of the specified assistive technology. If the approval is for the entire or full amount requested/needed, the AT supplier or vendor will process the order and deliver the equipment. If the approval is for less than the full amount, locate other options to fund the remaining amount. This is why it is important to determine ALL potential funding sources as soon as possible, so that you can expedite the process.

Final Suggestion...

Never give up when it comes to funding! Key components in successfully obtaining funding are:

- Perseverance and determination
- Exercising self-advocacy
- Educating funding source personnel by demonstrating the benefits of the AT device
- Investigating and actively seeking alternate funding sources if necessary

APPEALS AND ADVOCACY

In Oklahoma, there are several resources to assist you with the appeals process and/or to pursue other routes, such as legal action. These include the Client Assistance Program (CAP), Office of Disability Concerns, Office of Client Advocacy, Oklahoma Parents Center, Early Settlement Mediation Program, Legal Aid Services of Oklahoma, Special Education Resolution Center, and Oklahoma Disability Law Center.

Client Assistance Program (CAP)

The Client Assistance Program (CAP), a program within the Office of Disability Concerns, is the advocacy unit that assists eligible persons with complaints, appeals and understanding the 1998 Rehabilitation Act Amendments and Title I of the Americans with Disabilities Act (ADA).

The CAP assists by:

- Mediating conflicts
- Representing complainants in the appeals process
- Providing CAP legal services (if warranted)
- Advocating for due process
- Identifying and recommending solutions to system problems
- Advising individuals of the benefits available under the 1998 Rehabilitation Act Amendments and ADA
- Referring individuals to other agencies (when needed)

Marilyn Burr, Director
Office of Disability Concerns
2401 NW 23rd, Ste 90
Oklahoma City, OK 73107-2423
(405) 521-3756 (Oklahoma City, V)
(405) 522-6706 (TDD)
(800) 522-8224 (statewide, V/TDD)
FAX: (405) 522-6695
www.odc.ok.gov/cap.html

Office of Disability Concerns

The purpose of the agency is to provide information referral and technical assistance on issues affecting individuals with disabilities, develop and disseminate informational materials, and provide awareness and advocacy activities on a continuous basis. This State Agency has three statewide programs that provide information, referral, technical assistance, and employment development to individuals with disabilities and businesses and governmental entities on various topics concerning people with disabilities. The Office of Disability Concerns helps businesses and other agencies meet the accessibility requirements of individuals with disabilities.

Steve Stokes, Director
2401 NW 23rd, Ste 90
Oklahoma City, OK 73107-2423
(405) 521-3756 (Oklahoma City, V)
(405) 522-6706 (TDD)
(800) 522-8224 (statewide, V/TDD)
FAX: (405) 522-6695
www.odc.ok.gov

Office of Client Advocacy

The Office of Client Advocacy, Oklahoma Department of Human Services (DHS), is the DHS advocacy unit that assists eligible persons with complaints and appeals regarding DHS services. The Office of Client Advocacy assists by:

- Investigating complaints
- Mediating conflicts
- Representing complainants in the appeals process
- Advocating for due process
- Identifying and recommending solutions to system problems
- Referring individuals to other agencies (when needed)

Oklahoma Department of Human Services
 P. O. Box 25352
 Oklahoma City, OK 73125
 (405) 525-4850
 (800) 522-8014 (statewide)
 FAX: (405) 525-4855
www.okdhs.org/divisionsoffices/oca

Oklahoma Parents Center, Inc.

Oklahoma Parents Center (OPC) is a statewide parent training and information project. It is a parent directed center providing services statewide to parents and professionals enabling them to work together to provide an appropriate educational program for the child with a disability. Oklahoma Parents Center can help parents of children with disabilities meet their needs for specialized information, skills and training. Oklahoma Parents Center provides the following free services statewide:

Workshops:

- Basic Rights/Related laws
- IEP (Individualized Educational Program)
- Communication Skills
- Early childhood 0-5 transition (School to Work Home to Community)
- Parent Volunteer Advocates
- Specialized Workshops/Presentation
- Transition to Adulthood
- Individual Assistance and Information

Sharon House, Executive Director
 700 N Hinckley, P. O. Box 512
 Holdenville, Oklahoma 74848
 (877) 553-4332 (V/TDD)
 FAX: (405) 379-0022
info@oklahomaparentscenter.org

www.OklahomaParentsCenter.org

Early Settlement Mediation Programs

In 1986 the Supreme Court of Oklahoma adopted Rules and Procedures for the Dispute Resolution Act, O.S. 12§ 1801 et seq., providing guidelines for the establishment of dispute resolution centers. The purpose of the Dispute Resolution Act is to provide all citizens of this state convenient access to dispute resolution proceedings which are fair, effective, inexpensive, and expeditious. Early Settlement Centers operate under the authority of the Oklahoma Dispute Resolution Act. The Centers provide low-cost mediation services to all who wish to negotiate interpersonal matters. To initiate mediation, each party must pay a \$5 processing fee as required by Oklahoma Statute, except in cases ordered through the court. Almost any issue can benefit from the Early Settlement program and it's services.

Cases resolved by mediation may involve services to individuals with disabilities (including school services to children with disabilities under IDEA), money, and property and business transactions. Mediation is not a substitute Appeals and Advocacy for legal help and no legal advice will be given by the mediator. Participants retain their rights to due process hearings, court action or filing complaints with appropriate agencies.

Early Settlement
 Hotline (405) 521-6677
www.oscn.net.static/adr

See Appendix B for a list of the Early Settlement Mediation Regional Offices.

Legal Aid Services of Oklahoma, Inc.

Legal Aid Services of Oklahoma, Inc. is a nonprofit Oklahoma corporation providing free legal services to Oklahoma's poor as well as its senior citizens. Legal Aid maintains high standards of quality in providing effective and efficient legal services to its client community through a professional staff of attorneys, paralegals and support staff. These services are supplemented by volunteer attorneys. Legal Aid may handle the following problems:

- Public Assistance: TANF, Food Stamps, SSDI, SSI
- Health Care: Medicaid/Medicare, Nursing Home Problems
- Housing: Public Housing/Section 8 Housing, Foreclosures, Evictions
- Education: IDEA, Vocational Education, School Expulsion and Suspension
- Special Legal Problems: Rights of the Mentally or Physically Disabled

There may be other types of cases that can be handled. Please ask. Unfortunately, because of limited resources, they are unable to assist many individuals. For assistance, call for an appointment.

See Appendix C for a list of the Regional Law Centers.

Headquarters and Administration

2915 Classen Blvd., Ste 500
Oklahoma City, OK 73106
(405) 557-0020 (V/TDD)
(800) 421-1641 (V/TDD)
FAX: (405) 524-1257
www.legalaidok.org

Tulsa Law Center and Administration Services

Gary Dart, Director of Litigation
907 S Detroit, Ste 725
Tulsa, OK 74120
(918) 584-3338
(800) 299-3338
(888) 534-5243 HOTLINE
FAX: (918) 584-3060
www.legalaidok.org

Special Education Resolution Center (SERC)

The Special Education Resolution Center (SERC) is a contractual program between Oklahoma State University and the Oklahoma State Department of Education for the purpose of managing the special education due process hearing system for the State of Oklahoma. The duties of SERC have been expanded to include innovative programs to assist parents and school districts to settle disputes at the earliest stage possible. At no cost to either party, SERC provides highly trained mediators to assist with disputes, which may develop at any time during the relationship of the parties over special education issues. Additionally, SERC also provides highly trained facilitators during required resolution sessions of due process. SERC offers support to all children with disabilities, ages 0-21.

Jo Anne Pool-Blades, Program Manager

4825 S Peoria, Ste 2

Tulsa, OK 74105

(918) 712-9635

(888) 267-0028

http://www.ok.gov/abletech/Special_Education_Resolution_Center/index.html

Oklahoma Disability Law Center (ODLC)

The Oklahoma Disability Law Center is a non-profit corporation providing free legal services throughout the state to persons with disabilities. They help individuals achieve equality and inclusion in society without regard to disabling conditions. Their mission is to protect, promote, and expand the rights of people with disabilities. Their professional staff will determine whether or not they can help with legal services. Because of their very limited resources, they may be unable to help all eligible persons. ODLC has offices in Tulsa and Oklahoma City.

2828 E 51st St., Ste 302

Tulsa, OK 74105

(918) 743-6220 (V/TDD)

(800) 266-5883 (V/TDD)

<http://home.flash.net/~odlcokc/>

2915 Classen Blvd

300 Cameron Bldg

Oklahoma City, OK 73106

(405) 525-7555 (V/TDD)

(800) 880-7755 (V/TDD)

POTENTIAL FUNDING SOURCES AT A GLANCE FOR PEOPLE WITH DISABILITIES IN OKLAHOMA

Additional Sources Across Age Groups include Private Sources, Service Clubs, Fraternal Organizations, Low Interest Loan Programs, Charitable Organizations, Grants, and Foundations

PRE-SCHOOL AGE

SoonerStart
 Head Start
 Special Education
 Private Insurance
 Medicaid
 Medicaid - Home & Community Based Waiver
 Social Security Income (SSI)
 SSI - Disabled Children's Program
 Family Support Assistance
 JD McCarty Ctr for Children with Dev Disabilities
 Oklahoma Equipment Distribution Program
 Easter Seals of Oklahoma
 Muscular Dystrophy Association
 Donna Nigh Foundation

WORKING AGE

Medicare
 Private Insurance
 Medicaid
 Medicaid - Advantage Waiver
 Medicaid - Home & Community Based Waiver
 Social Security Disability Insurance (SSDI)
 Social Security Income (SSI)
 Vocational Rehabilitation
 Supported Employment
 Veterans Benefits
 Oklahoma Equipment Distribution Program
 Independent Living Services
 Muscular Dystrophy Association
 Donna Nigh Foundation

SCHOOL AGE

Special Education
 Head Start
 Private Insurance
 Medicaid
 Social Security Income (SSI)
 SSI - Disabled Children's Program
 Medicaid - Home & Community Based Waiver
 JD McCarty Ctr for Children with Dev Disabilities
 Family Support Assistance
 Vocational Rehabilitation
 Supported Employment
 Oklahoma Equipment Distribution Program
 Easter Seals of Oklahoma
 Muscular Dystrophy Association
 Donna Nigh Foundation

SENIORS

Medicare
 Private Insurance
 Medicaid
 Medicaid - Advantage Waiver
 Social Security Disability Insurance (SSDI)
 Social Security Income (SSI)
 Single Family Housing Loan & Grant Program
 Veterans Benefits
 Oklahoma Equipment Distribution Program
 Private Funds
 Senior Citizens Hearing Aid Project

GLOSSARY OF ASSISTIVE TECHNOLOGY TERMS

activities of daily living (ADL) - activities that reflect a person's ability to perform tasks that are essential for self-care, such as bathing, grooming, feeding oneself, dressing, toileting, and mobility including walking, transferring, or independently using a wheelchair to move from one place to another.

advocacy - speaking or acting on behalf of someone to protect his or her rights and needs.

alternative and augmentative communication (AAC) - any system that aids individuals who are not independent verbal communicators. The system can include speech, gestures, sign language, symbols, synthesized speech, dedicated communication aids or microcomputers.

Americans with Disabilities Act (ADA) - The Americans with Disabilities Act Amendment Act (ADAAA) of 2008 assures full civil rights of people with disabilities. Guarantees equal opportunity for individuals with disabilities in employment, public accommodations, transportation, state and local government services and telecommunications.

appeal - a process which takes place after a request or application is denied. Additional information is supplied to the funding agency so they may reconsider the request.

assistive technology (AT) - a term to describe any type of assistive device or service.

assistive technology device - any item, piece of equipment, or product system, whether acquired commercially off the shelf, modified, or customized, that is used to increase, maintain or improve functional capabilities of individuals with disabilities.

assistive technology service(s) - any service that directly assists an individual with a disability in the selection, acquisition, or use of an assistive technology device. These include evaluation and assessment, acquisition and/or purchase, coordination with existing services, training and technical assistance for an individual with a disability and/or the family, and training or technical assistance for service providers and employers who are substantially involved with the individual.

durable medical equipment (DME) - a piece of equipment that can withstand repeated use, is primarily and customarily used to service a medical

or therapeutic purpose, is generally not useful to a person in the absence of illness or injury, and is appropriate for use in the home.

environmental adaptations - modifications or changes made to an individual's environment (e.g., home, work, school, community) to assist in living independently. These modifications include ramps, widening of doorways, modifying bathrooms, special furniture, other additions of equipment, etc.

environmental control unit (ECU) - a system that enables individuals to control various devices in their environment with single or multiple switches. The control unit may be mounted on a wheelchair for ease of access. Devices that can be operated with ECUs include lights, door openers, televisions and telephones.

Free and Appropriate Public Education (FAPE) - IDEA requires state and local education agencies that accept Federal funds to provide a FAPE, in the least restrictive environment, for ALL children with disabilities who are ages 3-21.

inclusion and integration - use of the same community resources available to others. Contact and interactions with citizens without disabilities including physically, socially, academically or vocationally and societally.

Individual Education Program (IEP) - a plan used to document appropriate and individualized education. The IEP puts in writing the child's current level of functioning, annual goals, short-term objectives and support and/or related services needed to achieve these goals and objectives (including the need for AT devices and services).

Individualized Plan for Employment (IPE) - a written plan developed by a consumer and a vocational rehabilitation counselor to outline all the services needed to find employment and an appropriate career of the consumer's choice.

interdisciplinary team - individuals involved in assessment and recommendations for persons with disabilities. The team consists of persons from a wide variety of disciplines including, but not limited to, medical experts, educators, speech language pathologists, occupational therapists, physical therapists, rehabilitation engineers, care providers, psychologists, rehabilitation counselors, and social workers.

medically necessary - The condition must be medical in nature and services necessary to alleviate a medical condition, not for convenience. Treatment of client condition, disease, or injury should be based on predictable health outcomes. Items need to be prescribed by a health care professional.

Occupational Therapist - help persons with both physical and emotional problems. The term "occupation" used in the context of this profession refers to any activity with which persons occupy their time. Occupational Therapists focus on helping people master the everyday activities of life and work.

orthotics - The selection, fabrication and fitting of devices used to protect, support, or improve the function of parts of the body. Any device of this type is called an orthosis or an orthotic device (plural - orthoses).

Physical Therapist - health care professionals who evaluate and treat people with health problems resulting from injury or disease.

prior approval - an agreement in writing that ensures payment of a device. Eligibility for prior approval must be determined by the funding source (agency) BEFORE the purchase of the device.

prosthetics - the selection, fabrication and fitting of devices (artificial limbs) used to replace the function of parts of the body that move (i.e., arms, hands, legs, feet). Any device of this type is called a prosthesis or a prosthetic device (plural - prostheses).

Speech Language Pathologist (SLP) - professionals that provide treatment of speech defects and disorders, especially through use of exercises and audio-visual aids that develop new speech habits.

Telecommunication Device for the Deaf (TDD) - allows a person to transmit typed messages over the phone lines to another person with a TDD. Most TDDs include a keyboard for typing messages to send, and a display and/or printer to receive messages.

universal design - a concept or philosophy for designing and delivering products and services that are usable by people with the widest possible range of functional capabilities, which include products and services that are directly accessible (without requiring assistive technologies) and products and services that are interoperable with assistive technologies.

voice recognition system - an access system designed to replace the standard keyboard as the method of input. The system is "trained" to recognize utterances that are spoken into a microphone. The utterances are translated into computer commands or sequences of alphanumeric characters and used to operate the computer and software.

SECTION III:

Public Sources of Funding

The following pages contain fact sheets on public or governmental sources of funding. To determine the most likely agencies to pay for the AT you need, look closely at the eligibility requirements and financial criteria of each source and what types of AT devices and services the agency will fund. Due to eligibility requirements, funding for AT from public sources is far from guaranteed. You will have to build a strong case for the AT you need. Most agencies will have an internal appeals process if you disagree with the initial decision made in your case request.

Aging Services - Area Agencies on Aging	19
American Indian Vocational Rehabilitation (AIVR)	20
Development Disabilities Services Division (DDSD) Equipment Loan Program	22
Family Support Assistance Program	23
Head Start/Early Head Start	25
Indian Health Services	26
Insure Oklahoma	27
J. D. McCarty Center for Children with Developmental Disabilities	28
Medicaid - ADvantage Services	29
Medicaid - (EPSDT)	31
Medicaid - Fee for Service	33
Medicaid - Community Waiver	35
Medicaid - In-Home Support Waiver for Adults (IHSW-A)	37
Medicaid - In-Home Support Waiver for Children (IHSW-C).....	39
Medicaid - SoonerCare.....	41
Medicaid - TEFRA	43
Medicare.....	45
Oklahoma ABLE Tech	48

Oklahoma ABLE Tech - Oklahoma Equipment Exchange (OEE).....	50
Oklahoma ABLE Tech - Oklahoma AgrAbility Program.....	51
Oklahoma Department of Career and Technology Education	52
Oklahoma Equipment Distribution Program.....	54
Oklahoma Library for the Blind & Physically Handicapped	55
Older Blind Program	56
Senior Citizens Hearing Aid Program	58
Single Family Housing Loan & Grant Program.....	59
Social Security Disability Insurance (SSDI).....	61
SoonerStart	63
Special Education Services Division (Local Education Agency)	65
Supplemental Security Income (SSI)	69
Supplemental Security Income Disabled: Children’s Program (SSI-DCP)	72
Supplemental Security Income Work Incentives	73
Supported Employment Program	75
TRICARE	77
Veterans Benefits	79
Vocational Rehabilitation Program (VR) Division of Visual Services	81
Vocational Rehabilitation Program (VR) Division of Vocational Services	84

AGING SERVICES - AREA AGENCIES ON AGING

Aging Services Division, Department of Human Services

PURPOSE

The Aging Services Division plans, administers, coordinates and evaluates a statewide system of services for older Oklahomans. The Aging Services Division strives to secure and maintain economic and personal independence and dignity for the elderly by providing support services and by removing individual and social barriers to independence. Programs and services are administered through the state's 11 Area Agencies on Aging (AAAs).

CONTACT

Lance Robertson
 Aging Services Division
 2401 NW 23rd, Ste 40
 Oklahoma City, OK 73107
 (405) 521-2281
 FAX: (405) 521-2086
 Senior Info-Line
 (800) 211-2116
www.okdhs.org/aging

See Appendix B for Local Area Agencies on Aging (AAAs).

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Individuals age 60 and older
- Attention is given to those older adults with the greatest economic or social need
- Under special conditions, persons under 60 may be eligible (i.e., the spouse of an individual over 60, or a person with a disability residing with an eligible person or caregiver)

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Locating Alternate Funding
- Training for Consumer & Family

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered.

APPLICATION PROCESS

- Contact your local Area Agency on Aging (AAA) and request information and services.

PIECES OF THE PUZZLE

- Services funded are determined on an area-by-area basis.
- Services that MAY BE funded include: congregate and home delivered meals, health promotion, nutrition education, multipurpose senior centers, information and referral, in-home assistance, outreach, legal services, transportation, caregiver assistance, grandparents raising grandchildren, respite, and long-term care ombudsman.

AMERICAN INDIAN VOCATIONAL REHABILITATION (AIVR) Section 121 Projects

PURPOSE

The American Indian Vocational Rehabilitation (AIVR) Program is designed to assist eligible Native Americans with disabilities in becoming employed. There is a general presumption that an individual with a disability is capable of engaging in gainful work unless proven otherwise and that the provision of AIVR services can improve his or her ability to become gainfully employed. An Individualized Plan for Employment (IPE) is developed with each eligible individual. The IPE outlines the individual's program for attaining his or her employment goal. Services provided by AIVR may include counseling, guidance, job placement, vocational training, rehabilitation technology, interpreter services for persons who are deaf, personal assistance and other services that will assist the person in attaining his or her employment goal.

CONTACT

Andrea Hall
Tribal Liaison
3535 NW 58th St., Ste 500
Oklahoma City, OK 73112
(405) 522-7957
(800) 845-8476

See Appendix B for American Indian Vocational Rehabilitation Programs.

FINANCIAL CRITERIA

- None

ELIGIBILITY

- An individual is eligible for Section 121 AIVR services if the individual: 1) has a Certificate of Degree of Indian Blood (CDIB) card; 2) resides within the particular Section 121 Project service area; 3) has a physical or mental impairment, which for such individual constitutes or results in an impediment to employment; 4) can benefit in terms of an employment outcome from VR services; and 5) requires VR services to prepare for, enter, engage in, or retain gainful employment.
- An individual who has a disability, or is blind as determined pursuant to Title II or Title XVI of the Social Security Act, shall be considered to have: 1) a physical or mental impairment that for such individual constitutes or results in a substantial impediment to employment; and 2) a severe physical or mental impairment, which seriously limits one or more functional capacities in terms of an employment outcome.
- Determinations by other agencies, particularly education agencies, regarding whether an individual has an impairment or is an individual with a severe disability are to be used to the extent appropriate, available and consistent with the Rehabilitation Act.
- Persons may be required to participate in the cost of some services, including AT, depending on their income level.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information & Referral
- Case Management
- Locating Alternate Funding
- Training for Consumer & Family
- Maintenance & Repairs

AT DEVICES PROVIDED/COVERED

- | | |
|-----------------------------------|---------------------------------|
| Aids for Daily Living | Hospital Beds |
| Aids for Hearing Impaired | Prosthetics & Orthotics |
| Aids for Vision Impaired | Seating/Positioning Equipment |
| Augmentative Communication | Vehicle Modifications |
| Computer Applications | Wheelchairs & Mobility Aids |
| Educational Devices & Adaptations | Worksite & Office Modifications |
| Home Modifications | |

AMERICAN INDIAN VOCATIONAL REHABILITATION (AIVR), cont. . .

APPLICATION PROCESS

- Contact the Section 121 AIVR office that serves the area in which you reside to apply for services. Referrals are considered applicants as soon as the counselor has a document signed by the individual requesting AIVR services. This may be a formal application or a letter signed by the applicant, applicant's parent, guardian, or other representative, which provides the minimum basic information and requests AIVR services.
- In application status, the counselor will secure sufficient information to make a determination of eligibility or ineligibility for AIVR services, determine a priority group assignment, or make a decision to put the client into extended evaluation. The information needed by the counselor may include the results of a physical examination, an assistive technology evaluation, or an extended evaluation of vocational potential for gainful employment.
- If a person is determined to be eligible for services based on evaluation information, the counselor and the individual will develop an Individualized Plan for Employment (IPE) that is designed to result in eventual competitive employment for the individual.

APPEALS PROCESS

- Each AIVR Section 121 Project has a formal appeals process that clients are advised of upon application for services. The appeals process may vary by Project.

ASSISTANCE PROVIDED FOR APPEALS

- The Client Assistance Program (CAP) assists disabled persons who are seeking or receiving services from any program funded by the Rehabilitation Act of 1973 as amended. CAP can: a) advise clients of their rights and responsibilities under the Rehabilitation Act, b) assist clients in communicating their concerns to AIVR Section 121 Projects; and c) represent the individual in the fair hearing process when appropriate and/or needed.
- Additional information concerning vocational rehabilitation and the appeals process can be obtained from the CAP at (405) 521-3756 or (800) 522-8224 statewide.

PIECES OF THE PUZZLE

- The IPE is an individualized program of services based around a core of comprehensive evaluation, vocational counseling, and job placement that are needed to assist the person in attaining his or her employment goal. Any assistive technology that the person needs for employment must be included in this plan. However, AT devices and services may be essential to help the person demonstrate vocational capabilities.
- Once a decision has been made to supply an eligible client with assistive technology, it may be possible to provide a wide range of devices if they are vocationally relevant. However, AIVR cannot buy devices that other sources can buy or that the Americans with Disabilities Act (ADA) require other sources to provide.
- Vocational Rehabilitation is an eligibility, not an entitlement program. If the evaluation process determines that a person is not eligible for services, there is no possibility of receiving funding from this source.
- The primary purpose of assistive technology devices and services provided by the AIVR program is to enable a person to obtain and maintain gainful employment.

DEVELOPMENTAL DISABILITIES SERVICES DIVISION (DDSD)

Equipment Loan Program

PURPOSE

Developmental Disabilities Services Division (DDSD) of the Oklahoma Department of Human Services provides services to persons age 3 and older who have an intellectual disability (IQ of 70 or below). Persons served may also have other developmental or physical disabilities. The DDSD Area II offices located in Tulsa, partners with Oklahoma ABLE Tech to provide an assistive technology device demonstration center and short-term equipment loan program. The demonstration center can assist a person or small group of individuals the opportunity to explore one or more assistive technology devices to assist in the decision making process about device purchase or utilization. The short-term loan program allows a person to "try before you buy" an assistive technology device.

CONTACT

Debbie Pinnell
 Area II Office
 6128 E 38th St., Ste 420
 Tulsa, OK 74135
 (918) 560-4848
 (800) 522-1075
<http://www.okdhs.org/divisionsoffices/visd/ddsd/>

See Appendix B for Department of Human Services DDSD Offices.

FINANCIAL CRITERIA

- None for the demonstration center or short term equipment loan program.

ELIGIBILITY

- Based on various programs offered
- Any Oklahoman may utilize the demonstration center or short term equipment loan program

AT SERVICES PROVIDED/COVERED

- Advocacy/Other
- Information & Referral
- Training for Consumer & Family
- Loan Closet

AT DEVICES PROVIDED/COVERED

- | | |
|-----------------------------------|---------------------------------|
| • Aids for Daily Living | • Recreation and Leisure † |
| • Rx Medical Devices and Supplies | • Seating/Positioning Equipment |
| • † Amtrykes | • Wheelchairs & Mobility aids |

APPLICATION PROCESS

- Call the Area II office

PIECES OF THE PUZZLE

- Each DDSD Area office operates a loan closet for used assistive technology. Equipment available varies widely from office to office; see Appendix B for contact information of each office.

FAMILY SUPPORT ASSISTANCE PROGRAM

Developmental Disabilities Services Division (DDSD)

Department of Human Services (DHS)

PURPOSE

The Family Support Assistance Program provides a payment for children with severe developmental disabilities who reside in their family home and who meet other required eligibility criteria. This payment is intended to keep families together; facilitate the return; or to prevent or delay the out-of-home placement of children with severe developmental disabilities. These payments help families pay for needed services such as respite care, technical assistance, attendant services or personal items including assistive technology services and devices. Payments range from \$250 a month to \$400 a month, depending on the number of children with developmental disabilities living in the home.

CONTACT

Ms. Ann Riggs
 Developmental Disabilities
 Services Division
 Oklahoma DHS
 P. O. Box 25352
 Oklahoma City, OK 73125
 (405) 521-4977
 FAX: (405) 522-3037
www.okdhs.org/ddsd

See Appendix B for
 Department of Human
 Services DDSD offices.

FINANCIAL CRITERIA

- The family with whom the eligible family member is residing has an annual gross adjusted income, which does not exceed \$45,000.

ELIGIBILITY

The family member for whom the application is made must:

- be less than 18 years of age;
- have mental retardation or other developmental disability;
- reside with or return to the family from an out-of-home placement; and
- not received Home and Community-Based Waiver Services.

The family with whom the eligible family member is residing must:

- reside in the State of Oklahoma;
- have an annual gross adjusted income which does not exceed \$45,000; and
- be headed by a biological parent, adoptive parent, or legal guardian of the eligible family member. If the eligible family member lives with an adoptive parent or parents who already receive the Department of Human Services' Adoption subsidy, the family cannot receive family support assistance under this program.

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered. The cash payments can be used for any purpose including AT services.

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered. The cash payments can be used for any purpose including AT devices.

APPLICATION PROCESS

- Applications are available through the DDSD Area Offices.
- Application forms are also available from DHS county offices.

APPEALS PROCESS

1. For grievances that have not been informally resolved, individuals may file a formal grievance using form OCA GR-001 with the assistance of a grievance coordinator.
2. A response to the formal grievance indicating specific actions to resolve the complaint is due five (5) working days from the date the grievance coordinator signed the form. The proposed resolution, as documented on form OCA GR-001A, should occur within thirty (30) days or the grievance is automatically appealed to the next level.
3. Resolutions not accepted by the grievant are appealed to the second level. At this level, the director/administrator of the facility provider is responsible for responding. The area manager is responsible for DDSD clients and the area director is responsible for field operation employees. Second level appeals are due three (3) working days from the date the grievant coordinator signed the OCA GR-001A.
4. Further appeals are facilitated by the grievance coordinator and the state Office of Client Advocacy.



FAMILY SUPPORT ASSISTANCE PROGRAM, cont. . .

PIECES OF THE PUZZLE

- Funds are limited; families who qualify are served in chronological order, based on the date of their application.
- It is better for families to contact the DDSD area offices for application because they can assist the family in determining if there are other programs under the Developmental Disabilities Services Division they may be eligible to receive.
- Documents that will need to be submitted with the application are tax documents and disability supporting information.
- Families do not have to be receiving Medicaid to be eligible for the Family Support Assistance Program.
- Generally a child must have an I.Q. of 70 or below to be determined eligible.

HEAD START/EARLY HEAD START

PURPOSE

Head Start and Early Head Start are comprehensive child development programs that serve children from birth to age 5, pregnant women, and their families. Head Start programs strive to assure that children with disabilities are located and enrolled. A minimum of 10% of the funded enrollment slots must be made available to children with disabilities. Head Start provides a range of individualized services in the areas of education and early child development, medical, dental, mental health, nutrition, and parent involvement. In addition to the full range of services provided to all children, special services may be available for children with disabilities enrolled in the program including equipment and materials or modifications to existing facilities. These types of support services may be provided through Head Start, outside agencies, or a combination of both. Head Start services are provided at no charge to eligible families.

CONTACT

Ms. Kay Floyd, Head Start
Collaboration Director
Oklahoma Association of
Community Action Agencies
2800 NW 36th, Ste 221
Oklahoma City, OK 73112-
7477
(405) 949-1495
FAX: (405) 949-0955
[www.okacaa.org/headstart/
state.html](http://www.okacaa.org/headstart/state.html)

See Appendix B for Head Start
& Early Head Start Offices.

FINANCIAL CRITERIA

- 90% of recipients have low income; 10% can be above the federal poverty level.

ELIGIBILITY

- Children ages birth to 5
- Children with disabilities must have been diagnosed by appropriate professionals
- 90% of the children in Head Start must be from low-income families
- 10% of the children in Head Start can be from families above the federal poverty level
- Children from the lowest income families are given preference

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information & Referral
- Case Management
- Locating Alternate Funding
- Advocacy/Other
- Training For Consumer & Family

AT DEVICES PROVIDED/COVERED

- Support services may be provided through Head Start, outside agencies, or a combination of both. Head Start programs use non-Head Start resources whenever possible.

APPLICATION PROCESS

- Contact your local Head Start to apply. See Appendix B for Head Start Listings.

APPEALS PROCESS

1. Each Head Start Program has its own formal appeals process in place.
2. If a parent has a disagreement with the program that is not resolved at the local level, the parent can go to the Head Start Policy Council for review of the issue.

PIECES OF THE PUZZLE

- To ensure appropriate special services and optimal transition into public schools, an Individualized Education Program (IEP) is developed for each child who has a disability by the diagnostic team, parents, and teacher. The IEP reflects the child's participation in the full range of Head Start services and also describes the special education and related services needed to respond to the child's disability. Needed AT devices and services should also be addressed in the IEP.

INDIAN HEALTH SERVICES

PURPOSE

To improve the health and quality of life of the Native American population in Oklahoma through medical services that includes screening, detection, education and service delivery.

CONTACT

Oklahoma Area Indian Health Services
 Mr. Kevin Meeks, Area Director
 701 Market Dr
 Oklahoma City, OK 73114
 (405) 951-3820
 FAX: (405) 951-3780
www.ihs.gov/oklahoma

See Appendix B for Indian Health Services Oklahoma City Area Service Unit Directory.

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Certificate of Degree of Indian Blood (CDIB) required for services.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Locating Alternate Funding
- Case Management
- Maintenance & Repairs
- Information & Referral

AT DEVICES PROVIDED/COVERED

-  Aids for Hearing Impaired
-  Aids for Vision Impaired
-  Medical Supplies

APPLICATION PROCESS

- Call the Indian Health Services office nearest you or the Oklahoma City Area office at (405) 951-3820.

PIECES OF THE PUZZLE

- The Indian Health Services cannot guarantee that funds are always available.
- The Indian Health Services is funded each year through appropriations by the U.S. Congress.
- The Indian Health Services is not an entitlement program, such as Medicare or Medicaid; is not an insurance program; and is not an established benefits package.

INSURE OKLAHOMA

PURPOSE

The purpose of Insure Oklahoma is to provide qualified Oklahomans access to affordable health insurance. Insure Oklahoma is a program Oklahoma has created to bridge the gap in the health care coverage for low-income working adults. Under the Employer-Sponsored Insurance (ESI) program, premium costs are shared by the state (60%), the employer (25%) and the employee (15%). The Individual Plan (IP) allows people who can't access the benefits through their employer, including those who are self-employed or may be temporarily unemployed, to buy health insurance directly through the state.

CONTACT

Matt Lucas, Program Director
P. O. Box 54200
Oklahoma City, OK 73154-1200
(888) 365-3742
FAX: (405) 949-9563
www.insureoklahoma.org

FINANCIAL CRITERIA

- In addition to qualifying for one of the three groups, a person must have an annual gross household income within certain financial guidelines. The monthly premium cannot exceed 4% of the monthly gross household income.

ELIGIBILITY

To qualify for the Individual Plan a person must meet the following criteria:

- be self-employed and not enrolled in an Insure Oklahoma qualified health plan;
- work for an employer who employs fewer than 99 and does not offer an Insure Oklahoma qualified health plan;
- the employee does not qualify for employer's benefits, has not worked long enough to meet enrollment requirements, or is part-time;
- be unemployed and qualify for unemployment benefits;
- have a ticket to work from the Social Security Administration; and
- the household income cannot exceed 200% of federal poverty level.

To qualify for an Employer-Sponsored Insurance an employer must meet the following criteria:

- have an operating location in Oklahoma (have a FEIN number issued from the Oklahoma Employment Securities Commission);
- have no more than 99 employees;
- must be enrolled, or in the process of enrolling in, a qualified health plan; and
- the household income of the employee cannot exceed 200% of federal poverty level.

AT SERVICES PROVIDED/COVERED

- No AT devices are provided or covered.

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered.

APPLICATION PROCESS

- Applications are available by contacting Insure Oklahoma or going to their website at: www.insureoklahoma.org

PIECES OF THE PUZZLE

- Oklahoma small business owners of 99 or fewer employees that offer a qualified health plan to their employees and contribute at least 25% of premiums for qualified employees may apply for Insure Oklahoma premium subsidies for qualifying employees.
- A qualifying employee must be between the ages of 19 to 64, have a gross annual household income below the financial guidelines and contribute up to 15% of premium cost for self or eligible spouse.
- Insure Oklahoma pays 60% or more of the employee's premium cost and 85% or more of the premium cost for the employee's spouse.
- Either Employer-Sponsored Plans or Individual Plans can insure dependent children if the household income is between 185% to 200% of federal poverty level.

J. D. McCARTY CENTER FOR CHILDREN WITH DEVELOPMENTAL DISABILITIES

PURPOSE

The mission of the J.D. McCarty Center for Children with Developmental Disabilities is to provide a comprehensive program of rehabilitative care for children with developmental disabilities. Within a multi-disciplinary approach to service delivery, they provide an intensive and comprehensive habilitative environment through direct service, referrals, consultations, education, training, transitional planning and community support. The J.D. McCarty Center offers a large variety of services which include: outpatient/inpatient services, teletherapy, physical therapy, occupational therapy, communications disorders therapy psychological testing, and recreational activities. The J.D. McCarty Center also has an Adaptive Equipment Assessment Clinic that enables parents to learn what is available to assist them in caring for their child or to help the child better take care of him/her self.

CONTACT

Curtis Peters
 2002 E Robinson
 P. O. Box 490
 Norman, OK 73070
 (405) 307-2800
 (800) 777-1272
 FAX: (405) 307-2801
 www.jdmc.org

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Children with a developmental disability age birth to 21
- J.D. McCarty staff determine appropriate services to be delivered based on screening of children
- Payment is on a sliding-scale based on the household income
- Medicaid and private insurance are acceptable methods of payment

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Maintenance & Repairs
- Case Management
- Training for Consumer & Family
- Information & Referral
- Advocacy/Other
- Fabrication of Devices

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered.

APPLICATION PROCESS

- Complete required health forms at the time of initial screening.

APPEALS PROCESS

1. When a child or family member has a conflict they are encouraged to discuss their concerns with the charge nurse, therapist or case manager to resolve the issue informally.
2. The conflict will then be referred to the patient advocate, who will attempt to resolve the matter by assisting the child or family member in filing a formal grievance.

MEDICAID - ADVANTAGE WAIVER PROGRAM

ADvantage Administration Unit, Aging Services Division Department of Human Services (DHS)

PURPOSE

The ADvantage Waiver Program is a long-term care program providing Medicaid funded home & community-based services to frail elders and adults with physical disabilities stay at home instead of going to a nursing facility. ADvantage is a program of the Oklahoma Department of Human Services (DHS) through its Aging Services Division. ADvantage services support families in caregiving; they do not replace a family's effort. The ADvantage program has added adults with developmental disabilities age 21 and over who do not have mental retardation or a cognitive impairment.

CONTACT

ADvantage Administration Unit
Tom Dunning
Programs Administrator
2401 NW 23rd St., Ste 40
Oklahoma City, OK 73107
(405) 521-4165
www.okdhs.org/programsandservices/aging/adw/

See Appendix B for Department of Human Services County Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Be a resident of Oklahoma
- 65 years of age or older and in frail health; age 21 and older with a physical disability or developmental disabilities who do not have mental retardation or a cognitive impairment; or 21 and older if physically disabled and has a progressive degenerative disease process that responds to treatment
- Nursing home level-of-care needs
- Meet Medicaid financial criteria established by the Oklahoma Health Care Authority
- Monthly income limit of \$2022.00, with a resource limit of \$2000 - this figure is subject to change

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Maintenance & Repairs
- Case Management
- Training for Consumer & Family
- Information & Referral
- Locating Alternate Funding
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|---|--|
|  Aids for Daily Living |  Home Modifications |
|  Aids for Hearing Impaired |  Hospital Beds |
|  Aids for Vision Impaired |  Medical Supplies |
|  Augmentative Communication |  Prosthetics & Orthotics |
|  Environmental Controls |  Wheelchair & Mobility Aids |
|  Seating/Positioning Equipment | |

APPLICATION PROCESS

- Call the statewide referral number (800) 435-4711. The staff will conduct a telephone interview with the potential applicant or family member.
- The staff will refer appropriate applicants to their local DHS office for a functional assessment.
- Case management services for ADvantage are through contracted providers accessed through the county DHS office.



MEDICAID - ADVANTAGE SERVICES, cont. . .

APPEALS PROCESS

1. Oklahoma Department of Human Services (OKDHS) and the ADvantage Program provides an opportunity to request a Fair Hearing to individuals who are not given the choice of home and community-based services as an alternative when eligible for nursing home care, are denied services of their choice or the provider of their choice or, whose services are denied, suspended, reduced or terminated. Fair Hearings are held primarily to safeguard the rights and interests of applicant/members, afford protection to the applicant/member against infractions on the part of OKDHS and help identify the need for clarification or revision of policy or practice.
2. The Service Plan form and Service Plan addendum allows a recipient to disagree with the Service Plan as it is written, by selecting "No" to the following statement. "I have been informed of my right to request a fair hearing if I disagree with any action taken regarding my Medicaid services. A fair hearing is intended to safeguard my rights and interests by affording me due process. I understand I have the right to appeal any action of the Oklahoma Department of Human Services, which I consider improper by reporting my complaint verbally or in writing to a local county office".
3. Please note that the appeal process may not be initiated until: 1) the ADvantage Administration Unit (AAU) receives completed copies of the current versions of the Adv6e and Adv6e1 and, 2) the 6g showing a reduction of services is authorized and sent to the Case Management agency.

PIECES OF THE PUZZLE

- Referrals may be made by any source in the community (provider, advocate, family member, consumer, etc).
- When calling the statewide referral number, you may have to leave a message. Normally calls are returned within 24 hours of receiving them.
- The ADvantage Waiver is a Medicaid Program. The program recognizes that many individuals at risk of institutionalization can be cared for in their homes and communities, preserving their independence and ties to family and friends, at a cost no higher than that of institutional care. See "Pieces of the Puzzle" for Medicaid in the Public Agencies Section for more details.
- Questions about Medicaid coverage of specific items should be directed to the Oklahoma Health Care Authority, Customer Service at (800) 522-0114.
- All DME purchased with Oklahoma Medicaid funds become the property of the OHCA to be used by the recipient until no longer needed.
- DME may include home modification, which is a one time exemption to the care plan.
- The ADvantage Administration Unit oversees the day to day operation of the ADvantage Services.

MEDICAID — EARLY AND PERIODIC SCREENING, DIAGNOSIS, AND TREATMENT (EPSDT)

PURPOSE

Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) is a comprehensive child-health program for all Medicaid-eligible children birth to 21 years of age. EPSDT is designed to ensure the availability of, and access to, required health care resources and help parents and guardians to effectively use those resources. Children receive a broad range of primary and preventative health services. Thus, states must cover regular and periodic exams for eligible children and provide any medically necessary services prescribed by the EPSDT screen, including AT devices and services, even if that service is not covered in the state plan for the regular Medicaid program.

CONTACT

SCOPE OF SERVICES

Terrie Fritz, L.S.W.-C.
OK Health Care Authority
4545 N Lincoln Blvd., Ste 124
Oklahoma City, OK 73105
(405) 522-7377
<http://tinyurl.com/24mnpqg>

Ms. Karen Hylton
OK Dept of Human Services
Sequoyah Memorial Office Bldg.
2400 Lincoln Blvd
Oklahoma City, OK 73105
(405) 521-3679
FAX: (405) 521-4158

MAILING ADDRESS

P. O. BOX 25352
Oklahoma City, OK 73125
<http://tinyurl.com/23oj52v>

See Appendix B for
Department of Human
Services County Offices.

ELIGIBILITY

- All children ages 0-21 years are eligible for Medicaid.
- The family income cannot exceed 185% of the federal poverty level. The financial criteria changes frequently, therefore, check at the local DHS office for eligibility.
- Individuals may also be eligible if they are on an In-Home Support Waiver or a Home and Community Based Waiver.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Fabrication of Devices
- Training for Consumer & Family
- Maintenance & Repairs
- Case Management
- Information & Referral
- Locating Alternate Funding
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|--|---|
|  Aids for Hearing Impaired |  Medical Supplies * |
|  Aids for Vision Impaired |  Prosthetics/Orthotics † |
|  Augmentative Communication |  Seating/Positioning Equipment |
|  Environmental Controls |  Wheelchairs/Mobility Aids |
|  Hospital Beds | |

* No Adult Diapers

† No Leg Braces

APPLICATION PROCESS

- Apply for EPSDT under the SoonerCare program at the local DHS office (the same process as applying for Medicaid).
- Case management services for EPSDT are provided through the county DHS office.

APPEALS PROCESS

1. The appeals process allows a member to appeal a decision involving medical services, prior authorizations for medical services, or discrimination complaints.
2. In order to file an appeal, the member files a LD-1 form within 20 days of the triggering event. The triggering event occurs at the time when the member knew or should have known of such condition or circumstance for appeal. The staff advises the Appellant that if there is a need for assistance in reading or completing the grievance form that arrangements will be made.

MEDICAID - EPSDT, cont. . .

3. If the LD-1 form is not received within 20 days of the triggering event or if the form is not completely filled out with all necessary documentation, OHCA sends the Appellant a letter stating the appeal will not be heard.
4. Upon receipt of the member's appeal, a fair hearing before the Administrative Law Judge (ALJ) will be scheduled. The member will be notified in writing of the date and time for this procedure. The member must appear at this hearing. The ALJ's decision may be appealed to the CEO, which is a record review at which the parties do not appear.
5. Member appeals are to be decided within 90 days from the date OHCA receives the member's timely request for a fair hearing unless the member waives this requirement.

PIECES OF THE PUZZLE

- EPSDT is an important funding source for individuals who cannot afford private insurance. Medicaid payment is payment in full. Providers may not bill both the individual and Medicaid.
- EPSDT can offer expanded services to children ages 0-21 years that are not available to other Medicaid clients. These EPSDT services can include AT devices and services that have been and continue to be excluded in the state plan for the regular Medicaid program.
- Not all types of AT devices can be purchased under Medicaid. There must be a medical need, which must be clearly demonstrated on a case-by-case basis, for an AT device. "Medically necessary" service means medical, dental, behavioral, rehabilitative or other health care services which are:
 - reasonable and necessary to prevent illness or medical conditions, or provide early screening, interventions, and/or treatment for conditions that cause suffering or pain, cause physical deformity or limitation in function, cause illness or infirmity, endanger life, or worsen a disability;
 - provided at appropriate facilities and at the appropriate levels of care for the treatment of a member's medical conditions;
 - consistent with the diagnosis of the condition;
 - no more intrusive or restrictive than necessary to provide a proper balance of safety, effectiveness, efficiency and independence; and
 - assists the individual in achieving or maintaining maximum functional capacity in performing daily activities, taking into account both the functional capacity of the individual, and those functional capacities that are appropriate for individuals of the same age.
- The amount, duration, or scope of services to recipients may not be denied arbitrarily or reduced solely because of the diagnosis, type of illness, or condition. Appropriate limits may be placed on services based on medical necessity.
- According to OHCA, AT refers to those medically necessary devices used by an individual with a disability to enhance developmental skills, learning, and adaptation to the individual's environment. These devices must be unique, customized or personalized to the specific individual. AT devices include, but are not limited to, cognitive and developmental aids and alternative augmentative and communication aids.
- All DME purchased with Oklahoma Medicaid funds becomes the property of the OHCA to be used by the recipient until no longer needed.
- Medicaid is the payor of last resort for equipment purchases. If an individual has health insurance, Medicaid only begins paying after the health insurance stops.
- Schools may be Medicaid providers and receive reimbursement for services that are provided under the IDEA if the school district contracts with OHCA.
- Due to parental income, some children with disabilities may not have been eligible for Medicaid prior to the age of 18, but may become income eligible for Medicaid and could receive services up to the age of 21.

MEDICAID - FEE FOR SERVICE

Oklahoma Health Care Authority (OHCA)

PURPOSE

Medicaid is a joint federal/state medical assistance program that provides coverage of medical expenses for categorically qualified persons with low income. Medicaid covers a broad range of medical services. Some services are mandated by federal law and must be provided by every state, while other services are provided at a state's discretion. In Oklahoma, Medicaid is administered by the OHCA. Assistive technology is purchased as Durable Medical Equipment (DME) under this program. AT devices and equipment may be available as a component of other Medicaid programs such as EPSDT (for children under the age of 21), SoonerCare, and special waiver programs included in this section of the guide. Medicaid-Fee for Service makes payment for covered services provided by health care providers in Oklahoma who have entered into a participation agreement with the program.

CONTACT

Ms. Melody Fish, Medical Authorization Unit
OK Health Care Authority
4545 N Lincoln Blvd., Ste 124
Oklahoma City, OK 73105
(405) 522-7300

OHCA Customer Service
(405) 522-6205
(800) 522-0114
FAX: (405) 530-3426
http://okhca.org/individuals.aspx?id=528&menu=42¶ms=7649_7647

See Appendix B for Department of Human Services County Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Medicaid serves persons of ALL ages and ALL types of disabilities. Medicaid-Fee for Service is provided to certain Medicaid recipients that are currently exempt from SoonerCare.
- Medicaid recipients that are to remain in the Fee for Service program include individuals:
 - dually eligible for Medicaid and Medicare;
 - in-state custody such as foster care; or
 - service through a Home and Community-Based Waiver, such as ADvantage Waiver Program and In-Home Support.
- Persons qualifying for Medicaid must meet income and resource tests for eligibility and be medically needy. Individuals must fit into specific categories and must have income and resources below specific thresholds. Pregnant women and/or children under the age of 18 with a family income at/or below 185% of the federal poverty level meet financial eligibility criteria. The financial criteria changes frequently, therefore, check at the local DHS office for eligibility.
- Persons may be categorically eligible if they are over 65 years old, blind or otherwise disabled.
- All persons who are receiving Supplementary Security Income (SSI) benefits from the Social Security Administration (SSA) are eligible to make a separate application to the county DHS office for Medicaid services.
- Persons above the income limits may receive assistance by utilizing a "spend down" procedure if they are categorically related.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Maintenance & Repairs

AT DEVICES PROVIDED/COVERED

- Aids for Daily Living
- Seating/Positioning Equipment
- Hospital Beds
- Wheelchairs & Mobility Aids
- Medical Supplies

APPLICATION PROCESS

- Application for Medicaid is made at your local office of the Department of Human Service. There is at least one office in every county in Oklahoma. Call BEFORE you go to apply. You will have to make an appointment and should ask what types of medical, financial and other information to bring with you to the appointment.
- Complete an application form, interview and provide specific information requested. Once an individual is determined eligible for benefits, contracted medical care providers may seek reimbursement from Medicaid on behalf of the eligible recipient.



MEDICAID - FEE FOR SERVICE, cont. . .

APPEALS PROCESS

1. The appeals process allows a member to appeal a decision involving medical services, prior authorizations for medical services, or discrimination complaints.
2. In order to file an appeal, the member files a LD-1 form within 20 days of the triggering event. The triggering event occurs at the time when the member knew or should have known of such condition or circumstance for appeal. The staff advises the Appellant that if there is a need for assistance in reading or completing the grievance form that arrangements will be made.
3. If the LD-1 form is not received within 20 days of the triggering event or if the form is not completely filled out with all necessary documentation, OHCA sends the Appellant a letter stating the appeal will not be heard.
4. Upon receipt of the member's appeal, a fair hearing before the Administrative Law Judge (ALJ) will be scheduled. The member will be notified in writing of the date and time for this procedure. The member must appear at this hearing. The ALJ's decision may be appealed to the CEO, which is a record review at which the parties do not appear.
5. Member appeals are to be decided within 90 days from the date OHCA receives the member's timely request for a fair hearing unless the member waives this requirement.

PIECES OF THE PUZZLE

- This complex, constantly changing program allows states to determine specific eligibility guidelines, benefits, and reimbursement policies that are based on broad guidelines from the federal government. Based on Oklahoma Public Law, some Medicaid recipients have been converted to SoonerCare and are no longer in the Fee for Service program.
- Not all types of AT devices can be purchased under Medicaid. OHCA will either purchase or rent DME that is prescribed by an approved medical provider and is "medically necessary".
- OHCA requires prior authorization for any DME that costs more than \$500. Additionally, prior authorization is required for rental of hospital beds, support services, wheelchairs, continuous positive airway pressure devices, and lifts. Authorization must again be renewed after five (5) months of rental use.
- Individuals obtain DME by a prescription from a physician to a DME supplier, who is contracted with the Medicaid program (e.g., on Medicaid's approved vendor list).
- Questions about Medicaid coverage of specific items should be directed to the Oklahoma Health Care Authority (OHCA) Customer Service (800) 522-0114.
- Medicaid does not reimburse the recipient directly for medical expenses incurred. Medicaid payment is payment in full. Providers may not bill both the individual and Medicaid.
- Medicaid is the payor of last resort on equipment purchases. If the individual is eligible for Medicare, then Medicaid will only pay the remainder of the cost after Medicare has paid within the limits of the fee schedules. If an individual has health insurance, Medicaid only begins paying after the health insurance ceases to pay.
- All DME purchased with Oklahoma Medicaid funds becomes the property of the OHCA to be used by the recipient until no longer needed.

MEDICAID-COMMUNITY WAIVER

Developmental Disabilities Services Division (DDSD)

Department of Human Services (DHS)

PURPOSE

The Community Waiver provides services and support to Oklahoma residents with mental retardation. The waiver assists individuals in their goal to lead healthy, independent and productive lives in the community. Services and support offered are not otherwise covered through Oklahoma's Medicaid State Plan (SoonerCare). Services provided under the Community Waiver include assistive technology as well as other services, which may relate to assistive technology including audiology, dental, nutrition, occupational therapy, physical therapy, speech therapy, architectural modification and specialized medical supplies.

CONTACT

Paula Green, Program Manager
 Oklahoma Department of Human Services
 Developmental Disabilities Services Division
 P. O. Box 25352
 Oklahoma City, OK 73125
 (405) 521-6274
 FAX: (405) 522-0729

See Appendix B for Department of Human Services DDSD Area Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Individuals must meet SoonerCare financial eligibility requirements, which currently limit monthly countable income to \$2,022, and a resource limit of \$2,000. These figures are subject to change.
- Individuals may not be simultaneously enrolled in any other waiver program or receiving services in an institution including a hospital, rehabilitation facility, mental health facility, nursing facility, residential care facility or Intermediate Care Facility for persons with Mental Retardation (ICF-MR).
- Individuals must not be receiving DDSD state-funded services such as the Family Support Assistance Payment, Respite Voucher Program, sheltered workshop services, community integrated employment services or assisted living without waiver supports.
- Individuals must be age three or older.
- Individuals must be determined to have a disability as determined by the Social Security Administration (SSA) or the Oklahoma Health Care Authority's (OHCA) Level of Care Evaluation Unit and must also have a diagnosis of mental retardation.
- Individuals must be determined by the OHCA Level of Care Evaluation Unit to meet ICF-MR level of care requirements.

AT SERVICES PROVIDED/COVERED

- Sign language interpreter services for people who are deaf
- Reader services
- Assessment for the need of assistive technology/auxiliary aids
- Training the service recipient/provider in the use and maintenance of equipment/auxiliary aids
- Repair of adaptive devices

AT DEVICES PROVIDED/COVERED

- Assistive devices for consumers who are deaf or hard of hearing. Examples include visual alarms, telecommunication devices (TDDs), telephone amplifying devices and other devices for protection of health and safety.
- Assistive devices for consumers who are blind or visually impaired. Examples includes tape recorders, talking calculators, lamps, magnifiers, braille writers, paper and talking computerized devices and other devices for protection of health and safety.
- Augmentative/alternative communication and learning aids such as language boards, electronic communication devices and competence based cause and effect systems.
- Mobility positioning devices such as wheelchairs, travel chairs, walkers, positioning systems, ramps, seating systems, lifts, bathing equipment, specialized beds and specialized chairs.
- Orthotic and prosthetic devices such as braces and prescribed modified shoes.
- Environmental controls such as devices to operate appliances use telephones or open doors.



MEDICAID COMMUNITY WAIVER, cont. . .

APPLICATION PROCESS

- Oklahoma's Developmental Disabilities Services Division (DDSD) operates statewide with four offices in three areas of the state. To apply for waiver services, please contact the Area office nearest you.

APPEALS PROCESS

1. Anyone who applies for/or receives services from the Oklahoma Department of Human Services has a right to request the OKDHS Appeals Unit review an OKDHS action or delay action. This is called a Fair Hearing.
2. You have the right to request a Fair Hearing within 30 days after you have been notified of a decision with which you don't agree or when there has been unusual delay by OKDHS in reaching a decision on your application or case.
3. If you want to request a hearing, contact the local OKDHS office that took the action or failure to act, that you disagree with. You will be asked to fill out a form that says exactly what you disagree with.
4. You may represent yourself or be represented by a lawyer.
5. The hearing decision will be made by the appeals committee, which is made up of the hearing officer and two OKDHS state office employees who were not involved in the action you are appealing. The appeals committee tries to get most cases decided within 30 days after the hearing. If the appeal is decided against you, you may ask the Director of OKDHS to review the hearing decision. The appeals committee letter will explain how to do this.
6. Please refer to the OKDHS website at: www.okdhs.org/ for further details related to Fair Hearings and Appeals.
7. For additional information regarding waiver eligibility, please refer to Oklahoma's rules. These rules may be found in the Provider, Policies and Rules section at www.okhca.org, OAC 317:40-1-1.

PIECES OF THE PUZZLE

- Currently, there is a waiting list to receive services through the Community Waiver.
- Services provided through Oklahoma's SoonerCare Child Health Services Program will not be covered by the Community Waiver. The SoonerCare Child Health Services Program lets children with SoonerCare, ages 0-20, get free medical, vision, hearing and dental checkups. If your child's SoonerCare doctor finds a health problem during a health checkup, he or she may send you to another provider or another place for follow-up care. Services needed to take care of the problem will be covered through SoonerCare. For more information related to the SoonerCare Child Health Services Program visit www.okhca.org.
- All Community Waiver services are provided by agencies or individuals who have entered into contract agreements with the Oklahoma Health Care Authority.
- A DDSD Case Manager assists with the development of a plan of care, which must be approved prior to all service delivery.
- DDSD Area Offices operate an assistive technology recycling program. Contact the Area Office closest to you for more information.
- Please refer to Oklahoma's rules related to DDSD assistive technology (AT) devices and services. These rules may be viewed at: www.okhca.org in the Provider, Policies and Rules section under OAC 317:40-5-100.

MEDICAID - IN-HOME SUPPORT WAIVER FOR ADULTS (IHSW-A)

Developmental Disabilities Service Division (DDSD)

Department of Human Services (DHS)

PURPOSE

The In-Home Supports Waiver for Adults (IHSW-A) provides services and support to Oklahoma residents with mental retardation. The waiver assists individuals in their goal to lead healthy, independent and productive lives in the community. Services and support offered are not otherwise covered through Oklahoma's Medicaid State Plan (SoonerCare). In order to be eligible for the IHSW-A, an individual must reside in the home of a family member or friend, his or her own home and have needs that can be met through a combination of non-paid, non-waiver, SoonerCare and IHSW-A resources within the annual waiver limit. Services provided under the IHSW-A include assistive technology as well as other services, which may relate to assistive technology including audiology, dental, nutrition, occupational therapy, physical therapy, speech therapy, architectural modification and specialized medical supplies.

CONTACT

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(405) 521-6274
FAX: (405) 522-0729

See Appendix B for
Department of Human
Services DDSD Area Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Individual must meet SoonerCare financial eligibility requirements, which currently limit monthly countable income to \$2,022, and a resource limit of \$2,000. These figures are subject to change.
- Individuals may not be simultaneously enrolled in any other waiver program or receiving services in an institution including a hospital, rehabilitation facility, mental health facility, nursing facility, residential care facility or Intermediate Care Facility for persons with Mental Retardation (ICF-MR).
- Individuals must not be receiving DDSD state-funded services such as the Family Support Assistance Payment, Respite Voucher Program, sheltered workshop services, community integrated employment services or assisted living without waiver supports.
- Individuals must be age 18 or older.
- Individuals must be determined to have a disability as determined by the Social Security Administration (SSA) or the Oklahoma Health Care Authority's (OHCA) Level of Care Evaluation Unit and must also have a diagnosis of mental retardation.
- Individuals must be determined by the OHCA Level of Care Evaluation Unit to meet ICF-MR level of care requirements.
- Individuals must reside in the home of a family member or friend, his or her own home, an OKDHS Children and Family Services Division (CFSD) foster home, or a CFSD group home, and have critical support needs that can be met through a combination of non-paid, non-waiver and SoonerCare resources available to the individual and with waiver resources that are within the annual waiver limit.

AT SERVICES PROVIDED/COVERED

- Sign language interpreter services for people who are deaf
- Reader services
- Assessment for the need of assistive technology/auxiliary aids
- Training the service recipient/provider in the use and maintenance of equipment/auxiliary aids
- Repair of adaptive devices

AT DEVICES PROVIDED/COVERED

- Assistive devices for consumers who are deaf or hard of hearing. Examples include visual alarms, telecommunication devices (TDDs), telephone amplifying devices and other devices for protection of health and safety.
- Assistive devices for consumers who are blind or visually impaired. Examples includes tape recorders, talking calculators, lamps, magnifiers, braille writers, paper and talking computerized devices and other devices for protection of health and safety.
- Augmentative/alternative communication and learning aids such as language boards, electronic communication devices and competence based cause and effect systems.



MEDICAID - IN-HOME SUPPORT WAIVER FOR ADULTS (IHSW-A), cont. . .

- Mobility positioning devices such as wheelchairs, travel chairs, walkers, positioning systems, ramps, seating systems, lifts, bathing equipment, specialized beds and specialized chairs.
- Orthotic and prosthetic devices such as braces and prescribed modified shoes.
- Environmental controls such as devices to operate appliances, use telephones or open doors.

APPLICATION PROCESS

- Oklahoma's Developmental Disabilities Services Division (DDSD) operates statewide with four offices in three areas of the state. To apply for waiver services, please contact the Area office nearest you.

APPEALS PROCESS

1. Anyone who applies for or receives services from the Oklahoma Department of Human Services has a right to request the OKDHS Appeals Unit review an OKDHS action or delay action. This is called a Fair Hearing.
2. You have the right to request a Fair Hearing within 30 days after you have been notified of a decision with which you don't agree or when there has been unusual delay by OKDHS in reaching a decision on your application or case.
3. If you want to request a hearing, contact the local OKDHS office that took the action or failure to act, that you disagree with. You will be asked to fill out a form that says exactly what you disagree with.
4. You may represent yourself or be represented by a lawyer.
5. The hearing decision will be made by the appeals committee, which is made up of the hearing officer and two OKDHS state office employees who were not involved in the action you are appealing. The appeals committee tries to get most cases decided within 30 days after the hearing. If the appeal is decided against you, you may ask the Director of OKDHS to review the hearing decision. The appeals committee letter will explain how to do this.
6. Please refer to the OKDHS website, www.okdhs.org, for further details related to Fair Hearings and Appeals.
7. For additional information regarding waiver eligibility, please refer to Oklahoma's rules. These rules may be found in the Provider, Policies and Rules section at www.okhca.org, OAC 317:40-1-1.

PIECES OF THE PUZZLE

- Currently, there is a waiting list to receive services through the IHSW-A.
- There is a maximum dollar limit of services that an individual may receive through the IHSW-A during a 12 month period.
- Services provided through Oklahoma SoonerCare will not be covered by the IHSW-A. Individuals ages 18-20 will receive services through SoonerCare Child Health Services Program: IHSW-A will not cover any services provided through that program. For more information related to the SoonerCare Program visit www.okhca.org.
- All IHSW-A services are provided by agencies or individuals who have entered into contract agreements with the Oklahoma Health Care Authority.
- A DDSD Case Manager assists with the development of a plan of care, which must be approved prior to all service delivery.
- DDSD Area Offices operate an assistive technology recycling program. Contact the Area Office closest to you for more information.
- Please refer to Oklahoma's rules related to DDSD assistive technology (AT) devices and services. These rules may be viewed at www.okhca.org in the Provider, Policies and Rules section under OAC 317:40-5-100.

MEDICAID-IN HOME SUPPORT WAIVER FOR CHILDREN (ISHW-C)

Developmental Disabilities Services Division (DDSD)
Department of Human Services (DHS)

PURPOSE

The In-Home Support Waiver for Children (IHSW-C) provides services and support to Oklahoma residents with mental retardation. The waiver assists individuals in their goal to lead healthy, independent and productive lives in the community. Services and support offered are not otherwise covered through Oklahoma's Medicaid State Plan (SoonerCare). In order to be eligible for the IHSW-C, an individual must reside in the home of a family member or friend, his or her own home and have needs that can be met through a combination of non-paid, non-waiver, SoonerCare and IHSW-C resources within the annual waiver limit. Services provided under the IHSW-C include assistive technology as well as other services which may relate to assistive technology including architectural modification and specialized medical supplies.

CONTACT

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See Appendix B for
Department of Human
Services DDSD Area Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Individuals must meet SoonerCare financial eligibility requirements, which currently limit monthly countable income to \$2,022, and a resource limit of \$2,000. These figures are subject to change.
- Individuals may not be simultaneously enrolled in any other waiver program or receiving services in an institution including a hospital, rehabilitation facility, mental health facility, nursing facility, residential care facility or Intermediate Care Facility for persons with Mental Retardation (ICF-MR).
- Individuals must not be receiving DDSD state-funded services such as the Family Support Assistance Payment, Respite Voucher Program, sheltered workshop services, community integrated employment services or assisted living without waiver supports.
- Individuals must be age 3-17.
- Individuals must be determined to have a disability as determined by the Social Security Administration (SSA) or the Oklahoma Health Care Authority's (OHCA) Level of Care Evaluation Unit and must also have a diagnosis of mental retardation.
- Individuals must be determined by the OHCA Level of Care Evaluation Unit to meet ICF-MR level of care requirements.
- Individuals must reside in the home of a family member or friend, his or her own home, an OKDHS Children and Family Services Division (CFSD) foster home, or a CFSD group home and have critical support needs that can be met through a combination of non-paid, non-Waiver and SoonerCare resources available to the individual and with waiver resources that are within the annual waiver limit.

AT SERVICES PROVIDED/COVERED

- Sign language interpreter services for people who are deaf
- Reader services
- Assessment for the need of assistive technology/auxiliary aids
- Training the service recipient/provider in the use and maintenance of equipment/auxiliary aids
- Repair of adaptive devices

AT DEVICES PROVIDED/COVERED

- Assistive devices for consumers who are deaf or hard of hearing. Examples include visual alarms, telecommunication devices (TDDs), telephone amplifying devices and other devices for protection of health and safety.
- Assistive devices for consumers who are blind or visually impaired. Examples includes tape recorders, talking calculators, lamps, magnifiers, braille writers, paper and talking computerized devices and other devices for protection of health and safety.
- Augmentative/alternative communication and learning aids such as language boards, electronic communication devices and competence based cause and effect systems.
- Mobility positioning devices such as wheelchairs, travel chairs, walkers, positioning systems, ramps, seating systems, lifts, bathing equipment, specialized beds and specialized chairs.



MEDICAID-IN HOME SUPPORT WAIVER FOR CHILDREN (ISHW-C), cont. . .

- Orthotic and prosthetic devices such as braces and prescribed modified shoes.
- Environmental controls such as devices to operate appliances, use telephones or open doors.

APPLICATION PROCESS

- Oklahoma's Developmental Disabilities Services Division (DDSD) operates statewide with four offices in three areas of the state. To apply for waiver services, please contact the Area office nearest you.

APPEALS PROCESS

1. Anyone who applies for/or receives services from the Oklahoma Department of Human Services has a right to request the OKDHS Appeals Unit review an OKDHS action or delay action. This is called a Fair Hearing.
2. You have the right to request a Fair Hearing within 30 days after you have been notified of a decision with which you don't agree or when there has been unusual delay by OKDHS in reaching a decision on your application or case.
3. If you want to request a hearing, contact the local OKDHS office that took the action or failure to act, that you disagree with. You will be asked to fill out a form that says exactly what you disagree with.
4. You may represent yourself or be represented by a lawyer.
5. The hearing decision will be made by the appeals committee, which is made up of the hearing officer and two OKDHS state office employees who were not involved in the action you are appealing. The appeals committee tries to get most cases decided within 30 days after the hearing. If the appeal is decided against you, you may ask the Director of OKDHS to review the hearing decision. The appeals committee letter will explain how to do this.
6. Please refer to the OKDHS website, www.okdhs.org, for further details related to Fair Hearings and Appeals.
7. For additional information regarding waiver eligibility, please refer to Oklahoma's rules. These rules may be found in the Provider, Policies and Rules section at www.okhca.org, OAC 317:40-1-1.

PIECES OF THE PUZZLE

- Currently, there is a waiting list to receive services through the IHSW-C.
- There is a maximum dollar limit of services that an individual may receive through the IHSW-C during a 12 month period.
- Services provided through Oklahoma's SoonerCare Child Health Services Program will not be covered by the IHSW-C. The SoonerCare Child Health Services Program lets children with SoonerCare, ages 0-20, get free medical, vision, hearing and dental checkups. If your child's SoonerCare doctor finds a health problem during a health checkup, he or she may send you to another provider or another place for follow-up care. Services needed to take care of the problem will be covered through SoonerCare. For more information related to the SoonerCare Child Health Services Program visit www.okhca.org.
- All IHSW-C services are provided by agencies or individuals who have entered into contract agreements with the Oklahoma Health Care Authority.
- A DDSD Case Manager assists with the development of a plan of care which must be approved prior to all service delivery.
- DDSD Area Offices operate an Assistive Technology recycling program. Contact the Area Office closest to you for more information.
- Please refer to Oklahoma's rules related to DDSD Assistive Technology (AT) devices and services. These rules may be viewed at www.okhca.org in the Provider, Policies and Rules section under OAC 317:40-5-100.

MEDICAID - SOONERCARE

Oklahoma Health Care Authority (OHCA)

PURPOSE

Oklahoma operates a mandatory managed care program, known as SoonerCare, for a portion of its Medicaid population. Medicaid is administered by the Oklahoma Health Care Authority (OHCA). SoonerCare is a Primary Care Provider/Case Manager (PCP/CM) health care model. OHCA contracts with designated PCP/CM to be SoonerCare providers. You must go to your PCP/CM for most of your health care needs. If you need care that your PCP/CM can't provide, he/she will refer you to an appropriate specialist. Assistive technology is purchased as Durable Medical Equipment (DME) through fee for service under this program.

CONTACT

Ms. Becky Pasternik-Ikard
OK Health Care Authority
4545 N Lincoln Blvd., Ste 124
Oklahoma City, OK 73105
(405) 522-7300
<http://okdhs.org/individuals.aspx?id=548>

OHCA Customer Service
(405) 522-6205
(800) 522-0114
FAX: (405) 530-3426

See Appendix B for Department of Human Services County Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Individuals qualifying under the "Temporary Assistance for Needy Families" are eligible. Certain Medicaid recipients continue to be exempt from SoonerCare, see "Pieces of the Puzzle."
- Persons qualifying for Medicaid must meet income and resource tests for eligibility and be medically needy. Individuals must fit into specific categories and have income and resources below specific thresholds. Pregnant women and/or children under the age of 18 with a family income at/or below 185% of the federal poverty level meet financial eligibility. The financial criteria changes frequently; therefore, check at the local DHS office for eligibility.
- Persons may be categorically eligible if they are over 65 years old, blind, or disabled.
- All persons who are receiving Supplementary Security Income (SSI) benefits from the Social Security Administration are eligible to make a separate application to the county DHS office for Medicaid services.
- Persons above the income limits may receive assistance by utilizing a "spend down" procedure if they are categorically related.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information & Referral
- Maintenance & Repair

AT DEVICES PROVIDED/COVERED

- Aids for Daily Living
- Medical Supplies
- Hospital Beds
- Wheelchairs & Mobility Aids
- Seating/Positioning Equipment

APPLICATION PROCESS

- Application for Medicaid is made at your local office of the Department of Human Services. There is at least one office in every county in Oklahoma. Call BEFORE you go to apply. You will have to make an appointment and should ask what types of medical, financial and other information to bring with you to the appointment.
- Complete an application form, interview and provide specific information requested. Once an individual has been determined to be eligible for benefits, contracted medical care providers may seek reimbursement from Medicaid on behalf of the eligible recipient.



MEDICAID - SOONERCARE

APPEALS PROCESS

1. The appeals process allows a member to appeal a decision involving medical services, prior authorizations for medical services, or discrimination complaints.
2. In order to file an appeal, the member files a LD-1 form within 20 days of the triggering event. The triggering event occurs at the time when the member knew or should have known of such condition or circumstance for appeal. The staff advises the Appellant that if there is a need for assistance in reading or completing the grievance form that arrangements will be made.
3. If the LD-1 form is not received within 20 days of the triggering event or if the form is not completely filled out with all necessary documentation OHCA sends the Appellant a letter stating the appeal will not be heard.
4. Upon receipt of the member's appeal, a fair hearing before the Administrative Law Judge (ALJ) will be scheduled. The member will be notified in writing of the date and time for this procedure. The member must appear at this hearing. The ALJ's decision may be appealed to the CEO, which is a record review at which the parties do not appear.
5. Member appeals are to be decided within 90 days from the date OHCA receives the member's timely request for a fair hearing unless the member waives this requirement.

PIECES OF THE PUZZLE

- SoonerCare combines a managed care gatekeeper approach to services through the use of a PCP/CM and the state reimbursement on a fee-for-service to other community providers such as hospitals or pharmacists.
- Medicaid recipients exempt from SoonerCare remain in the fee-for-service program. These include individuals who are:
 - dually-eligible for Medicaid and Medicare;
 - in state custody such as foster care; or
 - served through a Home and Community-Based Waiver, such as ADvantage Waiver Program and In-Home Support Waiver Services.
- Not all types of AT devices can be purchased under Medicaid. OHCA will either purchase or rent DME that is prescribed by an approved medical provider and is medically necessary.
- Questions about Medicaid coverage of specific items should be directed to the Oklahoma Health Care Authority, Customer Services (800) 522-0114.
- Medicaid does not reimburse the recipient directly for medical expenses incurred. Medicaid payment is payment in full. Providers may not bill both the individual and Medicaid.
- Medicaid is the payor of last resort on equipment purchases. If an individual has health insurance, Medicaid only begins paying after the health insurance ceases to pay.
- All DME purchased with Oklahoma Medicaid funds becomes the property of the OHCA to be used by the recipient until no longer needed.

MEDICAID - TEFRA

Oklahoma Health Care Authority (OHCA)

PURPOSE

TEFRA (Tax Equity and Fiscal Responsibility Act of 1982) gives states the option to make Medicaid (SoonerCare) benefits available to children with physical or mental disabilities who would not ordinarily be eligible for Supplemental Security Income (SSI) benefits because of their parent's income or resources. This option allows children who are eligible for institutional services to be cared for in their homes. Children with disabilities eligible under TEFRA will get full health insurance coverage under Medicaid services that include coverage with Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) See Page 30.

CONTACT

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TEFRA Services
Oklahoma Health Care Authority
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Email: debbie.harmon@okhca.org

http://www.okhca.org/individuals.aspx?id=172&menu=42¶ms=7653_1874_7655

See Appendix B for Department of Human Services County Offices.

FINANCIAL CRITERIA

- None

ELIGIBILITY

A child must meet the following requirements:

- meet the Social Security definition of disability;
- be under the age of 19;
- have qualifying income and resources;
- meet an institutional level of care. The three levels are: intermediate care for the mentally disabled, nursing facility, or hospital;
- it must be appropriate to care for the child at home; and
- the estimated cost of caring for the child at home cannot exceed the estimated cost of caring for the child in the institution.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Fabrication of Devices
- Training for Consumer & Family
- Maintenance & Repairs
- Case Management
- Information & Referral
- Locating Alternate Funding
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|----------------------------|-------------------------------|
| Aids for Hearing Impaired | Medical Supplies |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Seating/Positioning Equipment |
| Environmental Controls | Wheelchairs & Mobility Aids |
| Hospital Beds | |

APPLICATION PROCESS

- Apply for TEFRA at the local DHS office (the same process as applying for Medicaid).
- Call the county office to see if you need to schedule an appointment.
- Bring a denial letter from the Social Security Administration (SSA). If you do not have a denial letter, call SSA at (800) 772-1213 and talk to a representative about your child's eligibility for SSI.
- Complete a TEFRA-1 Physician Assessment Form. The form is available from the Oklahoma Department of Human Services County Offices, the SoonerCare Helpline or the Oklahoma Health Care Authority websites.
- If your child has private insurance coverage that you intend to maintain in addition to any TEFRA eligibility, please document only your actual costs per month for the services listed. If the service is not covered by the insurance provider, or you will not have third party insurance coverage, indicate the full cost of each service provided.



MEDICAID - TEFRA, cont...

APPEALS PROCESS

1. The appeals process allows a member to appeal a decision involving medical services, prior authorizations for medical services, or discrimination complaints.
2. In order to file an appeal, the member files a LD-1 form within 20 days of the triggering event. The triggering event occurs at the time when the member knew or should have known of such condition or circumstance for appeal. The staff advises the Appellant that if there is a need for assistance in reading or completing the grievance form that arrangements will be made.
3. If the LD-1 form is not received within 20 days of the triggering event or if the form is not completely filled out with all necessary documentation, OHCA sends the Appellant a letter stating the appeal will not be heard.
4. Upon receipt of the member's appeal, a fair hearing before the Administrative Law Judge (ALJ) will be scheduled. The member will be notified in writing of the date and time for this procedure. The member must appear at this hearing. The ALJ's decision may be appealed to the CEO, which is a record review at which the parties do not appear.
5. Member appeals are to be decided within 90 days from the date OHCA receives the member's timely request for a fair hearing unless the member waives this requirement.

PIECES OF THE PUZZLE

- Once financial eligibility for TEFRA has been established, the TEFRA application will be reviewed to evaluate whether the criteria for disability, institutional level of care, cost effectiveness, and safety and appropriateness have been met.
- To avoid unnecessary delays in processing your application, please make sure that both you and your child's physician have completed all sections of the TEFRA-1 assessment form.
- In addition, OHCA will need supplemental documentation to support information provided on the TERFA-1 document.
- Once determined eligible the child is covered for up to 12 months. You must reapply every year.
- If your child has private insurance coverage that you intend to maintain in addition to any TEFRA you must:
 - use your insurance first;
 - follow the rules of your insurance; and
 - see providers who have contracts with both your insurance and Medicaid SoonerCare in order to be fully covered for all costs of services.

MEDICARE CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)

PURPOSE

Medicare is a federal health insurance plan administered by the Centers for Medicare Services (CMS) for persons age 65 and older, and for eligible individuals with disabilities. The Social Security Administration (SSA) helps CMS by enrolling people in Medicare and by collecting Medicare premiums. Eligibility is NOT based on need or income/asset limits.

Medicare - Part A covers hospital and related health care.

Medicare - Part B is a voluntary medical insurance program that provides assistive technology (AT) purchased as Durable Medical Equipment (DME) and must be "necessary and reasonable."

Medicare - Part D is a voluntary insurance for prescription drugs.

CONTACT

For information about applying for Medicare, eligibility, or replacing a lost Medicare card contact the Social Security Administration:
(800) 772-1213
www.medicare.gov

For general Medicare information call the Medicare Hotline: (800) 633-4227

ELIGIBILITY

- Persons 65 years of age or older
- Persons who are blind and permanently disabled and must have been receiving Social Security Disability Insurance (SSDI) payments for twenty-four (24) months
- Persons with End Stage Renal Disease or Amyotrophic Lateral Sclerosis (ALS)

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Fabrication of Devices
- Training for Consumer & Family
- Maintenance & Repairs

AT DEVICES PROVIDED/COVERED

- | | |
|----------------------------|-------------------------------|
| Aids for Daily Living † | Medical Supplies |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Seating/Positioning Equipment |
| Hospital Beds | Wheelchairs & Mobility Aids |

† Lenses for cataract surgery

APPLICATION PROCESS

- Applications for a Medicare health insurance card are taken at all local offices of the Social Security Administration.
- For eligibility information and to locate the Social Security Office nearest you, call the Social Security information hotline at (800) 772-1213.

APPEALS PROCESS

1. If Medicare makes a decision you disagree with, you can file an appeal. If you disagree with the decision made at any level of the process, you can generally go to the next level. After each level, you will be given instructions on how to proceed to the next level of appeal.
2. Level 1 is a redetermination by the company that handles claims for Medicare. A redetermination is a second look at a claim. If you disagree with the decision made on your claim, you must request a redetermination within 120 days from the date you got your Medicare Summary Notice (MSN). Follow the directions on the MSN to do this. You will get a response called a "Medicare Redetermination Notice" about 60 days after the company gets your appeal request.
3. If you disagree with the redetermination decision in level 1, you have 180 days after you get your decision to ask for a reconsideration. This is the second level of appeal.

MEDICARE, cont. . .

CONTACT

Questions regarding general information about Medicare, Medicaid, managed care plans and the various types of health insurance available to supplement Medicare, assistance with sorting out medical bills, and filing insurance, contact the Senior Health Insurance Counseling Program (SHICP) of the Oklahoma Insurance Department.

(405) 521-6628
(800) 763-2828

For general information about Medicare, concerns about being asked to leave the hospital too soon, and complaints about the Medicare paid settings, contact the Peer Review Organization, Oklahoma Foundation for Medical Quality.

(405) 840-2891
(800) 522-3414

See Appendix B for Oklahoma Department of Human Services County Offices.

FINANCIAL CRITERIA

- None

4. Level 2 is a reconsideration by the Qualified Independent Contractor (QIC).
5. To check the status of your reconsideration you can call 1-800-Medicare (800 633-4227).
6. For assistance contact the Office of the Medicare Ombudsman's (OMO) by calling the above number. They can receive and provide help regarding complaints, grievances, and requests for information from people with Medicare.

PIECES OF THE PUZZLE

- Medicare - Most people will pay the Part B premium of \$115.40 in 2011.
- In October 2009, new rules went into effect for certain Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) to vendors in order to be paid by Medicare. The new requirements for suppliers include being accredited and having a surety bond, which will help to prevent Medicare fraud and assure that you continue to get high-quality products and services. If your supplier doesn't meet these requirements, you will have to look for another Medicare-approved supplier in order for Medicare to pay for your equipment and supplies.
- Durable Medical Equipment (DME) is equipment which meets all of the following requirements:
 - can withstand repeated use;
 - is primarily and customarily used to serve a medical purpose;
 - is generally not useful to a person in the absence of an illness or injury; and
 - is appropriate for use in the home.
- A physician will prescribe special equipment for use by a beneficiary in his/her home. The equipment may provide therapeutic benefits or enable the beneficiary to perform certain tasks that s/he is unable to undertake due to certain medical conditions and/or illnesses.
- For DME the amount you pay varies. If a supplier of DME doesn't accept Medicare authorized reimbursement, there is no limit to what can be charged. You may also have to pay the entire bill (your share and Medicare's share) at the time you get the DME. Ask if the supplier is a participating supplier in the Medicare Program before you get your DME. If the supplier is a participating supplier, they must accept Medicare authorized reimbursement. If the supplier is enrolled in Medicare but isn't "participating," they have the option to accept Medicare authorized reimbursement. Make sure your supplier is enrolled in Medicare and has a Medicare supplier number. Suppliers have to meet strict standards to qualify for a Medicare supplier number. If the supplier isn't enrolled in Medicare, then Medicare won't pay your claim.
- The rate schedules place a cap on how much Medicare will pay for a particular DME item. If the supplier's price is higher than the amount allowed under Medicare, the consumer will have to pay the difference. Because of low reimbursement, it may be necessary and advantageous to combine Medicare with private sources, or the consumer may need to pay the remainder. This process can be useful in obtaining higher quality products.

MEDICARE, cont. . .

- Medicare covers power-operated vehicles (scooters), walkers, and wheelchairs as DME that your doctor prescribes for use in your home. Before Medicare helps pay for a power wheelchair you must have a face-to-face examination and a written prescription from a doctor or other treating provider.
- The Medicare website, www.medicare.gov/ is very informational. The website also has a directory to look up DME suppliers and Physicians online at: www.medicare.gov/
- In an effort to provide greater efficiency in the Medicare program as it applies to DMEPOS, the Centers for Medicare and Medicaid Services (CMS) awarded contracts to four health care contractors. These four contractors are referred to as Durable Medical Equipment Regional Carriers (DMERCs). Each Durable Medical Equipment Medicare Administrative Contractor (DME MAC) covers a specific geographic region of the country and only processes Medicare claims for DMEPOS items. Please contact 1-800-MEDICARE (800-633-4227) for the DME MAC that covers your area. You must provide them with your Medicare card number.
- Individuals with low income may qualify for additional financial assistance to help pay for Part B premiums, deductibles and co-payments. To apply for the Qualifying Medicare Benefits Program or Specified Low-Income Medicare Beneficiary Programs, see Appendix B for Oklahoma Department of Human Services County Offices.

OKLAHOMA ABLE TECH

Seretean Wellness Center, Oklahoma State University

PURPOSE

Oklahoma ABLE Tech supports state efforts to improve the provision of assistive technology (AT) to individuals with disabilities of all ages through comprehensive, statewide programs that are consumer responsive. The purpose of ABLE Tech is to increase the access and acquisition of AT devices and services to individuals with disabilities and their families. ABLE Tech accomplishes this purpose by providing AT through a short term equipment loan program, demonstration centers, re-utilization of AT through the Oklahoma Equipment Exchange (OEE) and a low interest bank loan for AT. In addition, ABLE Tech provides information and referral services, training on various AT topics and collaborates with state agencies and organizations to enhance the understanding and access to AT. ABLE Tech is funded under the Assistive Technology Act of 1998, as amended by the U.S. Department of Education, Rehabilitation Services Administration.

CONTACT

Milissa Gofourth,
Program Manager
OSU Seretean Wellness Ctr.
1514 W Hall of Fame
Stillwater, OK 74078-2026
(405) 744-9748 (V/TDD)
(800) 257-1705 (V/TDD)
FAX: (405) 744-2487
Email: milissa.gofourth@okstate.edu

<http://okabletech.okstate.edu/>

ABLE Tech INFO-line:
(888) 885-5588 toll free

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Any Oklahoman

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumer, Family, & Professional Groups
- Locating Alternate Funding
- Equipment Loan & AT Demonstration

AT DEVICES PROVIDED/COVERED

- ABLE Tech does not purchase or sell AT devices.
- Various AT devices are available on a short-term loan basis for trial or evaluation use.

APPLICATION PROCESS

- Contact the main office by phone and request service(s).
- Contact the Oklahoma ABLE Tech INFO-line for AT information and referral. (See "Pieces of the Puzzle").

PIECES OF THE PUZZLE

- ABLE Tech operates an AT device short-term loan program, which allows individuals to borrow AT in order to "try before you buy." Short-term loans are also beneficial for purposes of assessment, meeting interim needs when devices need to be repaired and for personnel development activities. ABLE Tech will lend AT free to any Oklahoman up to 42 days. ABLE Tech has several partner entities across the state that can lend specialized AT to Oklahomans. The list of AT available short-term loans and the partners are on the ABLE Tech website: <http://okabletech.okstate.edu>.
- ABLE Tech operates AT device demonstration centers with various partners across the state. The purpose of the device demonstration is to enable an individual to make an informed choice by allowing hands-on opportunities to learn about AT. The list of AT is available for demonstration and the partners are on the ABLE Tech website: <http://okabletech.okstate.edu>.
- ABLE Tech, BancFirst and the Oklahoma Assistive Technology Foundation (OkAT) work together in offering the Alternative Financing Program (AFP) and the Access to Telework Fund (ATF). These programs allow qualified Oklahomans with disabilities a fixed rate bank loan. Individuals can purchase any type of AT; such as, wheelchairs, adapted cars or vans, communication devices, hearing aids, etc. The ATF provides individuals with disabilities the opportunity to borrow money to buy computers and other equipment so they can telework. Telework can be either through an employer or self-employment, which is work that can be performed from home and/or remote sites away from the office, such as work on the road or at a telework center.

OKLAHOMA ABLE TECH, cont. . .

- The Oklahoma Equipment Exchange (OEE) is ABLE Tech's free AT device exchange program. The Equipment Exchange is similar to a "want ad" where pre-owned AT is listed. The OEE is an opportunity to re-sell or buy AT for a lower cost than new items; such as, modified vehicles, wheelchairs, and daily living aids. To buy, donate, or sell used AT, call the toll free ABLE Tech INFO-line, (888) 885-5588 (V/TDD) or visit the website at: <http://oec.okstate.edu>.
- The INFO-line provides information and referral services on AT for people of all ages with disabilities. Anyone can call; family, friends, service providers, and other professionals. ABLE Tech's resources include a statewide computer database, national resources, an in-house collection of catalogs, and various publications.
- ABLE Tech offers educational and training workshops on AT to consumers, parents, and professionals that serve individuals with disabilities.
- ABLE Tech in partnership with Oklahoma Cooperative Extension Services, Langston University School of Physical Therapy, and Oklahoma Assistive Technology Foundation operates the Oklahoma AgrAbility Project. Oklahoma AgrAbility supports the rehabilitation and assistive technology needs of Oklahomans with disabilities who face barriers to participating in agriculture. (See Oklahoma AgrAbility, Page 50)
- ABLE Tech partners with "Fire Protection Publications" in offering the installation of FREE smoke alarms and provide fire safety messages to eligible Oklahomans that are deaf, hard of hearing, blind/low vision, or mobility impaired.
- ABLE Tech contracts with the State Department of Education to provide AT devices and services for the National Instructional Materials Accessibility Standard (NIMAS). IDEA requires that states and school districts provide accessible versions of instructional materials to students with disabilities in a timely manner, as an essential component of FAPE. Students may need the additional support of AT devices in order to access their instructional materials.
- School districts may borrow the needed AT devices from ABLE Tech for up to 6 weeks at no charge.
- The National Instructional Materials Accessibility Standard (NIMAS) is a uniform electronic format for textbooks and related materials from which accessible formats can easily be made.
- Accessible Instructional Materials (AIM) is for students with sensory, physical, cognitive and learning differences that have difficulty accessing printed materials.

OKLAHOMA ABLE TECH OKLAHOMA EQUIPMENT EXCHANGE (OEE) PROGRAM Seretean Wellness Center, Oklahoma State University

PURPOSE

The Oklahoma Equipment Exchange Program (OEE) is a free service provided by Oklahoma ABLE Tech to assist individuals in obtaining previously owned AT at a potentially reduced cost to the individual. The OEE allows Oklahomans to recycle AT through an information exchange service in which individuals can list those items no longer needed on a public database. Both buyers and sellers can access the list of used AT either by calling the toll free INFO-line or accessing the website.

CONTACT

Diana Sargent,
Oklahoma ABLE Tech
OSU Seretean Wellness Ctr
1514 W Hall of Fame
Stillwater, OK 74078-2026
(405) 744-9748 (V)
(800) 257-1705 (V/TDD)
FAX: (405) 744-2487
Email: diana.sargent@okstate.edu
<http://oec.okstate.edu/>

ABLE Tech INFO-line:
(888) 885-5588 toll free

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Persons with disabilities, their family members or professionals that serve individuals with disabilities

AT SERVICES PROVIDED/COVERED

- Information & Referral

AT DEVICES PROVIDED/COVERED

- Various previously owned AT devices are available for sale or to be donated.

APPLICATION PROCESS

- To buy, donate, or sell used AT, call the toll free ABLE Tech INFO-line, 1-888-885-5588 or visit the website at: <http://oec.okstate.edu>.

PIECES OF THE PUZZLE

- The (OEE) is a free "classified ads" program that connects people with available AT by utilizing a web-based database at: <http://oec.okstate.edu>. The database provides a search capability for persons to look for specific AT that is listed for sale or donation. The database also allows an individual that cannot find the devices they need to post their own ad describing the item they need.
- ABLE Tech does not warrant the condition or terms of sale of any device offered for reutilization by an existing owner under the OK Equipment Exchange Program. It shall be the responsibility of the seller to provide accurate and detailed information about the device's specifications and condition to any buyer.
- If the listing has not been updated for 90 days, ABLE Tech will automatically remove the item from the database.

OKLAHOMA AGRABILITY PROGRAM

Oklahoma Cooperative Extension Service and Oklahoma ABLE Tech

PURPOSE

Oklahoma AgrAbility supports the rehabilitation and assistive technology needs of Oklahomans with disabilities who face barriers to participating in agriculture. AgrAbility fills a gap in services and resources available to rural families by: assessing agricultural work sites and tasks; providing information and advice about farm and home modifications to increase accessibility and living independently; refer families to local service providers; and conduct informational and educational workshops.

CONTACT

Sandra Stevenson
 AgrAbility Case Manager
 OSU Seretean Wellness Ctr
 1514 W Hall of Fame
 Stillwater, OK 74078-2026
 (405) 744-5182
 (888) 885-5588
<http://agrability.okstate.edu>

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Farmer or rancher with a disability or have a dependent with a disability

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information and Referral
- Training for Consumer & Family
- Locating Alternate Funding

AT DEVICES PROVIDED/COVERED

- Inquiries can be made in regard to mini-grants for farm assistive technology that may be available under certain restricted conditions.

PIECES OF THE PUZZLE

- Oklahoma AgrAbility Program services are provided (in part) by funding through a grant from the United States Department of Agriculture, National Institute of Food and Agriculture (NIFA).
- The Program is operated by the Oklahoma Cooperative Extension Service, Family Consumer Sciences with joint cooperation from County Extension Centers; Langston University School of Physical Therapy; and the Oklahoma Assistive Technology Foundation (OkAT).
- OkAT is a nonprofit organization that provides services free of charge through Oklahoma ABLE Tech. Other services include:
 - informational and educational workshops; and
 - technical assistance about farm and home modifications to increase accessibility, participation in farming, and independent living.

OKLAHOMA DEPARTMENT OF CAREER AND TECHNOLOGY EDUCATION

PURPOSE

Oklahoma CareerTech is a statewide system offering programs & services in 29 technology center districts operating on 57 campuses, 398 comprehensive school districts, 25 skill centers and three juvenile facilities; preparing high school students and adults for gainful employment. When determined according to individual needs, students are linked with community resources and services to successfully transition into the workforce and/or further education. Upon program completion, students may receive assistance in job search strategies, continuing education or other services necessary to achieve career goals.

CONTACT:

Kim Eason, Academic and Transition Specialist
 Career & Academic Connections Division
 Oklahoma Dept of Career and Technology Education
 1500 W 7th Ave
 Stillwater, OK 74074
 (800) 522-5810
 (405) 377-2000 (V)
 (405) 743-5596 (V/TDD)
 FAX: (405) 743-6809
 Email: keaso@okcareertech.org

www.okcareertech.org

See Appendix B for Department of Career and Technology Education Centers.

FINANCIAL CRITERIA

- None

ELIGIBILITY

- High school students in grades 11-12 are eligible, with special permission granted to students in grades 9-10 who meet special provisions.
- Students on an Individualized Education Program (IEP) may participate in a CareerTech program for up to 4 years.
- Adults pay a reduced tuition at the technology centers within the district in which they reside; otherwise, out-of-district tuition rates may apply. Tuition assistance is available for those who qualify.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Assessments & Evaluations
- Locating Alternate Funding
- Supporting Software
- Maintenance & Repairs

AT DEVICES PROVIDED/COVERED

- | | |
|--|--|
|  Aids for Hearing Impaired |  Educational Devices/Adaptations |
|  Aids for Vision Impaired |  Environmental Controls |
|  Augmentative Communication |  Seating/Positioning Equipment |
|  Computer Applications |  Worksite & Office Modification |

APPLICATION PROCESS

- High school students should contact the counselor at their high school for enrollment information.
- Adult students should contact the technology center in the district in which they reside for application information.

PIECES OF THE PUZZLE

- A representative of the technology center must be on the IEP team when enrollment in a career and technology education program is considered to be an appropriate part of the student's IEP. Instructors shall have access to a copy of the IEP before the student enters the program.
- CareerTech complies with federal guidelines regarding the education of individuals with disabilities in accordance with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act.
- Students must be prepared to provide documentation of their disability and to discuss accommodations and modifications necessary for them to participate in and benefit from occupational training.
- AT services and devices must be related to and necessary for the center and technology education program or service the student is receiving. The technology center may choose to:

OKLAHOMA DEPARTMENT CAREER & TECHNOLOGY EDUCATION, cont. . .

- use existing resources (equipment) that they already have;
- obtain the needed device through equipment lending libraries;
- locate other sources of funding outside the technology center district;
- ask parent and/or student if they want to obtain the device through their private insurance company, if coverage exists; or
- purchase the device with district funds. If purchased by the district, AT devices remain the property of the school.
- A parent and/or the student may request a particular device or service but the technology center is not required to provide that device if appropriate accommodations or a comparable device or service can be provided. The IEP team or accommodation plan development team must decide whether a particular assistive technology is educationally and occupationally necessary for the student.
- A plan of study is a coherent sequence of coursework that supports or leads to a career goal. Developing a plan of study helps the student begin a process that involves goal setting and identifying the steps to reach that goal. A plan of study can be a separate document developed by the student and other appropriate individuals including his/her parents, career counselor, career and technology education instructor and/or other technology center staff. The plan of study may be incorporated into:
 - a. the student's transition plan of his/her IEP when a secondary student is involved;
 - b. an IPE when a student who is also receiving services through vocational rehabilitation is involved; or
 - c. a student's accommodation plan, if appropriate. Appropriate representation of technology center staff must be included as a team member when the plan of study is incorporated into other existing plans.
- For more information about services for individuals with disabilities, career guidance, plans of study, etc., persons may contact the specific technology center in the district in which they reside.
- The Oklahoma Department of Career and Technology Education partners with Oklahoma ABLE Tech to provide an assistive technology device demonstration center and short-term equipment loan program. The demonstration center can assist a person or small group of individuals the opportunity to explore one or more assistive technology devices to assist in the decision making process about device purchase or utilization. The short-term loan program allows a person to "try before you buy" an assistive technology device. For more information about the loan closet contact:

Kimberly Vance

Oklahoma Department of Career and Technology Education

1500 W 7th Ave

Stillwater, OK 74074

(800) 522-5810

(405) 743-5542 (V)

(405) 743-5596 (V/TDD)

Email: Kvanc@okcareertech.org

OKLAHOMA EQUIPMENT DISTRIBUTION PROGRAM

Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

This program is formally known as the Telecommunications Program of the Oklahoma Department of Rehabilitation Services. The program was established by legislation in 1986 as an accessibility program for Oklahomans that have hearing or speech problems that make it difficult for them to access the telephone. The Oklahoma Equipment Distribution Program can provide one amplified or text telephone, ring signalers, and other types of equipment to Oklahomans who are deaf, hard of hearing, speech impaired, or deaf-blind, regardless of age. This program also operates the Senior Citizen Hearing Aid Program, as described on Page 56, the Children's Hearing Aid Program and Specialized Speech Devices. Based on income eligibility, a sliding scale co-payment may apply.

CONTACT

Ray Willingham, Services to the Deaf Specialist
 Equipment Distribution Program
 1100 E Oklahoma St
 Sulphur, OK 73086-3108
 Oklahoma School for the Deaf
 (866) 327-9986 (Video Ph)

Deanna Atnip, Admin. Asst.
 1100 E Oklahoma St
 Sulphur, OK 73086-3108
 (580) 622-8812 (V/TDD)
 (866) 309-1717 (V/TDD)
 (888) 327-9986 (Video Ph)
 FAX: (580) 622-5850
www.okreha.org

FINANCIAL CRITERIA

- Income eligibility, based on number in household.

ELIGIBILITY

To be eligible, a person must:

- Be a resident of the State of Oklahoma.
- Provide verification of:
 - Hearing or speech impairment with loss severe enough requiring the use of a TDD or amplifier to use the telephone.
 - Income may be verified.
 - List any other contributing disability (i.e., blindness, visual impairment, physical disability, etc.) This must be verifiable.
 - Requests for Captioned Telephones (CapTel) require an audiogram.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumer & Family

AT DEVICES PROVIDED/COVERED

- Aids for Hearing Impaired
- Augmentative Communication

APPLICATION PROCESS

- Contact the Oklahoma School for the Deaf (866) 309-1717 and request an application form. Applications are also available online at: www.osd.k12.ok.us/edp/indexhtml.

APPEALS PROCESS

1. There is no appeals process. A person is determined eligible based on proof of disability. Equipment is distributed as funds are available.
2. If there is a question regarding an individual receiving equipment, questions should be brought to Traci Prince-Oklahoma School for the Deaf, Mr. Hawkins, or Mike O'Brien.

PIECES OF THE PUZZLE

- Funds for this program are limited; therefore applicants may be placed on a waiting list for services.
- Individuals who have an income above the allotted guideline contribute to the program based on a sliding scale. Family income and number of people in the family are used to determine costs for each individual.
- If you are in need of assistance with setting up your equipment, you may request program staff to come to your home. You may contact Ray Willingham at (866) 327-9986 (Video Ph) or email: rdwillingh@drs.state.ok.us.
- The program also has a demonstration lab at Total Source for Hearing-loss and Access (TSHA) in Tulsa where you may visit and try out equipment. Contact TSHA (918) 832-8742 to make an appointment. (See Section IV, Page 110)

OKLAHOMA LIBRARY FOR THE BLIND & PHYSICALLY HANDICAPPED

Division of Visual Services

Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

The Oklahoma Library for the Blind and Physically Handicapped (OLBPH) in the Division of Visual Services offers services for persons who are blind, visually impaired and those with disabilities preventing them from using regular print materials. Reading material is provided in, as well as in braille. Thousands of books, textbooks and periodicals recorded in special audio format on cassette or digital book cartridge and braille formats are available through the library at no charge and are sent and returned via postage-free mail. As a regional depository for the Library of Congress, National Library Services for the Blind and Physically Handicapped, OLBPH circulates additional materials to patrons through reciprocal agreements with other regional libraries. The OLBPH also operates the Accessible Instructional Materials (AIM) Center. The AIM Center maintains a central depository of braille and large print textbooks and other specialized instructional materials for loan to Oklahoma students who cannot use regular print.

CONTACT

Paul Adams, Director
 DRS, Division of Visual Services
 300 NE 18th St
 Oklahoma City, OK 73105
 (405) 521-3514
 (800) 523-0288
 (405) 521-4672 (TDD)
 FAX: (405) 521-4582
 Email: padams@okdrs.gov

www.library.state.ok.us

FINANCIAL CRITERIA

- None

ELIGIBILITY

- A person with a visual, physical, or learning disability that prevents or limits their ability to read standard print
- People with both permanent and temporary disabilities may be served.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Loan of tape recorded and braille books
- Loan of cassette machines for playing talking books
- Loan of descriptive videos
- Newline: newspapers read over the phone by computer. Braille, tape, and large print textbooks and specialized instructional equipment for visually impaired children and youth in Oklahoma Schools

AT DEVICES PROVIDED/COVERED

- Playback machines for reading talking books are loaned.

APPLICATION PROCESS

- To request an application for service, books and operating equipment, contact the Oklahoma Library for the Blind & Physically Handicapped online at: <http://www.library.state.ok/us/applications/individual.pdf>.

OLDER BLIND PROGRAM

Division of Visual Services

Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

The Older Blind Independent Living Program expands independent living services for people who are 55 years old or older and legally blind. Rehabilitation teachers located in the Division of Visual Services offices throughout the state provide one-on-one assistance to assist older people in adjusting to blindness and regaining or maintaining maximum independence and self-sufficiency.

CONTACT

Marilyn Sanders,
Program Manager
907 S Detroit, Ste., 500
Tulsa, OK 74120
(918) 551-4908 (Voice)
(918) 551-4933 (TDD)
(800) 829-3255 (toll free)
FAX: (918) 551-4935

See Appendix B for Visual Services Field Offices.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Consumer must be 55 years of age or older.
- The consumer must be legally blind or have a progressive vision problem, which will lead to legal blindness in the foreseeable future and require services to enhance quality of life.
- An individual who does not meet the vocational goal criteria for DRS may receive services thru the Older Blind Program.

AT SERVICES PROVIDED/COVERED

- Advocacy Training
- Assessments & Evaluations
- Case Management
- Information & Referral
- Training for Consumer & Family
- Orientation and Mobility Training

AT DEVICES PROVIDED/COVERED

- | | |
|---|--|
|  Aids for Daily Living |  Augmentative Communication |
|  Aids for Vision Impaired |  Computer Applications |

APPLICATION PROCESS

- Individuals are considered applicants when they:
 - have completed and signed an application form or have otherwise requested services (including, but not limited to requests made verbally, by telephone, in writing, by facsimile, etc.);
 - have provided information necessary to initiate an assessment to determine eligibility and need for services; and
 - are available to complete the assessment process as soon as the rehabilitation Teacher has a document signed by the individual requesting VS services. This may be a formal application or a letter signed by the applicant, applicant's parent, guardian, or other representative which provides the minimum basic information and request VR services.
- In application status, the Rehabilitation Teacher will secure sufficient information to make a determination of eligibility or ineligibility for Older Blind services. The information needed may include a current visual examination and/or a low vision evaluation.
- The Rehabilitation Teacher will make the eligibility determination decision within 60 days of application.

OLDER BLIND PROGRAM, cont. . .

APPEALS PROCESS

1. Consumers who disagree with a VS Program decision are encouraged to contact the local Program Manager to attempt an effective resolution of the issue. In the event of a reduction, suspension or cessation of VS services, individuals have a right to a case review by an impartial hearing officer, mediation, and/or assistance from the Client Assistance Program (CAP).
2. A request for a fair hearing should be made in writing to your VS Rehabilitation Teacher within 30 days of DRS informing you of the decision with which you disagree. The fair hearing will be conducted by a hearing officer within 45 days of the written "Request for a Fair Hearing" by the consumer.
3. Individuals filing a "Request for a Fair Hearing" may request a confidential mediation session to resolve grievances. Mediation is voluntary and subject to the agreement of both parties. In the event mediation sessions do not resolve the grievance, individuals retain their right to a fair hearing.
4. After filing a "Request for a Fair Hearing," the administrative review must be conducted by the Program Manager and concluded within the same 45 days, with the results of the review provided in a written letter. If the review resolves the grievance, the Withdrawal of Request for Hearing Form must be completed; otherwise, the hearing will continue.
5. The written decision of the hearing officer including findings and grounds for the decision will be made to the consumer, hearings coordinator and the director of DRS within 30 days of the completion of the hearing.
6. Individuals may request a review of the hearing officer's decision by the Cabinet Secretary of Human Services within 20 days of the decision.
7. In the event an individual brings civil action regarding the decision, the final decision either by the hearing officer or the Cabinet Secretary will be implemented pending court review.

ASSISTANCE PROVIDED FOR APPEALS

- The Client Assistance Program (CAP) assists persons with disabilities who are seeking or receiving services from any program funded by the Rehabilitation Act of 1973 as amended. CAP can:
 - advise clients of their rights and responsibilities under the Rehabilitation Act;
 - assist clients in communicating their concerns to DRS; and
 - represent the individual in the fair hearing process when appropriate and/or needed.
- Additional information concerning vocational rehabilitation and the appeals process can be obtained from the CAP at (405) 521-3756 or (800) 522-8224 statewide.

PIECES OF THE PUZZLE

- The Older Blind Program can provide an individual with a screen reader or screen enlargement software to assist them in using their existing computer.
- The program does not purchase a computer.
- The Older Blind Program operates the Telephone Information Line, a free service that you can call 24/7, and hear daily recorded Tulsa World/Daily Oklahoman newspaper articles. In the Tulsa area, the number is (918) 743-3332. The statewide, toll free number is (800) 829-3255.
- Legal blindness occurs when visual acuity with best correction is 20/200 or less in the better eye or when side vision results in a field restriction of 20 degrees or less.

SENIOR CITIZENS HEARING AID PROGRAM

Oklahoma Telecommunications Equipment Distribution Program, Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

The Senior Citizens Hearing Aid Program provides one (1) hearing aid per person at little or no cost to individuals who are 60 years of age or older and have a hearing loss of 35 decibels or greater in the better ear. Hearing loss must be determined by a contracted audiologist selected by the applicant. Based on income eligibility, a sliding scale co-payment may apply.

CONTACT

Oklahoma Senior Citizens Hearing Aid Program
1100 E Oklahoma St
Sulphur, OK 73086-3108
(580) 622-8812 (V/TDD)
(866) 309-1717 (V/TDD)
(866) 327-9986 (Video Ph)
FAX: (580) 622-5850
www.osd.k12.ok.us/edp/index.html

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

To be eligible, a person must:

- be a resident of the state of Oklahoma;
- be 60 years of age or older;
- have a 35db hearing loss in your better ear (one of our audiologists will administer a hearing test and determine your degree of hearing loss); and
- have a limited income. Individuals earning above the income guidelines will be charged a co-payment. The co-payment will equal 10% of the difference between your monthly income and the monthly income guideline.

AT SERVICES PROVIDED/COVERED

- Assessments and Evaluations
- Information and Referral

AT DEVICES PROVIDED/COVERED

 Aids for Hearing Impaired

APPLICATION PROCESS

- Complete an application for the Oklahoma Telecommunications Equipment Distribution Program and return to the Oklahoma School for the Deaf. For an application, you may either call the office or download a copy of the application online at: <http://www.osd.k12.ok.us/edp/index.html>.
- Income verification must be included with the application. If you currently file income tax with the IRS, provide a copy of the front page of your 1040 plus verification of the Social Security income. (Because Social Security Income is often not declared on the 1040, it is necessary to send both documents.)

APPEALS PROCESS

1. There is no appeals process. A person is determined eligible based on proof of disability; available equipment is distributed as funds are available.
2. If there is a question regarding an individual receiving equipment, questions should be brought to Traci Prince-Oklahoma School for the Deaf, Mr. Hawkins, or Mike O'Brien.

PIECES OF THE PUZZLE

- This program has very limited funding. By the end of each fiscal year, there is a waiting list. The Senior Citizen Hearing Aid Program will provide you with a list of participating audiologists that you may choose from to provide the needed hearing test and hearing aid. After necessary paperwork is received an authorization will be faxed to the audiologist you selected. A letter with instructions to make an appointment for a hearing test will be mailed to you. If your hearing loss qualifies you for a hearing aid, the audiologist will take an ear mold impression, and order a hearing aid for you. You will then make another appointment to have the aid fitted, but due to funding limitations the program is only able to pay for one (1) hearing aid. The type of hearing aid you receive (in the ear or behind the ear) will be decided based on the results of the hearing test, and discussion between you and the audiologist.

SINGLE FAMILY HOUSING LOAN & GRANT PROGRAM

United States Department of Agriculture (USDA) Rural Development Program and Rural Housing Services

PURPOSE

The USDA Rural Development Program, Rural Housing Services offers a variety of programs ranging from new construction to home repair. They offer the Guaranteed Program, the Direct Program, and the 502 Loan/Grant Program.

CONTACT

Oklahoma Rural Development Local Office
http://www.rurdev.usda.gov/rhs/sfh/brief_repairloan.htm

See Appendix B for Oklahoma Rural Development Local Offices USDA.

FINANCIAL CRITERIA FOR THE 502 LOAN GRANT

- Adjusted income cannot exceed the very low income level (50% of county medium).

ELIGIBILITY FOR THE 502 LOAN/GRANT

- Applicant must be at least 62 years old.
- The applicant's family budget and financial statement determine loan repayment ability.
- Applicants must provide acceptable evidence of ownership of the property to be repaired.
- Loan applicant must have demonstrated an ability and willingness to meet their debts.
- Applicants are not evaluated for credit worthiness except to insure they do not have a judgment in Federal court (tax courts are an exception).

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED



Home Modifications (includes ramps)

APPLICATION PROCESS

- Contact the local Oklahoma Rural Development office nearest you to apply for services.
- In the initial interview, the USDA staff will assist you in obtaining the needed information to complete the application.

APPEALS PROCESS

- Any applicant has the right to appeal an adverse decision. To file a complaint of discrimination, write to the USDA, Director, Office of Civil Rights, 1400 Independence Ave., SW, Washington, DC 20250-9140 or call (800) 795-3272 (V) or (202) 720-6382 (TDD).

PIECES OF THE PUZZLE

- Funds that are available for the Housing Loan and Grant Program are very limited and may not be available until the next funded year. An individual may be placed on a waiting list to receive the funds.
- 502 loans and grants can be made in rural areas, which include open country and communities with a population up to 10,000, plus communities that are not part of a Metropolitan Statistical Area with populations up to 20,000.
- Construction and environmental standards include:
 - the repairs to the home must comply with local codes and ordinances;
 - all major health and safety hazards must be removed upon completion of the work;
 - repairs can include, but are not limited to handicap accessibility features,
 - lead base paint requirements apply for all dwellings built prior to January 1, 1978;
 - National Flood Insurance must be provided for any property located within designated special flood hazard areas;

SINGLE FAMILY HOUSING LOAN & GRANT PROGRAMS, cont...

- homeowner will find and select a qualified contractor; and
- repairs can be made to mobile homes provided the applicant owns the home and the site and the repairs are needed to remove health or safety hazards. The home must also be on a permanent foundation (or be placed on a permanent foundation with 502 funds).
- If a house is in such disrepair that it is not decent, safe or sanitary, assistance will not be considered.
- Under the Single Family Housing Loan and Grant Program loans up to \$20,000 and grants up to \$7,500 are available. Loans can be for a term of 20 years. A real estate mortgage and full title services are required for loans of \$7,500 or more.
- Under the Single Family Housing Loan and Grant Program grants may be recaptured if the property is sold in less than 3 years. Grant funds may be used only to pay for repairs and improvements resulting in the removal of health and safety hazards. A grant/loan combination is made if the applicant can repay part of the cost. Loans and grants can be combined for up to \$27,500 in assistance.
- The *Guaranteed Program* is designed for the purchase of a single family residence, refinance construction loans to permanent financing, refinance your existing RD Guaranteed or Direct loan to lower the interest rate and/or extend the term. Your income cannot exceed the moderate income limit. Application is made through an approved lender or a mortgage broker that works with an approved lender. 100% financing is available.
- The *Direct Program* will aid you in the qualified purchase of a single family residence. This requires a stable source of income and a workable credit history. Your household income cannot exceed the low income level. These limits vary by county. The *Direct Program* financing is from the USDA Rural Housing Services and is a fixed interest rate with a 33 year loan term. 100% financing is also available.
- The *502 Loan/Grant Program* has allowed numerous homeowners to remove health and safety hazards from their existing dwelling. The purpose of this program is to repair or modernize your home. Grants are available to make health and safety repairs to homes for homeowners who are at least 62 years of age and cannot afford a loan. The individual must be considered very-low income in order to be eligible for this program. Again, these limits vary depending on the county where you live and can be viewed by visiting the website.

SOCIAL SECURITY DISABILITY INSURANCE (SSDI)

Social Security Administration (SSA)

PURPOSE

Social Security Disability Insurance (SSDI) is administered both nationally and locally by the Social Security Administration (SSA). SSDI is a social insurance program for individuals who are blind or disabled, who are unable to work as a direct result of the disability, and who have paid into the Social Security program for approximately one-half the number of years since age 21 and who are under 65 years of age. A wage earner, and his or her dependents, can receive benefits if the individual is determined to be disabled based on a specific list of criteria.

CONTACT

Contact your local Social Security office or call the Social Security Administration at:
(800) 772-1213
(800) 325-0778 (TDD)

Social Security publications and information are available on the web at:
<http://www.ssa.gov>

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- The SSDI payment amount is based on a worker's lifetime average earnings covered by Social Security. The payment amount may be reduced by workers compensation payments and/or public disability benefits. It is not affected by other income or resources.
- Persons must have a severe mental or physical impairment (including blindness) that is verified by a physician based on lab tests, examinations, or other objective medical procedures.
- The disability must have lasted or is expected to last a minimum of twelve (12) consecutive months or result in death.
- The disability must prevent the person from doing his or her work or other gainful activity.
- The spouse and dependent children of fully insured workers, including adult children with disabilities whose disability began prior to age 22, also are eligible for benefits upon the retirement, disability or death of a primary beneficiary.

AT SERVICES & DEVICES PROVIDED/COVERED

- No AT services or devices are provided or covered. However, after receiving disability benefits for two years, the individual will be automatically enrolled in and able to access AT services available through Medicare.

APPLICATION PROCESS

- Apply in person or by phone at your local Social Security office, or call (800) 772-1213 for an appointment with a Social Security representative who will help with the application. Be prepared to provide information about:
 - the medical problem(s) that prevents an individual from working and the date the individual stopped working;
 - names, addresses, and phone numbers of all the doctors; hospitals and clinics visited for medical treatment (individuals will be asked to sign forms which authorize these sources to release their medical records.);
 - information on medical tests including the times and places;
 - jobs for the last 15 years, including the physical and mental demands of each job; and
 - education, and current daily activities.
- The application is forwarded to the Disability Determination Section (DDS) in Oklahoma City. Under an agreement with SSA, DDS follows federal regulations to process and make decisions on disability claims. (DDS is the state agency administering this federal program.)
- An adjudicator who is trained in the SSA Disability Program will be responsible or compiling the case by obtaining medical records. If the medical information obtained is incomplete or not current, DDS may authorize and pay for an examination by the applicant's doctor. A team at DDS will review the case to compare it to the medical disability rules of SSA in order to make a decision on the application.

SOCIAL SECURITY DISABILITY INSURANCE (SSDI), cont...

APPEALS PROCESS FOR ALL SSA PROGRAMS

- Whenever SSA makes a decision that affects eligibility or benefits, a letter is sent explaining the decision. If the applicant disagrees, the decision may be appealed and SSA will help with completion of the paperwork. There are four levels of appeal. Individuals may wish to appeal the decision. Throughout the appeals process, there are 60 days at every level to appeal a decision to the next level.

PIECES OF THE PUZZLE

- You can receive Social Security disability benefits at any age and certain members of one's family may also qualify for benefits on one's record. They include:
 - an unmarried son or daughter, including an adopted child, or, in some cases, a stepchild or grandchild. The child must be under 18 or 19 if in high school full time;
 - an unmarried son or daughter, 18 or older, if he or she has a disability that started before age 22. (If a disabled child under 18 is receiving benefits as a dependent of a retired, deceased, or disabled worker, someone should contact Social Security to have his or her checks continued at 18 on the basis of disability); and
 - a spouse who is 62 or older, or any age if he or she is caring for a child of yours who is under 16 or disabled and also receiving checks.
- The process to determine disability is based on answering the five following questions:
 1. Are you working?
If you are working and your earnings average more than a certain amount each month, you generally cannot be considered disabled. The amount changes each year. For the current figure, see the annual Update (Publication No. 05-10003).
 2. Is your medical condition "severe"?
For the state agency to decide that you are disabled, your medical condition must significantly limit your ability to do basic work activities – such as walking, sitting and remembering – for at least one year. If your medical condition is not that severe, the state agency will not consider you disabled. If your condition is that severe, the state agency goes on to step three.
 3. Is your medical condition found in the list of disabling impairments?
SSA maintains a list of impairments that describes medical conditions that are considered so severe that they automatically mean that you are disabled as defined by law. If your condition (or combination of medical conditions) is not on the list, the state agency looks to see if your condition is as severe as a condition that is on the list. If the severity of your medical condition meets or equals that of a listed impairment, the state agency will decide that you are disabled. If it does not, the state agency goes on to step four.
 4. Can you do the work you did previously?
At this step, the state agency decides if your medical condition prevents you from being able to do the work you did before. If it does not, the state agency will decide that you are not disabled. If it does, the state agency goes on to step five.
 5. Can you do any other type of work?
If you cannot do the work you did in the past, the state agency looks to see if you would be able to do other work. It evaluates your medical condition, your age, education, past work experience and any skills you may have that could be used to do other work. If you cannot do other work, the state agency will decide that you are disabled. If you can do other work, the state agency will decide that you are not disabled. If you are blind, the Social Security Administration has a publication in large print, braille, and on cassette entitled "If You Are Blind, What Social Security and SSI Will Do For You." To obtain a copy in large print call (800) 772-1213. To obtain a copy in either braille or on cassette, contact: Braille Services Unit, Room 1-H-23 Operations Building, Social Security Administration, 6401 Security Blvd., Baltimore, MD 21235 or call (410) 965-6414. Workers with disabilities receiving SSDI benefits are eligible for coverage under Medicare - Part A. However, there is a 24-month waiting period between the month in which the worker becomes entitled to SSDI benefits and the month in which the worker becomes eligible for Medicare. Since there is a 5-month waiting period for SSDI benefits, an individual may have to wait 29 months from the determination of disability until Medicare coverage begins.

SOONERSTART-EARLY INTERVENTION PROGRAM

Special Education Services Division

Oklahoma State Department of Education

PURPOSE

SoonerStart is Oklahoma's early intervention program established under Part C of the Individuals with Disabilities Education Act (IDEA). The SoonerStart program provides case management, evaluation, AT devices and services, and intervention for eligible infants, toddlers, and their families. SoonerStart is a joint effort of the Oklahoma Departments of: Education, Health, Human Services, Mental Health and Substance Abuse Services, Health Care Authority and the Commission on Children and Youth. Its lead agency is the Oklahoma State Department of Education.

CONTACT

Lead Agency:
 Mark Sharp, Associate
 State Director
 SoonerStart Early Intervention
 Oklahoma State Dept. of Ed.
 2500 N Lincoln, Rm 510
 Oklahoma City, OK 73105
 -4599
 (405) 521-4880
 FAX: (405) 522-1590
www.sde.state.ok.us

Service Provision Agency:
 John Corpolongo, Chief
 SoonerStart Early Intervention
 Oklahoma State Department
 of Health
 1000 NE 10th, Rm 803
 Oklahoma City, OK 73117
 (405) 271-9444 ext. 56806
 (405) 271-8333
 FAX: (405) 524-0417
www.okkids.org/home.htm

ELIGIBILITY

- Infants and toddlers birth through 36 months of age who:
 - exhibit a delay in their developmental age compared to their chronological age of 50% in one, or 25% in two or more of the following areas: cognitive, physical, communication, social/emotional, or adaptive development; or
 - have a diagnosed physical or mental condition that has a high probability of resulting in delay. This includes, but is not limited to: chromosomal disorders, neurological abnormalities, inborn errors of metabolism, genetic disorders, congenital malformations of the brain, congenital infections, sensory abnormalities, impairments, or identified syndromes.
- There is no direct cost to families for early intervention services, regardless of the family's income.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Locating Alternate Funding
- Case Management
- Training for Consumer & Family
- Information & Referral
- Fabrication of Devices
- Advocacy/Other
- Maintenance & Repairs

AT DEVICES PROVIDED/COVERED

- | | |
|---|---|
|  Adapted Toys & Games |  Augmentative Communication |
|  Aids for Daily Living |  Seating/Positioning Equipment |
|  Aids for Hearing Impaired |  Wheelchairs & Mobility Aids |
|  Aids for Vision Impaired | |

APPLICATION PROCESS

- Families should contact the Early Intervention Coordinator at their Regional Early Intervention Unit.
- Within two days of receiving a referral, the Early Intervention Unit assigns a resource coordinator to provide case management services to the family. The resource coordinator provides families with information about their rights, available services & other resources. The resource coordinator also notifies the appropriate SoonerStart service provider to arrange for clinical intake & developmental/health screenings as needed.
- After the completion of appropriate multidisciplinary evaluations, a meeting is held to determine eligibility and needs for service provision. The meeting includes parents, resource coordinator, appropriate evaluation team members and service providers.
- If the child is determined eligible, an Individualized Family Service Plan (IFSP) is developed.

SOONERSTART – EARLY INTERVENTION PROGRAM, cont. . .

Interagency Coordination:
Tresa Landsdowne,
State Plan Grant Coordinator
Oklahoma
Commission on Children and
Youth
500 N. Broadway, Ste 500
Oklahoma City, OK 73103
(405) 335-9288
(405) 606-4900
(866) 335-9288
FAX: (405) 524-0417
Email: tlandsdowne@okkids.
org

www.okkids.org/home.htm

Sharon House, Executive
Director
Oklahoma Parents Center,
Inc.
700 N Hinckley
P.O. Box 512
Holdenville, OK 74848
(877) 553-4332 (V/TDD)
(405) 379-6015
(405) 379-2108
FAX: (405) 379-0022
[www.OklahomaParentsCenter.
org](http://www.OklahomaParentsCenter.org)

Jo Anne Pool Blades, Program
Manager
Special Education Resolution
Center (SERC)
4825 S Peoria, Ste 2
Tulsa, OK 74105
(918) 712-9635
(888) 267-0028
[http://www.ok.gov/
abletech/Special_Education_
Resolution_Center/index.html](http://www.ok.gov/abletech/Special_Education_Resolution_Center/index.html)

See Appendix B for
SoonerStart Early
Intervention Coordinators and
Regional Early
Intervention Units.

FINANCIAL CRITERIA

- See "Eligibility"

APPEALS PROCESS

1. Informal Process: Families should go back to the Early Intervention Coordinator with concerns about services and ask for a meeting to work out the request through local procedures to expedite resolution of the problem. However, families have the right to go through the formal process, in addition to, or in lieu of, the informal process.
2. Formal Process: Upon receipt of a complaint or request for a due process hearing, the Early Intervention Unit will offer mediation within five working days of receiving the complaint or hearing request. A request for a due process hearing must be in writing, signed, and addressed to the Oklahoma State Department of Education (Attention: SoonerStart Early Intervention Program), 2500 N Lincoln Boulevard, Ste 510, Oklahoma City, Oklahoma 73105-4599.
3. The Oklahoma Parents Center is available to provide information on federal and state laws regarding the provision of early intervention services, and parent rights and responsibilities to all eligible infants and toddlers and their families.

PIECES OF THE PUZZLE

- The IFSP is a coordinated plan of service based on the identified needs of the individual child and family. The IFSP is jointly developed by the family and appropriate early intervention personnel.
- The early intervention services identified in the IFSP may include assistive technology devices that are used to increase, maintain or improve the functional capabilities of children with disabilities.
- AT devices provided by the Early Intervention Program remains the property of the program.
- For children that may be eligible for IDEA Part B services, at least 90 days before the child's third birthday, a meeting to ensure a smooth transition from SoonerStart to the preschool program under Part B of IDEA will be held. If the child is eligible for special education services, any needs for AT will be addressed by the Individual Education Plan (IEP). (See Page 63, Special Education Services Division)

SPECIAL EDUCATION SERVICES DIVISION LOCAL EDUCATION AGENCY (LEA) Oklahoma State Department of Education (OSDE)

PURPOSE

Since 1975, the federal government has mandated a Free and Appropriate Public Education (FAPE) for children with disabilities, including those children whose disabilities are multiple and severe. Oklahoma's public schools are responsible for ensuring that each student, regardless of disability, receives an appropriate educational program that meets his or her individual needs. The Special Education Services Division of the Oklahoma State Department of Education exists to help local school systems provide special education and related services so that all students with disabilities can develop into productive and successful citizens. Under federal special education law and state rules, students with disabilities who require AT devices or services in order to receive a FAPE are eligible for those devices and/or services as specialized in the student's Individualized Education Program (IEP). The Special Education Services Division provides technical assistance to local school systems concerning the provision of AT devices and services to students with disabilities, primarily through the Oklahoma Assistive Technology Center (OATC).

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Includes children with disabilities, ages 3-21.
- For students who are not currently receiving special education services, a multidisciplinary team including the parents/guardians will meet to determine if a referral for special education service is appropriate. If the team suspects the student to have a disability, the team implements the following sequence of events to determine if Special Education Services are required and to evaluate if the child would benefit from special education. The process includes:
 - evaluation and eligibility determination;
 - program planning (development of an IEP);
 - implementation of the IEP; and
 - review of student progress and the IEP at least annually.
- As part of an initial evaluation, a group of qualified professionals and the parent/guardian shall review existing evaluation data and/or new evaluation data.
- If the team determines the student would need AT to receive FAPE, the team will address a comprehensive evaluation to determine what type AT devices and/or services are needed. The evaluation may include an assessment of the student's functioning in several areas: cognitive, academic, auditory, vision, speech/language, and motor skills, and must consider AT needs and identify appropriate devices and/or services.
- If the student is determined ineligible for Special Education Services, AT may be accessed through the provisions of the Americans With Disabilities Act (ADA) or Section 504 of the Rehabilitation Act. See Appendix A for more information on obtaining AT through ADA or Section 504.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumer & Family
- Assessments & Evaluations
- Supporting Software
- Locating Alternate Funding
- Maintenance & Repairs
- Fabrication of Devices
- Advocacy/Other (devices required by IEP)

AT DEVICES PROVIDED/COVERED

- | | |
|--|---|
|  Adapted Toys & Games |  Computer Applications |
|  Aids for Daily Living |  Educational Devices/Adaptations |
|  Aids for Hearing Impaired |  Environmental Controls |
|  Aids for Vision Impaired |  Recreation & Leisure Devices |
|  Augmentative Communication |  Seating/Positioning Equipment |
| |  Wheelchairs & Mobility Aids |

SPECIAL EDUCATION SERVICES, cont. . .

CONTACT

Misty Kimbrough
 Special Ed Services Division
 Oklahoma State Dept. of Ed.
 2500 N Lincoln Blvd, Rm 411
 Oklahoma City, OK
 73105-4599
 (405) 521-4871
 (405) 521-4862 (TDD)
 FAX: (405) 522-3503
www.sde.state.ok.us

Sharon House, Executive
 Director
 Oklahoma Parents Center, Inc.
 700 N Hinckley
 P. O. 512
 Holdenville, OK 74848
 (405) 379-6015
 (405) 379-2108
 (877) 553-4332 (V/TDD)
 FAX: (405) 379-0022
www.OklahomaParentsCenter.org

Milissa Gofourth
 Program Manager
 Oklahoma ABLE Tech
 OSU Seretean Wellness Center
 1514 W Hall of Fame
 Stillwater, OK 74078-2026
 (405) 744-9863
 (800) 257-1705
 FAX: (405) 744-2487
<http://abletech.okstate.edu>

Jo Anne Pool-Blades
 Program Manager
 Special Education Resolution
 Center (SERC)
 4825 S Peoria, Ste 2
 Tulsa, OK 74105
 (918) 712-9632
 (888) 267-0028

APPLICATION PROCESS

- Parents or educators of students with disabilities who have suspected AT needs should inquire regarding referral for evaluation of these needs by the local school system. (See information under "Eligibility" for a description of the evaluation process)
- If the child is determined eligible, an Individualized Education Program (IEP) is developed.

APPEALS PROCEDURE

1. Parents may contact the Oklahoma Parents Center for information on federal and state laws that guarantee a child's right to a Free Appropriate Public Education (FAPE) and parental rights and responsibilities.
2. Formal complaints should be filed with the Local Educational Agency (LEA) or the Oklahoma State Department of Education (OSDE). Complaints to the LEA should be addressed to the superintendent or administrator of the school district. Complaints to the OSDE should be addressed to the superintendent or administrator of the school district. Complaint Forms can be downloaded from the website: <http://sde.state.ok.us/Curriculum/SpecEd/Forms.html/> (Request to File a Complaint with the Oklahoma State Department of Education)
3. Assistance regarding complaints can also be provided through:

Complaints
 Special Education Services Division
 OK State Department of Education
 2500 N Lincoln Blvd., Rm 411
 Oklahoma City, OK 73105-4599

Complaints must be written and include:

- how the LEA has violated a requirement under Part B of IDEA;
 - the basic facts which lead to the belief that the law has been violated;
 - the complaint must allege a violation that occurred not more than one year prior to the date the complaint is received by the LEA or OSDE;
 - complaints pertaining to a specific child with a disability that include the child's name, date of birth, and current educational status; and
 - the signature of person(s) filing the complaint.
4. Special Education Services encourage parties to resolve disputes at the earliest stage possible. Mediation regarding AT issues is available at any time a dispute arises. Neutral trained mediators are available at no cost to either party.
 5. A parent or a school may initiate a due process hearing to resolve a dispute regarding the proposal or refusal to initiate or change the identification, evaluation or educational placement of a child or the provision of a FAPE to a child. A parent's request for a due process hearing must be in writing, signed and addressed to the local school administrator and include: child's name; date of birth; current grade or class placement; established or purported disability; and the reason for challenging identification, evaluation, placement, or appropriateness of the education for the child. A copy of the request must also be mailed to:

SPECIAL EDUCATION SERVICES, cont. . .

CONTACT

Oklahoma Assistive
Technology Ctr (OATC)
University of Oklahoma
Health Sciences Center
1600 N Phillips
Oklahoma City, OK 73104
(405) 271-3625
(405) 271-1705 (TDD)
(800) 700-6282
FAX: (405) 271-1707
www.theoatc.org/

Oklahoma Assistive
Technology Center (OATC)
University of Oklahoma -
Tulsa
Dept. of Rehabilitation
Sciences - College of Allied
Health
4502 E 41st St
Tulsa, OK 74135
(918) 660-3281
(918) 660-3279
FAX: (918) 660-3297

Attention: Due Process Hearings
Special Education Services
Oklahoma State Department of Education
2500 N Lincoln Blvd.
Oklahoma City, OK 73105-4599

6. The hearing officer's decision will be final and binding unless a request is made to appeal the decision. Either the parent or the school may initiate an appeal of the hearing officer's decision. Appeals must be initiated in writing to the State Department of Education, Special Education Services. Impartial appeals officers conduct the reviews.

PIECES OF THE PUZZLE

- It is the program planning process (the IEP) that is important in determining whether the school system is the appropriate entity to obtain AT for a child. If the IEP team determines that an assistive device and/or service is needed for the child to successfully meet the goals and objectives of the IEP, the school system MUST provide the individual with the specified AT device and/or service at no cost to the parents, as part of the student's FAPE.
- The school system may provide the AT device or service by:
 - using existing resources (equipment) that they already have;
 - obtaining the needed device through equipment lending libraries;
 - locating other sources of funding outside the school district, such as Medicaid;
 - asking the parents if they want to obtain the device through their private insurance company, if coverage exists; or
 - purchasing the device with district funds. Thus, once the need for AT is written into an IEP, the school district MUST ensure that the student obtains the specified AT device and/or service. If parents choose not to use their private insurance, school systems cannot require them to do so.
- Once the school has made a commitment to obtain the specific AT, the child should receive proper training and follow-up to insure that the child will benefit from using the device. In addition, the child's parents, teachers, and support staff should receive training on how to use the device and how to maximize the child's use of the device at school, at home, and in the community.
- Just because a parent wants a particular device for his/her child does not mean that the need for that device will be written into the IEP. Although the parent is a member of the IEP team, any and all decisions are TEAM decisions. The IEP team must decide whether a particular assistive technology is educationally necessary for the child. Team decisions can occasionally place the parent at odds with other team members. There is a process for resolving disputes if the parent feels that the IEP does not meet the needs of the child. (See "Appeals Procedures" above.)
- If the school district purchases an AT device, the device remains the property of the school system. On a case-by-case basis, the use of school-purchased AT devices in a child's home or in other settings is required if the child's IEP team determines that the child needs access to those devices in order to receive a FAPE.
- When developing transition service plans, be sure to address any AT issues. For example, if the school district has purchased the device, the device stays with that school system when the student graduates, leaves school or even moves to another district. However, a formal mechanism allows school districts to sell or transfer AT devices to parents, other state agencies, or other school districts. For more information, refer to the "Technical Assistance Document: Assistive Technology for Children and Youth with Disabilities."

SPECIAL EDUCATION SERVICES, cont. . .

- The Assistive Technology Program for Oklahoma Public Schools is a collaborative program between the Oklahoma State Department of Education, Special Education Services and the Oklahoma Assistive Technology Center (OATC).
- OATC can assist public school personnel by providing information about the classroom use of AT in the following areas: positioning, access, environmental control, augmentative communication, assistive listening, visual aids, mobility, computer-based instruction, recreation/leisure and play, and activities of daily living.
- OATC staff may also assist school personnel with referrals to other appropriate service providers, agencies, vendors or manufacturers.
- OATC staff is also available to provide on-site consultation to schools, including visits to school sites to discuss issues related to AT devices and/or services with local school personnel. OATC staff will collaborate with local school personnel to assist in the assessment, recommendation, implementation, or follow-up phase of providing AT devices and/or services to students with disabilities.
- OATC is also available to provide, for a fee, comprehensive evaluation services. OATC staff will lead the evaluation process and collaborate with the student's IEP team to:
 - collect referral information;
 - collect and analyze information about the student, the student's educational environments and specific area(s) of concern or tasks in which the student is experiencing difficulties;
 - assist in generating a potential AT solutions, including providing specific AT devices, software or other support for trial; and
 - generate an assessment report with recommendations regarding AT devices and/or services and a systematic way to monitor student's ongoing AT needs.
- OATC can assist in identifying potential funding sources for recommended devices.
- OATC provides school personnel opportunities for awareness and advanced level training through presentations at state and local education conferences and regional training courses. Additionally, school personnel may also arrange preview times in the OATC Computer Access or Augmentative Communication labs.
- School personnel have access to an assistive technology equipment loan program. Short-term loans are available for assessment, preview, and trial purposes. The AT Loan Program for Oklahoma Public Schools has equipment available for loan to special educators, related service providers, and assistive technology team members who serve students in Oklahoma Public Schools. The devices and/or software are not intended to be used as dedicated equipment for individual students.
- The OATC is center of excellence within the Department of Rehabilitation Sciences, College of Allied Health, University of Oklahoma Health Sciences Center. OATC's primary service site is in Oklahoma City, with a satellite site in Tulsa. (See "CONTACT" for OATC contact information.)
- IDEA requires that states and school districts provide accessible versions of instructional materials to students with disabilities in a timely manner, as an essential component of FAPE. ABLE Tech contracts with the State Department of Education to provide AT devices and services, please contact ABLE Tech for more information.
- Students may need the additional support of AT devices in order to access their instructional materials.
- School districts may borrow the needed AT devices from ABLE Tech for up to 6 weeks at no charge.
- The National Instructional Materials Accessibility Standard (NIMAS) is a uniform electronic format for textbooks and related materials from which accessible formats can easily be made.
- Accessible Instructional Materials (AIM) is for students with sensory, physical, cognitive and learning differences that have difficulty accessing printed materials.
- For more information on the Individuals with Disabilities Education Act (IDEA), see Appendix A.
- For more information on how to utilize AT, you may request a free copy of *Assistive Technology for Children and Youth with Disabilities* from Oklahoma ABLE Tech by calling (888) 885-5588.

SUPPLEMENTAL SECURITY INCOME (SSI)

Social Security Administration (SSA)

PURPOSE

Supplemental Security Income (SSI) is administered both nationally and locally by the Social Security Administration (SSA). The purpose of the SSI program is to assure a minimum level of income to persons who are elderly or have a disability and have limited income and resources. Specific eligibility criteria must be met.

Individuals under 65 must meet the SSA's definition of "disabled" or "blind," but do not need any social security work credits to obtain SSI payments. There is no disability waiting period for SSI. People may be eligible for SSI even if they have never worked, and they may also receive social security payments IF they are eligible for both.

CONTACT

Contact your local Social Security office, or call the Social Security Administration at:
(800) 772-1213
(800) 325-0778 (TDD)

Social Security publications and information are available at: www.socialsecurity.gov/ssi/index.htm

FINANCIAL CRITERIA

- See both "Eligibility" and "Pieces of the Puzzle."

ELIGIBILITY

- Persons 65 or older who have limited income and resources
- Persons who are blind (child or adult) or have a disability (child or adult) and have limited income and resources, see "Pieces of the Puzzle"
- Persons must be a U.S. citizen or be in the U.S. legally

AT SERVICES & DEVICES PROVIDED/COVERED

- No AT services or devices are provided or covered. However, SSI recipients are usually able to get Medicaid and thus access AT services.

APPLICATION PROCESS

- Apply at your local Social Security office in person or by calling (800) 772-1213 for an appointment with a Social Security representative who will help with the application. Be prepared to provide information about:
 - the medical problem(s) that prevents the individual from working and the date the individual stopped working;
 - names, addresses, and phone numbers of all the doctors; hospitals and clinics visited for medical treatment. (Individuals making applications will be asked to sign forms, which authorize these sources to release your medical records);
 - information on medical tests including the times and places;
 - jobs for the last 15 years, including the physical and mental demands of each job;
 - education; and
 - current daily activities.
- Application is forwarded to the Disability Determination Section (DDS) in Oklahoma City. Under an agreement with SSA, DDS follows federal regulations to process and make decisions on disability claims. DDS is the state agency administering this federal program.
- An adjudicator who is trained in the SSA Disability Program will be responsible for compiling the case by obtaining medical records. If the medical information obtained is incomplete or not current, DDS may authorize and pay for an examination by the applicant's doctor.
- A team at DDS will review the case to compare it to the medical disability rules of SSA in order to make a decision on the application.

APPEALS PROCESS FOR ALL SSA PROGRAMS

1. Whenever SSA makes a decision that affects eligibility or benefits, a letter is sent explaining the decision.
2. If you disagree you may appeal the decision, and SSA will help you complete the paperwork. There are four levels of appeal. If you disagree with the decision at one level, you may appeal to the next level.
3. You have 60 days from the time you receive the decision to file an appeal to the next level.

SUPPLEMENTAL SECURITY INCOME (SSI), cont. . .

CONTACT

For assistance with SSI Work Incentive and Benefits Planning, contact a Benefits Counselor at:

NE Oklahoma
Ability Resources
Tulsa, OK 74021
(918) 592-1235 (TDD)
(800) 722-0886 (TDD)
www.socialsecurity.gov/disabilityresearch/workincentive.htm

NW Oklahoma
National Association for Mental Illness (NAMI) - Oklahoma
Oklahoma City, OK 73102-6200
(405) 230-1900
(800) 483-1264

Southern Oklahoma
Progressive Independence
Norman, OK 73071
(405) 321-3203 (TDD)
(800) 801-3203 (TDD)

Statewide Oklahoma Benefits Planning & Assistance Project
(405) 325-8310 (TDD)
(866) 608-8873 (TDD)

PIECES OF THE PUZZLE

- Whether you can get SSI and the amount of the payments depends on what you own and how much income you have.
- Not all income and resources are counted in determining eligibility for SSI. Generally, the first \$20 a month of unearned income and the first \$65 a month in earnings are not counted. Also not counted are wages used to pay for items or services needed to work because of a disability. Income above these levels usually reduces the amount of the basic SSI payment by \$1 for every \$2 earned. The maximum monthly payment in 2011 is \$674. This amount usually increases annually.
- A person may be able to get SSI with items worth up to \$2,000. A home and the land adjacent to it are not counted. Personal effects or household goods, automobiles, and life insurance policies may not count, depending on their value. Some items of blind or disabled persons may not count if they will be used to help the person work or earn extra income. The income and resources of the parents of an eligible child under the age of 18 are considered in determining the eligibility and payment for the child.
- The process to determine disability is based on answering the five following questions.
 1. Do you have earned income? The amount of income you can receive each month and still get SSI depends partly on where you live. Call SSI to find out the income limits Oklahoma.
 2. Is your condition "severe?" Your impairments must interfere with basic work-related activities for your claim to be considered.
 3. Is your condition found in the list of disabling impairments? SSA maintains a list of impairments for each of the major body systems that are so severe they automatically mean you are disabled. If your condition is not on the list, SSA will have to decide if it is of equal severity to an impairment on the list. If it is, the claim is approved. If not, go on to the next step.
 4. Can you do the work you did previously? If your condition is severe, but not at the same or equal severity as an impairment on the list, then SSA must determine if it interferes with your ability to do the work you did in the last 15 years. If it does not, your claim will be denied. If it does, your claim will be considered further.
 5. Can you do any other type of work? If you cannot do the work you did in the last 15 years, SSA will look to see if you can do any other type of work. If you cannot do any other kind of work, your claim will be approved.
- If you are blind, the Social Security Administration has a publication in large print, braille, and on cassette entitled "If You Are Blind, What Social Security and SSI Will Do For You." To obtain a copy in large print call (800) 772-1213. To obtain a copy in either braille or on cassette, contact:

Braille Services Unit, Room 1-H-23
Operations Building
Social Security Administration
6401 Security Blvd.
Baltimore, MD 21235
(410) 965-6414

SUPPLEMENTAL SECURITY INCOME (SSI), cont. . .

- The primary access to the funding of assistive technology is through the SSI program's link to the Medicaid program. SSI recipients should make a separate application for Medicaid services with their county DHS office.
- Help is available if you have concerns about working and your social security benefits. Oklahoma has a Benefits Planning, Assistance and Outreach Project that offers a service to SSA beneficiaries and recipients who are considering employment and self-sufficiency. The project's counselors provide assistance with exploring employment options, information on SSA benefits and incentives for entering the workforce. If you are between the ages of 14 and 64 and interested in support as you make work and benefits-related decisions, contact a Benefits Counselor.

SUPPLEMENTAL SECURITY INCOME DISABLED CHILDREN'S PROGRAM (SSI-DCP)

Family Support Services Division, Health Related Medical Services Unit
Department of Human Services

PURPOSE

The Supplemental Security Income-Disabled Children's Program (SSI-DCP) provides specialized goods and services to SSI-disabled recipients under 18 years of age. SSI-DCP is funded by Title V, Maternal and Child Health, Children with Special Health Care Needs program and shares the purpose of maintaining the child in his or her own home and avoiding the institutionalization of a child with a disability.

CONTACT

Mike Chapman,
Administrative Officer II
Health Related Medical
Services Unit
Family Support Services
Division
Oklahoma Department of
Human Services
P. O. Box 25352
Oklahoma City, OK 73125
(405) 521-4092
FAX: (405) 521-4158

See Appendix B for
Department of
Human Services County
Offices.

FINANCIAL CRITERIA

- Must receive SSI benefits

ELIGIBILITY

- Applicants must be under 18 years of age
- Applicants must be receiving SSI benefits

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Locating Alternate Funding
- Case Management
- Fabrication of Devices
- Maintenance & Repairs
- Advocacy/Other

AT DEVICES PROVIDED/COVERED



Adapted Toys & Games



Recreation & Leisure Devices



Aids for Daily Living



Seating/Positioning Equipment



Hospital Beds



Vehicle Modifications



Medical Supplies



Wheelchairs & Mobility Aids

APPLICATION PROCESS

- Contact the county office of the Department of Human Services (DHS).

APPEALS PROCESS

1. For grievances that have not been informally resolved, individuals may file a formal grievance using form OCA GR-001 with the assistance of a grievance coordinator.
2. A response to the formal grievance indicating specific actions to resolve the complaint is due five (5) working days from the date the grievance coordinator signed the form. The proposed resolution, as documented on form OCA GR-001A, should occur within thirty (30) days or the grievance is automatically appealed to the next level.
3. Resolutions not accepted by the grievant are appealed to the second level. At this level, the director/administrator of the facility provider is responsible for responding. The area manager is responsible for DDSD clients and the area director is responsible for field operation employees. Second level appeals are due three (3) working days from the date the grievance coordinator signed the OCA GR-001A.
4. Further appeals are facilitated by the grievance coordinator and the state Office of Client Advocacy.

SUPPLEMENTAL SECURITY INCOME WORK INCENTIVES

Social Security Administration (SSA)

PURPOSE

Special rules make it possible for people with disabilities receiving Supplemental Security Income (SSI) to work and still receive monthly payments or Medicaid. Social Security calls these rules "work incentives." One of Social Security's highest priorities is to help people with disabilities achieve independence by helping them to take advantage of employment opportunities. Work incentives are rules intended to help SSI beneficiaries go to work by minimizing the risk of losing their SSI or Medicaid. Some incentives allow SSA to not count some income or resources. Other incentives allow individuals to continue to receive Medicaid coverage even though they are not receiving SSI cash benefits. Individuals may be entitled to take advantage of more than one work incentive program, depending on the types of income they receive; it will change the amount excluded and the SSI benefit amount.

CONTACT

Social Security
Administration (SSA)
(800) 772-1213
www.ssa.gov

ELIGIBILITY

- Persons receiving SSI

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered. Work Incentives may allow you to receive additional funds or Medicaid that can be used to purchase AT devices.

APPLICATION PROCESS

- Contact the SSA office at (800) 772-1213 or the OWIPA at (866) 608-8873 to discuss and develop any work incentive program that may benefit you.

PIECES OF THE PUZZLE

SSI has many different type of work incentives.

- *Earned Income Exclusion* - the first \$65 of earnings received is not counted toward income, plus one-half of the remaining earnings.
- *General Income Exclusion*, an additional \$20 of earnings is not counted toward income.
- *Ticket to Work* is a program for individuals with disabilities who want to work and participate in planning their employment. A Ticket increases available choices when obtaining employment services, vocational rehabilitation services and other support services needed to keep a job. It is a free and voluntary service. Individuals can use the Ticket if they choose, but there is no penalty for not using it. Individuals might not be subject to a continuing disability review while they are using their Ticket.
- *Impairment-Related Work Expenses (IRWE)* - SSA deducts the cost of certain impairment-related items and services from gross earnings when deciding if it is "countable earnings". If an individual is receiving SSI benefits, SSA will exclude IRWE from earned income when they figure monthly payments.
- *Student Earned Income Exclusion* is for individuals under age 22 and regularly attending school, SSA does not count up to \$1,640 of earned income per month when they figure SSI payment amount. The maximum yearly exclusion is \$6,600. These amounts are adjusted yearly based on cost-of-living.
- *Plan to Achieve Self-Support (PASS)* allows an individual to set aside other income besides their SSI and/or resources for a specified period of time so that they may pursue a work goal, as long as the expenses are related to achieving their work goal.
- *Blind Work Expenses (BWE)* - SSA does not count any earned income that is used to meet expenses that are needed to earn that income in deciding the SSI eligibility and the payment amount. To qualify

SUPPLEMENTAL SECURITY INCOME WORK INCENTIVES, cont. . .

For assistance with SSI Work Incentive and Benefits Planning, contact a Benefits Counselor at:

The National Center for Disability Education and Training
 Oklahoma Work Incentive Planning & Assistance (OWIPA)
 Jill Burgess Project Director
 3200 Marshall Ave., Ste 201
 Norman, OK 73072-8032
 (405) 325-8130
 (866) 608-8873
 FAX: (405) 325-1632
<http://ncdet.ou.edu>

FINANCIAL CRITERIA

- See "Eligibility."

an individual must be eligible for SSI based on blindness. The BWE items do not have to be related to the blindness. When SSA figures the SSI payment amount, they treat items as BWE instead of IRWE. SSA does it this way because it always results in a higher SSI payment amount.

- *Property Essential to Self-Support (PESS)* - SSA does not count some resources that are essential to means of self-support.
- *Subsidy and Special Conditions* - SSA will consider the existence of a subsidy and/or special conditions when they make a Substantial Gainful Activity (SGA) decision. SSA uses only earnings that represent the real value of the work performed to decide if the work is at the SGA level.
- *Special SSI Payments for Individuals Who Work* - Under Section 1619(a) an individual can receive SSI cash payments even when earned income is at the Substantial Gainful Activity (SGA) level.
- *Reinstating SSI Eligibility Without a New Application*. If an individual has been ineligible for a SSI payment due to work, SSA may be able to restart SSI cash payment again at any time without a new application.
- *Special Benefits for Individuals Eligible under 1619 Who Enter a Medical Facility* - If the individual is working and eligible under section 1619, they may receive an SSI cash benefit for up to 2 months while in a Medicaid facility or a public medical or psychiatric facility.
- *Medicaid While Working under Section 1619(b)* - After the individual return to work, their Medicaid coverage can continue, even if their earnings become too high for an SSI cash payment.
- Often a person has to pay for the work-related services and items (including AT) over a period of time. Many vendors require the full payment at the time of purchase. Therefore, a person may want to borrow money under the Alternative Financing Program (AFP) and deduct the payments as an IRWE or incorporate the payments as a PASS.
- If SSI is not received because of excess income or resources, deducting impairment-related work expenses may help an individual to qualify for SSI.

SUPPORTED EMPLOYMENT PROGRAM

Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

Supported employment is a service that provides competitive work within an integrated employment setting for individuals with the most severe disabilities. Supported employment assists consumers to choose, secure and retain competitive full or part-time jobs. Extensive on-the-job support services are provided by supported employment staff working with the employee with a disability. Other services may include supplemental evaluation services specific to supported employment, job development and placement, off-the-job supports related to employment retention, and ongoing support services to assist the individual to keep his/her job. DRS funds may be used to purchase assistive technology when it is needed by an individual to get a job or to do a job.

CONTACT

Teri Egner
 Employment Support Services
 Oklahoma Department of
 Rehabilitation Services
 300 NE 18th St
 Oklahoma City, OK 73105
 (405) 522-6536
 FAX: (405) 522-2139
<http://okrehab.org/ses.htm>

For area offices, call
 the State Office.
 (405) 951-3508
 (800) 845-8476 (TDD)

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Individuals with severe disabilities ages 16 and older who:
 - have not worked or have worked only intermittently in competitive employment;
 - have been determined eligible for services; and
 - have a need for on-going support services in order to perform competitive work.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Fabrication of Devices
- Assessments & Evaluations
- Maintenance & Repairs
- Locating Alternate Funding
- Supporting Software
- Training for Consumer & Family
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|---|---|
|  Aids for Daily Living |  Environmental Controls |
|  Aids for Hearing Impaired |  Home Modifications |
|  Aids for Vision Impaired |  Seating/Positioning Equipment |
|  Augmentative Communication |  Wheelchairs & Mobility Aids |
|  Computer Applications |  Worksite & Office Modifications |
|  Educational Devices/Adaptations |  Vehicle Modifications |

APPLICATION PROCESS

- DRS has rehabilitation counselors located in offices throughout the state. Contact the DRS office nearest you to apply for services. Signing your name to an application starts your evaluation.
- In the initial interview, the counselor will obtain background information from the person.
- The counselor will then collect needed diagnostic reports to establish eligibility. This may include gathering existing information or sending the person for new examinations and evaluations. The results of a physical examination, an assistive technology evaluation, or other evaluation of vocational potential, if required, are used to determine potential for gainful employment.
- Unless extended evaluation is required, the counselor will make the eligibility determination decision within 60 days of application.
- Once eligibility for services is established, the counselor will work with the individual to develop an Individualized Plan for Employment (IPE) that is designed to result in competitive employment for the individual.

SUPPORTED EMPLOYMENT PROGRAM, cont. . .

APPEALS PROCESS

1. Consumers who disagree with a VR Program decision are encouraged to contact the local District Supervisor to attempt an effective resolution of the issue. In the event of a reduction, suspension or cessation of VR services, individuals have a right to a case review by an impartial hearing officer, mediation, and/or assistance from the Client Assistance Program (CAP).
2. A request for a fair hearing should be made in writing to your VR Counselor within 30 days of DRS informing you of the decision with which you disagree. The fair hearing will be conducted by a hearing officer within 45 days of the written "Request for a Fair Hearing" by the consumer.
3. Individuals filing a "Request for a Fair Hearing" may request a confidential mediation session to resolve grievances. In the event mediation sessions do not resolve the grievance, individuals retain their right to a fair hearing.
4. After filing a "Request for a Fair Hearing," the administrative review must be conducted by the district supervisor and concluded within the same 45 days, with the results of the review provided in a written letter. If the review resolves the grievance, the "Withdrawal of Request for Hearing" form must be completed; otherwise, the hearing will continue.
5. The written decision of the hearing officer including findings and grounds for the decision will be made to the consumer, hearings coordinator, and the director of DRS within 30 days of the completion of the hearing.
6. Individuals may request a review of the hearing officer's decision by the Cabinet Secretary within 20 days of the decision.
7. In the event an individual brings civil action regarding the decision, the final decision either by the hearing officer or the Cabinet Secretary will be implemented pending court review.

ASSISTANCE PROVIDED FOR APPEALS

- The Client Assistance Program (CAP) assists persons with disabilities who are seeking or receiving services from any program funded by the Rehabilitation Act of 1973 as amended. CAP can:
 - advise clients of their rights and responsibilities under the Rehabilitation Act;
 - assist clients in communicating their concerns to DRS; and
 - represent the individual in the fair hearing process when appropriate and/or needed.
- Additional information concerning vocational rehabilitation and the appeals process can be obtained from the CAP at (405) 521-3756 or (800) 522-8224 statewide.

PIECES OF THE PUZZLE

- To provide supported employment services, DRS contracts with Supported Employment Providers. The provision of services by these providers is limited by a number of factors:
 - the number of providers and the geographic area they serve. Many areas of the state have no local provider; and
 - some providers contract to serve persons with specific disabilities.

TRICARE

United States Department of Defense

PURPOSE

The mission of TRICARE is to provide quality health care for members of the Armed Forces, military families, and others entrusted to the Department of Defense's care. It consists of three options: TRICARE Prime, TRICARE Extra, and TRICARE Standard. TRICARE Prime is a voluntary enrollment option that's much like a civilian Health Maintenance Organization (HMO). TRICARE Extra is when the individual seeks care from a provider whose part of the TRICARE network and receives a discount on services, paying reduced cost-shares in most cases. TRICARE Standard pays a share of the cost of covered health services that can be obtained from a non-network civilian health care provider. There's no enrollment in TRICARE Standard. Under this option, the individual has more freedom to choose a provider of care—but costs will be higher than with the other two TRICARE options.

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Eligible family members of active-duty service members
- Military retirees and their eligible family members
- Surviving eligible family members of deceased, active, or retired service members
- Wards and pre-adoptive children
- Some former spouses of active or retired service members who meet certain length-of-marriage rules and other requirements

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information & Referral
- Case Management
- Locating Alternate Funding
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|--|---|
|  Aids for Hearing Impaired |  Prosthetics & Orthotics |
|  Aids for Vision Impaired |  Medical Supplies |
|  Augmentative Communication |  Seating/Positioning Equipment |
|  Environmental Controls |  Wheelchairs & Mobility Aids |
|  Hospital Beds | |

APPLICATION PROCESS

- In order to use TRICARE, the individual must be listed in the Defense Department's DEERS (Defense Enrollment Eligibility Reporting System) computerized data base as being eligible for military health care benefits. This includes newborns, which must be enrolled in DEERS before claims for their care as TRICARE eligible patients can be processed. Generally, it is the sponsor's responsibility to make sure that his or her family members are enrolled in DEERS through the nearest military personnel office. All military sponsors should ensure that the status of their families (marriage, divorce, new child, etc.) is current in the DEERS files so TRICARE claims can be processed quickly and accurately.

TRICARE, cont. . .

CONTACT

TRICARE Humana Military
Healthcare Services, Inc.
(South Region)
(800) 445-5445
<http://www.tricare.osd.mil>

Oklahoma TRICARE Service
Centers are listed below:

301 N 1st Ave
Building 46
Altus AFB, OK 73523-5005

4301 NW Wilson St
Reynolds Arm Community
Hospital
Ft. Sill, OK 73503-6300

5700 Arnold St.
Building 5801, Rm E29A
Tinker AFB, OK 73145-8102

527 Gott Road
Vance AFB, OK 73705-5105

APPEALS PROCESS

1. Generally, there are three possible levels of review under TRICARE Standard appeal procedures. The levels available in any particular case will be specified in the notice of your right to appeal a particular decision. The three levels include:
 - Reconsideration conducted by TRICARE contractor responsible for the decision in a particular case;
 - Formal review conducted by a contractor or by the TRICARE Service Office (TSO); and
 - Hearing administered by the TSO but conducted by an independent hearing officer.
2. The appeals process varies depending on whether the denial involves a "medical necessity" determination, factual determination or a provider sanction. All initial and appeal determinations include a section which explains how, where, and by when to file the next level of appeal.

PIECES OF THE PUZZLE

- The Extended Care Health Option (ECHO) is a supplemental program to the basic TRICARE program. ECHO provides financial assistance for an integrated set of services and supplies to eligible active duty family members (including family members of activated National Guard or Reserve members).
- There is no enrollment fee for ECHO, however family members must:
 - have an ECHO-qualifying condition;
 - enroll in the Exceptional Family Member Program (EFMP) as provided by the sponsor's branch of service; and
 - register in ECHO through ECHO case managers in each TRICARE region.
- Qualifying conditions include:
 - moderate or severe mental retardation;
 - a serious physical disability; and
 - a physical or psychological condition that causes the beneficiary to be homebound.
- Extended Care Health Option (ECHO) benefits may include:
 - medical and rehabilitative services;
 - training to use assistive technology devices;
 - special education;
 - institutional care when a residential environment is required;
 - transportation for institutionalized beneficiaries to receive authorized ECHO benefits;
 - assistive services, such as those from a qualified interpreter or translator;
 - durable equipment, including adaptation and maintenance;
 - In-home medical services through ECHO Home Health Care (EHC);
 - In-home respite care services;
 - ECHO respite care: 16 hours per month when receiving other authorized ECHO benefits;
 - EHC respite care: up to 40 hours per week (eight hours per day, five days per week) for those who qualify; and
 - Educational Interventions for Autism Spectrum Disorders (EIA) services through the Enhanced Access to Autism Services Demonstration.

VETERANS BENEFITS

Department of Veterans Affairs

PURPOSE

The Department of Veterans Affairs (DVA) offers an array of benefits to Veterans that includes but not limited to Health Care, Home Loans including Home Modifications, Vocational Rehabilitation, and Pharmacy Benefits. The DVA provides a standard enhanced health benefits plan available to all enrolled Veterans. This plan emphasized preventive and primary care, and offers a full range of outpatient and inpatient services within VA Health Care System.

CONTACT

VA Benefits
(800) 827-1000

FINANCIAL CRITERIA

- Varies depending on the benefit.

ELIGIBILITY

- Eligibility for veterans' benefits is complex. Not all veterans are eligible for all benefits. Generally, if a veteran is eligible for admission to a VA Medical Center (VAMC), then any disabilities he or she has will be treated/covered. Veterans should contact the Benefits Counselor at the Veterans Affairs Regional Office in Muskogee to determine eligibility status.
- VA maintains an annual enrollment system for health care to manage the provision of quality hospital and outpatient medical care and treatment to all enrolled veterans. A priority system ensures that veterans with service-connected disabilities and those below the low-income threshold are able to be enrolled in VA's health care system.
- Eligibility for most veterans' health care benefits is based solely on active military service in the Army, Navy, Air Force, Marines, or Coast Guard (or Merchant Marines during WWII), and discharged other than dishonorable conditions.
- Health care eligibility is not just for those who served in combat.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumer & Family
- Assessments & Evaluations
- Fabrication of Devices
- Case Management
- Maintenance & Repairs

AT DEVICES PROVIDED/COVERED

- | | |
|--|---|
|  Aids for Daily Living |  Hospital Beds |
|  Aids for Hearing Impaired |  Medical Supplies |
|  Aids for Vision Impaired |  Prosthetics & Orthotics |
|  Augmentative Communication |  Seating/Positioning Equipment |
|  Computer Applications |  Vehicle Modifications |
|  Environmental Controls |  Wheelchairs & Mobility Aids |
|  Home Modifications |  Worksite/Office Modifications |

APPLICATION PROCESS

- You can apply for VA health care, nursing home, domiciliary or dental benefits by completing VA Form 10-10EZ Application for Health Benefits. Be sure you sign and date the application. You can obtain this form by:
 - Accessing our website, www.va.gov/1010EZ.htm; or
 - Calling the VA's Health Benefits Service Center, toll free at (877) 222-VETS (8387), Monday - Friday between 7:00 am and 8:00 pm EST.

VETERANS BENEFITS, cont. . .

APPEALS PROCESS

1. A claimant has one year from the date of the notification of the VA decision to file an appeal.
2. You must file a Notice of Disagreement. This must be submitted in writing and specify exactly your disagreement with the decision you received. You should refer to your decision notification letter and the attached VA Form 4107, "You Rights To Appeal Our Decision" for further guidance on filing a Notice of Disagreement. You may download a copy of the VA Form 4107 at: <http://www.vba.va.gov/pubs/forms/4107.pdf>.

PIECES OF THE PUZZLE

- Enrolled veterans receiving VA care for any condition may receive "medical necessary" VA prosthetic appliances, equipment and devices, such as artificial limbs, orthopedic braces and shoes, wheelchairs, crutches and canes, and other durable medical equipment and supplies.
- Certain veterans who are not enrolled are also eligible for prosthetic items.
- VA provides grants to assist in making certain home improvements or structural alterations that are "medically necessary." For more information go online: <http://www.homeloans.va.gov/sah.htm>.
- VA will provide hearing aids and eyeglasses to veterans who receive increased pension based on the need for regular aid and attendance or being permanently housebound, receive compensation for service-connected disability or are former prisoners of war. Otherwise, hearing aids and eyeglasses are provided ONLY in special circumstances, and NOT for normally occurring hearing or vision loss.

VOCATIONAL REHABILITATION PROGRAM (VR)

Division of Visual Services

Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

The Division of Visual Services, helps Oklahomans who are blind or visually impaired. Visual Services provides a wide array of rehabilitation programs that include: rehabilitation counseling, employment, independent living services, business enterprise operations, special library services and information access via telephone. Under the rehabilitation counseling and employment program, consumers and counselors work together to develop an Individualized Plan for Employment (IPE). Independent living services include rehabilitation teachers and mobility specialists that can provide adjustment counseling; instruction in personal and home management; communications; recreation or leisure activities; the community; and use of the white cane. The business enterprise program trains and assists people who are blind in traveling safely and establishing and operating food service businesses in public and private facilities across the state. NEWSLINE® For the Blind gives free telephone access throughout the state to local and national newspapers for persons whose disabilities limit access to printed information. Visual Services also operates a telephone service, which provides community and job information.

ELIGIBILITY

- An individual:
 - must have a physical or mental impairment, which constitutes or results in an impediment to employment;
 - can benefit in terms of an employment outcome from VS services; and
 - requires VS services to prepare for, enter, engage in, or retain gainful employment.
- The Rehabilitation Act of 1973, as amended in 1998, stipulates that an individual, who has a disability or is blind and is a Social Security Disability Income (SSDI) beneficiary or a Supplemental Security Income (SSI) recipient, is presumed to meet eligibility criteria if that individual intends to achieve an employment outcome.
- Legal blindness occurs when visual acuity with best correction is 20/200 or less or when side vision results in a central field restriction of 20 degrees or less.
- Persons may be required to participate in the cost of some services, including AT, depending on their income level.
- Visual Services Division has many different programs that have different purposes, outcomes and eligibility. Even if your goal is not employment-related, you may seek other services from the different programs such as Independent Living Assistance or the Older Blind Independent Living Services.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information & Referral
- Case Management
- Locating Alternate Funding
- Fabrication of Devices
- Maintenance & Repairs
- Supporting Software
- Training for Consumer & Family
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|-----------------------------------|-------------------------------|
| Aids for Daily Living | Home Modifications |
| Aids for Hearing Impaired | Hospital Beds |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Seating/Positioning Equipment |
| Computer Applications | Worksite/Office Modifications |
| Educational Devices & Adaptations | Wheelchairs & Mobility Aids |
| Environmental Controls | |



VOCATIONAL REHABILITATION PROGRAM (Visual Services), cont. . .

CONTACT

Jane Nelson,
Division of Visual
Services, Administrator
Oklahoma Department of
Rehabilitation Services
3535 NW 58th St., Ste 500
Oklahoma City, OK 73112
(405) 951-3400 (TDD)
(800) 845-8476 (TDD)
FAX: (405) 951-3529
www.okrehab.org

Marilyn Burr, Director
Client Assistance Program
(CAP)
Office of Disability Concerns
2401 NW 23rd Ste 90
Oklahoma City, OK 73107-
2423
(405) 521-3756 (OKC, V)
(405) 522-6706 (TDD)
(800) 522-8224 (statewide,
V/TDD)
FAX: (405) 522-6695
www.ok.gov/cap.html

See Appendix B for Visual
Services Field Offices.

FINANCIAL CRITERIA

- See "Eligibility"

APPLICATION PROCESS

- Individuals are considered applicants when they:
 - have completed and signed an application form or have otherwise requested services (including, but not limited to requests made verbally, by telephone, in writing, by facsimile, etc.);
 - has provided information necessary to initiate an assessment to determine eligibility and priority for service; and
 - is available to complete the assessment process as soon as the counselor has a document signed by the individual requesting VS services. This may be a formal application or a letter signed by the applicant, applicant's parent, guardian, or other representative which provides the minimum basic information and request VS services.
- In application status, the counselor will secure sufficient information to make a determination of eligibility or ineligibility for VS services, determine a priority group assignment, or make a decision to put the client into extended evaluation. The information needed by the counselor may include the results of a physical examination, an assistive technology evaluation, or an extended evaluation of vocational potential to determine potential for gainful employment.
- If a person is determined to be eligible for services based on evaluation information, the counselor and the individual will develop an Individualized Plan for Employment (IPE) that is designed to promote competitive employment for the individual.
- Unless extended evaluation/trial work is required, the counselor will make the eligibility determination decision within 60 days of application.

APPEALS PROCESS

1. Consumers who disagree with a VS Program decision are encouraged to contact the local District Supervisor to attempt an effective resolution of the issue. In the event of a reduction, suspension or cessation of VS services, individuals have a right to a case review by an impartial hearing officer, mediation, and/or assistance from the Client Assistance Program (CAP).
2. A request for a fair hearing should be made in writing to your VS Counselor within 30 days of DRS informing you of the decision with which you disagree. The fair hearing will be conducted by a hearing officer within 45 days of the written "Request for a Fair Hearing" by the consumer.
3. Individuals filing a "Request for a Fair Hearing" may request a confidential mediation session to resolve grievances. Mediation is voluntary and subject to the agreement of both parties. In the event mediation sessions do not resolve the grievance, individuals retain their right to a fair hearing.
4. After filing a "Request for a Fair Hearing," the administrative review must be conducted by the district supervisor and concluded within the same 45 days, with the results of the review provided in a written letter. If the review resolves the grievance, the Withdrawal of Request for Hearing Form must be completed; otherwise, the hearing will continue.

VOCATIONAL REHABILITATION PROGRAM (Visual Services), cont. . .

5. The written decision of the hearing officer, including findings and grounds for the decision, will be made to the consumer, hearings coordinator and the director of DRS within 30 days of the completion of the hearing.
6. Individuals may request a review of the hearing officer's decision by the Cabinet Secretary of Human Services within 20 days of the decision.
7. In the event an individual brings civil action regarding the decision, the final decision either by the hearing officer or the Cabinet Secretary will be implemented pending court review.

ASSISTANCE PROVIDED FOR APPEALS

- The Client Assistance Program (CAP) assists persons with disabilities who are seeking or receiving services from any program funded by the Rehabilitation Act of 1973 as amended. CAP can:
 - advise clients of their rights and responsibilities under the Rehabilitation Act;
 - assist clients in communicating their concerns to DRS; and
 - represent the individual in the fair hearing process when appropriate and/or needed.
- Additional information concerning vocational rehabilitation and the appeals process can be obtained from the CAP at (405) 521-3756 or (800) 522-8224 statewide.

PIECES OF THE PUZZLE

- The IPE is an individualized program of services based around a core of comprehensive evaluation, vocational counseling, and job placement that are needed to assist the person in attaining his or her employment goal. Any AT that the person needs for employment must be included in this plan. However, AT devices and services may be essential to help the person demonstrate vocational capabilities and are an essential part of the comprehensive evaluation.
- Once a decision has been made to supply an eligible client with AT, it may be possible to provide a wide range of devices if they are vocationally relevant. However, DRS cannot buy devices that other sources can buy or that ADA requires other sources to provide.
- America Jobline is a service supported by DRS and Workforce Oklahoma to give telephone access to nationwide job listings.

VOCATIONAL REHABILITATION PROGRAM (VR)

Division of Vocational Services

Oklahoma Department of Rehabilitation Services (DRS)

PURPOSE

The Vocational Rehabilitation (VR) Program is designed to assist eligible individuals with disabilities in becoming employed. There is a general presumption that an individual with a disability is capable of engaging in gainful work unless proven otherwise and that the provision of VR services can improve his or her ability to become gainfully employed. An Individualized Plan for Employment (IPE) is developed with each eligible individual. The IPE outlines the individual's program for attaining his or her employment goal. Services provided by VR may include counseling, guidance, job placement, vocational training, rehabilitation technology, interpreting services for persons who are deaf, personal assistance and other services that will assist the person in attaining his/her employment goal.

CONTACT

Mark Kinnison, Division of Vocational Rehabilitation Administrator
 Oklahoma Department of Rehabilitation Services
 3535 NW 58th St., Ste 500
 Oklahoma City, OK 73112
 (405) 951-3400 (TDD)
 (800) 845-8476 (TDD)
 FAX: (405) 951-3529
 www.okrehab.org

See Appendix B for Vocational Services Field Offices.

ELIGIBILITY

- An individual:
 - must have a physical or mental impairment, which constitutes or results in an impediment to employment;
 - can benefit in terms of an employment outcome from VR services; and
 - requires VR services to prepare for, enter, engage in, or retain gainful employment.
- The Rehabilitation Act of 1973, as amended in 1998, stipulates that an individual who has a disability or is blind and is a Social Security Disability Income (SSDI) beneficiary or a Supplemental Security Income (SSI) recipient is presumed to meet eligibility criteria if that individual intends to achieve an employment outcome.
- Persons may be required to participate in the cost of some services, including AT, depending on their income level.

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Information & Referral
- Case Management
- Locating Alternate Funding
- Fabrication of Devices
- Maintenance & Repairs
- Training for Consumer & Family
- Supporting Software
- Advocacy/Other

AT DEVICES PROVIDED/COVERED

- | | |
|-----------------------------------|---------------------------------|
| Aids for Daily Living | Home Modifications |
| Aids for Hearing Impaired | Hospital Beds |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Seating/Positioning Equipment |
| Computer Applications | Vehicle Modifications |
| Educational Devices & Adaptations | Wheelchairs & Mobility Aids |
| Environmental Controls | Worksite & Office Modifications |

VOCATIONAL REHABILITATION PROGRAM (Vocational Services), cont. . .

CONTACT

Marilyn Burr, Director
 Client Assistance Program
 (CAP)
 Office of Disability Concerns
 2401 NW 23rd, Ste 90
 Oklahoma City, OK 73107-
 2423
 (405) 521-3756 (OKC, V)
 (405) 522-6706 (TDD)
 (800) 522-8224 (statewide,
 V/TDD)
 FAX: (405) 522-6695
www.odc.ok.gov/cap.html

FINANCIAL CRITERIA

- See "Eligibility"

APPLICATION PROCESS

- DRS has Rehabilitation Counselors in local VR offices throughout the state. Contact the DRS office nearest you to apply for services. Referrals are considered applicants as soon as the counselor has a document signed by the individual requesting VR services. This may be a formal application or a letter signed by the applicant, applicant's parent, guardian, or other representative, which provides the minimum basic information and requests VR services.
- In application status, the counselor will secure sufficient information to make a determination of eligibility or ineligibility for VR services, determine a priority group assignment, or make a decision to put the client into extended evaluation. The information needed by the counselor may include the results of a physical examination, an assistive technology evaluation, or an extended evaluation of vocational potential, to determine potential for gainful employment.
- If a person is determined to be eligible for services based on evaluation information, the counselor and the individual will develop an Individualized Plan for Employment (IPE) to promote competitive employment for the individual.
- Unless extended evaluation is required, the counselor will make the eligibility determination decision within 60 days of application.

APPEALS PROCESS

1. Consumers who disagree with a VR Program decision are encouraged to contact the local District Supervisor to attempt an effective resolution of the issue. In the event of a reduction, suspension or cessation of VR services, individuals have a right to a case review by an impartial hearing officer, mediation, and/or assistance from the Client Assistance Program (CAP).
2. A request for a fair hearing should be made in writing to your VR Counselor within 30 days of DRS informing you of the decision with which you disagree. The fair hearing will be conducted by a hearing officer within 45 days of the written "Request for a Fair Hearing" by the consumer.
3. Individuals filing a "Request for a Fair Hearing" may request a confidential mediation session to resolve grievances. In the event mediation sessions do not resolve the grievance, individuals retain their right to a fair hearing.
4. After filing a "Request for a Fair Hearing," the administrative review must be conducted by the district supervisor and concluded within the same 45 days, with the results of the review provided in a written letter. If the review resolves the grievance, the Withdrawal of Request for Hearing Form must be completed; otherwise, the hearing will continue.
5. The written decision of the hearing officer including findings and grounds for the decision will be made to the consumer, hearings coordinator and the director of DRS within 30 days of the completion of the hearing.
6. Individuals may request a review of the hearing officer's decision by the Cabinet Secretary within 20 days of the decision.
7. In the event an individual brings civil action regarding the decision, the final decision either by the hearing officer or the Cabinet Secretary will be implemented pending court review.



VOCATIONAL REHABILITATION PROGRAM (Vocational Services), cont. . .

ASSISTANCE PROVIDED FOR APPEALS

- The Client Assistance Program (CAP) assists persons with disabilities who are seeking or receiving services from any program funded by the Rehabilitation Act of 1973 as amended. CAP can:
 - advise clients of their rights and responsibilities under the Rehabilitation Act;
 - assist clients in communicating their concerns to DRS; and
 - represent the individual in the fair hearing process when appropriate and/or needed.
- Additional information concerning vocational rehabilitation and the appeals process can be obtained from the CAP at (405) 521-3756 or (800) 522-8224 statewide.

PIECES OF THE PUZZLE

- The IPE is an individualized program of services based around a core of comprehensive evaluation, vocational counseling, and job placement that are needed to assist the person in attaining his or her employment goal. Any assistive technology the person needs for employment must be included in this plan. However, AT devices and services may be essential to help the person demonstrate vocational capabilities and are an essential part of a comprehensive evaluation.
- The DRS counselor will assist in accessing necessary AT devices and services to meet employment needs.
- Once a decision has been made to supply an eligible client with assistive technology, it may be possible to provide a wide range of devices if they are vocationally relevant. However, DRS cannot buy devices that other sources can buy or that ADA requires other sources to provide.
- The primary purpose of assistive technology devices and services provided by the regular VR program is to enable a person to obtain and maintain gainful employment.
- Vocational Rehabilitation is an eligibility, not an entitlement program.
- The DRS State Plan has provisions, during times of limited resources, to serve clients under an order of selection which means some eligible applicants may be placed on waiting lists until funds are available to pay for services. Consumers are encouraged to apply for services during an order of selection because those on waiting lists will be served on a first-come, first-served basis.
- DRS has the authority to purchase consumer equipment and services through an agency-adopted bid process rather than going through the state bid process, thus allowing greater consumer choice and faster delivery.

SECTION IV:

Private Sources of Funding

You have exhausted public sources of funding and your appeals have been rejected. You do not have private insurance or the insurance that you do have will not cover the assistive technology you need. Your next step should be to search private nonprofit organizations and foundations that may be able to assist you. There are many such sources in the state and nation, but they have restrictions on what they will provide, vary widely on eligibility requirements, and the resources available to them are limited. Each must be approached individually and you may have to contact many to decide which, if any, will best be able to help you. Assistive technology for people with disabilities may be only one of many things that an organization will fund. A person who needs funding for assistive technology may turn to a private nonprofit agency, organization, trust or foundation for assistance. There are many such organizations that may help. This Section describes such groups and lists contact information, but there may be others in your local communities that are not listed here.

Arthritis Foundation.....	88
BancFirst Alternative Financing Program (AFP)	89
BancFirst Access Telework Fund (ATF)	91
Centers for Independent Living	93
Central Oklahoma Association for the Deaf and Hearing Impaired (COAD-HI)	94
Disabled Children’s Relief Fund	95
Donna Nigh Foundation	96
Easter Seals of Oklahoma	97
Habitat for Humanity	98
Hearing Loss Association (HLA)	99
Hearts for Hearing.....	100
HIKE Fund	101
Limbs for Life Foundation	102
Mary K Chapman Ctr for Communicative Disorders	103
Multiple Sclerosis Association.....	104
Muscular Dystrophy Association	105
National Federation of the Blind	106
National Multiple Sclerosis Society.....	107
NewView Oklahoma.....	108
Sertoma Hearing Aid Recycling Program (SHARP)	109
Total Source for Hearing-loss & Access (TSHA)	111
Tulsa Cerebral Palsy Association	112
United Cerebral Palsy of Oklahoma, Inc.....	113
Vehicle Mobility Assistance Program	114

ARTHRITIS FOUNDATION EASTERN OKLAHOMA AND OKLAHOMA CHAPTERS

PURPOSE

The mission of the Arthritis Foundation is to help people take control of arthritis by providing public health education; pursuing public policy and legislation; and conducting evidence-based programs to improve the quality of life for those living with arthritis.

CONTACT(S)

Dawn Duca, President/CEO
Arthritis Foundation,
Eastern Oklahoma Chapter
7170 S Braden, Ste 170
Tulsa, OK 74136
(918) 495-3553
(800) 400-4526
FAX: (918) 494-7971
www.arthritis.org

Sherri O'Neil, Executive
Director
Arthritis Foundation,
Oklahoma Chapter
1200 NW 63rd St., Ste 301
Oklahoma City, OK 73116
(405) 936-3366
(800) 627-5486
FAX: (405) 936-0617
www.arthritis.org

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Any person or family member with arthritis
- Areas served: 17 county service areas in Northeast Oklahoma and 60 county areas in Southern, Central and Western Oklahoma.

AT SERVICES PROVIDED/COVERED

- Information & Referral

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered.

APPLICATION PROCESS

- Contact by phone and request service(s).

PIECES OF THE PUZZLE

- Primarily serves adults, but they also have programs for children and their families.
- Programs include: arthritis education; land and water based arthritis exercise; support groups; physician referral; self-help courses for arthritis, lupus and fibromyalgia.

BANCFIRST ALTERNATIVE FINANCING PROGRAM (AFP)

PURPOSE

Oklahoma ABLE Tech in partnership with BancFirst and the Oklahoma Assistive Technology Foundation (OkAT) offers an Alternative Financing Program (AFP) to Oklahomans with disabilities. The AFP is a low interest and/or guaranty bank loan that provide individuals with disabilities or those that have a dependent with a disability the opportunity to borrow money for the purchase of needed assistive technology.

CONTACT

BancFirst
Debbie Thomas
808 S. Main
P. O. Box 1
Stillwater, OK 74074
(405) 742-6208
(800) 446-9401
FAX: (405) 742-6265

See Appendix C for BancFirst Locations.

FINANCIAL CRITERIA

- Each applicant must qualify with an approved credit record.

ELIGIBILITY

- Loans are available to anyone who either has a disability or has a dependent who has a disability. A person with a disability is defined as a person with a physical or mental impairment that substantially limits a major life activity. This includes persons who have a record of, or who are regarded as having a substantially limiting impairment, an impairment that significantly limits or restricts a major life activity such as: hearing, seeing, speaking, breathing, performing manual tasks, walking, caring for oneself, learning or working.
- The loan amount must be used to purchase needed assistive technology devices.
- Any loan amount will be considered. The loan officer will determine appropriate loan amounts based upon the need(s) of the applicant and the applicant's ability to repay the obligation.

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED

- | | |
|-----------------------------------|---------------------------------|
| Aids for Daily Living | Home Modifications |
| Adapted Toys & Games | Hospital Beds |
| Aids for Hearing Impaired | Medical Supplies |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Recreation & Leisure Devices |
| Computer Applications | Seating/Positioning Equipment |
| Educational Devices & Adaptations | Wheelchairs & Mobility Aids |
| Environmental Controls | Worksite & Office Modifications |
| Equipment Vehicle Modifications | |

APPLICATION PROCESS

- To make application contact Debbie Thomas at the Stillwater BancFirst branch.
- The minimum loan documentation necessary for this program includes:
 - completed loan application, and
 - evidence of applicant's qualification of being a person with a disability as defined above, or as prescribed by a medical doctor.

BANCFIRST ALTERNATIVE FINANCING PROGRAM (AFP), cont. . .

PIECES OF THE PUZZLE

- The AFP terms for unsecured loans, which could include items such as hearing aids, wheelchairs, adapted computers, hospital beds, lift equipment, etc.:
 - Fixed interest of 6%
 - Maximum term of the loan is three (3) year
- The AFP terms for secured loans for items such as modified vehicles, home modifications or guaranteed loans:
 - Fixed interest of 6%
 - Maximum term of the loan is five (5) year
- For all AFP loans:
 - Borrowed funds are paid directly to the vendor
 - Each closed loan has a documentation fee
- AFP applicants that are denied the low interest BancFirst of Stillwater loan can seek a guaranty of the loan through the Oklahoma Assistive Technology Foundation (OkAT). Under established policies and procedures, OkAT a non-profit organization, can guaranty the loan of qualified applicants. In addition, OkAT requires applicants, requesting a guaranty loan for hearing aids, to have an evaluation by a licensed audiologist or medical provider. OkAT determines a qualified applicant must have the financial means to make the monthly payment of the loan by producing evidence of:
 - no more than a 50% debt service to income ratio (including monthly payment of the AFP loan); and
 - the person is working toward correcting any adverse credit.

BANCFIRST ACCESS TO TELEWORK FUND (ATF)

PURPOSE

Oklahoma ABLE Tech in partnership with BancFirst and the Oklahoma Assistive Technology Foundation (OkAT) offers an Access to Telework Fund (ATF) to Oklahomans with disabilities. The purpose of the ATF program is to increase access to and funding of computers and other equipment, including adaptive equipment so that Oklahomans with disabilities can telework. Telework outcomes can encompass work that can be performed effectively from home and/or remote sites away from the office, such as work on the road or at a telework center. Telework would apply to individuals with disabilities who are currently unemployed, underemployed, self-employed or needing to maintain employment on a full time or part-time basis.

CONTACT

Lindsey Davis
Loan Coordinator
OkAT - Oklahoma ABLE Tech
888-885-5588

BancFirst
Debbie Thomas
808 S. Main
P. O. Box 1
Stillwater, OK 74074
(405) 742-6208
(800) 446-9401
FAX: (405) 742-6265

See Appendix C for BancFirst Locations.

FINANCIAL CRITERIA

- Each applicant must qualify with an approved credit record.

ELIGIBILITY

- Loans are available to any Oklahoman who has a disability. A person with a disability is defined as a person with a physical or mental impairment that substantially limits a major life activity. This includes persons who have a record of, or who are regarded as having a substantially limiting impairment, an impairment that significantly limits or restricts a major life activity such as: hearing, seeing, speaking, breathing, performing manual tasks, walking, caring for oneself, learning or working.
- The loan amount must be used to purchase needed equipment.
- The applicant must have a telework outcome and need the equipment to meet that outcome.
- Any loan amount will be considered. The loan officer will determine appropriate loan amounts based upon the need(s) of the applicant and the applicant's ability to repay the obligation.

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED

- | | |
|-----------------------------------|---------------------------------|
| Aids for Hearing Impaired | Home Modifications |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Seating/Positioning Equipment |
| Computer Hardware & Software | Wheelchairs & Mobility Aids |
| Educational Devices & Adaptations | Worksite & Office Modifications |
| Environmental Controls | |

APPLICATION PROCESS

To determine eligibility you must first contact Oklahoma ABLE Tech. The minimum loan documentation necessary for this program includes:

- completed eligibility determination application form;
- evidence of applicant's telework outcome;
- completed loan application; and
- evidence of applicant's qualification of being a person with a disability as defined above, or as prescribed by a medical doctor.

PIECES OF THE PUZZLE

The ATF provides the opportunity for a person with a disability to borrow money from BancFirst of Stillwater at a low interest rate. Terms include:

- fixed interest of 6%;
- maximum term of the loan is five (5) years;
- borrowed funds are paid directly to the vendor; and
- each closed loan has a documentation fee.

BANCFIRST ACCESS TO TELEWORK FUND (ATF), cont. . .

- Telework applicants that are denied the low interest BancFirst of Stillwater loan can seek a guaranty of the loan through the Oklahoma Assistive Technology Foundation (OkAT). Under established policies and procedures, OkAT, a non-profit organization, can guaranty the loan to qualified applicants. OkAT determines a qualified applicant must have the financial means to make the monthly payment of the loan by producing evidence of:
 - no more than a 50% debt service to income ratio (including monthly payment of the ATF loan), and
 - the person is working toward correcting any adverse credit.

CENTERS FOR INDEPENDENT LIVING (CIL)

PURPOSE

Centers for Independent Living (CILs) are nonprofit community-based nonresidential organizations that are run by and for people with disabilities, providing programs and services to help individuals have a more independent life style. The core services that the CILs provide include: systems advocacy, individual advocacy, peer counseling, information and referral, and independent living skills training.

CONTACT

Statewide Independent Living Council of Oklahoma (SILC)
Sidna Madden - Executive Director
3535 NW 58th St., Ste 480
Oklahoma City, OK 73112
(405) 951-3581
FAX: (405) 951-3504
Email: smadden@oksilc.org

www.oksilc.org

See Appendix C for Centers for Independent Living locations.

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Persons with a disability

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Assessment & Evaluations
- Case Management
- Locating Alternate Funding
- Training for Consumer & Family
- Advocacy/Other
- Supporting Software
- Loan Closet

AT DEVICES PROVIDED/COVERED

- No AT devices are provided or covered.

APPLICATION PROCESS

- Contact the CIL nearest you and request services.

PIECES OF THE PUZZLE

- Each CIL is an independent nonprofit organization and has its own programs, policies and procedures. Programs and services will vary from organization to organization.
- Centers for Independent Living are located in Bartlesville, Enid, McAlester, Norman, and Tulsa.
- CILs have a fee-for-service contract with the Department of Rehabilitation Services to provide independent living services to people with disabilities that have an employment outcome. Those services may include:
 - independent living assessment;
 - community integration;
 - intensive counseling; or
 - home modification.

CENTRAL OKLAHOMA ASSOCIATION FOR THE DEAF AND HARD OF HEARING (COADHI)

PURPOSE

To make hearing aids available to low-income individuals and to provide information and referral services. These services include assistance for hearing impaired such as hearing aids through the John W. Keys Speech & Hearing Center, sign language training, TDD/TTY equipment, written information, and some financial assistance. They also provide summer programs and activities around the Oklahoma City area.

CONTACT

Iris Wilson, Office Clerk
4501 N Classen Blvd., Ste 109
Oklahoma City, OK 73118
(405) 842-0806
(866) 588-0284
FAX: (405) 842-4548

FACEBOOK: "COADHI"

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Any person of any age with a hearing impairment
- An annual membership fee of \$15 individually and \$20 family is required. Income and resources of applicant are considered by the committee that makes the final determination.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Assessments & Evaluations (through John W. Keys Speech & Hearing Center)

AT DEVICES PROVIDED/COVERED

-  Aids for Hearing Impaired

APPLICATION PROCESS

COADHI provides services (in Central Oklahoma) to the following counties:

- | | |
|--------------|----------------|
| • Canadian | • Lincoln |
| • Cleveland | • Logan |
| • Comanche | • Oklahoma |
| • Grady | • Pottawatomie |
| • Kingfisher | • McClain |

DISABLED CHILDREN'S RELIEF FUND

PURPOSE

The mission of the Disabled Children's Relief Fund (DCRF) is to promote the growth and development of children with disabilities, increase public awareness, and support efforts that strengthen compliance with state and federal laws for the benefit of children with disabilities. DCRF provides disabled children with equipment, prostheses, and rehabilitative services throughout the United States. In light of the growing cost of health insurance, and the large number of families with little or no coverage, DCRF focuses special attention on helping children that do not have health insurance, especially the physically disabled. DCRF grant applications may be used to request total or partial support for assistive devices, rehabilitative services, arts and humanities projects, or for efforts to bolster compliance with existing federal and state laws for disabled children.

CONTACT

Larita Moultrie,
Assistant to the President of
Disabled Children's Relief Fund
P. O. Box 7420
Freeport, NY 11520
(516) 377-1605
FAX: (516) 377-3978
www.dcrf.com

FINANCIAL CRITERIA

- Focus on children without health insurance.

ELIGIBILITY

- Disabled children ages 0-18
- Preference is given to applications that benefit physically challenged children without health insurance.
- DCRF application and guidelines are required.

AT SERVICES PROVIDED/COVERED

- The Rehabilitative Service Grant program is designed to provide rehabilitative services for disabled children such as surgery, physical therapy, and related medical services. However, this list is not all-encompassing. Applicants are encouraged to request rehabilitative services that will prove most beneficial for the child.

AT DEVICES PROVIDED/COVERED

- | | |
|--|---|
|  Aids for Hearing Impaired |  Prosthetics & Orthotics |
|  Aids for Vision Impaired |  Seating/Positioning Equipment |
|  Augmentative Communication |  Vehicle Modifications |
|  Hospital Beds |  Wheelchairs & Mobility Aids |

APPLICATION PROCESS

- Contact the Disabled Children's Relief Fund and request an application form.
- Applications may be submitted by a parent or guardian for an individual child or by a non-profit organization for a small group of children.
- Applications are only available and accepted between April and September.

DONNA NIGH FOUNDATION

PURPOSE

The Donna Nigh Foundation, a nonprofit organization, was established as a bridge between the public and private sector to help with programs that government agencies are unable to provide. The Foundation works closely with state agencies to provide a network of friendship and support. The Foundation provides adaptive equipment, which allows Oklahomans with developmental disabilities to push their boundaries and gain independence.

CONTACT

Rosena Rucker, Case Worker
 Donna Nigh Foundation
 OU Child Study Center
 1100 NE 13th
 Oklahoma City, OK 73117
 (405) 271-5700 x. 45165
 FAX: (405) 271-8835
www.occf.org/ggnigh.html

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- All ages
- Must be an Oklahoma resident
- Must have some degree of developmental disability
- Must have applied for appropriate government assistance

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED

- | | |
|---------------------------------|-------------------------------|
| Adapted Toys & Games | Home Modifications |
| Aids for Daily Living | Hospital Beds |
| Aids for Hearing Impaired | Medical Supplies |
| Aids for Vision Impaired | Prosthetics & Orthotics |
| Augmentative Communication | Recreation & Leisure Devices |
| Computer Applications | Seating/Positioning Equipment |
| Educational Devices/Adaptations | Vehicle Modifications |
| Environmental Controls | Wheelchairs & Mobility Aids |

APPLICATION PROCESS

- Contact the Donna Nigh Foundation to obtain an application form.

PIECES OF THE PUZZLE

- The Donna Nigh Foundation makes small grants, usually under \$2,000 in situations where the individual needs help and has been turned down by other funders.
- Resources of the Donna Nigh Foundation are limited and not all requests can be met.
- The Donna Nigh Foundation makes payments to vendors only.
- The Donna Nigh Foundation does not approve requests for Autism related services.

EASTER SEALS OF OKLAHOMA

PURPOSE

Easter Seals of Oklahoma's mission is to help people with disabilities to achieve independence through rehabilitation services, technical assistance, disability prevention, advocacy, and public education.

CONTACT

Paula K. Porter, President/CEO
 Easter Seals Oklahoma
 701 NE 13th
 Oklahoma City, OK 73104
 (405) 239-2525
 FAX: (405) 239-2278
<http://ok.easterseals.com>

FINANCIAL CRITERIA

- Based on individual need

ELIGIBILITY

- Persons age 0 to 21 with disabilities
- Based on individual need and determined on an individual basis

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Case Management
- Supporting Software
- Information & Referral
- Locating Alternate Funding
- Loan Closet

AT DEVICES PROVIDED/COVERED

- | | |
|---|---|
|  Aids for Hearing Impaired |  Seating/Positioning Equipment |
|  Aids for Vision Impaired |  Vehicle Modifications |
|  Medical Supplies |  Wheelchairs & Mobility Aids |
|  Prosthetics & Orthotics | |

Other devices may be available, contact the Area office.

APPLICATION PROCESS

- Call or write to the Easter Seals Oklahoma office in your area and request service(s).

HABITAT FOR HUMANITY INTERNATIONAL

PURPOSE

Habitat for Humanity International (HFH) is a nonprofit, ecumenical Christian housing ministry that seeks to eliminate poverty and substandard housing from the face of the earth, and to make decent shelter a matter of conscience and action. People from all walks of life come together in equal partnership to build relationships and a sense of community as well as new housing. HFH builds and rehabilitates homes with the help of the homeowner, volunteer labor, management expertise, and tax-deductible donations. HFH houses are sold or renovated at no profit, and are financed with affordable, no interest loans. Habitat works on accessible housing needs with families who have members that are disabled or aging.

CONTACT

Jonathon Reckfor, CEO
 Administrative Headquarters
 Habitat for Humanity
 International
 270 Peachtree St., NW
 Atlanta, GA 30303
 (800) 422-4828
www.habitat.org

See Appendix C for
 Oklahoma
 Affiliates.

FINANCIAL CRITERIA

- Ability to repay loan. Each local chapter sets criteria.

ELIGIBILITY

- Eligibility is based on the applicant's level of need, ability to repay the loan, and willingness to become a partner with HFH. Each affiliate will require "sweat equity" hours (hours of the applicant's own labor). "Creative sweat equity" that fits the ability of the applicant can be arranged.

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED



Home Modifications

New Homes that are Accessible

APPLICATION PROCESS

- Contact your local chapter of HFH. Each affiliate has different specific requirements.
- The process usually includes: an application, interviews, and home visits. All information is reviewed by the Family Selection Committee and sent to the Board of Directors for possible approval. After approval, applicants start their sweat equity hours.
- HFH is nondiscriminatory in its family selection process.

PIECES OF THE PUZZLE

- HFH provides home modifications and accessible housing for Partner Families' homes selected by local affiliate.
- Home modifications are not the main mission of HFH; however, they may be provided on a case-by-case basis.

HEARING LOSS ASSOCIATION (HLA) OF OKLAHOMA CITY

PURPOSE

Hearing Loss Association (HLA) and its members are catalysts that make mainstream society more accessible to people who are hard of hearing. It strives to improve the quality of life to individuals who are hard of hearing through education, advocacy and self-help. The primary purpose of HLA is to educate people that are hard of hearing, their families and friends, co-workers, teachers, hearing health care providers, industry, government, and others about hearing loss. HLA partners with Oklahoma ABLE Tech to provide an assistive technology device demonstration center and short-term equipment loan program. The demonstration center can assist a person or small group of individuals the opportunity to explore one or more assistive technology devices to assist in the decision making process about device purchase or utilization. The short-term loan program allows a person to "try before you buy" an assistive technology device.

CONTACT

Vernice Meade
Hearing Loss Association
Integrus Third Age Life Center
5100 N Brookline Ave
Oklahoma City, OK 73112
(405) 949-4140
Email: vmeade1@cox.net

Hearing Helpers Room
(405) 717-9820

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Persons of all ages with hearing impairments and their family members

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumer & Family
- Advocacy/Other
- Loan Closet

AT DEVICES PROVIDED/COVERED

 Aids for Hearing Impaired

APPLICATION PROCESS

- There is no application necessary to use the Hearing Helpers Room.

PIECES OF THE PUZZLE

- The Hearing Helpers Room is staffed by volunteers and is open from 10:00 a.m. to 3:00 p.m. Monday through Friday.
- Come & see our devices and try them out with NO obligation. Hearing Helpers is not a vendor; therefore, does not sell the devices.
- A small deposit is required for the short-term equipment loan program.

HEARTS FOR HEARING FOUNDATION

PURPOSE

Hearts for Hearing Foundation provide the expertise, services and programs for individuals with hearing loss and their families. They provide the first set of hearing aids for children in Oklahoma with significant bilateral hearing loss under the age of five years old. Additionally, Hearts for Hearing provides an array of audiology and speech-language services for children that include evaluations, therapy, hearing aid fitting, and cochlear implant services. Adults with significant hearing loss can also receive comprehensive audiological services including evaluations, dispensing of hearing aids and assisted listening devices, cochlear implant services and auditory habilitation.

CONTACT(S)

Joanna T. Smith, Executive
Co-Director
Teresa Caraway, Executive
Co-Director
3525 NW 56th St., Ste A-150
Oklahoma City, OK 73112
(405) 548-4300
FAX: (405) 548-4350
www.heartsforhearing.org/

FINANCIAL CRITERIA

- Based on individual need

ELIGIBILITY

- Contact for specific eligibility

AT SERVICES PROVIDED/COVERED

- Advocacy/Other
- Information & Referral
- Training for Consumer & Family
- Loan Closet

AT DEVICES PROVIDED/COVERED

-  Aids for Hearing Impaired

APPLICATION PROCESS

- Contact Hearts for Hearing to make an appointment.

HIKE FUND, INC.

PURPOSE

The HIKE Fund, Inc. is a non-profit organization that is a philanthropic project of Job's Daughters international.

The purpose of the Fund is to provide hearing devices for children with hearing losses between the ages of newborn and twenty years whose parents are unable to meet this special need financially. An estimated 100 children are provided with hearing devices each year. The Fund has awarded many types of devices including, but not limited to, hearing aids, FM systems, tactile units, alerting systems, and specialized sports equipment, to aid children with hearing loss in communication.

CONTACT

The HIKE Fund Inc,
10115 Cherryhill Pl.
Spring Hill, FL 34608-7116
(352) 688-2579
Email: ceterrill1@aol.com

www.thehikefund.org

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- The child is between the ages of 0-20
- Must be a U.S. citizen
- Only receive a HIKE award once every 4 years
- Been identified as having a need for a hearing aid or an assistive listening device
- Family must have a financial need

AT SERVICES PROVIDED/COVERED

- No AT services are provided or covered.

AT DEVICES PROVIDED/COVERED

 Aids for Hearing Impaired

APPLICATION PROCESS

- Contact the HIKE Fund for an application.

PIECES OF THE PUZZLE

- Each application is weighed on its own merit, and the application requires a letter from the applicant's family, which is an important part of the application. Considerations include:
 - family income;
 - size of household;
 - burdensome medical expenses for the applicant; and
 - cost of the hearing technology requested.
- The HIKE Fund does not accept applications for services or devices that have already been fitted.
- Families will be notified of the receipt of your application and of any additional information, if any, that will be required.

LIMBS FOR LIFE FOUNDATION

PURPOSE

The mission of the Limbs for Life Foundation is to benefit amputees by promoting advanced research and providing comfortable and fully functional prosthetic care for individuals who cannot otherwise afford it. Limbs for Life operates a limb bank for collection of used limbs for free distribution to qualified amputees.

CONTACT

Craig Gavras,
Executive Director
Limbs for Life Foundation
5929 N May Ave., Ste 511
Oklahoma City, OK
73112-3961
(405) 843-5174
(888) 235-5462
FAX: (405) 843-5123
www.limbsforlife.org

FINANCIAL CRITERIA

- Based on individual need

ELIGIBILITY

- Amputees that are in need and underserved amputees, especially veterans, the elderly and the working poor

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Maintenance & Repair
- Advocacy/Other
- Fabrication of Devices
- Training for Consumer & Family

AT DEVICES PROVIDED/COVERED

 Prosthetics & Orthotics

APPLICATION PROCESS

- To make application contact the Limbs for Life Foundation.
- Write a letter explaining your circumstances and need.
- Be sure to include your name, address, phone number, and email so that Limbs for Life can contact you.
- Please do not call or email Limbs for Life. They must receive a written request.

MARY K. CHAPMAN CTR. FOR COMMUNICATIVE DISORDERS - UNIVERSITY OF TULSA

PURPOSE

The Mary K. Chapman Center for Communicative Disorders at the University of Tulsa provides professional audiology and speech-language pathology services to individuals of all ages. The center is a clinical learning facility of the speech-language pathology program. University students, under supervision of the program's faculty, provide assessment and therapy services for a variety of speech, language and hearing disorders. The center is located at the University of Tulsa campus. The Center for Communicative Disorders partners with Oklahoma ABLE Tech to provide an assistive technology device demonstration center and short-term equipment loan program. The demonstration center can assist a person or small group of individuals the opportunity to explore one or more assistive technology devices to assist in the decision making process about device purchase or utilization. The short-term equipment loan program allows a person to "try before you buy" an assistive technology device.

CONTACT

Ronda Marfechuk
University of Tulsa
2820 E 5th St
Tulsa, OK 74104
(918) 631-2913
FAX: (918) 631-3668
www.utulsa.edu

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Persons of all ages: medical, education and self-referrals are accepted.
- Any Oklahoma may utilize the demonstration center or short-term equipment loan program.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Assessments and Evaluations
- Advocacy/Other
- Loan Closet
- Training for Consumer & Family

AT DEVICES PROVIDED/COVERED

-  Augmentative Communication
-  Computer Applications
-  Environmental Controls

APPLICATION PROCESS

- Contact the Mary K. Chapman Center at (918) 631-2504 for more information about the short-term equipment loan program.

PIECES OF THE PUZZLE

The clinic provides a variety of services by appointment.

Services available include:

- Free speech-language and hearing screening tests for children;
- Free hearing screenings for adults;
- Speech-language assessment (evaluation);
- Hearing evaluation;
- Speech-language therapy;
- Monthly Cleft Palate Team;
- Audiological rehabilitation (including cochlear implant); and
- Augmentative communication.

MULTIPLE SCLEROSIS ASSOCIATION OF AMERICA

PURPOSE

The Multiple Sclerosis Association of America is a national nonprofit organization that exists to ease the day-to-day challenges of individuals with multiple sclerosis and their caregivers.

CONTACT

Becky Remington, Director
 14902 Preston Rd., Ste 404-345
 Dallas, TX 75254
 (817) 573-1124
 (800) 532-7667 x 137
 FAX: (817) 573-1149
 Email: southcentral@msassociation.org

MSAA National Headquarters
 Robert Rapp, VP of Programs and Services
 706 Haddonfield Rd
 Cherry Hill, NJ 08002
 (856) 488-4500
 (800) 532-7667
 FAX: (856) 661-9797
 Email: msaa@msassociation.org

www.msaa.com

FINANCIAL CRITERIA

- For certain programs and services, income limits may apply.

ELIGIBILITY

- No fees are charged for MSAA services
- Physician's written confirmation of diagnosis of MS
- For certain programs and services, income limits may apply
- Completion of appropriate program application form(s)

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumers & Family
- MRI's

AT DEVICES PROVIDED/COVERED

- Aids for Daily Living
- Wheelchairs & Mobility Aids

Other (Portable Ramps)

APPLICATION PROCESS

- To apply for any MSAA program or service, contact (800) 532-7667.

PIECES OF THE PUZZLE

- You must apply to your insurance company first and obtain a letter from them stating that you do not qualify for that equipment. If you are unable to obtain a letter, please contact MSAA.
- If you do not have any insurance you must send a letter stating that fact.
- When a patient requests a "limited supply" item, which is not available at the time of the request, the patient's name is put on a waiting list so he or she will be the next in line to receive this item. Waiting lists are also employed when a patient desires a custom-designed item not on the equipment list. Occasionally such custom equipment is donated to MSAA and loaned on a first-come, first-serve basis.
- When a patient requests a motorized or electrical item, such as scooters, electric wheelchairs, stair glides, and electric hospital beds, the MSAA requires a refundable deposit of \$100. The deposit will be refunded as long as the equipment is returned in the same good condition in which it was released to the recipient, minus normal wear and tear to be determined by the MSAA. Due to very limited supply and great need for these pieces of equipment, it is very important that unused equipment be returned promptly.
- MSAA has obtained a supply of cool suits (vest and cooler unit), which are available to patients who qualify. These suits offer relief from some symptoms by lowering the wearer's body temperature by one degree. Since most doctors do not prescribe cool suits at this time and agencies do not cover this expense, applying for a cool suit is different than applying for other items. Please contact MSAA for more information on the loan of cool suits.

MUSCULAR DYSTROPHY ASSOCIATION - WESTERN & EASTERN OKLAHOMA

Patient Services Program

PURPOSE

The Muscular Dystrophy Association's (MDA) primary mission is to find a treatment(s) or cure for neuromuscular disease. Secondary to that is the provision of medical care, equipment, and summer camp.

CONTACT

Health Care Services
Muscular Dystrophy
Association, Inc.
5601 NW 72nd, Ste 124
Oklahoma City, OK 73132
(405) 722-8001
FAX: (405) 722-1602
Email: oklahomacitya@mdausa.org

Tulsa Office
3015 E. Skelly Dr. Ste 221-A
Tulsa, OK 74105
(918) 749-7997
FAX: (918) 749-3725
Email: tulsa@mdausa.org

www.mda.org

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Client must be diagnosed with one of the 43 neuromuscular diseases covered by the association and be a permanent resident of the United States.

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Loan Closet
- Neuromuscular center, which offers assessments, evaluations, & medical care
- Locating Alternate Funding
- Financial assistance with the purchase and maintenance & repair of wheelchair; scooters; leg braces; and communication devices

AT DEVICES PROVIDED/COVERED

- Aids for Daily Living
-  Augmentative Communication
-  Wheelchairs & Mobility Aids

APPLICATION PROCESS

- Must be referred by private physician with either confirmed or suspected diagnosis of neuromuscular disease.
- Once a firm diagnosis is established, patient is eligible.

PIECES OF THE PUZZLE

- Assessments and evaluations are limited to annual physical therapy and occupational therapy evaluations through the MDA Clinic only.
- MDA is a "payor of last resort." Private and public insurance must be billed first. MDA only covers the patient's out-of-pocket expense (up to the MDA maximum) of covered services.
- MDA provides up to:
 - \$2000 for augmentative communication devices,
 - \$2000 for purchase of a wheelchair or leg brace (once every three (3) years for children and once every five (5) years for adults), and
 - \$500 for covered equipment repair (every year).

NATIONAL FEDERATION OF THE BLIND

PURPOSE

To provide low interest loans to assist blind persons with the purchase of assistive technology including; computers, screen-reading hardware and software, electronic notetakers, Braille embossers, refreshable Braille devices, and speech synthesizers. The loans are for one to four-year periods, under \$3,000 with an interest rate of 3%.

CONTACT

Selena Sundling-Crawford,
State President
National Federation of the
Blind of Oklahoma
242 E 35th St
Tulsa, OK 74105
(918) 850-6751
Email: selena.j.sundling@irs.gov

FINANCIAL CRITERIA

- Must have sufficient income to pay back loan.

ELIGIBILITY

- Persons who are legally blind (all ages)
- Beginning to work with low vision (borderline vision impairment)

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Training for Consumer & Family
- Locating Alternate Funding
- Advocacy/Other (Low Interest Loans)

AT DEVICES PROVIDED/COVERED

-  Aids for Vision Impaired
-  Computer Applications

APPLICATION PROCESS

- Contact by phone, letter or e-mail and request service(s) and/or low interest loan program application.
- Complete telephone interview for low-interest loan.
- Complete application including goals and uses of computer-based devices by individual.
- Award of loan determined by National Office of NFB with Oklahoma affiliate input.

PIECES OF THE PUZZLE

- Membership to NFB of Oklahoma is \$1 per year for an individual/family membership.
- Membership is not a requirement to receive a loan.

NATIONAL MULTIPLE SCLEROSIS SOCIETY (NMSS) OKLAHOMA CHAPTER

PURPOSE

The National Multiple Sclerosis Society - Oklahoma Chapter provides information and referral services for people with multiple sclerosis (MS) and their families.

The Oklahoma Chapter of the National MS Society has established the Quick Fix program for members who need to purchase, repair or upgrade durable medical equipment.

CONTACT

National MS Society
Oklahoma Chapter
4606 E 67th, Bldg 7 Ste 103
Tulsa, OK 74136
(918) 488-0882
(800) 344-4867
<http://www.nationalmssociety.org/chapters/OKE/index.aspx>

Oklahoma City Branch Office:
6051 N. Brookline, Ste 121
Oklahoma City, OK 73112
(405) 488-1300

FINANCIAL CRITERIA

- See "Eligibility"

ELIGIBILITY

- Persons with MS who are registered with the National Multiple Sclerosis Society - Oklahoma Chapter
- Person must also have a doctor's prescription

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Maintenance & Repairs
- Advocacy/Other
- Educational Opportunity for Consumer & Family

AT DEVICES PROVIDED/COVERED

-  Wheelchairs & Mobility Aids

APPLICATION PROCESS

- Call the NMSS Oklahoma Chapter at (800) 777-7814 or (918) 488-0882 to obtain an equipment request form.

PIECES OF THE PUZZLE

- Quick Fix allows members to request checks in the amount of \$50 on an annual basis and to specify their vendors of choice in purchasing or repairing equipment.
- A funding disbursement will be mailed directly to each requesting member in the form of a check made payable to the vendor specified by the given member.
- Long-term equipment loans are for clients with no insurance or Medicare.
- Short-term equipment loans are for all members who express a need.
- Based on availability, equipment is loaned on a first-come, first-serve basis.

NEWVIEW OKLAHOMA

PURPOSE

NewView Oklahoma – formerly Oklahoma League for the Blind – is a private, not-for-profit organization founded in 1949 with a mission to empower people who are blind and visually impaired to achieve their maximum level of independence through employment, rehabilitation and community outreach. NewView partners with Oklahoma ABLE Tech to provide an assistive technology device demonstration center and short-term equipment loan program. The demonstration center can assist a person or small group of individuals the opportunity to explore one or more assistive technology devices to assist in the decision making process about device purchase or utilization. The short-term loan program allows a person to “try before you buy” an assistive technology device.

CONTACT

Kathy Plummer
 501 N Douglas Ave
 Oklahoma City, OK 73106
 (405) 232-4644
 FAX: (405) 236-1804
www.olb.org

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Any Oklahoma may utilize the demonstration center or short-term equipment loan

AT SERVICES PROVIDED/COVERED

- Advocacy/Other
- Information & Referral
- Training for Consumer & Family
- Loan Closet

AT DEVICES PROVIDED/COVERED

-  Aids for Vision Impaired

APPLICATION PROCESS

- Call (405) 232-4644 to schedule an appointment with a Vision Rehabilitation Specialist.

SERTOMA HEARING AND RECYCLING PROGRAM (SHARP)

Total Source for Hearing Loss and Access (TSHA)

PURPOSE

SHARP is a non-profit program funded by Sertoma and LaSertoma civic clubs. They accept donations of used hearing aids. These hearing aids are then recycled to provide hearing aids to qualified low-income people living in Oklahoma for a one-time \$50 fee.

CONTACT

Diana Higgins
 SHARP
 c/o TSHA
 8740 E 11th St., Ste A
 Tulsa, OK 74142
 (918) 832-8742 (V/TDD)
 (888) 311-3523 (V/TDD)
 (Oklahoma Only)
 FAX: (918) 834-4329
 Email: <http://www.tsha.cc/sharp.htm>

FINANCIAL CRITERIA

- Low Income

ELIGIBILITY

- Be a resident of the state of Oklahoma
- Be a resident of 4 specific counties in Kansas (Montgomery, Labette, Wilson & Chautauqua)
- Have a hearing loss of at least 30 db in the better ear to qualify
- Persons that qualifies as low-income and are 65 years of age or older

AT SERVICES PROVIDED/COVERED

- Advocacy/Other
- Informational and Referral

AT DEVICES PROVIDED/COVERED

-  Aids for Hearing Impaired

APPLICATION PROCESS

- Complete the application form and be willing to document financial need with tax returns, check stubs, etc.
- If currently residing in a nursing home, complete and return the Nursing Home Questionnaire.
- Attach your \$50 processing fee with your application or request a fee waiver, in writing, on application. (Fee will be returned in the event you are determined ineligible)
- Attach a copy of a recent (within 1 year) hearing evaluation by an audiologist.
- Take care of any medical problems indicated by the hearing evaluation.
- Mail your completed application with the audiology test and processing fee to the address provided under Contact Person.

PIECES OF THE PUZZLE

- Make an appointment with an audiologist to receive a thorough hearing evaluation. This will ensure that the applicant is an appropriate candidate for a hearing aid, and will screen for any medical problems that may need to be taken care of before being fit with a hearing aid.
- If the applicant does not already have an audiologist or would prefer to deal with the same audiologist throughout the whole application process, an audiologist may be chosen from the list of participating SHARP audiologists.
- Many audiologists can file with Medicare to cover a portion of the testing cost.
- The one-time \$50 processing fee helps stretch the civic club funds as far as possible. However, Sertoma does not want the fee to prevent anyone who needs a hearing aid from applying. If the applicant cannot afford the fee, please note on the application "Please consider me for a fee waiver." The Board will consider this request.

SERTOMA HEARING AID RECYCLING PROGRAM, cont...

- Wait for notice of approval by the SHARP Board. Since this is an all-volunteer board, it meets once a month. Currently, the meetings are held on the first Thursday of each month. All applications received during the previous month will be considered at that time.
- There is no set income requirement. Each applicant is considered individually, with income and expenses taken into account. If someone feels they have been wrongly denied, the board invites the applicant to submit additional information to give a clearer picture of financial status. The application will be reconsidered at the next meeting.
- If an applicant is approved, the \$50 fee will be deposited, and a notice will be sent with the name and number of a participating SHARP audiologist. The applicant must then call that audiologist and schedule an appointment for an ear mold impression.
- Return to the audiologist for fitting of one behind-the-ear recycled hearing aid. After taking the impression of the ear, the audiologist will contact TSHA for the most appropriate recycled aid available. When that aid is received, the audiologist will call the applicant in for fitting. While SHARP realizes that many people would benefit from being fitted with two hearing aids, the Board feels it cannot justify fitting one person with two aids and letting another go without. In order to stretch limited resources, only one aid per person can be fitted through this program.
- Return to the audiologist for follow-up visits as needed. This is very important for maximum benefit from the hearing aid. The audiologist will work with each client to adjust and fine-tune the aid to be sure it is performing at its best and is as comfortable as possible.
- Return the aid to SHARP if it is no longer being used. The program will be sure that someone else will benefit from the aid. Donate any hearing aid, regardless of condition.

TOTAL SOURCE FOR HEARING LOSS & ACCESS (TSHA)

PURPOSE

TSHA - Total Source for Hearing-Loss and Access is located in Tulsa is a non-profit organization whose goal is to increase the independence of people with hearing loss. TSHA provides information and comprehensive support programs for those who have a hearing loss. In addition, TSHA also provides services for interested individuals: family, friends, employers, employees that want to learn sign language. TSHA partners with Oklahoma ABLE Tech to provide an assistive technology device demonstration center and short-term equipment loan program. The demonstration center can assist a person or small group of individuals the opportunity to explore one or more assistive technology devices to assist in the decision making process about device purchase or utilization. The short-term loan program allows a person to "try before you buy" an assistive technology device.

CONTACT

Brenda Carpenter
 8740 E 11th St., Ste A
 Tulsa, OK 74112
 (918) 832-8742
www.tsha.cc

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Any Oklahoman

AT SERVICES PROVIDED/COVERED

- Advocacy/Other
- Information & Referral
- Training for Consumer & Family
- Loan Closet

AT DEVICES PROVIDED/COVERED

-  Aids for Hearing Impaired

PIECES OF THE PUZZLE

- TSHA has gathered a list of resources, organizations, and events that may be helpful for individuals with a hearing loss.
- A small deposit is required for the short-term equipment loan program.

TULSA CEREBRAL PALSY ASSOCIATION (TCPA)

PURPOSE

The Tulsa Cerebral Palsy Association is a volunteer organization dedicated to helping persons in the Tulsa area who have cerebral palsy or related problems and their families and friends. The goals of the organization are: 1) to help sponsor rehabilitation, vocational training and recreational programs for those affected with cerebral palsy; and 2) to educate the public about cerebral palsy and the needs of those people affected with cerebral palsy.

CONTACT

Treasure Doty,
Office Director
Tulsa Cerebral Palsy
Association, Inc.
2501 E 51st St, Ste 400 D-2
Tulsa, OK 74105
(918) 660-8700
www.redgloverevue.com/index.htm

FINANCIAL CRITERIA

- Provision of services based on financial need

ELIGIBILITY

- Persons of any age with Cerebral Palsy who reside in Tulsa
- Provision of service is based on financial need
- Decisions are made on an individual basis

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Maintenance & Repairs
- Case Management
- Supporting Software
- Fabrication of Devices
- Training for Consumer & Family
- Information & Referral
- Locating Alternate Funding

AT DEVICES PROVIDED/COVERED

- | | |
|---|---|
|  Adapted Toys & Games |  Environmental Controls |
|  Aids for Daily Living |  Home Modifications |
|  Aids for Hearing Impaired |  Hospital Beds |
|  Aids for Vision Impaired |  Medical Supplies |
|  Augmentative Communication |  Prosthetics & Orthotics |
|  Computer Applications |  Seating/Positioning Equipment |
|  Educational Devices & Adaptations |  Wheelchairs & Mobility Aids |

APPLICATION PROCESS

- Contact the Tulsa Cerebral Palsy Association office by phone and request services.
- Applicants are screened over the phone and if appropriate, sent an application to be completed and returned.
- The completed application is reviewed, verified, and acted upon by the organizations Board.

UNITED CEREBRAL PALSY OF OKLAHOMA, INC.

PURPOSE

United Cerebral Palsy of Oklahoma, Inc. (UCP) is an independent local affiliate of United Cerebral Palsy Associations, Inc. UCP Oklahoma provides programs, services, and public and professional educational programs relevant to cerebral palsy, and other disabilities. The mission of UCP Oklahoma is to advance the independence, productivity and full citizenship of persons with cerebral palsy and other disabilities.

CONTACT(S)

James Rankin, Executive Director
UCP Oklahoma
10400 Greenbriar Pl., Ste 101
Oklahoma City, OK 73159
(405) 759-3562
(800) 827-2289
FAX: (405) 917-7082
Email: info@ucpok.org

Michelle Jackson
Service Coordinator/Office Manager
UCP Oklahoma
10400 Greenbriar Pl., Ste 101
Oklahoma City, OK 73159
(800) 827-2289
FAX: (405) 917-7082
Email: mljackson@ucpok.org

www. ucpok.org

Linda Burns
UCP Oklahoma
6465 S Yale
Warren Medical Bldg., Ste 423
Tulsa, OK 74136
(918) 794-4655
FAX: (918) 794-9807
Email: tulsa@ucpok.org

FINANCIAL CRITERIA

- None

ELIGIBILITY

- Any Oklahoman with Cerebral Palsy or other disabilities and their family members

AT SERVICES PROVIDED/COVERED

- Assessments & Evaluations
- Locating Alternate Funding
- Supporting Software
- Maintenance & Repairs
- Training for Consumer & Family
- Loan Closet
- Information & Referral
- Advocacy/Other (Computer Lab)

AT DEVICES PROVIDED/COVERED



Adapted Toys & Games



Environmental Controls



Aids for Daily Living



Hospital Beds



Computer Applications



Wheelchairs & Mobility Aids



Educational Devices & Adaptations

APPLICATION PROCESS

- Contact the UCP Oklahoma office by phone or e-mail for information regarding application process.

PIECES OF THE PUZZLE

- UCP operates a loan closet for used assistive technology. Equipment availability varies widely.

VEHICLE MOBILITY ASSISTANCE PROGRAM AUTOMOBILE MOBILITY PROGRAM

PURPOSE

Chrysler, Ford, GM, Saturn and many other automobile manufacturers offer "Mobility Programs" established to provide rebates to drivers with disabilities for the installation of adaptive equipment in any new vehicle, whether purchased or leased. Most lifts and carriers are eligible for reimbursement under the terms of the mobility programs as listed below. There may also be state and federal programs available to financially assist with wheelchair carrier or scooter lift purchase. Contact ABLE Tech for more information.

CONTACT(S)

The Chrysler Mobility Program
(800) 255-9877
(800) 922-3826 (TDD)
<http://www.chryslergroupllc.com/community/automobility>

Ford Mobility Motoring Program
(800) 952-2248
(800) 833-0312 (TDD)
<http://www.mobilitymotoringprogram.com/mainpage.mob>

GM Mobility Reimbursement Program
(800) 323-9935
(800) 833-9935 (TDD)
http://www.gm.com/vehicles/services/gm_mobility/

The Toyota Mobility Program
(800) 331-4331
(800) 443-4999 (TDD)
<http://www.toyotamobility.com/>

ELIGIBILITY

- Each company has different eligibility requirements. Contact the individual companies for these requirements.
- A prescription or letter from a licensed medical doctor on physician's letterhead may be required for reimbursement. For some types of adaptations, such as hand controls and wheelchair or scooter hoists, the requirements for a medical note or prescription will be waived.

AT SERVICES PROVIDED/COVERED

- Information & Referral

AT DEVICES PROVIDED/COVERED

-  Vehicle Modifications and Reimbursement Program

APPLICATION PROCESS

- Contact the individual automobile company to inquire about their application process and policies.

PIECES OF THE PUZZLE

- Chrysler will provide a reimbursement to each eligible customer who installs qualifying adaptive driver or passenger equipment on a purchased or leased new Dodge, Jeep® or Chrysler vehicle. Conversions to minivans may be reimbursed up to \$1000 while all other Chrysler Corporation cars and trucks qualify for a maximum of \$750.
- Ford offers financial assistance of up to \$1,200 for installation of adaptive equipment, and up to \$200 on alerting devices for hearing impairments, lumbar seats and running boards on new Ford Motor Company vehicle purchases or leases.
- Under the GM Mobility Reimbursement Program, a customer may be reimbursed up to \$1,000 of the cost of any eligible after market adaptive equipment when installed (or reinstalled) on any eligible purchased or leased new vehicle manufactured by GM, including Buick, Cadillac, Chevrolet, and GMC divisions. To take advantage of the GM Mobility Reimbursement Program, vehicles must be adapted within 12 months from the date of purchase/lease and a claim submitted within 90 days from the date of adaptation.
- Toyota Mobility is a program designed to address the transportation needs of Toyota owners who have a disability or who have a family member with a disability or mobility issue. The program provides cash assistance of up to \$1,000 of the cost of adaptive equipment, comprehensive mobility resource information, and it offers flexible, extended-term financing of up to 84 months for a vehicle and the adaptive equipment.

VEHICLE MOBILITY ASSISTANCE PROGRAM, cont...

Lexus Mobility Assistance Program
(800) 255-3987
(800) 443-4999 (TDD)
http://www.lexus.com/models/LS/accessories/mobility_program.html

Volkswagen Mobility Access Program
(800) DRIVE VW
<http://www.vw.com/home.html>

Honda Customer Mobility Assistance Program
(800) 999-1009
<http://automobiles.honda.com/information/mobility-assistance.aspx>

Acura Mobility Program
(800) 382-2239
<http://www.acura.com/>

FINANCIAL CRITERIA

- None

- Lexus will provide a reimbursement of up to \$1,000 to each eligible, original retail customer for the exact cost they paid to purchase and install qualifying adaptive driving or passenger equipment for transporting persons with physical disabilities. This offer applies to all purchased or leased Lexus vehicles. Leased vehicles require advance written approval of adaptive-equipment installations.
- Volkswagen will refund up to \$1000 on the purchase or lease of a new Volkswagen vehicle if vehicle access or ramp equipment is installed.
- Honda supports the mobility needs of drivers and passengers with physical disabilities. Honda will provide a reimbursement up to \$1,000 to each eligible, original retail customer for expenses incurred to purchase and install qualifying adaptive equipment on any eligible purchased or leased Honda vehicle.
- Acura supports the mobility needs of drivers and passengers with physical disabilities. When you purchase or lease an Acura vehicle, you will be provided with a cash reimbursement up to \$1,000 of the cost of aftermarket adaptive equipment that is installed on any eligible vehicle.

APPENDIX A: Laws that Impact AT

Tech Act: Technology Related Assistance for Individuals with Disabilities Act	118
Individuals with Disabilities Education Act (IDEA)	119
Americans With Disabilities Act (ADA)	122
Section 504 of the Rehabilitation Act	127
Accessible Information & Communication Technology (Section 508)	129
Private Health Insurance	130

TECH ACT: TECHNOLOGY RELATED ASSISTANCE FOR INDIVIDUALS WITH DISABILITIES ACT

The Assistive Technology Act of 2004, Public Law 108-364 was signed into law October 25, 2004. The first Assistive Technology law passed by Congress was called the Technology Related Assistance for Individuals with Disabilities Act of 1988 and was referred to as the "Tech Act". The "Tech Act" provided the first "official" or legislated definition of AT devices and services. Since the passage of P.L. 100-407 in 1988, these definitions have been used in all subsequent laws passed that included the provision of assistive technology such as the Americans with Disabilities Act (ADA), P.L. 99-457 (Early Intervention Act), and IDEA (Amendments to P.L. 94-142, Special Education Act). The definitions included in the "Tech Act" are as follows:

ASSISTIVE TECHNOLOGY DEVICE

"...any item, piece of equipment or product system, whether acquired commercially off the shelf, modified, or customized, that is used to increase, maintain, or improve functional capabilities of individuals with disabilities."

ASSISTIVE TECHNOLOGY SERVICE

"...any service that directly assists an individual with a disability in the selection, acquisition, or use of an assistive technology device." These services include:

- Evaluation of the technology needs of the individual, including a functional evaluation in the individual's customary environment,
- Purchasing, leasing or otherwise providing for the acquisition of assistive technology devices for individuals with disabilities,
- Selecting, designing, fitting, customizing, adapting, applying, maintaining, repairing, or replacing assistive technology devices,
- Coordinating and using other therapies, interventions, or services with assistive technology devices, such as those associated with existing education and rehabilitation plans and programs,
- Assistive technology training and technical assistance with assistive technology for an individual with a disability, or where appropriate, the family of an individual with disabilities, and
- Training or technical assistance for professionals, employers, or other individuals who provide services to employ, or otherwise are substantially involved in the major life functions of individuals with disabilities.
- Expanding the availability of access to technology, including electronic and information technology to individuals with disabilities.

WHAT IS THE PURPOSE OF THE "TECH ACT"?

The purpose of the Assistive Technology Act (P.L. 108-364) is to provide funds to states such as Oklahoma to:

- Increase the access to and acquisition of AT devices and services.
- Increase the ability of individuals with disabilities of all ages to secure and maintain possession of assistive technology devices as such individuals make the transition between services offered by educational or human service agencies or between settings of daily living.
- Increase the capacity of public agencies and private entities to provide and pay for assistive technology devices and services on a statewide basis for individuals with disabilities of all ages.
- Increase the involvement of individuals with disabilities and, if appropriate, their family members, guardians, advocates, or authorized representatives, in decisions related to the provision of assistive technology devices and services.
- Increase and promote coordination among State and local agencies, between State agencies, that are involved in carrying out activities under this Act.
- Increase the awareness and facilitate the change of laws, regulations, policies, practices, procedures, and organizational structures, that facilitate the availability or provision of assistive technology devices and services.
- Increase awareness and knowledge of the benefits of assistive technology devices and services among targeted individuals and entities and the general population.

The required activities of the State are:

- State Level Activities
 - State Financing Activities
 - Device Reutilization
 - Device Loan Programs
 - Device Demonstration
- State Leadership Activities
 - Training & Technical Assistance
 - Public Awareness
 - Collaboration
 - Information & Referral
 - Coordination & Collaboration

INDIVIDUALS WITH DISABILITIES EDUCATION ACT (IDEA)

Individuals with Disabilities Education Improvement Act (IDEA) authorizes Federal funding to states in order to ensure that children with one or more specified disabilities receive a Free Appropriate Public Education (FAPE). The law was established in 1975 by Public Law 94-142 and was formerly called the Education of the Handicapped Act. Most recently the law was reauthorized in 2004 Part B of the law serves children with disabilities 3 to 21 years of age. Additionally, through Oklahoma's SoonerStart, IDEA provides for early intervention services under Part C of the law for children 0-3 years of age. (See Appendix B). Below are frequently asked questions concerning IDEA; the answers are excerpts from Public Law 105-17:

WHAT IS SPECIAL EDUCATION?

Special education indicates a specially designed instruction, at no cost to parents, to meet the unique needs of a child with a disability, including:

1. Instruction conducted in the classroom, in the home, in hospitals and institutions, and in other settings; and
2. Instruction in physical education.

WHAT IS A CHILD WITH A DISABILITY?

The term, child with a disability, means a child with mental retardation, hearing impairments (including deafness), speech or language impairments, visual impairments (including blindness), serious emotional disturbance, orthopedic impairments, autism, traumatic brain injury, other health impairments or specific learning disabilities. Children aged 3 through 9 with a disability may be described as developmentally delayed.

HOW IS A CHILD DETERMINED ELIGIBLE FOR SPECIAL EDUCATION?

The Local Educational Agency (LEA) shall conduct a full individual initial evaluation to determine whether a child has a disability and to determine the educational needs of such a child. Determination of eligibility shall be made by a team of qualified professionals and the parent of the child. A copy of the evaluation report and the documentation of determination of eligibility will be given to the parent.

WHAT IS AN APPROPRIATE EVALUATION?

The evaluation determines eligibility for special education and related services and informs decisions about what an appropriate education would be for that child. Evaluation activities should include gathering information related to enabling the child to be involved in and progress in the general curriculum or, for preschool children, to participate in appropriate activities. The LEA shall use a variety of assessment tools and strategies to gather relevant functional and developmental information, including that provided by the parent.

WHAT IS RELATED SERVICES?

Related services refers to transportation and such developmental, corrective, and other supportive services (including speech-language pathology and audiology services; psychological services; physical and occupational therapy; recreation, including therapeutic recreation; social work services; counseling services, including rehabilitation counseling; orientation and mobility services; and medical services, except that such medical services shall be for diagnostic and evaluation purposes only) as may be required to assist a child with a disability to benefit from special education, and includes the early identification and assessment of disabling conditions in children.

WHAT MUST BE INCLUDED IN THE INDIVIDUALIZED EDUCATION PROGRAM (IEP)?

The IEP is a written statement that is developed, reviewed, and revised to include:

1. a statement of the child's present levels of educational performance;
2. a statement of measurable annual goals, including benchmarks or short-term objectives;
3. a statement of the special education and related services and supplementary aids and services to be provided to the child, or on behalf of the child, and a statement of the program modifications or supports for school personnel that will be provided for the child;

Individuals with Disabilities Education Improvement Act (IDEA), cont. . .

- a. to advance appropriately toward attaining the annual goals;
 - b. to be involved and progress in the general curriculum and to participate in extra-curricular and other nonacademic activities; and
 - c. to be educated and participate with other children with disabilities and non-disabled children in activities,
4. an explanation of the extent, if any, to which the child will not participate with non-disabled children in the regular class and in activities;
 5. a statement of any individual modifications in the administration of state or district wide assessments of student achievement that are needed in order for the child to participate in such assessment, or a statement of why it is not appropriate for the child not to participate in such an assessment and how the child will be assessed;
 6. the projected date for the beginning of the services and modifications provided, the anticipated frequency, location, and duration of those services and modifications;
 7. a statement of the transition service needs:
 - a. will occur at the first IEP in the ninth grade year or age 16, whichever comes first, and include the interagency responsibilities or any needed linkages; and
 - b. beginning at least one year before the child reaches the age of majority under state law, a statement that the child has been informed of his or her rights under IDEA that will transfer to the child on reaching the age of majority.
 8. a statement of how the child's progress toward the annual goals will be measured, and how the child's parents will be regularly informed of that progress, which must be at least as often as parents are informed of their non-disabled children's progress.

- of children with disabilities and is knowledgeable about the availability of resources of the LEA;
5. an individual who can interpret the instructional implications of evaluation results;
 6. at the discretion of the parent or the agency, other individuals who have knowledge or special expertise regarding the child, including related services personnel as appropriate; and
 7. whenever appropriate, the child with a disability.

WHAT MUST THE TEAM CONSIDER IN THE DEVELOPMENT OF THE IEP?

In developing each child's IEP, the IEP Team shall consider the strengths of the child and the concerns of the parents for enhancing the education of their child. Results of the initial or most recent evaluation of the child should also be considered in the development process. The IEP Team shall also consider the following special factors:

1. in the case of a child whose behavior impedes his or her learning or that of others, consider, when appropriate, strategies, including positive behavioral interventions and supports to address that behavior;
2. in the case of a child with limited English proficiency, consider the language needs of the child as such needs relate to the child's IEP;
3. in the case of a child who is blind or visually impaired, provide for instruction in braille and the use of braille unless the IEP Team determines, after an evaluation of the child's reading and writing skills, needs, and appropriate reading and writing media, that instruction in braille or the use of braille is not appropriate;
4. consider the communication needs of the child, and in the case of a child who is deaf or hard of hearing, consider the child's language and communication needs, opportunities for direct communications with peers and professional personnel in the child's language and communication mode, academic level, and full range of needs, including opportunities for direct instruction in the child's language and communication mode; and
5. consider whether the child requires assistive technology devices and services.

WHO IS ON THE IEP TEAM?

The IEP Team is a group of individuals composed of:

1. the parent(s) of a child with a disability;
2. at least one regular education teacher of such child (if the child is, or may be, participating in the regular education environment);
3. at least one special education teacher;
4. a representative of the LEA who is qualified to provide or supervise the provision of, specially designed instruction to meet the unique needs

Individuals with Disabilities Education Improvement Act (IDEA), cont. . .

WHEN DOES THE IEP HAVE TO BE REVIEWED OR REVISED?

The LEA will ensure that the IEP Team:

1. reviews the child's IEP periodically, but not less than annually to determine whether the annual goals for the child are being achieved; and
2. revises the IEP as appropriate to address any lack of expected progress toward the annual goals and in the general curriculum, information about the child provided to, or by the parents, and the child's anticipated needs or other matters.

WHAT PROCEDURES WILL ENSURE THAT RIGHTS OF A CHILD WITH A DISABILITY UNDER IDEA?

The first procedure that is required by the law is an opportunity for the parents of a child with a disability to examine all records relating to such child and to participate in meetings with respect to the identification, evaluation, and educational placement of the child, and the provision of a Free Appropriate Public Education (FAPE) to such child, and to obtain an independent educational evaluation of the child. Beyond this requirement, IDEA has many ways in which parents may file a complaint with the LEA. (See Special Education Program, Section IV, Page 71)

CAN A CHILD WITH A DISABILITY RECEIVE ASSISTIVE TECHNOLOGY THROUGH IDEA?

The LEA must provide assistive technology devices and services, due to the inclusion of the word "acquisition" within the definition of assistive technology services in the law. For more information on the school's responsibility of providing assistive technology. (See Special Education Program, Section IV, Page 71)

FOR IDEA TECHNICAL ASSISTANCE CONTACT:

Oklahoma State Department of Education
2500 N Lincoln Blvd
Oklahoma City, OK 73105
(405) 521-3351 (TDD)

Special Education Resolution Center
Jo Anne Pool-Blades, Program Manager
4825 S Peoria, Ste 2
Tulsa, OK 74105
(918) 712-9635
(888) 267-0028

Oklahoma Parents Center, Inc.
Sharon House, Executive Director
700 N Hinckley
P. O. Box 512
Holdenville, OK 74848
(405) 379-6015
(405) 379-2108
(877) 553-4332
FAX: (405) 379-0022
www.OklahomaParentsCenter.org

AMERICANS WITH DISABILITIES ACT (ADA)

On January 1, 2009, the Americans with Disabilities Act Amendments Act (ADAAA) of 2008 went into effect, making some major changes to the way the definition of disability and eligible individuals has been interpreted in the past. As a result of how the courts had interpreted the definition of disability so narrowly, it made it difficult for most individuals to be covered under the original Americans with Disabilities Act (ADA) of 1990.

Overall Purpose

According to Congress, the ADAAA was passed "to carry out the ADA's objectives of providing 'a clear and comprehensive national mandate for the elimination of discrimination' by reinstating a broad scope of protection to be available under the ADA." However, if hardly anyone was covered, then hardly anyone was actually being protected from discrimination. So, in the ADAAA Congress fixed the definition of disability to cover more people and as a result, prevent more discrimination. That means that once the Act went into effect, the question of who has a disability is no longer the main focus; instead, the focus is on whether discrimination occurred.

Changes in the New Law

1. *Definition*

The basic three-part definition will remain the same. Disability: (A) a physical or mental impairment that substantially limits one or more major life activities; (B) a record of such impairment; or (C) being regarded as having such an impairment. The ADA Amendments Act did not change the actual definition of disability - the definition is exactly the same as it was. What did change is the meaning of some of the words used in the definition and the way those words are to be applied to individuals.

2. *Substantially Limits*

Once regulations have been released by the Equal Employment Opportunity Commission (EEOC) it is anticipated that substantially limits will not be as high a standard. In the Amendments Act, Congress expressly gave the EEOC the authority to revise its regulations regarding the definition of substantially limits to make them consistent with the Act's purpose. In the past, the EEOC regulations had defined substantially limits as "significantly restricted," but Congress told the EEOC, that is too high a standard - go back and make it an easier standard to meet.

3. *Mitigating Measures*

Another anticipated change is that when determining whether a person is substantially limited in a major life activity, it is assumed that the beneficial effects of mitigating measures, such as the use of assistive technology, except ordinary eyeglasses or contact lens will be ignored. In the past, the U.S. Supreme Court held the opposite, that it did not ignore mitigating measures. This holding resulted in a lot of people not being covered by the ADA - people with conditions such as epilepsy, diabetes, and mental illness, who controlled their symptoms through measures like medication, good diet, and regular sleep. Prior to the Supreme Court ruling, few people questioned whether individuals with these types of conditions had disabilities, but after the ruling it was clear that many of them did not, at least not under the ADA definition. The ADAAA rejected the Supreme Court's holding regarding the use of mitigating measures.

4. *Major Life Activities*

Major life activities will be expanded to include bodily functions. Major life activities include, but are not limited to, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, and working. Now it will also include, the operation of a major bodily function, including but not limited to, functions of the immune system, normal cell growth, digestive, bowel, bladder, neurological, brain, respiratory, circulatory, endocrine, and reproductive functions. For example, a person with insulin-dependent diabetes will most likely be covered under the first part of the new definition of disability because we will consider what his limitations would be without his insulin and because endocrine system function is definitely considered a major life activity as of January 1, 2009.

5. *Limitations that are Episodic or in Remission*

Conditions that are episodic or in remission will now be considered limitations as if they are active. In the past, a person whose condition was in remission or whose limitations came and went might not have been covered by the ADA, depending on how long that person's limitations were in an active state. This meant that a person with, for example, mental illness, might not be entitled to accommodations in the workplace when his condition was active because he did not meet the ADA's definition of disability. Congress addressed this in the Amendments Act by

Americans With Disabilities Act (ADA), cont. . .

stating that "an impairment that is episodic or in remission is a disability if it would substantially limit a major life activity when active."

6. *Regarded As*

An individual will meet the requirement of 'being regarded as having such an impairment' if the individual establishes that he or she has been subjected to an action prohibited under this Act because of an actual or perceived physical or mental impairment whether or not the impairment limits or is perceived to limit a major life activity. In addition the "regarded as" definition does not apply to impairments that are transitory and minor. A transitory impairment is an impairment with an actual or expected duration of 6 months or less. The ADAAA makes regarded as coverage under the ADA very broad. To be covered, an individual only has to establish that an employer discriminated against him because of a medical condition, whether he actually has one or the employer just thought he did. He does not have to meet the substantially-limited-in-a-major-life-activity standard. One exception under regarded as is that impairments that are transitory (lasting or expected to last 6 months or less) and minor are not covered. Arguably, impairments that are transitory or minor, but not both, will be covered. Congress broadened coverage under the regarded as part of the definition to help address the prejudice, antiquated attitudes, and the failure to remove societal and institutional barriers that still exist.

Reasonable Accommodation

The ADAAA did not change the definition of reasonable accommodation. However, the Act does clarify that only individuals who meet the first (actual disability) and second (record of a disability) parts of the definition are entitled to accommodations; individuals who only meet the third part (regarded as) are not entitled to accommodations. Even though the definition did not change, it is clear that with a broader definition of disability, more focus will be placed on providing reasonable accommodations. One thing to keep in mind regarding a request for reasonable accommodation is that the accommodation does not have to be tied to the substantially limited major life activity that established that the employee has a disability. For example, a person with cancer may establish that she has a disability because she is substantially limited in normal cell growth, which is listed as a major life activity under the "bodily functions" category in the

ADAAA. However, the accommodation request is related to fatigue and nausea resulting from medical treatment. Once the employee establishes that they have a disability, then the employer must consider providing accommodations for any limitations as a result of the impairment, not just the limitation that established the disability.

Another thing to keep in mind is the flexibility built into the reasonable accommodation obligation under the ADA. For example:

- a. employers can choose among effective accommodation options and do not always have to provide the requested accommodation,
- b. employers do not have to provide accommodations that pose an undue hardship,
- c. employers do not have to provide as reasonable accommodations personal use items needed in accomplishing daily activities both on and off the job,
- d. employers do not have to make an accommodation for an individual who is not otherwise qualified for a position, and
- e. employers do not have to remove essential functions, create new jobs, or lower production standards as an accommodation.

Employers and ADA

An individual's employer is a potential source of funding for assistive technology. Under ADA, the employer has a legal mandate to provide a "reasonable accommodation" to employees and prospective employees with disabilities, if the accommodations will enable the individual to perform the essential functions of the position. A reasonable accommodation may include "acquisition or modifications of equipment or devices" as long as the accommodation does not impose "an undue hardship" on the company, determined by comparing "the nature and cost of the accommodation(s) in relation to the size, resources, nature and structure of the employer's operation." If the facility or company is part of a larger organization, the resources of the larger organization are taken into account when determining "undue hardship." An employer is not responsible for an accommodation unless the individual makes known his or her disability and need for an accommodation.

Americans With Disabilities Act (ADA), cont. . .

Eligibility

All persons who fall under the definition of disabilities are covered by ADA. Title I of the Act forbids discrimination in employment on the basis of an individual disability. If a person with a disability is qualified for a job, he or she is entitled to a "reasonable accommodation." State and local governments are covered under Title II of ADA and must provide "reasonable accommodation" for employees and perspective employees under this Title of the Act. Not all employers are covered by Title I. Employers of fewer than 15 people are exempt from Title I as well as all religious organizations.

Education and the ADA

Title II of the Act prohibits all public entities, even those completely independent from federal funding, from discriminating against people with disabilities. Title II provides protection to individuals with disabilities that are at least equal to those provided by the nondiscrimination provisions of Title V of the Rehabilitation Act, which includes Section 504. The more specific requirements imposed on a school district under Section 504 are applicable under Title II wherever necessary to ensure that Title is interpreted in a way that is consistent with the intent of the ADA. The obligations of a school district, specifically described under Section 504, to provide a Free Appropriate Public Education (FAPE) to school-age individuals with disabilities, regardless of the nature or severity of their disabilities, are incorporated in the general provisions of Title II.

Provision of FAPE requires a school district to provide regular or special education and related aids or services that are: (1) designed to meet the individual needs of persons with disabilities as adequately as the needs of non-disabled persons are met; and (2) able to satisfy requirements regarding educational setting, evaluation and placement, and due process safeguards. Examples of related aids and services that may be provided to individuals with disabilities in either regular or special education programs include: interpreters for students with hearing impairments; readers for students with visual impairments; equipment and equipment modifications to accommodate the needs of students with mobility impairments, manual impairments, hearing impairments, or visual impairments; speech therapy; psychological services; physical and occupational therapy; school health services; or school social work services.

Schools may not deny children the opportunity to take home assistive devices if those devices are needed to enable those children to have an equal opportunity to participate in school.

A school district must provide an appropriate public education to a person with a disability without cost to the person or to his or her parents or guardians, except for those fees that are also imposed on non-disabled persons or their parents or guardians.

In general, Title II does not require school districts to provide personal devices such as wheelchairs, prescription eyeglasses or hearing aids, readers for personal use or study, or services of a personal nature, including assistance in eating, toileting, or dressing. This provision serves as a limitation on the school district's obligation to comply with other Title II requirements, including the duty to provide auxiliary aids and services to facilitate communication, and the duty to modify policies, practices, and procedures to ensure accessibility. This provision does not affect the obligation of a school district to provide a personal device or service in the form of special education or a related aid or service if that device or service is necessary to provide FAPE to the individual student.

Eligibility

The ADA requires that all state and local government services be accessible to people with disabilities as defined in Section 504 of the Rehabilitation Act. Title II of the ADA provides comprehensive civil rights protection for "qualified individuals with disabilities."

ADA and Section 504 protection for children with disabilities is much broader than that of the Individuals with Disabilities Education Act (IDEA). Children with disabilities or temporary disabilities who do not meet the criteria for Special Education Services under IDEA may be able to receive AT regardless of whether it is needed to allow the child to benefit from special education.

Americans With Disabilities Act (ADA), cont. . .

POST-SECONDARY EDUCATION AND THE ADA

Colleges, universities and vocational schools that receive federal funds must make their programs accessible to students with disabilities. This will include the great majority of schools, including most private ones. Previously, this was required by Section 504 of the Rehabilitation Act, but it was reinforced by the passage of the Americans with Disabilities Act (ADA).

The purchase of assistive technology for an individual may be necessary to make a post-secondary education program accessible. Computers, for example, can enable students with visual impairments or physical disabilities to take notes and complete assignments for their classes. An individual who is hard of hearing may require an assistive listening device for classes. In many instances, the school may choose to combine resources with another entity, such as the Division of Rehabilitation Services, to obtain the assistive technology that a student needs. The school may insist that these or other agencies are responsible for providing the assistive technology.

Eligibility

Any individual with a disability who has been accepted into a post-secondary institution is potentially eligible to receive aid in obtaining assistive technology. It is the responsibility of the school to make the program accessible and to provide the student with what she or he needs in order to do so. A student with a disability who feels that he or she is in need of assistive technology in order to adequately participate in the educational process should talk with the particular school's admissions counselor or to a staff member at the Student Disability Services office.

PIECES OF THE PUZZLE

- Computer-based assistive technology can be of great assistance to students with disabilities and can possibly be obtained through this source.
- The school may defer to another agency to pay for assistive technology, such as the Division of Rehabilitation Services, if the school feels that another agency has an obligation to provide the device. Post-secondary schools cannot supplant services that are the obligation of another entity.
- If the school does purchase assistive technology for a student's use, the school will maintain ownership.

FOR ADA TECHNICAL ASSISTANCE CONTACT:

Southwest Disability and Business Technical Assistance Center For Region VI, Disability Law Resource Project
2323 S. Shepherd, Ste 1000
Houston, TX 77019
(713) 520-0232 OR (713) 520-5136 (TDD)
(800) 949-4232 (ADA Hotline)
FAX: (713) 520-5785
www.dlrp.org

The Southwest Disability and Business Technical Assistance Center provides:

- Information on specific aspects of the legislation and its regulations.
- Training on implementation of the Act and its impact on business and employers.
- Technical assistance by telephone on specific questions or problems encountered.
- Referrals for additional specialized information or expert assistance.

U.S. Department of Education
Office for Civil Rights
Lyndon Baines Johnson Dept. of Education Bldg.
400 Maryland Ave, SW
Washington, DC 20202-1100
(800) 421-3481
FAX: (202) 453-6012
Email: OCR@ed.gov

The U.S. Department of Education's (ED) Office for Civil Rights (OCR) enforces Title II of the ADA and Section 504 of the Rehabilitation Act of 1973. OCR has the responsibility for enforcing Title II with respect to all programs, services, and regulatory activities relating to the operation of public elementary and secondary education systems and institutions, public institutions of higher education and vocational education (other than schools of medicine, dentistry, nursing, and other health related schools) and public libraries. ED's Section 504 regulation applies to preschool, elementary, secondary, postsecondary, vocational, and adult education programs and activities, as well as other programs and activities that receive or benefit from federal financial assistance.



Americans With Disabilities Act (ADA), cont. . .

Online: Complainants may file a complaint with OCR using OCR's electronic complaint form at the following website: <http://www.ed.gov/about/offices/list/ocr/complaintintro.html>.

For those without current e-mail accounts, Internet access may be freely available from your local public library, and free e-mail accounts are available from several large providers.

U.S. Department of Justice
950 Pennsylvania Ave, NW
Civil Rights Division
Disability Rights Section - NYA
Washington, D.C. 20530
(800) 514-0301 (V) OR (800) 514-0383 (TDD)
<http://www.ada.gov/>

The Department of Justice ADA Technical Assistance Program provides free information and technical assistance directly to businesses, non-profit service providers, state and local governments, people with disabilities, and the general public. Our technical assistance services provide the most up-to-date information about the ADA and how to comply with its requirements. In addition to the major activities discussed below, we undertake broad and targeted outreach initiatives to increase awareness and understanding of the ADA to reach specific audiences at the local level, including hotels and motels, restaurants, small businesses, builders, mayors and town officials, law enforcement, people with disabilities, and others.

U.S. Equal Employment Opportunity Commission
131 M St, NE
Washington, DC 20507
202-663-4900 / (TTY) 202-663-4494
(800) 949-4232 (TDD) OR (800) 669-6820 (TDD)
(800) 669-3362 (to order publications)
www.eeoc.gov

The U.S. Equal Employment Opportunity Commission (EEOC) enforces Title I provisions prohibiting discrimination in employment against qualified individuals with disabilities. The EEOC investigates complaints filed by job applicants or employees who believe they have been discriminated against in employment on the basis of disability. The EEOC also provides information, speakers, technical assistance, training, and referral to specialized resources to employers and people with disabilities.

Publications available from the EEOC include the Title I regulation, "A Technical Assistance Manual on the Employment Provisions (Title I) of the Americans with Disabilities Act," as well as booklets and fact sheets that explain employer responsibilities and rights of individuals with disabilities.

To file a charge of employment discrimination at the EEOC regional office contact:
Robert A. Young Federal Building
1222 Spruce St
Room 8.100
St. Louis, MO 63103
(800) 669-4000 (V) or (800) 669-6820 (TTY)

SECTION 504 OF THE REHABILITATION ACT

Section 504 of the Rehabilitation Act of 1973 as amended is a federal law that prohibits discrimination against persons with disabilities by entities who receive federal funds. Section 504 actually codified constitutional equal protection for the rights of individuals with disabilities. Section 504 was closely modeled upon civil rights legislation and is intended to offer individuals with disabilities equal opportunity to pursue employment, educational and recreational goals free of discrimination.

Section 504 states that "No otherwise qualified handicapped individual ...shall, solely by reason of his handicap, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance..."

The definition of a handicapped individual is a person who has a physical or mental impairment, which substantially limits one or more of such person's major life activities, has a record of such impairment, or is regarded as having such an impairment. The term "major life activities" is defined as caring for one's self, performing manual task, walking, seeing, hearing, speaking, breathing, learning and working.

Each federal agency has established regulations to govern Section 504 implementation in its respective programs. For example, regulations at 34 C.F.R. 104 apply to IDEA and other programs administered by the U.S. Department of Education. Individuals may be covered simultaneously by both IDEA and Section 504.

Section 504 protections are limited in that they only apply to programs or businesses that receive federal funds. The Americans with Disabilities Act (ADA), strengthened the antidiscrimination provisions of Section 504 by extending its coverage to all services provided by state and local governments and their agents, regardless of whether or not the programs receive any federal funds. See also "Americans with Disabilities Act", Appendix A, Page 130.

Although not specific to assistive technology, Section 504 has clear policy on nondiscrimination, access, and reasonable accommodation that provides support for access to assistive technology. The regulations of both Section 504 and the ADA emphasize that assistive technology must be provided as necessary

to make reasonable accommodation in providing full access to people with disabilities to employment, transportation, government funded services and public accommodations.

Education and Section 504

There are extensive overlaps between IDEA and Section 504 regulations. Both IDEA and Section 504 create rights to a Free Appropriate Public Education (FAPE), an Individualized Education Plan, procedural safeguards, and least restrictive environment. There are, however, important differences.

According to IDEA, the term "children with disabilities" means those children evaluated in accordance with Regs. Secs. 300.530-300.534 as having mental retardation, hearing impairments including deafness, speech or language impairments, visual impairments including blindness, serious emotional disturbance, orthopedic impairments, autism, traumatic brain injury, other health impairments, specific learning disabilities, deaf blindness, or multiple disabilities, and who because of those impairments need special education and related services. Section 504 will include all IDEA conditions as well as any physical or mental impairment, a far broader definition than is contained in IDEA.

Not only does the IDEA limit its coverage to listed conditions, it also requires there to be joinder between the existence of the condition and the need for special education. Section 504 does not, rather it requires only that the impairment affect a major life activity.

Section 504 will cover children who are temporarily disabled, assuming it is severe enough, and long lasting enough to require special education or related services.

As noted above, IDEA states that "children with disabilities" are those who need special education and related services. The presence of the word "and" has the effect of excluding some children from coverage under IDEA. However, under Section 504 those children cannot be denied a FAPE. As long as they have a disability and need special education or related aids and services, they are entitled to have their needs met.

Section 504 of the Rehabilitation Act, cont. . .

The Section 504 regulations, 34 C.F.R. Section 104.33(b)(1), defines "appropriate education" as ...the provision of regular or special education and related aids and services that are designed to meet individual educational needs of handicapped persons as adequately as the needs of nonhandicapped persons are met... Section 504 regulations focus on the child's needs as well as the adequacy of the program in comparison to the programs offered to others. Section 504 has at its heart an ongoing comparison between the programs, services and opportunities offered to children with handicaps, and those that are offered to non-handicapped children. IDEA states that "related services" are services that are required to assist a child with disabilities to benefit from special education. Section 504 makes no demand that a child even need special education. For this reason, related services do not have to allow the child to "benefit" from special education. Rather, the proof must establish that the service is needed to enable the child to have an educational program that is equally effective as that offered to other children.

Section 504 incorporates all the IDEA concepts in relation to FAPE. Section 504 will prohibit a school district from insisting that parents use their insurance proceeds to pay for related aids and services. It will also prohibit schools from denying children the opportunity to take home assistive technology devices if those devices are needed to enable those children to have an equal opportunity to participate in school.

Eligibility

To be eligible for protection under Section 504, an individual must meet the definition of a person with a disability. This definition is "Any person who (i) has a physical or mental impairment which substantially limits one or more of such person's major life activities, (ii) has a record of such an impairment, or (iii) is regarded as having such an impairment." Major life activities include self-care, performing manual task, seeing, hearing, speaking, breathing, learning, and walking. Section 504 covers only those persons with a disability who would otherwise be qualified to participate and benefit from the programs or other activities receiving federal financial assistance.

For 504 Technical Assistance Contact:

Each federal agency has established regulations to govern Section 504 implementation in its respective programs. These regulations will include procedural safeguards. Discrimination complaints should be filed with the federal agency or department, which provides funding for the program in which discrimination is alleged to have occurred. If uncertain about the source of federal funding involved, an individual may file a complaint with the U.S. Department of Justice which will route the complaint to the appropriate federal agency.

U.S. Department of Justice
950 Pennsylvania Ave, NW
Civil Rights Division
Disability Rights Section - NYA
Washington, D.C. 20530
(800) 514-0301 (V)
(800) 514-0383 (TDD)
<http://www.ada.gov/>

The Client Assistance Program (CAP) can help with information, advocacy and appeals procedures regarding an individual's right under the Rehabilitation Act.

Client Assistance Program
Marilyn Burr, Director
Office of Disability Concerns
2401 NW 23rd Ste. 90
Oklahoma City, OK 73107-2423
(405) 521-3756 (Oklahoma City, V)
(405) 522-6706 (TDD)
(800) 522-8224 (statewide, V/TDD)
FAX: (405) 522-6695
www.odc.ok.gov/cap.htm

U.S. Department of Education
Office for Civil Rights
Lyndon Baines Johnson Dept. of Education Bldg.
400 Maryland Ave, SW
Washington, DC 20202-1100
(800) 421-3481
FAX: (202) 453-6012
Email: OCR@ed.gov

ACCESSIBLE INFORMATION AND COMMUNICATION TECHNOLOGY (SECTION 508)

Accessible Information and Communication Technology (ICT) is also known as electronic and information technology (EITA). Accessible ICT is technology that can be used by people with a wide range of abilities and disabilities. It incorporates the principles of universal design. Each user is able to interact with the technology in ways that work best for him or her. Accessible technology is either directly accessible—in other words, it is usable without assistive technology—or it is compatible with standard assistive technology. Just as buildings that have ramps and elevators are accessible to wheelchair users, products that adhere to accessible design principles are usable by people with a wide range of abilities and disabilities.

Examples of accessible electronic and information technology: Accessible software applications; Accessible multimedia products i.e. videotapes, CDs, DVDs, or the World Wide Web should include synchronized text captions for spoken information and other audio content as well as synchronized audio descriptions for visual content; Accessible websites are designed to be usable by individuals with a broad range of abilities and disabilities. Accessible web sites provide a text equivalent (typically a description) for all non-text elements, such as audio, video, graphics, animation, graphical buttons, and image maps; Accessible copy machines can be operated in more than one way using keypads, touch screens, or voice recognition. Height and position can be adjusted so that controls are within easy reach and the display can be viewed easily.

FEDERAL LAW: Federal Section 508 is part of the Rehabilitation Act of 1973, requiring electronic and information technology developed, procured, maintained, or used by the Federal government to be accessible to people with disabilities. On August 7, 1998, President Clinton signed into law the Workforce Investment Act of 1998, which includes the Rehabilitation Act of 1998. The 1998 amendments significantly expanded and strengthen the technology access requirements in Section 508. The U.S. Access Board, an independent Federal agency devoted to accessibility for people with disabilities, issued new standards for electronic and information technology effective as of June 21, 2001. Federal departments and agencies must comply with Section 508. It does not regulate the private sector and does not apply directly to recipients of

Federal funds. The law required the Access Board to develop access standards that are part of the Federal government's procurement's regulations. The 508 Standards provide criteria specific to various types of technologies, including: software applications and operating systems; web-based information or applications; telecommunication products; video and multimedia products; self contained, closed products; and desktop and portable computers. The 508 standards are in the process of revision.

Federal Section 508 Technical Assistance:

Access Board
1331 F St., NW, Ste 1000
Washington, DC 20004-1111
(202) 272-5434 OR (202) 272-5449 (TDD)
(800) 872-2253 OR (800) 993-2822 (TDD)
FAX: (202) 272-5447
www.access-board.gov

OKLAHOMA LAW: Oklahoma's electronic and information technology accessibility law (2004) models Federal Section 508 and applies to state agencies, postsecondary institutions, and Career Tech. Agencies should refer to Oklahoma's standards and rules documents (Oklahoma Administrative Code Titles 260 and 580). Oversight for Oklahoma's EITA law is provided by the State Chief Information Officer and the Office of State Finance as well as the Department of Central Services. Oklahoma EITA law includes an administrative complaint process (OAC 260:15-1-6).

Oklahoma Technical Assistance:

Oklahoma ABLE Tech
1514 W Hall of Fame
Stillwater, OK 74078
(405) 744-9748 (TTY)
(800) 257-1705
www.accessibility.ok.gov

The Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act, or Individuals with Disabilities Education Act (IDEA) are all general anti-discrimination laws that require program and architectural accessibility, which could include the provision of accessible information technology as a reasonable accommodation or as a service necessary for equal access.

PRIVATE HEALTH INSURANCE

Most private health insurance companies pay for some types of assistive technology (AT) devices and services. The guidelines for purchasing such equipment vary significantly from one company to another and even one policy to another within a given insurance company. Many insurance companies do not cover some "pre-existing conditions" so, for a person with a disability, medical expenses (including AT devices and services) related to the disability may not be covered. The Patient Protection and Affordable Care Act of 2010 will eliminate most "pre-existing conditions" insurance issues.

In most cases, assistive technology must be proven to be "medically necessary" or to have an effect on limiting further loss to the insurer. A physician's determination of need is given great weight in making a decision concerning equipment.

In general, private health insurance companies are more likely to pay for specific AT devices and/or services that: a) are medically needed, b) can significantly improve a person's condition and/or prevent further injury or complications so that maintenance and health costs are reduced, or c) enables an adult to return to the workplace. Private insurance companies more readily purchase or rent/lease an AT device, if it is needed temporarily due to conditions caused by accidents or illnesses that will eventually improve.

To determine if AT devices and/or services are covered by your specific policy, answer the following questions:

1. What is the specific wording of the policy? Look for terms such as "durable medical equipment" and "prosthetic devices" used in describing services or expenses covered and read these sections carefully. If these terms exist, your policy covers AT devices and services. However, they may or may not cover the specific AT device and/or service needed.
2. How does the insurance company make decisions and determine payment for its obligations based on that policy? Read the section of your policy that describes how to file a claim and how claims are reviewed to authorize payment. Remember, you can appeal a decision.

Appeals Process

If the claim or paperwork has been filled out inadequately or incorrectly, you may not be notified by the insurance company. They will automatically deny the claim and/ or request additional information directly from the health care provider (i.e., physician), assuming all the paperwork was correct and complete, but your claim was denied. You can request an administrative review by a staff physician or nurse. However, keep in mind that a general physician employed by an insurance company may not necessarily be knowledgeable about these devices and how they can assist you in staying healthy or employed. Do not be afraid to ask that the claim be reviewed by a specialist in rehabilitation medicine. Review the information concerning "documentation of need" in Section II for suggestions on what types of support information to include when filing your claim.

Remember, there is always a chance for full or partial funding if the policy coverage does not specifically EXCLUDE an AT device or piece of equipment. It is not uncommon for the claimant to eventually learn that he or she is better informed than the personnel with the group health plan.

If, after an administrative review, you are still having problems getting the group health plan to assist with funding, then you can seek assistance from the state insurance commissioner whose office investigates consumer complaints. Should you have a specific problem with either an insurance agent or an insurance company, contact the Oklahoma Insurance Department, Claims Division toll free at (800) 522-0071.

Oklahoma Insurance Department
Five Corporate Plaza
3625 NW 56th, Ste 100
Oklahoma City, OK 73112
(405) 521-2991 OR (800) 522-0071 (In state)

www.ok.gov/oid/index.html

APPENDIX B:

Public Agencies - Local Contacts

Aging Services- Area Agencies on Aging Offices	132
American Indian Vocational Rehabilitation	133
Early Settlement Mediation Programs.....	134
Head Start & Early Head Start Programs	135
Indian Health Services.....	137
Oklahoma County Health Departments.....	139
Oklahoma Department of Career and Technology Education Centers	143
Oklahoma Department of Human Services County Offices	146
Oklahoma Department of Rehabilitation Services (Visual Service Offices)	151
Oklahoma Department of Rehabilitation Services (Vocational Service Offices).....	152
Oklahoma Rural Development Local Offices (USDA)	154
SoonerStart - Early Intervention Coordinators	155

AGING SERVICES – AREA AGENCIES ON AGING (AAA'S)

WWW.OKDHS.ORG/PROGRAMSANDSERVICES/AGING/AAA/DOCS/CONTACT.HTM

The Aging Services Division of the Oklahoma Department of Human Services is responsible for comprehensive planning of programs for older persons. It assists 11 local AAA's to provide services including: congregate & home-delivered meals, multipurpose senior centers, telephone reassurance, shopping assistance, transportation, chore & homemaker services, information and referral, outreach, employment services, legal services and nursing home ombudsman. These services are intended to help elderly persons, especially those with social and economic needs, maintain their health and independence.

STATE OFFICE

Oklahoma Department of Human Services

Aging Services Division
 Lance Robertson, Director
 2401 NW 23rd, Ste 40
 Oklahoma City, OK 73107
 (405) 521-2281
 FAX: (405) 521-2086
 SENIOR Info-Line: (800) 211-2116
 Email: Lance.Robertson@Okdhs.org
www.okdhs.org/aging/

AREA AGENCIES ON AGING

Grand Gateway Area Agency on Aging

District 1, Counties Served: Craig, Delaware, Mayes, Nowata, Ottawa, Rogers and Washington.
 Kay Carter, Director
 333 S Oak St
 P. O. Drawer B
 Big Cabin, OK 74332-0502
 (918) 783-5793
 (800) 482-4594 (OK Only)
www.grandgateway.org/seniors.html

EODD Area Agency on Aging

District 2, Counties Served: Adair, Cherokee, McIntosh, Muskogee, Okmulgee, Sequoyah and Wagoner.
 Bill Waggoner, Director
 EODD Building
 1012 N 38th St
 P. O. Box 1367
 Muskogee, OK 74402-1367
 (918) 682-7891
 FAX: (918) 682-5444
www.eoddok.org

KEDDO Area Agency on Aging

District 3, Counties Served: Choctaw, Haskell, Latimer, LeFlore, McCurtain, Pittsburg and Pushmataha.
 Kim Rose, Director

Vo-Tech Admin Addition
 Highway 2 North
 P. O. Box 638
 Wilburton, OK 74578-0638
 (918) 465-2367
 (800) 722-8180 (OK Only)

SODA Area Agency on Aging

District 4, Counties Served: Atoka, Bryan, Carter, Coal, Garvin, Johnston, Love, Marshall, Murray and Pontotoc.
 Kathy Gooding, Director
 224 W Evergreen, Ste 202
 P. O. Box 709
 Durant, OK 74702
 (580) 920-1388
 FAX: (580) 920-1391
www.soda-ok.org

COEDD Area Agency on Aging

District 5, Counties Served: Hughes, Lincoln, Okfuskee, Pawnee, Payne, Pottawatomie and Seminole.
 John Shea, Director
 400 N Bell
 P. O. Box 3398
 Shawnee, OK 74802-3398
 (405) 273-6410
 (800) 375-8255

Tulsa Area Agency on Aging

District 6, Counties Served: Creek, Osage and Tulsa.
 Clark Miller, Director
 INCOG
 2 W 2nd St., Ste 800
 Tulsa, OK 74103-3123
 (918) 584-8526
www.cityoftulsa.org

NODA Area Agency on Aging

District 7, Counties Served: Alfalfa, Blaine, Garfield, Grant, Kay, Kingfisher, Major and Noble.
 Tom Wade, Director
 2901 N Van Buren
 Enid, OK 73701
 (580) 237-4810
 (800) 749-1149 (OK Only)
www.nodanet.org

Areawide Aging Agency Inc.

District 8, Counties Served: Canadian, Cleveland, Logan and Oklahoma.
 Don Hudman, Director
 4101 Perimeter Ctr Dr. #310
 Oklahoma City, OK 73112
 (405) 942-8500
 (405) 943-4344 Info-Line

ASCOG Area Agency on Aging

District 9, Counties Served: Caddo, Comanche, Cotton, Grady, Jefferson, McClain, Stephens and Tillman.
 Ken Jones, Director
 802 Main St
 P. O. Box 1647
 Duncan, OK 73533-1647
 (580) 252-0595
 (800) 658-1466 (OK Only)
www.ascog.org

SWODA Area Agency on Aging

District 10, Counties Served: Beckham, Custer, Greer, Harmon, Kiowa, Jackson, Roger Mills and Washita.
 James Boyd, Director
 Building 420-Sooner Dr
 P. O. Box 569
 Burns Flat, OK 73624-0569
 (580) 562-4882
 (800) 627-4882 (OK Only)
 FAX: (580) 562-4880
www.swoda.org/aaa.html

OEDA Area Agency on Aging

District 11, Counties Served: Beaver, Cimarron, Dewey, Ellis, Harper, Texas, Woods and Woodward.
 Leona Perry, Director
 330 Douglas Ave
 P. O. Box 668
 Beaver, OK 73932-0668
 (580) 625-4531
 (800) 658-2844 (OK Only)
www.oeda.org/aaa.htm

AMERICAN INDIAN VOCATIONAL REHABILITATION

WWW.OKREHAB.ORG/GUIDE/CH11/11-3.ASP

Apache Tribe Vocational Rehabilitation

Counties Served: Caddo, Comanche, Cotton, Grady, Jackson, Kiowa and Tillman.
 Delorna Strong, Project Director
 P. O. Box 1220
 620 E. Colorado
 Anadarko, OK 73005-1220
 (405) 247-7494 (V)
 (800) 851-1253
 FAX: (405) 247-9872
 Email: apachendnvr@yahoo.com

Cherokee Nation Vocational Rehabilitation

Counties Served: Adair, Cherokee, Craig, Delaware, Mayes, McIntosh, Muskogee, Nowata, Ottawa, Rogers, Sequoyah, Tulsa, Wagoner and Washington.
 Brenda Fitzgerald, Program Director
 P. O. Box 948
 Tahlequah, OK 74465-0948
 (918) 453-5000 (V/TTY)
 (800) 256-0671
 FAX: (918) 458-4482
 www.cherokee.org

Cheyenne-Arapaho Tribe Vocational Rehabilitation

Counties Served: Beckham, Blaine, Canadian, Custer, Dewey, Ellis, Kingfisher, Major, Roger Mills, Washita and Woodward.
 Bryan Sykes Director
 P. O. Box 38
 Concho, OK 73022
 (405) 422-1178 (V)
 (888) 284-7725
 FAX: (405) 422-7618
 www.c-a-tribes.org

Chickasaw Nation Vocational Rehabilitation

Counties Served: Bryan, Carter, Coal, Garvin, Grady, Jefferson, Johnston, Love, Marshall, McClain, Murray, Pontotoc and Stephens.
 Michelle Frazier Wilson, Director
 P. O. Box 1548
 Ada, OK 74821
 (580) 421-7711
 (888) 436-0553 (OK Only)
 (580) 310-9364 (TDD)
 FAX: (580) 436-0830
 www.chickasaw.net

Choctaw Nation Vocational Rehabilitation

Counties Served: Atoka, Bryan, Choctaw, Coal, Haskell, Latimer, LeFlore, McCurtain, Pittsburg, Pushmataha and southern Hughes.
 Debbie Davenport, Director
 P. O. Box 88
 Choctaw Nation Field Office
 Hugo, OK 74743
 (580) 326-8304 (V)
 (877) 285-6893
 FAX: (580) 326-2410
 www.choctawnation.com

Delaware Nation Vocational Rehabilitation

Counties Served: Blaine, Caddo, Cleveland, Grady, Kiowa, Logan, McClain and Oklahoma.
 Richard Hunt, Interim Director
 P. O. Box 825
 Anadarko, OK 73005
 (405) 247-2448
 FAX: (405) 247-9393
 www.delawarenation.com

Iowa Tribe of Oklahoma Vocational Rehabilitation

Counties Served: Kay, Lincoln, Logan, Noble, Pawnee, Payne and Pottawatomie.
 Rose Malone
 R.R. 1, Box 721
 Perkins, OK 74059-0728
 (405) 547-2402 (V)
 FAX: (405) 547-1090
 www.iowanation.org

Muscogee (Creek) Nation Vocational Rehabilitation

Counties Served: Creek, Hughes, McIntosh, Muskogee, Okmulgee, Rogers, Seminole, Tulsa and Wagoner.
 Mary Lee, Project Director
 P. O. Box 580
 Okmulgee, OK 74447
 (918) 623-1197 (V)
 (888) 267-2332
 FAX: (918) 623-2796
 www.muscogeenation-nsn.gov

EARLY SETTLEMENT MEDIATION PROGRAMS

WWW.OSCN.NET/STATIC/ADR/DOCUMENTS/ADRS_DIRECTORY.PDF

In 1986 the Supreme Court of Oklahoma adopted Rules and Procedures for the Dispute Resolution Act, O.S. 12§ 1801 et seq., providing guidelines for the establishment of dispute resolution centers. The purpose of the Dispute Resolution Act is "to provide all citizens of this state convenient access to dispute resolution proceedings which are fair, effective, inexpensive, and expeditious." Early Settlement Centers operate under the authority of the Oklahoma Dispute Resolution Act. The Centers provide low-cost mediation services to all who wish to negotiate interpersonal matters. To initiate mediation, each party must pay a \$5 processing charge as required by Oklahoma Statute, except in cases ordered through the court. Almost any issue can benefit from the Early Settlement program and its services. Cases resolved by mediation may involve services to individuals with disabilities (including school services to children with disabilities under IDEA), money, property and business transactions. Mediation is not a substitute for legal help and no legal advice will be given by the mediator. Participants retain their rights to due process hearings, court action or filing complaints with appropriate agencies.

STATE OFFICE

Alternative Dispute Resolution System

Sue Tate, ATR System Director
1915 N Stiles, Ste 305
Oklahoma City, OK 73105
Hotline (877) 521-6677
(405) 522-7876
FAX: (405) 521-6815
Email: sue.tate@oscn.net

EARLY SETTLEMENT OFFICES

Central Program

Counties Served: Canadian, Cleveland and Oklahoma.
Phil Johnson, Director
1915 N Stiles, Ste 305
Oklahoma City, OK 73105
(405) 522-7872
FAX: (405) 557-1161
Email: early.settlement@oscn.net

East Central Program

Counties Served: Garvin, Grady, Hughes, McIntosh, McClain, Okfuskee, Okmulgee, Pontotoc, Pottawatomie and Seminole.
Kathy King, Director
East Central University
Continuing Education
Fentem Hall, Rm 304
Ada, OK 74820
(580) 310-5674
(888) 508-5674 (Statewide)
FAX: (580) 310-5816
Email: early.settlement@yahoo.com

Norman Program

Counties Served: Norman
Jayme Rowe, Director
201 W Gray, Box 370
Norman, OK 73070
(405) 217-7766
FAX: (405) 366-5425
Email: jayme.rowe@normanok.gov

North Program

Counties Served: Creek, Kay, Lincoln, Logan, Noble, Osage, Pawnee and Payne.
Jim Ennis, Director
Lincoln County Courthouse
811 Manvel Ave., Ste 8
Chandler, OK 74834
(405) 258-3000
(800) 464-5677
FAX: (405) 258-5577
Email: jim.ennis@oscn.net

Northeast Program

Counties Served: Adair, Cherokee, Craig, Delaware, Mayes, Muskogee, Nowata, Ottawa, Rogers, Wagoner and Washington.
Ann Wilkins, Director
Northeastern State University
Tahlequah Campus
705 N Grand Ave
Tahlequah, OK 74464
(918) 444-3007
(800) 722-9614, ext. 3007
FAX: (918) 458-2371
Email: adr/mediation@nsuok.edu

Northwest Program

Counties Served: Alfalfa, Blaine, Custer, Dewey, Ellis, Garfield, Grant, Kingfisher, Major, Woods and Woodward.
Marva Hamlin, Director
Major County Courthouse
500 E Broadway, 1st fl., Ste 2
Fairview, OK 73737
(580) 227-2711
(800) 371-1344
FAX: (580) 227-2711* (*-call before faxing)
Email: esnw@nwt.tec.ok.us

Panhandle Program

Counties Served: Beaver, Cimarron, Harper and Texas.
Terri Bingham, Director
120 NW 4th St., Ste 4
Guymon, OK 73942
(580) 338-3220
(800) 877-3020
FAX: (580) 338-3220
Email: mediator@ptsi.net

South Central Program

Counties Served: Atoka, Bryan, Carter, Coal, Jefferson, Johnston, Love, Marshall, Murray and Stephens.
Jaxie Johnston, Director
East Central University
Continuing Education
Fentem Hall, Rm 303
Ada, OK 74820
(580) 559-5634
(800) 804-2384
FAX: (580) 559-5817
Email: mediationsc@mailclerk.ecok.edu

EARLY SETTLEMENT MEDIATION PROGRAMS, cont. .

Southeast Program

Counties Served: Choctaw, Haskell, Latimer, LeFlore, McCurtain, Pittsburg, Pushmataha and Sequoyah.
 Trish Hendricks, Director
 Early Settlement-SE
 Kiamichi Technology Ctr
 P. O. Box 548
 Wilburton, OK 74578
 (918) 456-1223
 (800) 847-1985
 FAX: (918) 465-1226
 Email: thendricks@okkctc.org

Southwest Program

Counties Served: Beckham, Caddo, Comanche, Cotton, Greer, Harmon, Jackson, Kiowa, Roger Mills, Tillman and Washita.
 Ralph Bauer, Director
 Greer County Courthouse
 106 E Jefferson, Ste 205A
 Mangum, OK 73554-4200
 (580) 782-3127
 (800) 773-8853
 FAX: (580) 782-3803
 Email: earlysettlement@letterboxes.org

Tulsa Program

Counties Served: Metropolitan Tulsa, Tulsa County & parts of Creek, Osage and Wagoner.
 LeiLani Armstrong, Director
 Tulsa City Hall
 175 E 2nd St., Ste 865
 Tulsa, OK 74103
 (918) 596-7786
 FAX: (918) 699-3434
 Email: LArmstrong@ci.tulsa.ok.us

HEAD START & EARLY HEAD START PROGRAMS

WWW.OKACAA.ORG/HEADSTART/STATE.HTML

Statewide Contracts

Oklahoma Association of Community Action Agencies

Kay Floyd, Head Start
 Collaboration Director
 2800 NW 36th St., Ste 221
 Oklahoma City, OK 73112
 (405) 949-1495
 FAX: (405) 949-0955
 Email: kfloyd@okacaa.org

Green Country Behavioral Health Services, Inc.

Leslie Porter, Head Start
 Executive Director
 619 N Main St
 Muskogee, OK 74401
 (918) 687-6611
 FAX: (918) 682-3559

Comanche County Head Start/ Early Head Start/Crossroads Youth & Family Services

Nathalie McClelland,
 Program Director
 325 C Ave
 Lawton, OK 73507
 (580) 284-0474
 FAX: (580) 248-4784
 Email: Nathaliem@crossroadsyfs.com

Head Start Programs

Altus

Counties Served: Greer, Harmon and Jackson.
 SW OK Community Action
 Group
 Sheila Clark, Director
 900 S Carver Rd
 Altus, OK 73521
 (580) 482-5040
 FAX: (580) 482-5433

Chickasha

Counties Served: Caddo, Grady and Washita.
 Valley Community Action Council
 Peggy Sayers, Director
 205 W Chickasha Ave
 P. O. Box 747
 Chickasha, OK 73023
 (405) 224-5831
 FAX: (405) 222-4303

Claremore

Counties Served: Nowata, Mayes, Rogers, Washington, and Wagoner.
 CARD, Inc.
 Karol May, Director
 P. O. Box 947
 Claremore, OK 74018
 (918) 343-5000
 FAX: (918) 343-3663

Durant

Counties Served: Bryan, Carter, Coal, Love and Pontotoc.
 Big Five Community Services,
 Inc.
 Carol Ammons, Director
 P. O. Box 1577
 1502 N 1st
 Durant, OK 74702
 (580) 924-5311
 FAX: (580) 920-2004

Frederick

Counties Served: Beckham, Cotton, Jefferson, Kiowa, Roger Mills, Tillman and Washita.
 Community Action
 Development Corp.
 Brent Morey
 P. O. Box 989
 Frederick, OK 73542
 (580) 335-5588
 FAX: (580) 335-3092

Hugo

Counties Served: Choctaw, McCurtain and Pushmataha.
 Little Dixie Community Action
 Agency
 Brenda Needham, Director
 209 N 4th
 Hugo, OK 74743
 (580) 326-3351
 FAX: (580) 326-2305

HEAD START AND EARLY HEAD START PROGRAMS, cont. . .

Jay

Counties Served: Craig, Delaware and Ottawa.
NE Oklahoma Community Action Agency
Doug Spillman, Director
856 E Melton Dr., Ste C
Jay, OK 74346
(918) 253-4683
FAX: (918) 253-6059

Lawton

Counties Served: Comanche
Comanche County Head Start/
Early Head Start/Crossroads
Youth & Family Services
Nathalie McClelland
325 C Ave
Lawton, OK 73507
(580) 248-0474
FAX: (580) 248-4784

Lindsay

Counties Served: McClain,
Garvin and Stephens.
Delta Community Action
Foundation
Karen Nichols, Director
308 SW 2nd
Lindsay, OK 73052
(405) 756-1100
FAX: (405) 756-1104

Muskogee

Counties Served: Muskogee
Green Country Behavioral
Health Services
Vacant
619 N Main St
Muskogee, OK 74401
(918) 682-8407
FAX: (918) 687-0976

Norman

Counties Served: Cleveland and
Pottawatomie.
Crossroads Youth & Family
Services
Anthony Stafford
1333 W Main
Norman, OK 73069
(405) 292-6440
FAX: (405) 292-6442

Oklahoma City

Counties Served: Canadian and
Oklahoma.
Community Action Agency of
Oklahoma/Canadian
Counties
James Sconzo, Director
319 SW 25th
Oklahoma City, OK 73109
(405) 232-0199, ext. 4103
FAX: (405) 232-9074

Sunbeam Family Services Early Head Start

Counties Served: Oklahoma
Paula Gates, Director
P. O. Box 61237
Oklahoma City, OK 73146
(405) 528-7724 ext. 225
FAX: (405) 528-0394

Okemah

Counties Served: Hughes and
Okfuskee
Twin Rivers Head Start
Darlene Brandt, Director
514 W Broadway
Okemah, OK 74853
(918) 623-2707
FAX: (918) 623-9305

Pawnee

Counties Served: Creek, Kay,
Noble, Osage, Payne and
Pawnee.
United Community Action
Program
Kim Rice, Director
501 6th St
Pawnee, OK 74058
(918) 762-3041
FAX: (918) 762-3418

Stigler

Counties Served: Haskell,
Latimer, LeFlore and Pittsburg.
KIBOIS Community Action
Foundation
R. Carroll Huggins, Director
200 S E "A" St., P. O. Box 727
Stigler, OK 74462
(918) 967-3325
FAX: (918) 967-8660

Tishomingo

Counties Served: Atoka,
Johnston, Marshall and Murray.
INCA Community Services
LaQuita Thornley Director
202 S Capitol St., Ste 2
P. O. Box 68
Tishomingo, OK 73460
(580) 371-2352
FAX: (580) 371-3085

Tulsa

County Served: Tulsa
Community Action Project of
Tulsa County
Cecilia Robinson, Director
4606 S Garnett Rd., Ste 100
Tulsa, OK 74146
(918) 382-3270
FAX: (918) 382-3370

Native American Coalition of
Tulsa
Jeanette Tankersley, Director
1740 W 41st St
Tulsa, OK 74107
(918) 446-7939
FAX: (918) 446-6003

Watonga

Counties Served: Alfalfa,
Beaver, Blaine, Cimarron,
Custer, Dewey, Ellis, Harper,
Kingfisher, Major, Texas, Woods
and Woodward.
Opportunities, Inc.
Carol Ramer, Director
117 W Russworm
P. O. Box 569
Watonga, OK 73772
(580) 623-7283
FAX: (580) 623-7290
www.opportunities-inc.org

Wewoka

Counties Served: Lincoln and
Seminole.
Wewoka Public Schools Co-op
Tara Vallandingham, Director
P. O. Box 870
Wewoka, OK 74884
(405) 257-2321
FAX: (405) 257-5737

HEAD START AND EARLY HEAD START PROGRAMS, cont. . .

American Indian Head Start and Early Head Start

Ada

Chickasaw Nation Head Start
 Danny Wells
 P. O. Box 1548
 Ada, OK 74821
 (580) 436-7276
 www.chickasaw.net

Binger

Caddo Tribe of Oklahoma Head Start
 P. O. Box 487
 Binger, OK 73009
 (405) 247-3642
 FAX: (405) 247-6022

Carnegie

Kiowa Tribe of Oklahoma Head Start
 P. O. Box 369
 Carnegie, OK 73015
 (580) 654-2300 ext. 300
 FAX: (580) 654-2544

Concho

Cheyenne-Arapaho Tribes of Oklahoma Head Start
 Sharilyn Van House, Director
 P. O. Box 38
 Concho, OK 73022
 (405) 422-7635
 FAX: (405) 262-6747

Durant

Choctaw Nation of Oklahoma Head Start
 Rebecca Clapp, Director
 P. O. Drawer 1210
 Durant, OK 74702
 (580) 924-8280
 FAX: (580) 920-3187

McLoud

Kickapoo Head Start, Inc.
 P. O. Box 399
 McLoud, OK 74851
 (405) 964-3676
 FAX: (405) 964-3417

Okmulgee

Creek Nation Head Start
 Pat Wind, Director
 P. O. Box 580
 Okmulgee, OK 74447
 (918) 732-7893
 FAX: (918) 732-7906

Pawhuska

Osage Nation Head Start
 Denise Keene, Director
 P. O. Box 1389
 Pawhuska, OK 74056
 (918) 287-1246
 FAX: (918) 287-3416
 www.osagetribe.com/
 headstart.html

Perkins

Iowa Tribe of Oklahoma Early Head Start
 Misty Horne
 R. R. 1, Box 721
 Perkins, OK 74059
 (405) 547-5826
 FAX: (405) 547-5991

Ponca City

Ponca Tribe Head Start
 Alexis Warrior
 20 White Eagle Dr
 Ponca City, OK 74601
 (580) 762-7927
 FAX: (580) 716-6965

Red Rock

Otoe-Missouria Tribal Council Head Start
 Mike Williamson
 8151 N Hwy 177
 Red Rock, OK 74651
 (580) 723-4466, ext. 226
 FAX: (580) 723-1057

Seminole

CDI Seminole Nation Head Start and Early Head Start (Centers also in Wewoka and Konawa)
 Robert Davis, Director
 P. O. Box 1316
 Seminole, OK 74818
 (405) 382-4106
 FAX: (405) 382-4051

Shawnee

Central Tribes of Shawnee Area Head Start and Early Head Start
 Sue Sampler
 1535 N McKinley
 Shawnee, OK 74801
 (405) 275-4870
 FAX: (405) 275-9684

Tahlequah

Cherokee Nation Head Start and Early Head Start
 P. O. Box 948
 Tahlequah, OK 74465
 (918) 458-4393
 FAX: (918) 458-5799
 www.cherokee.org/

Tecumseh

OU American Indian Institute Early Head Start
 Kimberly Morgan
 808 E Highland
 Tecumseh, OK 74873
 (405) 598-6094
 FAX: (405) 598-2815

INDIAN HEALTH SERVICES Oklahoma City Area Service Unit Directory WWW.IHS.GOV

Ada Service Unit

Carl Albert Indian Hospital
 1001 N Country Club Rd
 Ada, OK 74820
 (580) 436-3980
 FAX: (580) 332-1421

Ardmore Chickasaw Health Clinic
 2510 Chickasaw Blvd
 Ardmore, OK 73401
 (580) 226-8181
 (877) 242-4347

Tishomingo Chickasaw Health Center
 815 E 6th St
 Tishomingo, OK 73460
 (580) 371-2392
 FAX: (580) 371-9323



INDIAN HEALTH SERVICES, cont. . .

Chickasaw/Durant Health Center
1702 W Elm
Durant, OK 74701
(580) 920-2100
FAX: (580) 920-1191

Claremore Service Unit

Claremore Indian Hospital
101 S Moore
Claremore, OK 74017
(918) 342-6200
FAX: (918) 342-6585

Indian Health Center
2301 Eight Tribes Trail
P. O. Box 1498
Miami, OK 74355
(918) 542-1655
FAX: (918) 540-1685

Clinton Service Unit

Indian Hospital
10321 N 2274 Rd
Clinton, OK 73601
(580) 331-3300
FAX: (580) 323-2884

El Reno Health Center
1631 E Hwy 66
El Reno, OK 73036
(405) 262-7631
FAX: (405) 262-8099

Watonga Health Center
204 W Main St
Watonga, OK 73772
(580) 623-4991
FAX: (580) 623-5490

Lawton Service Unit

Lawton Indian Hospital
1515 Lawrie Tatum Rd
Lawton, OK 73501
(580) 353-0350
FAX: (580) 353-5100

Anadarko Health Center
P. O. Box 828
115 Old Town Dr, NE
Anadarko, OK 73005
(405) 247-2458
FAX: (405) 247-7052

Pawnee Service Unit

Pawnee Health Center
1201 Heritage Cr
Pawnee, OK 74058-9247
(918) 762-2517
FAX: (918) 762-2729

Pawhuska Health Center
715 Grandview
Pawhuska, OK 74056
(918) 287-4491
FAX: (918) 287-2347

White Eagle Health Center
200 White Eagle Dr
P. O. Box 2071
Ponca City, OK 74601
(580) 765-2501
FAX: (580) 765-6348

Shawnee Service Unit

Shawnee Health Center
2307 S Gordon Cooper Dr
Shawnee, OK 74801
(405) 273-5236
FAX: (405) 878-4855

Tahlequah Service Unit

W.W. Hastings Indian Hospital
100 S Bliss Ave
Tahlequah, OK 74464
(918) 458-3100
FAX: (918) 458-3262

Talihina Service Unit

&

Choctaw Nation

Choctaw Nation Health Care
Program
One Choctaw Way
Talihina, OK 74571
(918) 567-7000
(800) 349-7026

Rubin White Clinic
Choctaw Nation of Oklahoma
109 Kerr Ave
Poteau, OK 74953
(918) 649-1100

Broken Bow - John Anderson
Clinic
1300 Martin Luther King Dr
Broken Bow, OK 74728
(580) 584-2766

Hugo - Harry J.W. Belvin Health
Clinic
410 North "M" St
P. O. Box 340
Hugo, OK 74743
(580) 326-7561

McAlester - Calbin C Beams
Clinic
1126 S George Nigh
McAlester, OK 74501
(918) 423-8440

Wewoka Service Unit

Indian Health Center
P. O. Box 1475
Wewoka, OK 74884
(405) 257-6282
FAX: (405) 257-2696

Kansas/Haskell Service Unit

Haskell Indian Health Center
2415 Massachusetts Ave
Lawrence, KS 66046
(785) 843-3750
FAX: (785) 843-8815

Kansas/Holton Service Unit

White Cloud Health Station
3313B Thrasher Rd
White Cloud, KS 66094
(785) 595-3450

Tribal Health Programs

Cherokee Nation
Sam Hider Jay Community Clinic
1015 Washburn St
P. O. Box 350
Jay, OK 74346
(918) 253-4271
(877) 293-4271
FAX: (918) 253-3287

INDIAN HEALTH SERVICES, cont. . .

Salina Community Clinic
 900 N Owen Walters Blvd
 P. O. Box 936
 Salina, OK 74365
 (918) 434-5397
 (877) 434-8500
 FAX: (918) 434-5051

Redbird Smith Health Center
 301 S J.T. Stites Ave
 Sallisaw, OK 74955
 (888) 797-9159
 (918) 775-9159
 FAX: (918) 775-4778

Wilma P. Mankiller Health Center
 Hwy 51 E
 R. R. 2 Box 93
 Stilwell, OK 74960
 (918) 696-8800
 (877) 747-8800
 FAX: (918) 696-8850 / 8840

Chickasaw Nation
Ardmore Chickasaw Health Center
 2510 Chickasaw Blvd
 Ardmore, OK 73401
 (580) 226-8181

Tishomingo Chickasaw Health Center
 815 E 6th St
 Tishomingo, OK 73460
 (580) 371-2392
 FAX: (580) 371-9323

Creek Nation
Creek Nation Community Hospital
 309 N 14th St
 Okemah, OK 74859
 (918) 623-1424
 (800) 219-9458
 FAX: (918) 623-9016

Eufaula Health Center
 Creek Nation of Oklahoma
 800 Forest Ave
 Eufaula, OK 74432
 (918) 689-2547

Sapulpa Health Center
 Creek Nation of Oklahoma
 1125 E Cleveland
 Sapulpa, OK 74066
 (918) 224-9310

Urban Health Centers
Oklahoma City Urban Health Clinic
 4913 W Reno
 Oklahoma City, OK 73127
 (405) 948-4900
 FAX: (405) 948-4932

Tulsa Urban Health Clinic
 Indian Health Care Resource Center of Tulsa, Inc.
 550 S Peoria
 Tulsa, OK 74120
 (918) 588-1900
 FAX: (918) 582-6405

OKLAHOMA COUNTY HEALTH DEPARTMENTS

WWW.HEALTH.STATE.OK.US/PHONE/CHDPHONE.HTML

Adair Co.
 Linda Axley, Admin. Director
 600 W Hickory
 Stilwell, OK 74960
 (918) 696-7292

Alfalfa Co. C/O Garfield Co.
 Stephen Rempe, Admin. Director
 P. O. Box 3266
 Enid, OK 73701

Atoka Co.
 Michael Echelle, Admin. Director
 1006 W 13th St
 Atoka, OK 74525
 (580) 889-2116

Beaver Co.
 Terri Salisbury, Director
 P. O. Box 520
 Beaver, OK 73932
 (580) 625-3693

Beckham Co.
 Karen Weaver, BSN, RN, Admin. Director
 115 S 4
 Sayre, OK 73662
 (580) 928-5551

400 E 3rd St
 Elk City, OK 73644
 (580) 225-1173

Blaine Co.
 Jay Smith, Admin. Director
 521 W 4th
 Watonga, OK 73772
 (580) 623-7977

Bryan Co.
 Rhonda Dennis, Admin. Director
 1524 W Chuckwa
 P. O. Box 598
 Durant, OK 74702-0598
 (580) 924-4285

Caddo Co.
 Keith Reed, RN, MPH, Admin. Director
 216 W Broadway
 Anadarko, OK 73005
 (405) 247-2507
www.health.state.ok.us/chds/caddo

Canadian Co.
 Jay Smith, Admin. Director
 100 S Rock Island
 El Reno, OK 73036
 (405) 262-0042
<http://www.health.state.ok.us/chds/canadian/>

1023 E Vandament
 Yukon, OK 73099
 (405) 354-4872



OKLAHOMA COUNTY HEALTH DEPARTMENTS, cont. . .

Carter Co.

Mendy Spohn, Admin. Director
405 S Washington
Ardmore, OK 73401
(580) 223-9705

308 Franklin
Healdton, OK 73438
(580) 229-1291
www.health.state.ok.us/chds/carter

Cherokee Co.

Linda Axley, Admin. Director
912 S College
Tahlequah, OK 74464
(918) 456-8826
www.health.state.ok.us/chds/cherokee

Choctaw Co.

Rhonda Dennis, Admin. Director
103 S 4th St
Hugo, OK 74743
(580) 326-8821

Cleveland Co.

Shari Kinney, Admin. Director
250 12th Ave NE
Norman, OK 73071
(405) 321-4048

224 S Chestnut
Moore, OK 73160
(405) 794-1591
www.health.state.ok.us/chds/cleveland

Coal Co.

Michael Echelle, Admin. Director
1404 S Hwy 75
P. O. Box 365
Coalgate, OK 74538-0365
(580) 927-2367

Comanche Co.

Keith Reed, MPH, RN, Admin. Director
1010 S Sheridan Rd
P. O. Box 87
Lawton, OK 73501
(580) 248-5890
www.health.state.ok.us/chds/comanche/index.htm

Cotton Co.

Keith Reed, MPH, RN, Admin. Director
1501-A South 7th
Walters, OK 73572
(580) 875-6121
www.health.ok.gov/chds/cotton/

Craig Co.

Jane Ann Nichols, Admin. Director
115 E Delaware
Vinita, OK 74301
(918) 256-7531

Creek Co.

Jim Turner, PhD, Director
1808 S Hickory
Sapulpa, OK 74066
(918) 224-5531

420 E Broadway
P. O. Box 848
Drumright, OK 74030
(918) 352-9581

408 W 4th
Bristow, OK 74010
(918) 367-3341

Custer Co.

Stephen Reupe, Admin. Director
3030 Custer Ave
P. O. Box 698
Clinton, OK 73601
(580) 323-2100

220 N Bradley
Weatherford, OK 73096
(580) 772-6417

Delaware Co.

Jane Ann Nichols, Director
Hwy 59 W
P. O. Drawer 370
Jay, OK 74346
(918) 253-4511

Garfield Co.

Stephen Rempe, Admin. Director
P. O. Box 3266
2501 Mercer Dr
Enid, OK 73701
(580) 233-0650
www.health.ok.gov/chds/garfield

Garvin Co.

Mike Milton, Admin. Director
1809 S Chickasaw
Pauls Valley, OK 73075
(405) 238-7346

707 W Comanche
Lindsay, OK 73052
(405) 756-2928

Grady Co.

Mike Milton, Admin. Director
2116 Iowa St
Chickasha, OK 73018
(405) 224-2022

Grant Co.

Stephen Rempe, Admin. Director
115 N Main
Medford, OK 73759
(580) 395-2906

Greer Co.

Karen Weaver, BSN, RN, Admin. Director
2100 N Louis Tittle
P. O. Box 1
Mangum, OK 73554
(580) 782-5531
www.health.state.ok.us/chds/greer

Harmon Co.

Karen Weaver, BSN, RN, Admin. Director
1104 N 7th
Hollis, OK 73550
(580) 688-3348

Harper Co.

Terri Salisbury, Admin. Director
P. O. Box 290
7th & Oklahoma, Ste 9
Laverne, OK 73848
(580) 921-2029

10 E Turner
Buffalo, OK 73834
(580) 735-6100

Haskell Co.

Stigler Area Health and Wellness Center
William Pierson, Admin. Director
1407 NE "D" St
Stigler, OK 74462
(918) 967-3304

OKLAHOMA COUNTY HEALTH DEPARTMENTS, cont. . .

Hughes Co.

Tina Johnson, MPH, RN, Admin. Director
200 McDougal Dr
Holdenville, OK 74848-2811
(405) 379-3313

Jackson Co.

Karen Weaver, BSN, RN, Admin. Director
401 W Tamarack Rd
Altus, OK 73521-1599
(580) 482-7308

Jefferson Co.

Mendy Spohn, Admin. Director
107 E Anderson Ave
Waurika, OK 73573
(580) 228-2313

Johnston Co.

Mendy Spohn, Admin. Director
1080 S Byrd
Tishomingo, OK 73460
(580) 371-2470

Kay Co.

Annette O'Connor, MPA, Admin. Director
433 Fairview
Ponca City, OK 74601
(580) 762-1641
www.health.state.ok.us/chds/kay/index.html

1706 S Main
Blackwell, OK 74631
(580) 363-5520

Kingfisher Co.

Jay Smith, Admin. Director
124 E Sheridan
Courthouse Annex Rm #101
Kingfisher, OK 73750
(405) 375-3008

Kiowa Co.

Keith Reed, RN, MPH, Admin. Director
431 W Elm
Hobart, OK 73651
(580) 726-3316

Latimer Co.

William Pierson, Admin. Director
201 W Main
Wilburton, OK 74578
(918) 465-5673

LeFlore Co.

William Pierson, Admin. Director
1212 Reynolds, P. O. Box 37
Poteau, OK 74953
(918) 647-8601

205 Dallas St
P. O. Box 964
Talihina, OK 74571
(918) 567-2141

Lincoln Co.

Jay Smith, Admin. Director
101 Meadow Lane
Chandler, OK 74834
(405) 258-2640

Logan Co.

Jay Smith, Admin. Director
215 Fairgrounds Rd, Ste A
Guthrie, OK 73044
(405) 282-3485

Love Co.

Mendy Spohn, Admin. Director
200 C.E. Colston Dr
Marietta, OK 73448
(580) 276-2531

McClain Co.

Shari Kinney, Admin. Director
919 N 9th St
Purcell, OK 73080
(405) 527-6541

107 S Main
P. O. Box 130
Blanchard, OK 73010
(405) 485-3319
www.health.state.ok.us/chds/mcclain/index.html

McCurtain Co.

Rhonda Dennis, Admin. Director
1400 Lynn Lane
Idabel, OK 74745
(580) 286-6620

McIntosh Co.

William Pierson, Admin. Director
Hospital Rd - P. O. Box 71
Eufaula, OK 74432
(918) 689-7774

211 W Gentry
Checotah, OK 74426
(918) 473-5416

Major Co.

Stephen Rempe, Admin. Director
501 E Broadway
Fairview, OK 73737
(580) 227-3362

Marshall Co.

Rhonda Dennis, Admin. Director
310 W Lillie Blvd
P.O. Box 476
Madill, OK 73446
(580) 795-3705

Mayes Co.

Linda Axley, Admin. Director
111 NE First
Pryor, OK 74361
(918) 825-4224
www.health.state.ok.us/chds/mayes

Murray Co.

Mike Milton, Admin. Director
730 Cambridge Dr
Sulphur, OK 73086
(580) 622-3716

Muskogee Co.

Linda Hattaway, Admin. Director
530 S 34th St
Muskogee, OK 74401
(918) 683-0321

Noble Co.

Annette O'Connor, MPA, Admin. Director
300 E Fir St
Perry, OK 73077-4902
(580) 336-2257
www.health.state.ok.us/chds/noble

Okfuskee Co.

Tina Johnson, Admin. Director
125 N 2nd
Okemah, OK 74859
(918) 623-1800

Oklahoma Co. (City-County Health Dept)

Gary Cox, J.D., Director
921 NE 23rd St
Oklahoma City, OK 73105
(405) 427-8651
www.cchdoc.com



OKLAHOMA COUNTY HEALTH DEPARTMENTS, cont. . .

Okmulgee Co.

William Pierson, Admin. Director
1304 R.D. Miller Dr
Okmulgee, OK 74447
(918) 756-1883

404 E Broadway
Henryetta, OK 74437
(918) 652-8250

102 W Main St
P. O. Box 989
Beggs, OK 74421
(918) 267-3606

Osage Co.

Mary Beth Murray, Admin.
Director
539 Leahy, Ste 103
Pawhuska, OK 74056
(918) 287-3740
(866) 987-3740

Ottawa Co.

Jane Ann Nichols, Admin.
Director
1930 N Elm
Miami, OK 74354
(918) 540-2481
www.health.state.ok.us/chds/ottawa

Pawnee Co.

Annette O'Connor, MPA, Admin.
Director
639 7th St
Pawnee, OK 74058
(918) 762-3643

1390 W Cherokee
Cleveland, OK 74020
(918) 358-2546

Payne Co.

Annette O'Connor, Admin.
Director
1321 W 7th Ave
Stillwater, OK 74074
(405) 372-8200
www.health.state.ok.us/chds/payne/index.html

1026 N Linwood
Cushing, OK 74023
(918) 225-3377

Pittsburg Co.

Michael Echelle, Admin. Director
1400 E College Ave
McAlester, OK 74501
(918) 423-1267

Pontotoc Co.

Michael Echelle, Admin. Director
1630 E Beverly, Ste 101
Ada, OK 74820
(580) 332-2011

Pottawatomie Co.

Tina Johnson, Admin. Director
1904 Gordon Cooper Dr
Shawnee, OK 74801-8698
(405) 273-2157
www.health.state.ok.us/chds/pott

Pushmataha Co.

Rhonda Dennis, Admin. Director
318 W Main
Antlers, OK 74523
(580) 298-6624

P. O. Box 118
Hwy 2 & Cherokee St
Clayton, OK 74536
(918) 569-7973

Rogers Co.

Mary Beth Murray, Admin.
Director
2664 N Hwy 88, Unit A
Claremore, OK 74017
(918) 341-3166

Seminole Co.

Tina Johnson, Admin. Director
200 S Brown
Wewoka, OK 74884
(405) 257-5401

1900 Boren Blvd
Seminole, OK 74868
(405) 382-4369

Sequoyah Co.

Linda Hattaway, Admin. Director
612 N Oak St
Sallisaw, OK 74955
(918) 775-6201

Stephens Co.

Mike Milton, Admin. Director
1401 Bois D'Arc
Duncan, OK 73533
(580) 252-0270

Texas Co.

Terri Salisbury, Admin. Director
1410 N East St
Guymon, OK 73942
(580) 338-8544

Tillman Co.

Karen Weaver, BSN, RN, Admin.
Director
1500 N Main
Frederick, OK 73542
(580) 335-2163

Tulsa Co. (City-County Health Dept)

Reggie Ivey, MHR, Director
5051 S 129th E Ave
Tulsa, OK 74134
(918) 582-9355
www.tulsa-health.org

Wagoner Co.

Linda Hattaway, Admin. Director
212 N Pierce
Wagoner, OK 74467
(918) 485-3022

28596 E 141 St S
P. O. Box 962
Coweta, OK 74429
(918) 486-2845

Washington Co.

Mary Beth Murray, Admin.
Director
5121 SE Jacquelyn Lane
Bartlesville, OK 74006
(918) 335-3005

Woods Co.

Stephen Rempe, Admin. Director
901 14th St
Alva, OK 73717
(580) 327-3192

Woodward Co.

Terri Salisbury, Admin. Director
1632 Texas Ave
Woodward, OK 73801
(580) 256-6416

OKLAHOMA DEPARTMENT OF CAREER & TECHNOLOGY EDUCATION CENTERS

WWW.OKCAREERTECH.ORG

Ada

Pontotoc Technology Center
601 W 33rd St
Ada, OK 74820
(580) 310-2200
FAX: (580) 436-0236
www.pontotoc.com

Afton

Northeast Technology Center
19901 S Hwy 69
Afton, OK 74331-0219
(918) 257-8324
www.netechcenters.com

Altus

Southwest Technology Center
711 W Tamarack Rd
Altus, OK 73521-2500
(580) 477-2250
FAX: (580) 477-0138
www.swtc.org

Alva

Northwest Technology Center
1801 S 11th St
Alva, OK 73717-9600
(580) 327-0344
FAX: (580) 327-5467
www.nwtech.edu

Ardmore

Southern Oklahoma Technology Center
2610 Sam Noble Parkway
Ardmore, OK 73401-2100
(580) 223-2070
FAX: (580) 223-2120
www.sotc.org

Atoka

Kiamichi Technology Center
P. O. Box 240
1301 W Liberty Rd
Atoka, OK 74525-0220
(580) 889-7321
(888) 567-6645
www.okktc.org

Bartlesville

Tri-County Technology Center
6101 Nowata Rd
Bartlesville, OK 74006-6029
(918) 333-2422
www.tctc.org

Burns Flat

Western Technology Center
621 Sooner Dr
Burns Flat, OK 73624-1469
(580) 562-3181
FAX: (580) 562-4476
www.wtc.tec.ok.us

Chickasha

Canadian Valley Technology Center
1401 W Michigan Ave
Chickasha, OK 73018-2136
(405) 224-7220
FAX: (405) 222-3839
www.cvtech.org

Choctaw

Eastern Oklahoma County Technology Center
4601 N Choctaw Rd
Choctaw, OK 73020-9017
(405) 390-9591
FAX: (405) 390-9598
www.eoctech.org

Drumright

Drumright Campus
Central Tech
3 CT Circle
Drumright, OK 74030-9600
(918) 352-2551
www.ctechok.org

Duncan

Red River Technology Center
3300 W Bois D'Arc
P. O. Box 1807
Duncan, OK 73534-1807
(580) 255-2903
(888) 607-2446
www.redriver.tec.ok.us

Durant

Kiamichi Technology Center
810 Waldron Dr
Durant, OK 74701-1904
(580) 924-7081
(888) 567-6806
FAX: (580) 924-2790
www.okktc.org

El Reno

Canadian Valley Technology Center
6505 E Hwy 66
El Reno, OK 73036-9117
(405) 422-2200
FAX: (405) 422-2292
www.cvtech.org

Enid

Autry Technology Center
1201 W Willow Rd
Enid, OK 73703-2598
(580) 242-2750
FAX: (580) 233-8262
www.autrytech.com

Fairview

Northwest Technology Center
801 Vo-Tech Dr
Fairview, OK 73737-0250
(580) 227-3708
FAX: (580) 227-2651
www.nwtech.edu

Fort Cobb

Caddo Kiowa Technology Center
P. O. Box 190
100 Career Tech Rd
Fort Cobb, OK 73038-0190
(405) 643-5511 (V)
FAX: (405) 643-2144
www.caddokiowa.com

Frederick

Tillman-Kiowa Campus
Great Plains Technology Center
2001 E Gladstone Ave
Frederick, OK 73542-4600
(580) 335-5525
www.gptech.org

Hugo

Kiamichi Technology Center
P. O. Box 699
107 S 15
Hugo, OK 74743-0699
(580) 326-6491
FAX: (580) 326-5696
www.okktc.org



OKLAHOMA DEPARTMENT OF CAREER AND TECHNOLOGY EDUCATION CENTERS, cont. . .

Idabel

Kiamichi Technology Center
R. R. 3 Box 177
Idabel, OK 74745-0543
(580) 286-7555
(888) 567-6724
www.okktc.org

Kansas

Northeast Technology Center
P. O. Box 30
450 N Hwy 59
Kansas, OK 74347
(918) 868-3535
FAX: (918) 868-3530
www.netech.edu

Lawton

Great Plains Technology Center
4500 W Lee Blvd
Lawton, OK 73505-8399
(580) 355-6371
www.gtech.org

McAlester

Kiamichi Technology Center
301 Kiamichi Drive
McAlester, OK 74501
(918) 426-0940
FAX: (918) 426-1626
www.okktc.org

Midwest City

Mid-Del Technology Center
1621 Maple Dr
Midwest City, OK 73110-4825
(405) 739-1707
FAX: (405) 739-1716
www.mid-del.tec.ok.us

Muskogee

Indian Capital Technology Center
2403 N 41st St E
Muskogee, OK 74403-1799
(918) 687-6383
(800) 375-8324
FAX: (918) 678-6624
www.ictctech.com

Norman

Moore-Norman Tech Center
Franklin Road Campus
4701 12th Ave NW
Norman, OK 73069-8399
(405) 364-5763
FAX: (405) 360-9989
www.mntechtechnology.com

Moore-Norman Tech Center

South Penn Campus
13301 S Pennsylvania Ave
Oklahoma City, OK 73170
(405) 809-3548
FAX: (405) 364-5763
www.mntechtechnology.com

Oklahoma City

Francis Tuttle-Rockwell Campus
12777 N Rockwell Ave
Oklahoma City, OK 73142-2789
(405) 717-7799
FAX: (405) 717-4790
www.francistuttle.com

Francis Tuttle-Portland Campus
3500 NW 150th St
Oklahoma City, OK 73134
(405) 717-7799
FAX: (405) 717-4790

Francis Tuttle-Reno Campus
7301 W Reno Ave
Oklahoma City, OK 73127
(405) 717-7799
FAX: (405) 717-4790

Metro Tech-Administrative Offices
1900 Springlake Dr
Oklahoma City, OK 73111
(405) 424-8324
www.metrotech.org

Metro Tech-Aviation Career
Center
Will Rogers Airport
5600 S MacArthur Blvd
Oklahoma City, OK 73179-8205
(405) 685-0008

Metro Tech-Adult & Continuing
Education Campus
201 NE 48th
Oklahoma City, OK 73105

Metro Tech-Beauty Academy
309 SW 59th
Oklahoma City, OK 73109

Metro Tech-Springlake Campus
1800 Springlake Dr
Oklahoma City, OK 73111-5233
(405) 424-8324

Metro Tech-South Bryant
Campus
4901 S Bryant
Oklahoma City, OK 73129-8801
(405) 424-8324

Okmulgee

Green Country Technology
Center
1100 N Loop 56
P. O. Box 1217
Okmulgee, OK 74447-1217
(918) 758-0840
FAX: (918) 758-0422
www.gctcok.com

Omega

Chisholm Trail Technology Center
R. R. 1, Box 60
Omega, OK 73764-0720
(405) 729-8324
FAX: (405) 729-8335
www.chisholmtrail.com

Ponca City

Pioneer Technology Center
2101 N Ash St
Ponca City, OK 74601-1110
(580) 762-8336
(580) 762-1175
www.pioneertech.org

Poteau

Kiamichi Technology Center
P. O. Box 825
1509 S McKenna
Poteau, OK 74953-0825
(918) 647-4525
(888) 567-6632
FAX: (918) 647-4527
www.okktc.org

Pryor

Northeast Technology Center
P. O. Box 825
483 Airport Rd
(918) 825-5555
FAX: (918) 825-6281
www.netech.edu

Sallisaw

Indian Capital Technology
Center
HC 61, Box 12
401 Houser
Sallisaw, OK 74955-9401
(918) 775-9119
(800) 340-9119
FAX: (918) 775-7305
www.ictctech.com

OKLAHOMA DEPARTMENT OF CAREER AND TECHNOLOGY EDUCATION CENTERS, cont. . .

Sapulpa

Central Tech- Sapulpa Campus
1720 S Main St
Sapulpa, OK 74066-6453
(918) 224-9300
www.ctechok.org

Sayre

Western Technology Center
1000 NE Highway 66
Sayre, OK 73662
(580) 928-2097
FAX: (580) 928-9827
www.wtc.tec.ok.us

Shawnee

Gordon Cooper Tech Center
One John C Bruton Blvd
Shawnee, OK 74804
(405) 273-7493
FAX: (405) 878-5733
www.gctech.org

Spiro

Kiamichi Technology Center
610 SW Third St
Spiro, OK 74959-2502
(918) 962-3722
www.okkctc.org

Stigler

Kiamichi Technology Center
1410 Old Military Rd
Stigler, OK 74462-9601
(918) 967-2801
www.kiamichi-stigler.tec.ok.us

Stillwater

Meridian Technology Center
1312 S Sangre Rd
Stillwater, OK 74074-1899
(405) 377-3333
www.meridian-technology.com

Stilwell

Indian Capital Technology Center
R. R. 6
P. O. Box 3320
Stilwell, OK 74960-0192
(918) 696-3111
(866) 696-3111
FAX: (918) 696-3031
www.ictctech.com

Talihina

Kiamichi Technology Center
13739 SE 202 Rd
Talihina, OK 74571-9518
(918) 567-2264
(888) 567-6643
www.okkctc.org

Tahlequah

Indian Capital Technology Center
Bill Willis Campus
240 Vo-Tech Rd
Tahlequah, OK 74464
(918) 456-2594
(800) 340-2594
FAX: (918) 456-0140
www.ictctech.com

Tulsa

Tulsa Technology Center
6111 E Skelly Dr
P. O. Box 477200
Tulsa, OK 74147
(918) 828-5000
FAX: (918) 828-5009
www.tulsatech.com

Broken Arrow Campus
4600 S Olive
Broken Arrow, OK 74011-1706
(918) 828-3000
FAX: (918) 828-3009
www.tulsatech.com/ba.htm

Lemley Campus
3420 S Memorial Dr
Tulsa, OK 74145-1390
(918) 828-1000
FAX: (918) 828-1009
www.tulsatech.com/lemley.htm

Peoria Campus
3840 N Peoria
Tulsa, OK 74106-1600
(918) 828-2000
www.tulsatech.com/peoria.htm

Riverside Campus
801 E 91st St
Tulsa, OK 74132-41008
(918) 828-4000
FAX: (918) 828-4119
www.tulsatech.com/riverside.
htm

Sand Springs Campus
Charles Page High School
500 Adams Rd
Sand Springs, OK 74063
(918) 246-1500

Business & Career Services
Center
3638 S Memorial Dr
Tulsa, OK 74145-1390
(918) 828-5400
FAX: (918) 828-5429
www.tulsatech.com/training.ctr.
htm

Wayne

Mid-America Technology Center
27438 SH 59
Wayne, OK 73095-0210
(405) 449-3391
(800) 232-5580
FAX: (405) 449-7321
www.matech.org

Weatherford

Western Tech Center
2605 E Main St
Weatherford, OK 73096
(580) 774-0224
FAX: (580) 774-0274
www.wtc.tec.ok.us

Wetumka

Wes Watkins Technology Center
7892 Hwy 9
Wetumka, OK 74883-6155
(405) 452-5500
FAX: (405) 452-3561
www.wwtech.org

Wilburton

Kiamichi Technology Center
104 Hwy 2 N
Wilburton, OK 74578
(918) 465-2324
www.okkctc.org

Woodward

High Plans Technology Center
3921 34th St
Woodward, OK 73801-7000
(580) 256-6618
(800) 725-1492
FAX: (580) 571-6190
www.htpc.net



OKLAHOMA DEPARTMENT OF HUMAN SERVICES
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Joan Clay, Director
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(800) 225-0049
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Alfalfa Co., Area I

Karen Tucker, Director
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Cherokee, OK 73728
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(866) 294-3936
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Atoka Co., Area IV

Phyllis Brister, Director
LOC# 03C
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FAX: (580) 889-3451

Beaver Co., Area I

Alejo Pena, Director
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111 W 2nd St
Beaver, OK 73932
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Beckham Co., Area I

Craig Mahl, Director
LOC# 05C
312 E Madden
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(800) 225-0098
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Blaine Co., Area I

Steve Torres, Director
LOC# 06C
410 W Main St
Watonga, OK 73772-4234
(580) 623-2000
(800) 808-8961
FAX: (580) 623-2066

Bryan Co., Area IV

Rita Hart, Director
LOC# 07C
4302 Hwy 70 W
Durant, OK 74702
(580) 931-2500
(800) 225-0062
FAX: (580) 931-2599

Caddo Co., Area II

Dulce Maria M. Ouellette,
Director
LOC# 08C
201 Hardee's
Anadarko, OK 73005
(405) 247-4000
(800) 225-0053
FAX: (405) 247-4025

Canadian Co., Area III

Cheryl Thornton, Director
LOC# 09C
7901 E US Hwy 66
El Reno, OK 73036
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(866) 806-1056
FAX: (405) 295-2098

Carter Co., Area II

Linda Moore, Director
LOC# 10C
925 W Broadway
Ardmore, OK 73401
(580) 490-3600
FAX: (580) 490-3636

Cherokee Co., Area V

Steven Edwards, Director
LOC# 11C
1298 W 4th St
Tahlequah, OK 74465
(918) 207-4500
(800) 225-9868
FAX: (918) 207-4632

Choctaw Co., Area IV

Freda House, Director
LOC# 12C
1602 E Kirk
Hugo, OK 74743
(580) 317-2900
(800) 225-0076
FAX: (580) 317-2964

Cimarron Co., Area I

Alejo Pena, Director
LOC# 13C
One Courthouse Square
Boise City, OK 73933
(580) 544-2512
(800) 572-6838
FAX: (580) 544-2707

Cleveland Co., Area II

Sue Durrett, Director
LOC# 14C
631 E Robinson
Norman, OK 73071
(405) 573-8300
(800) 572-6823
FAX: (405) 573-8350

LOC# 14C
1600 N Main, Ste 2
Noble, OK 73068
(405) 872-4000
FAX: (405) 872-4092

LOC# 14A
2507 N Shields Blvd
Moore, OK 73160-3305
(405) 912-2000
(877) 207-7317
FAX: (405) 912-2041

Coal Co., Area IV

Phyllis Brister, Director
LOC# 15C
1 N Main St
Coalgate, OK 74538
(580) 927-2379
(800) 572-6829
FAX: (580) 927-2342

OKLAHOMA DEPARTMENT OF HUMAN SERVICES COUNTY OFFICES, cont. . .

Comanche Co., Area II
 Sandra James, Director
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 2609 SW Lee Blvd
 Lawton, OK 73505
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 (800) 572-6841
 FAX: (580) 250-3740

Cotton Co., Area II
 Jeff Zachary, Director
 LOC# 17C
 1501 S 7th St
 Walters, OK 73572
 (580) 875-4000
 (800) 572-6830
 FAX: (580) 875-4048

Craig Co., Area V
 Sam Westfall, Director
 LOC# 18C
 310 N Wilson
 Vinita, OK 74301
 (918) 713-5000
 (800) 572-6844
 FAX: (918) 713-5080

Creek Co., Area VI
 Toy O'Brien, Director
 LOC# 19C
 10 N Mounds
 Sapulpa, OK 74066
 (918) 746-3300
 (800) 572-6834
 FAX: (918) 746-3397

Custer Co., Area I
 Sherwana Gathers, Director
 LOC# 20C
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 Clinton, OK 73601
 (580) 331-1900
 (800) 572-6846
 FAX: (580) 331-1966

Delaware Co., Area VI
 Susan Gilliland, Director
 438 S 9th St
 Jay, OK 74346
 (918) 253-4213
 (800) 433-6772
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Dewey Co., Area I
 Sherwana Gathers, Director
 LOC# 22C
 Broadway & Ruble St
 Taloga, OK 73667
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 (800) 433-6967
 FAX: (580) 328-5524

Ellis Co., Area I
 Linda Semmel, Director
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 103 N Washington
 Arnett, OK 73832
 (580) 885-7546
 (800) 433-6773
 FAX: (580) 885-7490

Garfield Co., Area I
 Marie Holston, Director
 LOC# 24C
 2405 Mercer Dr
 Enid, OK 73702
 (580) 548-2100
 (800) 433-7074
 FAX: (580) 548-2199

Garvin Co., Area II
 Pat Bain, Director
 LOC# 25C
 2304 S Chickasaw
 Pauls Valley, OK 73075
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 (800) 433-6846
 FAX: (405) 238-9554

Grady Co., Area II
 Calvin Kelley, Director
 LOC# 26C
 1707 W Frisco Ave
 Chickasha, OK 73028
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 (800) 433-7075
 FAX: (405) 574-7545

Grant Co., Area I
 Marie Holston, Director
 LOC# 27C
 112 E Guthrie
 Medford, OK 73759
 (580) 395-3312
 (800) 433-6909
 FAX: (580) 395-2815

Greer Co., Area II
 Cindy Clayton, Director
 LOC# 28C
 130 N Oklahoma
 Mangum, OK 73554
 (580) 782-3311
 (800) 433-7076
 FAX: (580) 782-2051

Harmon Co., Area II
 Cindy Clayton, Director
 LOC# 29C
 114 W Hollis
 Hollis, OK 73550
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 (800) 433-6945
 FAX: (580) 688-2367

Harper Co., Area I
 Linda Semmel, Director
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 1001 N Hoy
 Buffalo, OK 73834
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 (800) 433-7079
 FAX: (580) 735-6119

Haskell Co., Area V
 Ronda Glen, Director
 LOC# 31C
 #9 Hwy E
 Stigler, OK 74462
 (918) 967-4658
 (800) 638-3641
 FAX: (918) 967-8647

Hughes Co., Area IV
 Donald Holliman, Director
 LOC# 32C
 801 Kingsberry
 Holdenville, OK 74848
 (405) 379-7231
 (800) 493-7980
 FAX: (405) 379-2376

Jackson Co., Area II
 Rick Steen, Director
 LOC# 33C
 201 S Main St
 Altus, OK 73521
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 (800) 493-7974
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OKLAHOMA DEPARTMENT OF HUMAN SERVICES COUNTY OFFICES, cont. . .

Jefferson Co., Area II

Manya Reid, Director
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Waurika, OK 73573
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(800) 493-7981
FAX: (580) 228-3626

Johnston Co., Area IV

Jan Stowers, Director
LOC# 35C
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Tishomingo, OK 73460
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(800) 493-7975
FAX: (580) 371-4050

Kay Co., Area I

Carlan Kindred, Director
LOC# 36C
801 W Grand, Ste B
Ponca City, OK 74601
(580) 765-2656
(800) 493-7982
FAX: (580) 765-2674

Kingfisher Co., Area I

Steve Torres, Director
LOC# 37C
102 W Coronado
Kingfisher, OK 73750
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(800) 493-7976
FAX: (405) 375-6493

Kiowa Co., Area II

Steve Burton, Director
LOC# 38C
430 S Main
Hobart, OK 73651
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(800) 493-7983
FAX: (580) 726-6550

Latimer Co., Area V

Ronda Glenn, Director
LOC# 39C
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Wilburton, OK 74578
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(800) 493-7978
FAX: (918) 465-5850

LeFlore Co., Area V

Sevilla Vance, Director
LOC# 40C
511 S Harper
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(918) 649-2300
(800) 493-7960
FAX: (918) 649-2481

Lincoln Co., Area IV

Debra Winn, Director
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Chandler, OK 74834
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(800) 493-7984
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Logan Co., Area I

Donna Kays, Director
LOC# 42C
1414 S Division
Guthrie, OK 73044
(405) 264-2700

Love Co., Area II

Blaine Dudley, Director
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Marietta, OK 73448
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(800) 815-7558
FAX: (580) 276-5413

McClain Co., Area II

Pat Bain, Director
LOC# 44C
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1930 S Green Ave
Purcell, OK 73080
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(800) 815-7570
FAX: (405) 527-2085

McCurtain Co., Area IV

Terry Martin, Director
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Idabel, OK 74745
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McIntosh Co., Area V

Ronda Glenn, Director
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Eufaula, OK 74432
(918) 219-3238
(800) 689-1265
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Major Co., Area I

Karen Tucker, Director
LOC# 47C
P. O. Box 98
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(580) 227-3759
(800) 815-7571
FAX: (580) 227-2712

Marshall Co., Area IV

Jan Stowers, Director
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Madill, OK 73446
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(800) 815-7567
FAX: (580) 795-8141

Mayes Co., Area V

Sherrie Brown, Director
LOC# 49C
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(800) 815-7572
FAX: (918) 824-4980

Murray Co., Area II

Blaine Dudley, Director
LOC# 50C
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(800) 815-7568
FAX: (580) 622-3734

Muskogee Co., Area V

Mike Jackson, Director
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(918) 684-5300
(800) 815-7573
FAX: (918) 684-5363

OKLAHOMA DEPARTMENT OF HUMAN SERVICES COUNTY OFFICES, cont. . .

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 (800) 815-7569
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Nowata Co., Area V

Sam Westfall, Director
 LOC# 53C
 309 Delaware
 Nowata, OK 74048
 (918) 273-2327
 (800) 815-7574
 FAX: (918) 273-1748

Okfuskee Co., Area IV

Debra Winn, Director
 LOC# 54C
 119 S First
 Okemah, OK 74859
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 (800) 884-1528
 FAX: (918) 623-9169

Oklahoma Co., Area III

Gayle Casey, Director
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 Oklahoma City, OK 73109
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 (800) 884-1532
 FAX: (405) 634-5772

Cassandra Fowler, Director
 LOC# 55-B
 9901 SE 29th
 Midwest City, OK 73130
 (405) 739-8000
 (800) 884-1579
 FAX: (405) 739-8132

Roosevelt Milton, Director
 LOC# 55-C
 2409 N Kelley Ave
 Oklahoma City, OK 73111
 (405) 522-5818
 (800) 884-1534
 FAX: (405) 522-2586

Jeri Poplin, Director
 LOC# 55-D
 5905 N Classen Court
 Oklahoma City, OK 73118
 (405) 767-2600
 (800) 884-1581
 FAX: (405) 767-2640

Nancy Thompson, Director
 LOC# 55-G
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 Oklahoma City, OK 73112
 (405) 602-5700
 (866) 289-8008
 FAX: (405) 602-5798

Deloris Ferguson, Director
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 7201 NW 10th
 Oklahoma City, OK 73127
 (405) 470-6200
 (800) 884-1534
 FAX: (405) 470-6363

Rhonda Blaylock, Director
 LOC# 55-J
 115 SE 66
 Oklahoma City, OK 73149
 (405) 604-8800
 (866) 231-8394
 FAX: (405) 604-8945

Okmulgee Co., Area V

Gail Hazelwood, Director
 LOC# 56C
 5005 N Wood Dr
 Okmulgee, OK 74447
 (918) 752-2000
 (800) 884-1582
 FAX: (918) 752-2090

Osage Co., Area VI

Jerry Franks, Director
 LOC# 57C
 550 Kihakah
 Pawhuska, OK 74056
 (918) 287-5800
 (800) 884-1573
 FAX: (918) 287-5914

Ottawa Co., Area V

Rebecca Thulin, Director
 LOC# 58C
 2114 Denver Harnar Dr
 Miami, OK 74354
 (918) 541-2400
 (800) 884-1715
 FAX: (918) 541-2516

Pawnee Co., Area I

Donna Kays, Director
 LOC# 59C
 501 5th St
 Pawnee, OK 74058
 (918) 762-3606
 (800) 270-0786
 FAX: (918) 762-3476

Payne Co., Area I

Harl Hentges, Director
 LOC# 60C
 711 E Krayler
 Stillwater, OK 74075
 (405) 707-3700
 (800) 270-0797
 FAX: (405) 707-3790

Pittsburg Co., Area IV

Lynn Childers, Director
 LOC# 61C
 1900 S Main
 McAlester, OK 74501
 (918) 421-6218
 (800) 270-0792
 FAX: (918) 421-6218

Pontotoc Co., Area IV

Ronald Magar, Director
 LOC# 62C
 1628 E Beverly, Ste 104
 Ada, OK 74820
 (580) 310-7050
 (800) 270-0798
 FAX: (580) 310-7051

Pottawatomie Co., Area IV

Carmen L. Hutchins, Director
 LOC# 63C
 1400 N Kennedy
 Shawnee, OK 74801
 (405) 878-4000
 (800) 270-0793
 FAX: (405) 214-4133

Pushmataha Co., Area IV

Freda R. House, Director
 LOC# 64C
 104 SE "B" St
 Antlers, OK 74523
 (580) 298-3361
 (800) 270-0803
 FAX: (580) 298-2129

Rogers Co., Area V

Dianna Davis, Director
 LOC# 66C
 2020 Holly Rd
 Claremore, OK 74018
 (918) 283-8300
 (800) 270-0804
 FAX: (918) 342-8445



OKLAHOMA DEPARTMENT OF HUMAN SERVICES COUNTY OFFICES, cont. . .

Roger Mills Co., Area I

Craig Mahl, Director
LOC# 65C
480 E Broadway
Cheyenne, OK 73628
(580) 497-3393
(800) 270-0794
FAX: (580) 497-2632

Seminole Co., Area IV

Donald Holliman, Director
LOC# 67C
206 E Second
Wewoka, OK 74884-2604
(405) 257-7400
(800) 270-0796
FAX: (405) 257-7480

Sequoyah Co., Area V

Joy Walker, Director
LOC# 68C
HC 61 Box 20
1611 S Kerr Blvd
Sallisaw, OK 74955
(918) 776-8000
(800) 270-0805
FAX: (918) 776-8112

Stephens Co., Area II

Vicki Lynch, Director
LOC# 69C
P. O. Box 1367
1805 W Plato Rd
Duncan, OK 73534
(580) 251-8300
(800) 734-7506
FAX: (580) 251-8396

Texas Co., Area I

Alejo Pena, Director
LOC# 70C
1000 NE 4th
Guymon, OK 73942
(580) 338-8592
(800) 734-7514
FAX: (580) 338-2988

Tillman Co., Area II

Rick Steen, Director
LOC# 71C
125 N 9th
Frederick, OK 73542
(580) 335-6800
(800) 734-7507
FAX: (580) 335-6850

Tulsa Co., Area VI

Gerald Davis, Director
LOC# 72-B
3666 N Peoria Ave
Tulsa, OK 74106
(918) 430-2300
(800) 734-7509
FAX: (918) 428-5613

Arlene Morales-Keller, Director
LOC# 72-C
444 S Houston
Tulsa, OK 74127
(918) 581-2401
(800) 734-7516
FAX: (918) 581-2114

Nancy Robison, Director
LOC# 72-D
444 S Houston
Tulsa, OK 74127
(918) 581-2033
FAX: (918) 581-2074

Julie Merritt, Director
LOC# 72-G
6128 E 38th St., Ste 315
Tulsa, OK 74135
(918) 933-4500
(800) 909-7491
FAX: (918) 933-4662

Marilyn Parker, Director
LOC# 72-H
6128 E 38th, Ste 200
Tulsa, OK 74135
(918) 280-3100
(800) 734-7516
FAX: (918) 280-3199

Wagoner Co., Area V

Shirley Crum, Director
LOC# 73C
102 NE 7th St
Wagoner, OK 74467
(918) 614-5000
(800) 734-7518
FAX: (918) 614-5128

Washington Co., Area VI

Nancy Ballinger, Director
LOC# 74C
5205 Jacquelyn
Bartlesville, OK 74003
(918) 338-5700
(800) 734-7512
FAX: (918) 338-5777

Washita Co., Area II

Steve Burton, Director
LOC# 75C
106 Lowber Lane
Cordell, OK 73632
(580) 832-3391
(800) 734-7519
FAX: (580) 832-3516

Woods Co., Area I

Karen Tucker, Director
LOC# 76C
509 Barnes
Alva, OK 73717
(580) 430-3100
(800) 734-7513
FAX: (580) 430-3164

Woodward Co., Area I

Linda Semmel, Director
LOC# 77C
2119 W Main
Woodward, OK 73801
(580) 254-6000
(800) 734-7520
FAX: (580) 254-6080

OKLAHOMA DEPARTMENT OF REHABILITATION SERVICES
DIVISION OF VISUAL SERVICES FIELD OFFICES
WWW.OKREHAB.ORG/CONTACTUS.HTML#DVS

Ada

DVS Office
 1400 Hoppe Blvd., Ste A
 Ada, OK 74820
 (580) 310-5301
 FAX: (580) 310-5353

Chickasha

DVS Office
 Plaza North Shopping Center
 1000 W Choctaw, Ste 2
 Chickasha, OK 73018
 (405) 574-1701
 FAX: (405) 222-5728

Enid

DVS Office
 124 N Oakwood Rd
 Enid, OK 73703
 (580) 616-7900
 FAX: (580) 616-7928

Idabel

DVS Office
 513 E Washington
 Idabel, OK 74745
 (580) 286-3789
 FAX: (580) 286-7466

Lawton

DVS Office
 1332 NW 53rd St
 Lawton, OK 73505
 (580) 585-4250
 FAX: (580) 585-4232

McAlester

DVS Office
 321 S Third, Ste 2B
 McAlester, OK 74501
 (918) 302-4250
 FAX: (918) 302-4220

Muskogee

DVS Office
 733 S 32nd St
 Muskogee, OK 74401
 (918) 781-4162
 FAX: (918) 781-4177

DVS Office
 3300 Gibson St
 Muskogee, OK 74403
 (918) 781-8325

Oklahoma City

DVS Office
 Business Enterprise Program
 8 NW 8th St
 Oklahoma City, OK 73102
 (405) 231-1060
 FAX: (405) 231-1070

2401 NW 23 St., Ste 91
 Oklahoma City, OK 73107
 (405) 522-3333
 FAX: (405) 522-3332

Oklahoma Library for the Blind
 and Physically Handicapped
 300 NE 18th
 Oklahoma City, OK 73105
 (405) 521-3514
 (800) 523-0288
 (405) 521-4672 (TDD)
 FAX: (405) 521-4582

300 NE 18th
 Oklahoma City, OK 73105
 (405) 521-3873
 FAX: (405) 522-2139

Stillwater

DVS Office
 217 W 5th, Ste 1
 Stillwater, OK 74074
 (405) 372-2017
 FAX: (405) 372-8654

Tulsa

DVS Office
 444 S Houston, Ste 200
 Tulsa, OK 74127-8990
 (918) 581-2301 (V/TDD)
 FAX: (918) 581-2624

Older Blind Project
 907 S Detroit Ave., Ste 500
 Tulsa, OK 74114
 (918) 551-4900
 (918) 551-4933 (TDD)
 FAX: (918) 551-4935

Vinita

DVS Office
 441 N Wilson
 Vinita, OK 74301
 (918) 256-5275
 FAX: (918) 256-5846

Weatherford

DVS Office
 1401 Lera Dr., Ste 1
 Weatherford, OK 73096
 (580) 816-4100
 FAX: (580) 816-4128

Woodward (This is a VS office. VS counselor makes routine visits)

VS Office
 2411 Williams Ave., Ste 111
 Woodward, OK 73801
 (580) 256-2565
 FAX: (580) 256-2285



OKLAHOMA DEPARTMENT OF REHABILITATION SERVICES
DIVISION OF VOCATIONAL SERVICES FIELD OFFICES
WWW.OKREHAB.ORG/CONTACTUS.HTML#DVR

State Office

Department of Rehabilitation
Services
3535 NW 58th St., Ste 500
Oklahoma City, OK 73112-4824
(405) 951-3400
(800) 845-8476
FAX: (405) 951-3529

Ada

DVR Office
1001 E 14th St
Ada, OK 74820
(580) 332-0178 (TDD)
FAX: (580) 332-4712

1400 Hoppe Blvd., Ste A
Ada, OK 74820
(580) 310-5300 (TDD)
FAX: (580) 310-5350

Altus

DVR Office
1121 N Spurgeon, Ste B
Altus, OK 73521
(580) 482-8605
FAX: (580) 477-2240

Alva

DVR Office
1040 8th St
Alva, OK 73717
(580) 327-1214
FAX: (580) 327-8643

Mailing Address:
P. O. Box 578
Alva, OK 73717-0578

Ardmore

DVR Office
333 W Main, Ste 430
Ardmore, OK 73401
(580) 226-1808
FAX: (580) 223-4265

Bartlesville

DVR Office
6101 SE Nowata Rd., Ste C100
Bartlesville, OK 74006
(918) 333-0760
FAX: (918) 331-9012

Chickasha

DVR Office
Plaza North Shopping Center
1000 W Choctaw, Ste 2
Chickasha, OK 73018
(405) 574-1700
FAX: (405) 222-5728

Claremore

DVR Office
223 W Blue Starr Dr
Claremore, OK 74017
(918) 283-8150
FAX: (918) 283-8180

Duncan

DVR Office
1105 W Main, Ste A3
Duncan, OK 73533
(580) 255-1115
FAX: (580) 255-3740

Durant

DVR Office
801 W Main, Ste A
Durant, OK 74701
(580) 924-2677
FAX: (580) 924-0208

Enid

DVR Office
225 W Maple
Enid, OK 73701
(580) 233-0244
FAX: (580) 233-6535

Guymon

DVR Office
508 N Roosevelt
Guymon, OK 73942
(580) 338-2043
FAX: (580) 338-1169

Idabel

DVR Office
513 SE Washington
Idabel, OK 74745
(580) 286-3389
FAX: (580) 286-7466

Lawton

DVR Office
1332 NW 53rd St
Lawton, OK 73505
(580) 585-4200
FAX: (580) 585-4232

Lawton Evaluation Center
1324 NW 53rd St
Lawton, OK 73505
(580) 585-4200
FAX: (580) 585-4234

McAlester

DVR Office
321 S Third, Ste 2
McAlester, OK 74501
(918) 302-4200
FAX: (918) 302-4220

Miami

DVR Office
200 I St NE
Miami, OK 74354-6434
(918) 542-4716
FAX: (918) 540-0072

Midwest City

DVR Office
1120 S Air Depot Blvd., Ste 10
Midwest City, OK 73110
(405) 737-4897
FAX: (405) 737-6907

Muskogee

DVR Office
733 S 32nd St
Muskogee, OK 74401
(918) 781-4150
FAX: (918) 781-4177

Norman

DVR Office
2227 W Lindsey, Ste 1200
Norman, OK 73069
(405) 447-0295
FAX: (405) 447-5326

OKLAHOMA DEPARTMENT OF REHABILITATION SERVICES DIVISION OF VOCATIONAL SERVICE FIELD OFFICES, cont. . .

Oklahoma City

DVR Office
 Career Planning Center
 5813 S Robinson
 Oklahoma City, OK 73109
 (405) 635-2750
 FAX: (405) 631-8115

Transition Unit (High School to Work)
 2401 NW 23rd, Ste 59
 (Shepherd Mall)
 Oklahoma City, OK 73107
 (405) 522-6525
 FAX: (405) 522-6545

Services to the Deaf and Hard of Hearing
 Oklahoma School for the Deaf
 1100 E Oklahoma Ave
 Sulphur, OK 73086-3108
 (580) 622-4900 (V/TDD)
 (888) 685-3323 (V/TDD)
 FAX: (580) 622-4959

DVR Office
 Services to the Deaf and Hard of Hearing
 2401 NW 23rd, Ste 47
 (Shepherd Mall)
 Oklahoma City, OK 73107
 (405) 522-7930
 FAX: (405) 522-7948

DVR Office
 Hispanic Services
 2401 NW 23rd St., Ste 47
 Oklahoma City, OK 73107
 (405) 522-7961
 (800) 523-1565-Hispanic
 FAX: (405) 522-7980

DVR Office
 Ticket to Work/SSA Benefit Planners
 2401 NW 23rd St., Ste 49
 Oklahoma City, OK 73107
 (405) 522-7959
 (800) 882-4515
 FAX: (405) 522-7980

DVR Office
 2401 NW 23rd St., Ste 51
 Oklahoma City, OK 73107
 (405) 522-7945
 FAX: (405) 522-7995

Okmulgee

DVR Office
 1801 E 4th
 Okmulgee, OK 74447
 (918) 756-6435
 FAX: (918) 756-7532

Mailing Address:
 P. O. Box 2547
 OSU-OKM
 Okmulgee, OK 74447-2547

Poteau

DVR Office
 1507 S McKenna, Ste 106A
 Carl Albert State College
 Hemphill Hall, Room 106
 Poteau, OK 74953
 (918) 647-8121
 FAX: (918) 647-8929

Stillwater

DVR Office
 217 W 5th, Ste 2A
 Stillwater, OK 74074
 (405) 372-1995
 FAX: (405) 377-2036

Tahlequah

DVR Office
 214 S Muskogee
 Tahlequah, OK 74464
 (918) 456-6193
 FAX: (918) 456-8396

Mailing Address:
 P. O. Box 259
 Tahlequah, OK 74464-0259

Tulsa

DVR Office
 8740 E 11th St., Ste F
 Tulsa, OK 74112
 (918) 836-5556
 (918) 836-7105 (TDD)
 FAX: (918) 835-2358

444 S Houston, Ste 200
 Tulsa, OK 74127
 (918) 581-2301 (V/TDD)
 (918) 583-9210

125 N Greenwood, Ste 300
 Tulsa, OK 74120
 (918) 508-2600
 FAX: (918) 583-5414

Vinita

DVR Office
 441 N Wilson
 Vinita, OK 74301
 (918) 256-5509
 FAX: (918) 256-5846

Weatherford

DVR Office
 1401 Lera Drive, Ste 1
 Weatherford, OK 73096
 (580) 816-4100
 FAX: (580) 816-4128

Woodward

DVR Office
 2411 Williams Ave., Ste 111
 Woodward, OK 73801
 (580) 256-6738
 FAX: (580) 256-2285

OKLAHOMA RURAL DEVELOPMENT LOCAL OFFICES USDA

WWW.RURDEV.USDA.GOV/OK/CONTACT_LOCAL.HTM

Area #1 Northwest Oklahoma

Enid Local Office

Counties Served: Canadian, Garfield, Grant, Kay, Kingfisher, Logan, Noble and Oklahoma.

Travis Gosney, Rural Development Manager
1216 W Willow, Ste B
Enid, OK 73703-2532
(580) 237-4323
FAX: (580) 233-4608
Email: travis.gosney@ok.usda.gov

Woodward Local Office

Counties Served: Alfalfa, Blaine, Beaver, Cimarron, Dewey, Ellis, Harper, Major, Texas, Woods and Woodward.

Stan Munson, Rural Development Manager
3300 Oklahoma Ave., Ste 1000
Woodward, OK 73801-3719
(580) 256-6038
FAX: (580) 254-5236
Email: stan.munson@ok.usda.gov

Chandler Local Office

Counties Served: Creek, Lincoln, Okfuskee, Pawnee, Payne, Pottawatomie and Seminole.

Dawn Evans, Rural Development Manager
201 N Sandy Lane, Ste B
Chandler, OK 74834-9003
(405) 258-1043
FAX: (405) 258-1237
Email: dawn.evans@ok.usda.gov

Area #2 Serving Northeast Oklahoma

Muskogee Local Office

Counties Served: Adair, Cherokee, Muskogee, Okmulgee, Sequoyah, Tulsa and Wagoner.

Verna Frakes, Rural Development Manager
3001 Azalea Park Dr., Ste 3
Muskogee, OK 74401
(918) 686-0669
FAX: (918) 686-0648
Email: verna.frakes@ok.usda.gov

Stillwater Local Office

Counties Served: Creek, Pawnee, Payne, Osage, Tulsa and Washington.

Kevin Smith, Rural Development Manager
2600 S Main, Ste B
Stillwater, OK 74074
(405) 372-7071
FAX: (405) 372-8145
Email: kevin.smith@ok.usda.gov

Vinita Local Office

Counties Served: Craig, Delaware, Mayes, Nowata, Osage, Ottawa, Rogers and Washington.

William Terrell, Rural Development Manager
235 W Hope
Vinita, OK 74301
(918) 256-7863
FAX: (918) 256-2407
Email: william.terrell@ok.usda.gov

Area #3 Serving Southwest Oklahoma

Ada Local Office

Counties Served: Carter, Johnston, Love, Murray and Pontotoc.

Teena Gwinn, Rural Development Manager
1328 Craddock Road
Ada, OK 74820
(580) 332-3070
FAX: (580) 332-4256
Email: teena.gwinn@ok.usda.gov

Hobart Local Office

Counties Served: Beckham, Caddo, Comanche, Custer, Grady, Greer, Harmon, Jackson, Kiowa and Roger Mills.

Susan Pierce, Rural Development Manager
806 W 11th
Hobart, OK 73651
580-726-3347
FAX: (580)726-2144
Email: susan.pierce@ok.usda.gov

Duncan Local Office

Counties Served: Cleveland, Comanche, Cotton, Garvin, Grady, Jefferson, McClain, Stephens and Tillman.

Ramona Dixon, Rural Development Manager
3901 W Beech
Duncan, OK 73533-1732
(580) 255-7676
FAX: (580) 252-7081
Email: ramona.dixon@ok.usda.gov

Area #4 Serving Southeast Oklahoma

Antlers Local Office

Counties Served: LeFlore, McCurtain and Pushmataha.

Zack Williams, Rural Development Manager
P. O. Box 190
Antlers, OK 74523
(580) 298-3339
FAX: (580) 298-3480
Email: zack.williams@ok.usda.gov

Atoka Local Office

Counties Served: Atoka, Bryan, Coal, Choctaw, Hughes and Marshall.

Gaylene Riley, Rural Development Manager
102 W Ruth Ave
P. O. Box 539
Atoka, OK 74525
(580) 889-2554
FAX: (580) 889-7417
Email: gaylene.riley@ok.usda.gov

McAlester Local Office

Counties Served: McIntosh, Haskell, Hughes, LeFlore, Latimer and Pittsburg.

Philip Burris, Rural Development Manager
200 S 3rd St., Ste. A
McAlester, OK 74501-5444
(918) 423-7602
FAX: (918) 423-2745
Email: philip.burris@ok.usda.gov

SOONERSTART-EARLY INTERVENTION COORDINATORS

WWW.SDE.STATE.OK.US

Early Intervention, under Part C of the Individuals with Disabilities Education Act, provides direct services for infants and toddlers with disabilities and their families. Some of these services include assistive technology devices and services, audiology, family training, counseling and home visits, health services, nursing services, nutrition services, occupational therapy, physical therapy, psychological services, service coordination, social work services, developmental instruction, speech language pathology, transportation and related costs, and vision services.

<p>Lead Agency Mark Sharp, Associate State Director Cynthia Bernardi-Valenzuela, Associate State Director Oklahoma State Dept of Education 2500 N Lincoln, Rm 510 Oklahoma City, OK 73105 (405) 521-4880 FAX: (405) 522-1590</p> <p>Service Provision Agency John Corpolongo, Chief SoonerStart Early Intervention Program Oklahoma State Dept. of Health 1000 NE 10th, Rm 803 Oklahoma City, OK 73117 (405) 271-8333 FAX: (405) 271-4419 www.ok.gov/health/child_and_family_health/soonerstart</p> <p>Interagency Coordinating Council Treasa Lansdowne, ICC Coordinator Oklahoma Commission on Children and Youth 500 N Broadway, Ste 300 Oklahoma City, OK 73102 (866) 335-9288 (405) 606-4900 FAX: (405) 524-0417 www.okkids.org/</p>	<p><i>Regional Early Intervention Units</i></p> <p><u>Region I</u> Counties Served: Alfalfa, Beaver, Cimarron, Ellis, Garfield, Grant, Harper, Kay, Major, Noble, Pawnee, Payne, Texas, Woods and Woodward. Melissa Green, Regional Coordinator (405) 624-0726</p> <p><u>Region II</u> Counties Served: Lincoln, Logan, Kingfisher, Canadian, Blaine, Dewey, Custer, Washita, Beckham and Roger Mills. Lori Jackson, Regional Coordinator (405) 282-3485</p> <p><u>Region III</u> Counties Served: Oklahoma Jenni Replogle, Regional Coordinator (405) 271-0477</p> <p><u>Region IV</u> Counties Served: Carter, Love, Jefferson, Stephens, Grady, Caddo, Comanche, Cotton, Tillman, Kiowa, Jackson, Greer and Harmon. Stephanie Kite, Regional Coordinator (405) 224-1050</p>	<p><u>Region V</u> Counties Served: Cleveland, McClain, Garvin, Murray, Johnston, Pontotoc, Hughes, Seminole, and Pottawatomie. Robbyn Morris, Regional Coordinator (405) 321-4048</p> <p><u>Region VI</u> Counties Served: Tulsa, Creek and Okfuskee. Ellen Schmeder, Regional Coordinator (918) 835-8691</p> <p><u>Region VII</u> Counties Served: Osage, Washington, Nowata, Rogers, Craig, Mayes, Ottawa, Delaware, Cherokee, Adair, Okmulgee, Muskogee, McIntosh and Sequoyah. Michele Presley, Regional Coordinator (918) 458-6577</p> <p><u>Region VIII</u> Counties Served: Atoka, Bryan, Choctaw, Coal, Haskell, Latimer, LeFlore, Marshall, McCurtain, Pittsburg and Pushmataha. Shaun Kondos, Regional Coordinator (918) 423-1267</p>
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APPENDIX C:

Private Agencies - Local Contacts

BancFirst 158

Oklahoma Association of Centers for Independent Living (CIL) 160

Habitat for Humanity 161

Legal Aid Services of Oklahoma, Inc.- Regional Law Centers 162

BANCFIRST

WWW.BANCFIRST.COM/CONTACTS.ASPX

Ardmore

310 W Main
Ardmore, OK 73401
(580) 223-5000
FAX: (580) 223-7752

1915 N Commerce
Ardmore, OK 73701
(580) 221-5350
(580) 223-5000
FAX: (580) 221-5334

Bartlesville

300 SE Frank Phillips Blvd
Bartlesville, OK 74003
(918) 338-4390

Blackwell

101 N Main
Blackwell, OK 74631
(580) 363-4141
FAX: (580) 363-2294

Chandler

1001 Manvel Ave
Chandler, OK 74834
(405) 258-1795

Chattanooga

308 N Madison
Chattanooga, OK 73528
(580) 597-6666

Choctaw

12924 NE 23rd
Choctaw, OK 73020
(405) 270-5560

Coweta

14269 S State Hwy 51
Coweta, OK 74429-3043
(918) 486-2148
FAX: (918) 486-2140

Davenport

510 N Broadway
Davenport, OK 74026
(918) 377-2211

Del City

4200 S Sunnyslane
Del City, OK 73115
(405) 672-1945

7701 S Sooner
Del City, OK 73135
(405) 672-1945

Duncan

9th & Willow
Duncan, OK 73533
(580) 255-4100

Highway 81 & Elk
Duncan, OK 73533
(580) 252-1800

Edmond

Memorial & Bryant
3200 E Memorial Rd
Edmond, OK 73013
(405) 270-1000
FAX: (405) 478-1244

Frederick

200 & 201 S Main
Frederick, OK 73542
(580) 335-7522

Glenpool

394 E 141st St
Glenpool, OK 74063-6503
(918) 322-9015
FAX: (918) 322-6007

Guthrie

202 W Oklahoma
Guthrie, OK 73044-3132
(405) 282-4415
FAX: (405) 282-7086

110 N 2nd
Guthrie, OK 73044
(405) 282-4415

Harrah

19979 NE 23rd St
Harrah, OK 73045
(405) 454-6216

Hobart

105 W 4th St
Hobart, OK 73651
(580) 726-5617

401 S Broadway
Hobart, OK 73651
(580) 726-5617

Hugo

101 E Jackson
Hugo, OK 74743-4087
(580) 326-6401
FAX: (580) 326-9542

Jenks

200 E Main
Jenks, OK 74037-3957
(918) 299-5081
FAX: (918) 299-5963

Jones

9275 N Hiwassee
Jones, OK 73049
(405) 399-2221

Kingfisher

124 S Main
Kingfisher, OK 73750
(405) 375-3121
FAX: (405) 375-4961

Kingston

206 Hwy 70 W
Kingston, OK 73439
(580) 564-2366
FAX: (580) 795-2409

Konawa

230 S Broadway
Konawa, OK 74849-2606
(580) 925-3211
FAX: (580) 925-3860

Lawton

501 SW "C" Ave
Lawton, OK 73501
(580) 353-7700
FAX: (580) 355-6959

15 NW 67th
Lawton, OK 73505
(580) 353-7700

3801 Cache Rd
Lawton, OK 73505
(580) 353-7700

2204 NW Ferris
Lawton, OK 73509
(580) 353-7700

Lone Wolf

707 E Boundary
Lone Wolf, OK 73655
(580) 846-9005

McAlester

501 E Carl Albert Pkwy
McAlester, OK 74501-5047
(918) 426-0200
FAX: (918) 423-7662

BANCFIRST, cont. . .

McCloud

508 W Broadway
McCloud, OK 74851-0130
(405) 273-1000
FAX: (405) 964-3515

Madill

302 S First
Madill, OK 73446
(580) 795-3332
FAX: (580) 795-2409

Marietta

105 SW 2nd
Marietta, OK 73448
(580) 276-3356
FAX: (580) 276-9640

201 W Chickasaw
Marietta, OK 73448
(580) 276-3356

Marlow

128 W Main St
Marlow, OK 73055-2498
(580) 658-5422
FAX: (580) 658-5426

130 N Broadway
Marlow, OK 73055
(580) 658-5422
FAX: (580) 658-1386

Meeker

601 W Carl Hubbell Blvd
Meeker, OK 74855
(405) 279-3535

Muskogee

2400 E Shawnee Rd
Muskogee, OK 74403
(918) 683-5551

501 N Main St #64
Muskogee, OK 74401
(918) 683-4055

3601 W Okmulgee
Westside Medical District
Muskogee, OK 74401
(918) 686-5290

Nicoma Park

2414 Westminister
Nicoma Park, OK 73084
(405) 769-5611

Norman

1201 W Main
Norman, OK 73071
(405) 360-6061
FAX: (405) 329-1464

333 12th Ave SE
Norman, OK 73071
(405) 360-6061

24th & Robinson
Norman, OK 73071
(405) 360-6061

Oklahoma City

Mailing Address for OKC Branches:
P. O. Box 26788
Oklahoma City, OK 73126

101 N Broadway
Oklahoma City, OK 73102-8401
(405) 270-1000

220 N Broadway
Oklahoma City, OK 73102
(405) 270-1000

809 Cornell Pkwy
Oklahoma City, OK 73108
(405) 270-1000

9335 S Pennsylvania
Oklahoma City, OK 73159
(405) 270-1000

4500 W Memorial Rd
Oklahoma City, OK 73142
(405) 270-1000

7901 N McArthur
Oklahoma City, OK 73132
(405) 270-1000

2930 SW 134th
Oklahoma City, OK 73170
(405) 270-1000

3200 E Memorial Rd
Oklahoma City, OK 73013
(405) 270-1000

700 E Memorial
Oklahoma City, OK 73114
(405) 270-1000

11001 N May
Oklahoma City, OK 73120
(405) 270-1000

6200 Waterford Blvd
Oklahoma City, OK 73118
(405) 270-1000

1111 N Lincoln
Oklahoma City, OK 73101
(405) 270-1000

7701 S Sooner
Oklahoma City, OK 73135
(405) 672-1945

Prague

Main & Jim Thorpe Blvd
Prague, OK 74864-1085
(405) 567-2241
FAX: (405) 567-3218

Sand Springs

301 E Second
Sand Springs, OK 74063-7903
(918) 245-2261
FAX: (918) 241-5555

102 W 41st St
Sand Springs, OK 74063
(918) 241-5576
FAX: (918) 241-5553

Seminole

Second & Broadway
Seminole, OK 74818-4743
(405) 380-1300

1500 N Milt Phillips
Seminole, OK 74818
(405) 380-1350

Shawnee

1939 N Harrison
Shawnee, OK 74801
(405) 273-1000

2700 N Kickapoo
Shawnee, OK 74801
(405) 273-1000

302 N Broadway
Shawnee, OK 74801
(405) 273-1000

Stillwater

808 S Main
Stillwater, OK 74074-4633
(405) 742-6200
FAX: (405) 742-6220

505 E Hall of Fame
Stillwater, OK 74074
(405) 742-6200

BANCFIRST, cont. . .

<p>Stratford 110 W Smith Stratford, OK 74872 (580) 759-2326</p>	<p>1204 E Ross Tahlequah, OK 74464 (918) 456-0541</p>	<p>41st & Yale Tulsa, OK 74135 (918) 664-6660 FAX: (918) 664-3435</p>
<p>Stroud 602 Main Stroud, OK 74079-3618 (918) 968-2521</p>	<p>Tecumseh 1213 N Gordon Cooper Dr Tecumseh, OK 74873 (405) 273-1000</p>	<p>8822 S Yale Ave Tulsa, OK 74137 (918) 664-6660</p>
<p>Sulphur 1020 W 1st St Sulphur, OK 73086 (580) 622-3142</p>	<p>Thackerville Hwy 77 & Main Thackerville, OK 73459 (580) 276-9408</p>	<p>2809 E 101st Tulsa, OK 74137 (918) 664-6660</p>
<p>Tahlequah 130 S Muskogee Tahlequah, OK 74464 (918) 456-0541</p> <p>2020 S Muskogee (Walmart) Tahlequah, OK 74464 (918) 456-0541</p>	<p>Tishomingo 820 E Main St Tishomingo, OK 73460 (580) 371-2346</p>	<p>10279 S Memorial Tulsa, OK 74136 (918) 664-6660</p>
	<p>Tulsa 7625 E 51st Tulsa, OK 74145-7899 (918) 664-6660 FAX: (918) 664-1295</p>	<p>Weatherford 122 N Broadway Weatherford, OK 73096 (580-772-5541</p>

OKLAHOMA ASSOCIATION OF CENTERS FOR INDEPENDENT LIVING (CIL'S)

Centers for Independent Living are nonprofit organizations that assist people with disabilities by providing programs and services to help individuals have a more independent life style. These consumer controlled centers provide or coordinate a range of services for disabled persons that include: housing assistance; attendant care; interpreter services; peer counseling; financial and legal advocacy; community awareness and barrier removal; and an assistive technology demonstration lab and loan library.

<p>Bartlesville Dynamic Independence Vicki Haws, Executive Director 4100 SE Adams Rd., Ste D-103 Bartlesville, OK 74006 (918) 335-1314 (800) 559-0567 Email: vhaws@gcilrc.org</p>	<p>McAlester Oklahomans for Independent Living Mike Ward, Executive Director 601 E Carl Albert Parkway McAlester, OK 74501 (918) 426-6220 (TDD) (800) 568-6821 (TDD) FAX: (918) 426-3245 Email: r-mike-ward@sbcglobal.net www.oil.cwis.net</p>	<p>Tulsa Ability Resources Carla Lawson, Executive Director 823 S Detroit, Ste 110 Tulsa, OK 74021 (918) 592-1235 (TDD) (800) 722-0886 (TDD) FAX: (918) 592-5651 Email: clawson@ability-resources.org www.ability-resources.org</p>
<p>Enid Sandra Beasley ILC Frieda Kliewer, Executive Director 705 S Oakwood Rd Enid, OK 73703 (580) 237-8508 (TDD) (800) 375-4358 (TDD) FAX: (580) 233-6403 Email: fkliwer@sbilc.com</p>	<p>Norman Progressive Independence Jeff Hughes, Executive Director 121 N Porter Norman, OK 73071 (405) 321-3203 (800) 801-3203 (TDD) FAX: (405) 321-7601 Email: jlhughes@progind.org www.progind.org</p>	<p>Statewide Independent Living Council of Oklahoma (SILC) Sidna Madden - Executive Director 3535 NW 58th St., Ste 480 Oklahoma City, OK 73112 (405) 951-3581 FAX: (405) 951-3504 Email: smadden@oksilc.org</p>

HABITAT FOR HUMANITY

WWW.HABITAT.ORG

Habitat For Humanity International (HFHI) is a nonprofit, ecumenical Christian housing ministry. HFHI seeks to eliminate poverty housing from the world, and to make decent shelter a matter of conscience and action. Habitat invites people from all walks of life to work together in partnership to help build, repair and rehabilitate homes with people living in poverty housing. With the use of volunteer labor, and tax-deductible donations of money and materials Habitat builds simple, decent and affordable homes. Habitat works with accessible housing needs.

Habitat homeowners are required to invest "sweat equity" hours - their own labor into the building of their home. Homes are sold to partner families at no profit, and are financed with affordable, no-interest loans. The homeowner's monthly mortgage payment goes into a revolving Fund for Humanity that is used to build more houses.

Contact the local Habitat affiliate nearest you for more information and details or call the Habitat Middle States Regional office at (800) HABITAT (422-4828), ext 2412.

<p>Ada HFH P. O. Box 1383 Ada, OK 74821-1383 (580) 436-3089</p> <p>Altus HFH P. O. Box 257 Altus, OK 72522 (580) 480-0041</p> <p>Ardmore HFH P. O. Box 2412 Ardmore, OK 73402-2412 (580) 223-1540 FAX: (580) 223-8645</p> <p>Bartlesville HFH P. O. Box 1284 Bartlesville, OK 74005-1284 (918) 337-0182</p> <p>Bristow HFH P. O. Box 1132 Bristow, OK 74010 (918) 367-3294</p> <p>Claremore HFH P. O. Box 1213 Claremore, OK 74018-1213 (918) 691-2764 FAX: (918) 341-3671</p> <p>Cushing HFH 202 N Harrison Cushing, OK 74023-0709 (918) 285-5555</p>	<p>Enid HFH 518 W Randolph Ave Enid, OK 73701-3828 (580) 237-0114 FAX: (580) 234-4738</p> <p>Lawton - Ft. Sill HFH P. O. Box 3744 Lawton, OK 73502-374 (580) 250-1700 FAX: (580) 250-1771</p> <p>Muskogee HFH P. O. Box 237 Muskogee, OK 74402-0237 (918) 687-1470 FAX: (918) 687-1468</p> <p>Norman HFH Cleveland County HFH 1835 Industrial Blvd Norman, OK 73069 (405) 360-7868</p> <p>Oklahoma City Central HFH 1025 N Broadway Oklahoma City, OK 73102-5811 (405) 232-4828 FAX: (405) 232-4868</p> <p>Perry HFH P. O. Box 131 Perry, OK 73077-0131 (580) 336-4985 FAX: (580) 572-3525</p> <p>Ponca City HFH P. O. Box 2211 Ponca City, OK 74602-2211 (580) 765-2974 FAX: (580) 762-1119</p>	<p>Shawnee HFH 2515 N Kickapoo Ave c/o University Baptist Church Shawnee, OK 74804-2548 (405) 214-0434</p> <p>Stillwater HFH P. O. Box 912 Stillwater, OK 74076-0912 (405) 377-0403 FAX: (405) 744-5576</p> <p>Stroud HFH P. O. Box 352 Stroud, OK 74079-0352 (918) 968-2545 FAX: (918) 968-3993</p> <p>Tahlequah HFH P. O. Box 1876 Tahlequah, OK 74465-1876 (918) 453-1332</p> <p>Tulsa HFH 6235 E 13th St Tulsa, OK 74112 (918) 592-4224 FAX: (918) 592-0607</p> <p>Weatherford Community HFH P. O. Box 1851 Weatherford, OK 73096-1851 (580) 772-7602</p>
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LEGAL AID SERVICES OF OKLAHOMA, INC.
REGIONAL LAW CENTERS
 WWW.LEGALAIKOK.ORG

HIV/AIDS Legal Resource Project

2901 N Classen Blvd., Ste 112
 Oklahoma City, OK 73106
 (405) 524-4611
 (800) 817-8151

907 S Detroit Ave., Ste 725
 Tulsa, OK 74120-4204
 (918) 295-9450

Homeless Legal Assistance Project

2901 N Classen Blvd., Ste 112
 Oklahoma City, OK 73106
 (405) 488-6825
 (800) 421-1641
 FAX: (405) 557-0023

907 S Detroit Ave., Ste 725
 Tulsa, OK 74120-4204
 (918) 584-3338
 (800) 299-3338
 FAX: (918) 584-3060

Title III Seniors Program (Seniors age 60+)

Oklahoma City (Senior Line)
 (Oklahoma & Canadian Co)
 (405) 557-0014

The Senior Law Project provides free legal advice, counseling, and community education for American citizens who are 60 years of age or older. Through special funding from Area Agencies on Aging, each law office is able to provide this service to older Americans.

*Check website for seniors in all other counties in Oklahoma

Farm Worker Law Project

Oklahoma City (405) 488-6756
 Tulsa (918) 584-3338
 Weatherford (580) 774-2235

The Farm Worker Law Project helps with these kinds of legal issues for migrant and farm workers:

Contracts; Domestic Violence;
 Education; Employment Issues;
 Health Care; Health & Safety;
 Housing; Language Access; Public Benefits and Taxes.

Oklahoma City Administrative Office

Gary A Taylor, Executive Director
 2915 N Classen Blvd., Ste 500
 Oklahoma City, OK 73106
 (405) 557-0020

Ardmore Law Office/Ada Satellite Office

Ardmore Law Office
 Counties Served: Carter, Garvin, Johnston, Love, Jefferson, Murray, Marshall and Pontotoc.
 115 W Broadway, Ste 402
 Ardmore, OK 73401
 (580) 226-4863
 (800) 421-8007
 FAX: (580) 226-4865

Ada Satellite Office
 Counties Served: Carter, Garvin, Johnston, Love, Jefferson, Murray, Marshall and Pontotoc.
 410 S Mississippi Ave
 Ada, OK 74820-6639
 (580) 332-7141
 (866) 332-7141
 FAX: (580) 332-7142

Bartlesville Law Office/Jay Satellite Office

Bartlesville Law Office
 Counties Served: Craig, Delaware, Nowata, Osage and Washington.
 3851 E Tuxedo, Ste E
 Bartlesville, OK 74006
 (918) 336-5736
 (800) 421-4066
 FAX: (918) 336-5745
 (888) 534-5243 (HOTLINE)

Jay Satellite Office
 Counties Served: Delaware and Ottawa.
 312 S 5th St
 P. O. Box 390
 Jay, OK 74346
 (918) 253-4980
 (800) 725-8930
 FAX: (918) 253-8908

Hugo Law Office/Poteau and McAlester Satellite Offices

Hugo Law Office
 Counties Served: Atoka, Bryan, Choctaw, Coal, Haskell, Latimer, LeFlore, McCurtain and Pushmataha.
 402 E Duke St
 P. O. Box 890
 Hugo, OK 74743
 (580) 326-9655
 (800) 299-9655
 FAX: (580) 326-9658

Poteau Satellite Office
 Counties Served: Haskell, Latimer and LeFlore.
 224 Dewey
 P. O. Box 906
 Poteau, OK 74953
 (918) 647-8136
 (800) 299-8136
 FAX: (918) 647-2344

McAlester Satellite Office
 County Served: Pittsburg
 1335 E Carl Albert Pkwy
 McAlester, OK 74502
 (918) 423-2030
 (888) 423-2033
 FAX: (918) 423-2036

Lawton Law Office/Altus, Chickasha & Duncan Satellite Offices

Lawton Law Office
 Counties Served: Caddo, Comanche, Cotton, Grady, Harmon, Jackson, Kiowa, Stephens and Tillman.
 323 SW "C" Ave
 Lawton, OK 73501
 (580) 248-4675
 (800) 850-5950
 FAX: (405) 248-4678

Altus Satellite Office
 Counties Served: Caddo, Comanche, Cotton, Grady, Harmon, Jackson, Kiowa, Stephens and Tillman.
 3000 N Main St., Ste 500
 Altus, OK 73521
 (580) 482-7431
 FAX: (580) 482-7432

LEGAL AID SERVICES OF OKLAHOMA, cont ...

Chickasha Satellite Office
 Counties Served: Caddo,
 Comanche, Cotton, Grady,
 Harmon, Jackson, Kiowa,
 Stephens and Tillman.
 301 S 2nd St., Ste B
 Chickasha, OK 73018-3611
 (405) 222-1231
 (800) 421-8016
 (405) 222-1232

Duncan Law Office
 County Served: Stephens
 12 S 8th St., Ste 17
 Duncan, OK 73533
 (580) 252-5872

**Muskogee Law Office/Stilwell
 Satellite Office**

Muskogee Law Center
 Counties Served: Adair,
 Cherokee, McIntosh, Muskogee,
 Sequoyah, and Wagoner.
 624 W Broadway
 Muskogee, OK 74401
 (918) 683-5681
 (800) 725-5681
 FAX: (918) 683-5690

Stilwell Satellite Office
 Counties Served: Adair,
 Cherokee and Sequoyah.
 219 W Division
 P. O. Box 924
 Stilwell, OK 74960
 (918) 696-2331
 (800) 574-2331
 FAX: (918) 696-4331

**Norman Law Office/Shawnee
 Satellite Office**

Norman Law Office
 Counties Served: Cleveland and
 McClain.
 210 E Main, Ste., 216
 Norman, OK 73069
 (405) 360-6631
 (800) 421-4057
 FAX: (405) 360-6632

Shawnee Satellite Office
 Counties Served: Hughes,
 Seminole, and Pottawatomie.
 316 N Broadway, Ste C
 Shawnee, OK 74801
 (405) 275-6870
 (800) 421-8017
 FAX: (405) 275-6872

Oklahoma City

Oklahoma City Law Office
 Counties Served: Canadian
 and Oklahoma.
 2901 Classen Blvd., Ste 112
 Oklahoma City, OK 73106
 (405) 488-6825
 (800) 421-1641
 FAX: (405) 557-0023

Oklahoma City Court Defender
 722 N Broadway, Ste 400
 Oklahoma City, OK 73102
 (405) 297-3190
 FAX: (405) 297-3198

**Stillwater Law Office/Enid
 Satellite Office**

Stillwater Law Office
 Counties Served: Garfield, Kay,
 Logan, Noble, Payne, Grant,
 Lincoln and Kingfisher.
 312 S Duck
 Stillwater, OK 74074
 (405) 624-1734
 (800) 256-9601
 FAX: (405) 624-8741

Enid Satellite Office
 County Served: Garfield
 2615 E Randolph Ave
 Enid, OK 73701
 (800) 256-9601
 (580) 234-3554

Tulsa Law Office

Counties Served: Creek, Mayes,
 Okfuskee, Okmulgee, Pawnee,
 Rogers and Tulsa.
 907 S Detroit Ave., Ste 725
 Tulsa, OK 74120-4204
 (918) 584-3338
 (800) 299-3338

**Weatherford Law Office/
 Woodward Satellite Office**

Weatherford Law Office
 109 S Broadway St
 P. O. Box 309
 Weatherford, OK 73096-4923
 (580) 774-2235
 (800) 256-1978
 FAX: (580) 774-2384

Woodward Satellite Office
 Counties Served: Beaver,
 Cimarron, Ellis, Dewey, Harper,
 Texas, Woods and Woodward.
 1115 E 18th St
 Woodward, OK 73801
 (580) 256-4903
 (800) 283-6949
 FAX: (580) 256-4916

APPENDIX D:

Additional Information Sources

Frequently Used Oklahoma Resources.....	166
National Toll Free Numbers.....	169
Directory of National Resources	172

FREQUENTLY USED OKLAHOMA RESOURCES

Adult Protective Services

Oklahoma Department of Human Resources (ODHS)
(405) 521-3660

Statewide Teen Abuse Hotline

(800) 522-8336

Statewide Adult & Child Abuse Hotline

(800) 522-3511
www.focusas.com/Oklahoma.html
Oklahoma & Arkansas Regional Office
6465 S Yale, Ste 312
Tulsa, OK 74136
(918) 481-7741
www.alz.org/alzokar

American Cancer Society

Lawton Office
1320 NW Homestead Dr., Ste D
Lawton, OK 73505
(580) 353-8145
FAX: (580) 353-8146

Oklahoma City Office
6525 N Meridian, Ste 110
Oklahoma City, OK 73116
(405) 841-5800

Tulsa Office
4110 S 100th E Ave., Ste 101
Tulsa, OK 74146
(918) 743-6767
FAX: (918) 743-9655

American Diabetes Association

Tulsa Office
6600 S. Yale Ave., Ste 1310
Tulsa, OK 74136
(918) 492-3839
(888) DIABETES
FAX: (918) 492-4262

Oklahoma City Office
3000 United Founders Blvd., Ste 108
Oklahoma City, OK 73112
(405) 840-3881
FAX: (405) 840-3899

Arthritis Foundation

1200 NW 63rd St., Ste 301
Oklahoma City, OK 73116
(405) 936-3366
FAX: (405) 936-0617
Email: info.ok@arthritis.org
www.arthritis.org

Eastern Oklahoma Chapter
7170 S Braden, Ste 170
Tulsa, OK 74136
(918) 495-3553
(800) 400-4526
FAX: (918) 494-7971
Email: info.eok@arthritis.org
www.arthritis.org

Brain Injury Association of Oklahoma

Tracy Grammar, President
P. O. Box 88
Hillsdale, OK 73743-0088
(800) 444-6443
Email: brainhelp@braininjuryoklahoma.org
www.braininjuryoklahoma.org

Client Assistance Program (CAP) (See Section II)

Marilyn Burr, Director
2401 NW 23 Ste 90
Oklahoma City, OK 73107-2423
(405) 521-3756 (V)
(800) 522-8224 (V)
(405) 522-6706 (TDD)
FAX: (405) 522-6695
www.odc.ok.gov/cap.html

Early Settlement Mediation Program (See Section II) (See Appendix B for list of regional offices)

(405) 521-6677 HOTLINE
www.oscn.net.sta

J.D. McCarty Center for Children With Developmental Disabilities (See Section III)

Curtis Peters, CEO
2002 E Robinson
P. O. Box 490
Norman, OK 73070
(405) 307-2800
(800) 777-1272
FAX: (405) 307-2801
www.jdmc.org

Learning Disability Association of Oklahoma

Linda Modenbach, President
P. O. Box 1134
Tulsa, OK 74037
(918) 298-1600
www.ldao.org/

Legal Aid Services of Oklahoma (See Section II) (See Appendix C for list of regional offices)

Long Term Care Authority of Tulsa

130 N Greenwood
Tulsa, OK 74120
(918) 583-3336
www.ltca.org

Mental Health Association of Tulsa

Mike Brose
1870 S Boulder
Tulsa, OK 74119-5234
(918) 585-1213
FAX: (918) 585-1263

National Alliance for the Mentally Ill

Oklahoma (NAMI)
1920 N Drexel Blvd
Oklahoma City, OK 73107
(405) 230-1900
(800) 583-1264
FAX: (405) 230-1903
http://ok.nami.org/

OASIS, Oklahoma Areawide Services Information System

Madalyn McCollom
P. O. Box 26901
Oklahoma City, OK 73190
(405) 271-6302
(800) 426-2747
FAX: (405) 271-6305
http://oasis.ouhsc.edu/

Frequently Used Oklahoma Resources, cont. .

Office of Client Advocacy (See Section II)

Oklahoma Department of Human Services
P. O. Box 25352
Oklahoma City, OK 73125
(405) 525-4850
(800) 522-8014
FAX: (405) 525-4855

Office of Disability Concerns (ODC) (See Section II)

Steve Stokes, Director
2401 NW 23 Ste 90
Oklahoma City, OK 73107-2423
(405) 521-3756 (V)
(800) 522-8224 (V)
(405) 522-6706 (V/TDD)
FAX: (405) 522-6695
www.odc.ok.gov

Oklahoma ABLE Tech (See Section III)

Milissa Gofourth, Program Manager
OSU Seretean Wellness Center
1514 W Hall of Fame
Stillwater, OK 74078-2026
(405) 744-9863
(800) 257-1705 (V/TDD)
(888) 885-5588 (INFO-line)
FAX: (405) 744-2487
<http://okabletech.okstate.edu>

Oklahoma Assistive Technology Center (OATC)

Department of Rehabilitation Services
College of Allied Health
1600 N Phillips
Oklahoma City, OK 73104
(405) 271-3625
(405) 271-1705 (TDD)
(800) 700-6282
FAX: (405) 271-1707
www.ah.ouhsc.edu/oatc

Oklahoma AT Equipment Exchange Program (OEE) (See Section III)

OSU- Seretean Wellness Center
1514 W Hall of Fame
Stillwater, OK 74078-2026
(405) 744-9748
(888) 885-5588 (TDD)
FAX: (405) 744-2487
<http://oec.okstate.edu>

Oklahoma Commission On Children and Youth (OCCY)

Janice Hendryx, Director
500 N Broadway, Ste 500
Oklahoma City, OK 73103
(405) 606-4900
(866) 335-9288
FAX: (405) 524-0417
www.okkids.org

Oklahoma Community Based Providers

Judith Goodwin, Executive Director
1501 N Classen
Oklahoma City, OK 73172
(405) 524-7665
FAX: (405) 524-7695

Oklahoma Department of Career and Technology Education (See Appendix B)

1500 W 7th Ave
Stillwater, OK 74074
(405) 377-2000
FAX: (405) 743-5541
www.okcareertech.org

Oklahoma Department of Human Services (See Appendix B)

Howard Hendrick, Director
P. O. Box 25352
Oklahoma City, OK 73125
(405) 521-3646
FAX: (405) 521-6458
www.okdhs.org

Oklahoma Department of Mental Health and Substance Abuse Services

1200 NE 13th St
Capital Station
P.O. Box 53277
Oklahoma City, OK 73152
(405) 522-3908
(800) 522-9054 HOTLINE
(800) 522-7233 SAFELINE
(800) 522-8336 TEENLINE
www.odmhsas.org

Oklahoma Department of Rehabilitation Services (See Appendix B)

3535 NW 58th St., Ste 500
Oklahoma City, OK 73112-4815
(405) 951-3400 (TDD)
(800) 845-8476 (TDD)
FAX: (405) 951-3529
www.okrehab.org

Oklahoma Developmental Disabilities Council

Ann Trudgeon, Executive Director
2401 NW 23rd St., Ste 74
Oklahoma City, OK 73107
(405) 521-4984
(800) 836-4470
FAX: (405) 521-4910
www.ystate.ok.us/~okddc/

Oklahoma Health Care Authority (OHCA)

State Medicaid Agency
4545 N Lincoln Blvd, Ste 124
Oklahoma City, OK 73105
(405) 522-7300
(800) 522-0310
FAX: (405) 522-7471
www.ohca.state.ok.us

Oklahoma Indian Legal Services

Colline Meek, Executive Director
4200 Perimeter Center Dr., Ste 222
Oklahoma City, OK 73112
(405) 943-OILS
(800) 658-1497
FAX: (405) 917-7060
Email: oils@oilsonline.org
<http://thorpe.ou.edu>

Oklahoma Institute for Child Advocacy

3909 N Classen, Ste 101
Oklahoma City, OK 73118
(405) 236-5437
FAX: (405) 236-5439
www.oica.org

Frequently Used Oklahoma Resources, cont. .

Oklahoma Parents Center (OPC) (See Section II)

Sharon House, Executive Director
700 North Hinckley
P. O. Box 512
Holdenville, Oklahoma 74847
(405) 379-6015
(405) 379-2108
(877) 553-4332
FAX: (405) 379-0022
www.OklahomaParentsCenter.org

Oklahoma Rehabilitation Council (ORC)

Theresa Hamrick Program Manager
3535 NW 58th St., Ste 500
Oklahoma City, OK 73112
(405) 951-3579 (V/TDD)
(800) 569-7974
FAX: (405) 951-3532
www.okrehabcouncil.org

Oklahoma School for the Blind

3300 Gibson St.
Muskogee, OK 74403
(918) 781-8200
(877) 229-7136 (OK only)
FAX: (918) 781-8300
www.osb.k12.ok.us/index.html

Oklahoma School for the Deaf

1100 E Oklahoma St
Sulphur, OK 73086
(580) 622-4900 (V/TTY)
(888) 685-3323
FAX: (580) 622-4950
www.osd.k12.ok.us

Oklahoma State Department of Education (SDE)

Special Education Services
2500 N Lincoln Blvd, Rm 411
Oklahoma City, OK 73105
(405) 521-3351
www.sde.state.ok.us

Oklahoma State Department of Education (SDE)

Janet Barresi, State Superintendent of Public Schools
2500 N Lincoln Blvd
Oklahoma City, OK 73105-4599
(405) 521-3301
FAX: (405) 521-6205
www.sde.state.ok.us

Oklahoma State Department of Health

1000 NE 10th
Oklahoma City, OK 73117
(405) 271-5600
www.health.state.ok.us

Oklahoma Statewide Independent Living Council (SILC)

Sidna Madden, Executive Director
3535 NW 58th, Ste 480
Oklahoma City, OK 73112
(405) 951-3581
FAX: (405) 951-3504

Neighborhood Legal Services, Inc. Social Security/ SSI and Work Incentives

Northeast Oklahoma Ability Resources
823 S Detroit, Ste 110
Tulsa, OK 74021
(918) 592-1235 (TDD)
(800) 722-0886 (TDD)

Northwest Oklahoma National Association for Mental Illness-Oklahoma
Oklahoma City, OK
(405) 230-1900
(800) 483-1264

Southern Oklahoma Progressive Independence
Norman, OK
(405) 321-3203 (TDD)
(800) 801-3236 (TDD)

Statewide Oklahoma
(405) 325-4915 (TDD)
(800) 522-0772 ext 4915 (TDD)

Special Education Resolution Center (SERC) (See Section II)

JoAnne Pool-Blades, Program Manager
4825 S Peoria, Ste 2
Tulsa, OK 74105
(918) 712-9632
(888) 267-0028
FAX: (918) 712-9058

Tulsa ARC

John Gajda, Executive Director
2516 E 71st St., Ste A
Tulsa, OK 74136-5531
(918) 582-8272
(800) 688-8272 (toll free, outside Tulsa)
FAX: (918) 582-3628
www.ddadvocacy.net/

Tulsa Area Alliance

16 E 16th St. Ste 202
Tulsa, OK 74119-4402
(918) 585-5551
FAX: (918) 585-3285
www.cstulsa.org/disabili.htm

Oklahoma City Satellite
3800 N. Classen, Ste C30
Oklahoma City OK 73106-5450
(405) 557-1878
FAX: (405) 524-1058

Ada Satellite
124 S Broadway, Ste 307
Ada OK 74820
(580) 421-9441
FAX: (580) 421-9441

University Centers for Excellence in Developmental Disabilities

Center for Learning and Leadership/UCEDD
University of Oklahoma Health Sciences Center
College of Medicine
800 NE 15th St
Oklahoma City, OK 73104
(405) 271-4500
(800) 627-6827
FAX: (405) 271-1459
<http://www.ouhsc.edu/thecenter/index.html>

NATIONAL TOLL FREE NUMBERS

AMERICANS WITH DISABILITIES ACT (ADA)

**Disability Rights Education
and Defense Fund ADA
Technical Assistance
Information Line**
(800) 514-0301
(800) 514-0383 (TDD)

**Equal Employment
Opportunity Commission**
(800) 669-3362
(800) 800-3302 (TDD)

**Job Accommodation Network
(JAN)**
(800) 526-7234 (TDD)
(800) 232-9675 (TDD; ADA
Information)
www.janweb.icdi.wvu.edu

**U.S. Department of Housing
and Urban Development –
HUD User**
(800) 225-5342

ASSISTIVE TECHNOLOGY/DEVICES

AbleNet
(800) 322-0956
www.ablenetinc.com

**AT&T Accessible
Communications Product
Center**
(800) 222-3111
(800) 896-9032 (TDD)

BLINDNESS/VISUAL IMPAIRMENTS

American Council of the Blind
(800) 424-8666 (TDD)
www.acb.org

**American Foundation for the
Blind**
(800) 232-5463
www.afb.org

Blind Children's Center
(323) 664-2153
www.blindchildrenscenter.org

**Job Opportunities for the
Blind (JOB)**
(800) 659-9314
www.nfb.org

**Lighthouse National
Center for Vision and Child
Development**
(212) 821-9713 (TDD)
(800) 829-0500

**National Association of
Parents of the Visually
Impaired**
(800) 562-6265
www.spedex.com/NAPVI

**National Society to Prevent
Blindness**
(800) 331-2020

**Recording for the Blind &
Dyslexic**
(800) 221-4792
www.rfbd.org

**The Foundation Fighting
Blindness**
(800) 683-5555
(800) 683-5551 (TDD)
www.blindness.org

COMMUNICATION DISORDERS

**National Institute on
Deafness and Other
Communication Disorders
Clearinghouse**
(800) 241-1044
(800) 241-1055 (TDD)
www.nidcd.nih.gov

DEAFNESS/HEARING IMPAIRMENTS

**American Society for Deaf
Children (ASDC)**
(800) 942-2732 (TDD)
www.deafchildren.org

Better Hearing Institute
(800) 327-9355 (TDD)
www.betterhearing.org

**Deafness Research
Foundation**
(800) 435-6105 (TDD)
www.drf.org

Hear Now
(800) 328-8602 (V/TDD)
www.starkeyhearingfoundation.org/hear-now.php

John Tracy Clinic
(213) 748-5481 (TDD)
www.johntracyclinic.org

**National Institute on
Deafness and Other
Communication Disorders
Clearinghouse**
(800) 241-1044 (V)
(800) 241-1055 (TDD)

**TRIPOD (Information for
parents of deaf children)**
(800) 352-8888 (TDD)

EMPLOYMENT

**Equal Employment
Opportunity Commission**
(800) 669-3362
(800) 800-3302 (TDD)

**Job Accommodation Network
(JAN)**
(800) 526-7234 (TDD)
www.janweb.icdi.wvu.edu

**Job Opportunities for the
Blind**
(800) 659-9314
www.nfb.org

National Toll Free Numbers, cont. .

HOSPICE

Children's Hospice International
(800) 242-4453 (V/TDD)

HOSPICELINK
(800) 331-1620

INFORMATION SERVICES

ACCESS ERIC
(800) 538-3742

National Easter Seal Society
(312) 726-4258 (TDD)
(800) 221-6827
www.easter.seals.org

LITERACY

National Literacy Hotline
(800) 228-8813

MEDICAL/HEALTH DISORDERS

Kidney Patients
(800) 749-2257
www.aakp.org

American Brain Tumor Association
(800) 886-2282
www.abta.org

AMC Cancer Information and Counseling Line
(800) 525--3777 (V)

American Diabetes Association
(800) 342-2383
www.diabetes.org

American Kidney Fund
(800) 638-8299
www.akfinc.org

American Liver Foundation
(800) 465-4837
www.liverfoundation.org

Asthma and Allergy Foundation of America
(800) 727-8462
www.aafa.org

Chronic Fatigue and Immune Dysfunction Syndrome Association
(704) 365-2343

Leukemia Society of America
(800) 955-4572
www.leukemia.org

Lupus Foundation of America
(202) 349-1155
www.lupus.org/newsite/index.html

Sickle Cell Disease Association of America, Inc
(800) 421-8453
www.sicklecelldisease.org

Shriners Hospital for Crippled Children
(800) 237-5055
www.shrinershq.org/hospitals/index.html

MENTAL HEALTH

National Alliance for the Mentally ILL (NAMI)
(800) 950-6264
www.nami.org

National Mental Health Association
(800) 969-6642 (V)
www.nmha.org

RARE SYNDROMES

Alliance of Genetic Support Groups
(202) 966-5557
www.geneticalliance.org

National Organization for Rare Disorders (NORD)
(800) 999-6673 (TDD)
www.rarediseases.org

RECREATION

North American Riding for the Handicapped, Inc.
(800) 369-7433
www.narha.org

Adventures in Movement for the Handicapped, Inc.
(800) 332-8210 (V)
www.aimforthehandicapped.org

Sunshine Foundation
(800) 767-1976 (V)
www.sunshinefoundation.org

REHABILITATION

ABLEDATA
(800) 227-0216
www.abledata.com

RURAL

ERIC Clearinghouse on Rural Education and Small Schools
(800) 624-9120
(800) 344-6646 (in WV)

Rural Institute on Disabilities
(800) 732-0323 (TDD)

SPECIFIC DISABILITIES

Attention Deficit Disorder Association
(800) 487-2282

Cleft Palate Foundation
(800) 242-5338

Cystic Fibrosis Foundation
(800) 344-4823

Epilepsy Foundation of America
(800) 332-1000

National Toll Free Numbers, cont. .

National Center for Stuttering
(800) 221-2483

National Down Syndrome Society
(800) 221-4602

National Fragile X Foundation
(800) 688-8765

National Multiple Sclerosis Society
(800) 532-7667
www.nmss.org

National Reye's Syndrome Foundation
(800) 233-7393

Prader-Willi Syndrome Association
(800) 926-4797

Spina Bifida Associations of America
(800) 621-3141

Stuttering Foundation of America
(800) 992-9392

Sudden Infant Death Syndrome Alliance
(800) 221-7437

Tourette Syndrome Association
(800) 237-0717

United Cerebral Palsy Associations
(800) 872-5827 (TDD)

United Scleroderma Foundation
(800) 722-4673

SUPPLEMENTAL SECURITY INCOME (SSI)

Social Security Administration
(800) 772-1213 (V)
(800) 325-0778 (TDD)
(800) 392-0812 (TDD; in MO)

TRAUMA

American Trauma Society
(800) 556-7890

National Brain Injury Association
(800) 444-6443

National Spinal Cord Injury Association
(800) 962-9629
www.spinalcord.org

DIRECTORY OF NATIONAL RESOURCES

ABLEDATA

8630 Fenton St., Ste 930
Silver Springs, MD 20910-3319
(301) 608-8912 (TTY)
(800) 227-0216
FAX: (301) 608-8958
www.abledata.com

ABLEDATA maintains a national database of information on assistive technology and rehabilitation equipment available from domestic and international resources. With more than 25,000 product listings, ABLEDATA covers everything from white canes to voice output programs.

Access Eric

2277 Research Boulevard, 6M
Rockville, MD 20850
(800) LET-ERIC (538-3742)
(301) 519-5157
FAX: (301) 519-6760
Email: accesseric@accesseric.org
www.eric.ed.gov

National Information Systems to provide access to education literature and resources.

Access to Recreation, Inc.

8 Sandra Court
Newbury Park, CA 91320
(800) 634-4351
www.accesstr.com

Publishes free catalogs containing information about adaptive recreation equipment.

Advanced Medical Technology Association (AdvaMed)

1200 G St NW, Ste 400
Washington, DC 20005-3814
(202) 783-8700
FAX: (202) 783-8750
Email: info@AdvaMed.org
www.himanet.com

Provides services to the needs of people with medical products, distributors, and home care companies.

Alexander Graham Bell Association for the Deaf & Hard of Hearing

3417 Volta Place NW
Washington, DC 20007-2778
(202) 337-5221 (TTY)
(866) 337-5220
FAX: (202) 337-8314
www.agbell.org/

Alliance for Technology Access

1304 Southpoint Blvd. Ste 240
Petaluma, CA 94954
(707) 778-3011
(707) 778-3015 (TTY)
FAX: (707) 765-2080
Email: ATAINfo@ATAccess.org
www.ataccess.org

Alliance of Genetic Support Groups

4301 Connecticut Ave, NW
Ste 404
Washington, DC 20008-2304
(202) 966-5557
FAX: (202) 966-8553
Email: information
geneticalliance.org
www.geneticalliance.org

Alliance of Genetic Support Groups is an international coalition of individuals, professionals and genetic support organizations working together to enhance the lives of everyone impacted by genetic conditions.

Alzheimer's Association

225 N Michigan Ave, FL. 17
Chicago, Illinois 60611-7633
(312) 335-8700
(800) 272-3900
FAX: (312) 335-1110
www.alz.org

American Alliance for Health, Physical Education, Recreation and Dance

1900 Association Dr
Reston, VA 20191-1598
(703) 476-3400
(800) 213-7193
Email: webmaster@aahperd.org
www.aahperd.org

A membership organization of professionals in the fields of health, physical education, recreation, and dance; nationwide network provides information about adapting educational programs and activities to the needs of people with disabilities.

American Camping Association

5000 State Rd 67 N
Martinsville, IN 46151-7902
(765) 342-8456
www.ACACamps.org

A community of camp professionals dedicated to enriching the lives of children and adults through camp experiences.

American Cancer Society

(800) ACA-2345
www.cancer.org

American Counseling Association

5999 Stevenson Ave
Alexandria, VA 22304
(703) 823-6862 (TDD)
(800) 347-6647
FAX: (800) 473-2329
FAX: (703) 823-0252
www.counseling.org

A professional organization of educational and social service counselors, including elementary through post-secondary education counselors, vocational, mental health, employment and rehabilitation counselors, et al; newsletters and publications are available to assist these professionals.

American Diabetes Association

ATTN: National Call Center
1701 N Beauregard St
Alexandria, VA 22311
(800) 342-2383
Email: webmaster@diabetes.org
www.diabetes.org

Directory of National Resources, cont. .

American Foundation for the Blind (AFB)

11 Penn Plaza, Ste 300
New York, NY 10001
(212) 502-7600
(800) 232-5463
FAX: (212) 502-7777
Email: afbinfo@afb.org
www.afb.org

American Health Care Association

1201 L St, NW
Washington, DC 20005
(202) 842-4444
FAX: (202) 842-3860
www.ahca.org

Advocating quality in long term health care. The AHCA is a professional organization that represents the interests of licensed nursing -homes, assisted living, and subacute care facilities to Congress, Federal regulatory agencies, and other professional groups. AHCA also provides leadership in dealing with long-term-care issues.

American Heart Association National Center

7272 Greenville Ave
Dallas, TX 75231
(800) 242-8721
www.amhrt.org

American Lung Association

61 Broadway, 6th Floor
New York, NY 10006
(212) 315-8700
www.lungusa.org

American Occupational Therapy Association (AOTA)

4720 Montgomery Lane
P. O. Box 31220
Bethesda, MD 20824-1220
(301) 652-2682
(800) 377-8555 (TTY-members only)
FAX: (301) 652-7711
www.aota.org

AOTA's mission is to support a professional community for members and to develop and preserve the viability and relevance of the profession. The organization serves the interests of its members, represents the profession to the public, and promotes access to occupational therapy services.

American Orthotic and Prosthetic Association

330 John Carlyle St., Ste 200
Alexandria, VA 22314
(571) 431-0876
FAX: (571) 431-0899
Email: info@aopanet.org
www.aopanet.org

American Physical Therapy Association (APTA)

1111 N Fairfax St
Alexandria, VA 22314-1488
(703) 684-2782
(703) 683-6748 (TDD)
(800) 999-2782
FAX: (703) 684-7343
www.apta.org

American Speech-Language-Hearing Association (ASHA)

10801 Rockville Pike
Rockville, MD 20852
(301) 897-5700 (MD Only)
(800) 638-8255 (Outside MD)
Email: actioncenter@asha.org
www.asha.org

American Red Cross

2025 E St NW
Washington DC 20006
(202) 303-4498
www.redcross.org

American Spinal Injury Association

2020 Peachtree Road, NW
Atlanta, GA 30309-1402
(404) 355-9772 (v)
(404) 355-1826

American Stroke Association National Center

7272 Greenville Ave
Dallas, TX 75231
(888) 478-7653
www.amhrt.org

American Therapeutic Recreation Association

1414 Prince St., Ste 204
Alexandria, VA 22314
(703) 683-9420
FAX: (703) 683-9431
Email: atta@accessnet.com
www.atra-tr.org

American Wheelchair Bowling Association

Earle Annis, Executive Director
2912 Country Woods Lane
Palm Harbor, FL 34683-6417
(727) 734-0023 (FAX/Phone)
www.awba.org

The Arc

Steven Eidelman, Executive Director
1010 Wayne Ave, Ste 650
Silver Springs, MD 20910
(301) 565-3842
FAX: (301) 565-3843 or 5342
Email: info@thearc.org
www.thearc.org

The National Organization of and for people with mental retardation and related developmental disabilities and their families.

The Access Board

1331 F St NW, Ste 1000
Washington, DC 20004-1111
(202) 272-0080 (V)
(202) 272-0082 (TTY)
(800) 872-2253 (V)
(800) 993-2822 (TTY)
FAX: (202) 272-0081
www.access-board.gov

Federal agency that enforces requirements for access to federally funded buildings and facilities; sets guidelines for the Americans with Disabilities Act (ADA); provides assistance and information to those seeking to remove architectural, transportation, communication and attitudinal barriers affecting people with disabilities.

Arthritis Foundation

P. O. Box 7669
Atlanta, Georgia 30357-0669
(800) 283-7800
www.arthritis.org/

Directory of National Resources, cont. .

Association of Children's Prosthetic- Orthotic Clinics

6300 N River Rd., Ste. 727
Rosemont, IL 60018-4226
(847) 384-4226
FAX: (847) 823-0536
Email: king@aaos.org
www.acpoc.org

Association on Higher Education and Disability (AHEAD)

Stephen Smith, Executive Director
P. O. Box 540666
Waltham, MA 02454
(781) 788-0003
FAX: (781) 788-0033 *e
Email: AHEAD@ahead.org
www.ahead.org/

The Association on Higher Education and Disability (AHEAD) is an international multicultural organization of professionals committed to full participation in higher education for persons with disabilities. The Association is a vital resource, promoting excellence through education, communication, and training.

National Attention Deficit Disorder Association (ADDA)

1788 Second St., Ste 200
Highland Park, IL 60035
(847) 432-ADDA
FAX: (847) 432-5874
www.add.org

Autism Society of America

7910 Woodmont Ave., Ste 300
Bethesda, MD 20814-3067
(301) 657-0881
(800) 328-8476
www.autism-society.org

Aztech, Inc.

3108 Main St
Buffalo, NY 14214
(716) 836-0822
Email: jfossa@aztechwnyilp.org
www.wnyilp.org

Aztech, Inc. is a full service market research company offering a complete range of services including: focus groups, interviews, surveys, literature searches, industry profiles and trends, technology transfer, invention commercialization and business consulting for a fee.

Brain Injury Association of America

8201 Greensboro Dr., Ste 611
McLean, VA 22102
(703) 761-0750
(800) 444-6443 Family Helpline
www.biausa.org

Breaking New Ground

Purdue University
1146 ABE Bldg.
West Lafayette, IN 47907-1146
(765) 494-5088 (TTY)
(800) 825-4264 (TTY)
FAX: (765) 496-1356
Email: bng@ecn.purdue.edu
http://ABE.www.ecn.purdue.edu/ABE/Extension/BNG/index

Center for Universal Design College of Design

North Carolina State University
501 Pullen Rd
Brooks Hall, Room 104
Box 8613
Raleigh, NC 27695-8613
(919) 515-3082
(800) 647-6777
FAX: (919) 515-7330
www.design.ncsu.edu

Conducts research and training aimed at increasing the quality and availability of residential environments for people with disabilities; also offers information and referral services relating to accessible housing.

Children and Adults with Attention Deficit Disorders (CHADD)

E. Clarke Ross, CEO
8181 Professional Place, Ste 150
Landover, MD 20785
(301) 306-7070
(800) 233-4050
FAX: (301) 306-7090
www.chadd.org

Children's Defense Fund

25 E Street NW
Washington, DC 20001
(202) 628-8787
Email: cdinfo@childrensdefense.org
www.childrensdefense.org

Children's SSI Project

Association of University Centers on Disabilities
1010 Wayne Ave., Ste 920
Silver Spring, MD 20910
(301) 588-8252
FAX: (301) 588-2842
www.aucd.org/projects/SSI/ssipage.htm

Office of Special Education And Rehabilitative Services (OSERS)

U.S. Department of Education
Room 3132, Switzer Building
Washington, DC 20202-2524
(202) 205-8241
www.ed.gov/offices/OSERS/OSEP/index.html

Provides information about a wide range of topics concerning individuals with disabilities, especially in the areas of federally funded programs and federal legislation; referrals to appropriate sources of information and assistance are provided; publishes helpful publications, including *Pocket Guide to Federal Help for Individuals with Disabilities*, *Summary of Existing Legislation Affecting Persons with Disabilities* .

NIH Clinical Center

National Institute of Health
9000 Rockville Pike
Bethesda, MD 20892
(301) 496-2563
FAX: (301) 402-2984
Email: OCCC@cc.nih.gov
www.cc.nih.gov

Community Transportation Association of America

1341 G St, NW, 10th Floor
Washington, DC 20005
(202) 628-1480
(800) 891-0590
FAX: (202) 737-9197
www.ctaa.org

Directory of National Resources, cont. .

CTAA is a nonprofit membership association whose members are dedicated to mobility for all people, regardless of wealth, disability, age or accessibility.

Council for Exceptional Children (CEC)

1111 N Glebe Rd., Ste 300
Arlington, VA 22201-5704
(703) 620-3660 (TTY)
(888) 232-7733
(866) 915-5000 (TTY)
FAX: (703) 264-9494
www.cec.sped.org

The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, and provide continual professional development.

DB-LINK

National Information Clearinghouse on Children Who Are Deaf-Blind
345 N Monmouth Ave
Monmouth, OR 97361
(800) 438-9376
(800) 854-7013 (TTY)
FAX: (503) 838-8150
Email: dblink@tr.wou.edu
www.tr.wou.edu/dblink/

Dreamms for Kids, Inc.

273 Ringwood Rd
Freeville, NY 13068-5606
(607) 539-3027
FAX: (607) 539-9930
Email: janet@dreamms.org

AT information clearinghouse committed to increasing the use of computers through high quality instructional technology and assistive technology for students with special needs.

EASI: Equal Access to Software and Information

P. O. Box 818
Lake Forest, CA 92609
(949) 916-2837
www.rit.edu/~easi

EASI's mission is to promote on-site and on-line training on accessibility for persons with disabilities. EASI participates in a wide variety of regional and national conferences.

Epilepsy Foundation of America (EFA)

4351 Garden City Dr
Landover, MD 20785-7223
(301) 459-3700
(800) 332-1000
www.efa.org

U.S. Equal Employment Opportunity Commission

1801 L St, NW
Washington, DC 20507
(202) 663-4900
(202) 663-4494 (TDD)
(800) 669-4000
(800) 800-6820 (TDD)
www.eeoc.gov

Provides technical assistance and answers questions about interpreting and implementing the Americans with Disabilities Act (ADA) employment regulations.

Family Resource Center on Disabilities

20 E Jackson Blvd, Rm #900
Chicago, IL 60604
(312) 939-3513
(313) 939-3519 (TDD)
FAX: (312) 939-7297
www.frcd.org

A coalition of parent and professional organizations dedicated to ensuring the education rights of children with disabilities through information and referral, family support, transition services, special education rights training and outreach to underserved families.

Families USA

1334 G St NW
Washington, DC 20005
(202) 628-3030
FAX: (202) 347-2417
Email: info@familiesusa.org
www.familiesusa.org

Families USA is a national nonprofit, non-partisan organization dedicated to the achievement of high-quality, affordable health and long-term care for all Americans.

Family Village

Waisman Center, University of Wisconsin- Madison
1500 Highland Ave
Madison, WI 53705-2280
Email: familyvillage@waisman.wisc.edu
www.familyvillage.wisc.edu/

Family Village is a global community that integrates information, resources, and communication opportunities on the Internet for persons with mental retardation and other disabilities, for their families, and for those that provide them services and support.

Federation for Children with Special Needs

1135 Tremont St., Ste. 420
Boston, MA 02120
(617) 236-7210
(800) 331-0688 (in MA)
FAX: (617) 572-2094
Email: fcsnifo@fcsn.org
www.fcsn.org

The Federation is a center for parents and parent organizations to work together on behalf of children with special needs and their families.

The Federal Resource Center for Special Education Academy for Educational Development

1825 Connecticut Ave. NW
Washington, DC 20009
(202) 884-8215
(202) 884-8200 (TTY)
FAX: (202) 884-8443
www.dssc.org/frc/

The FRC supports a nationwide special education technical assistance network (funded by the U.S. Department of Education's Office of Special Education and Rehabilitative Services), plans national meetings of education professionals, provides a national perspective for establishing technical assistance across regions by identifying emerging issues and trends in special education, and assists in linking Regional Resource Centers with each other and with other technical assistance providers.

Directory of National Resources, cont. .

U.S. Department of Education

Office of Postsecondary Education
1990 K Street, NW
Washington, DC 20006
www.ed.gov/offices/OPE

Staff is available to answer questions about Federal student aid; publishes helpful materials, including Student Guide: Five Federal Financial Aid Programs.

Federation for Children with Special Needs

(617) 482-2915
(800) 331-0688 (in MA)
FAX: (617) 572-2094
Email: fcsninfo@fcsn.org
www.fcsn.org/home.htm

The mission of the Federation for Children with Special Needs is to provide information, support, and assistance to parents of children with disabilities, their professional partners, and their communities. We are committed to listening to and learning from families, and encouraging full participation in community life by all people, especially those with disabilities.

Head Start Administration for Children and Families (ACF)

U.S. Dept. of Health & Human Services
370 L'Enfant
8821 S W Promenade
Washington, DC 20201
(202) 690-6782
FAX: (202) 205-8821
www2.acf.hhs.gov/programs/hsb/

Provider of preschool services primarily to low-income children, ages 0-5, and their families; Head Start can be a valuable preschool option for low-income families who have a child with a disability; referrals to local Head Start Programs are available.

The Health Resource, Inc.

933 Faulkner
Conway, AR 72034
(501) 329-5272
(800) 949-0090
FAX: (501) 329-9489
Email: moreinfo@thehealthresource.com
www.thehealthresource.com

The Health Resource is a medical information service whose expert medical researchers are here to help you and your loved ones learn about all the treatment options for your cancer or other medical conditions.

Hydrocephalus Association

870 Market St #705
San Francisco, CA 94102
(415) 732-7040
Email: info@hydroassoc.org
www.hydroassoc.org

Independent Living Research Utilization at TIRR Institute for Rehabilitation & Research

5100 Travis
Houston, TX 77002-9746
(713) 942-6159
www.bcm.tmc.edu/ilru/

The ILRU (Independent Living Research Utilization) program is a national center for information, training, research, and technical assistance in independent living. Its goal is to expand the body of knowledge in independent living and to improve utilization of results of research programs and demonstration projects in this field. It is a program of The Institute for Rehabilitation and Research, a nationally recognized medical rehabilitation facility for persons with disabilities.

International Hearing Society

16880 Middlebelt Rd., Ste 4
Livonia, MI 47154
(734) 522-7200
www.ihinfo.org

Job Accommodation Network (JAN)

P. O. Box 6080
Morgantown, WV 26506-6080
(304) 293-7186 (V/TTY)
(800) 526-7234 (V/TTY)
FAX: (304) 293-5407
Email: jan@jan.wvu.edu
<http://janweb.icdi.wvu.edu>

Information resource that maintains a database of job accommodation suggestions, statistics and information for employers, rehabilitation professionals and persons with disabilities; provides information and assistance with accommodations and implementation of products and procedures in the workplace; also provides information about the ADA as it pertains to employment; disseminates brochures and printed materials; services and printed materials are available at no charge.

Learning Disabilities Association of America (LDA)

4156 Library Rd
Pittsburgh, PA 15234-1349
(412) 341-1515
FAX: (412) 344-0224
www.ldanatl.org

Little People of America (LPA)

5289 NE Elam Young Parkway
Ste F-700
Hillsboro, OR 97124
(888) LPA-2001 (English/Spanish)
(503) 846-1562
FAX: (503) 846-1590
Email: info@lpaonline.org

March of Dimes Birth Defects Foundation

1275 Mamaroneck Ave
White Plains, NY 10605
(888) 663-4637
www.modimes.org

Directory of National Resources, cont. .

Medicare/Medigap Information Hotline Centers for Medicare and Medicaid Services

7500 Security Blvd
Baltimore, MD 21244-1850
(877) 267-2323
(866) 226-1819 (TTY)
(410) 786-3000
(410) 786-0727 (TTY)
www.cms.hhs.gov

Mobility International, USA

P. O. Box 10767
Eugene, OR 97440
(541) 343-1284 (TDD)
FAX: (541) 343-6812
Email: info.miusa.org
www.miusa.org

Coordinates opportunities for people with disabilities to participate in international educational exchange programs, overseas volunteer projects and travel; some scholarships are available for MI participants.

Multiple Sclerosis Foundation, Inc.

6350 N Andrews Ave
Fort Lauderdale, FL 33309-2130
(888) MSFOCUS
FAX: (954) 351-0630
Email: support@msfacts.org
www.msfacts.org

Muscular Dystrophy Association (MDA)

3300 E Sunrise Dr
Tucson, AZ 85718
(800) 572-1717
Email: mda@mdausa.org
www.mdausa.org

National Accessible Apartment Clearinghouse

201 N Union St, #200
Alexandria, VA 22314
(800) 421-1221
FAX: (703) 518-6191
Email: clearinghouse@naahq.com
www.aptsforrent.com/naac/

They maintain the only national database of accessible apartments. They are able to connect individuals with disabilities with apartments adapted to their needs.

National AIDS Hotline

American Social Health Assoc
P. O. Box 13827
Research Triangle
Park, NC 27709
(919) 361-8400
(800) 342-2437 (AIDS Hotline)
(800) 344-7432 Se Habla
Espanol
(800) 243-7889 (TTY)
(800) 227-8922 (STD Hotline)
FAX: (919) 361-8425
www.ashastd.org/nah

HIV/AIDS information, education and referral service.

National Alliance for the Mentally ILL (NAMI)

Colonial Place Three
2107 Wilson Blvd, Ste 300
Arlington, VA 22201-3042
(703) 524-7600
(703) 516-7227 (TDD)
(800) 950-6264
FAX: (703) 524-9094
www.nami.org

National Institute of Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse

1 AMS Circle
Bethesda, MD 20892-3675
(877) 22NIAMS
(301) 495-4484
(301) 565-2966 (TTY)
FAX: (301) 718-6366
www.nih.gov/niams

National Association of Medical Equipment Services (NAMES)

625 Slaters Ln, Ste #200
Alexandria, VA 22314-1171
(703) 836-6263
www.healthresource.org

National Association of Private Special Education Centers

1522 K St NW, Ste 1032
Washington, DC 20005
(202) 408-3338
FAX: (202) 408-3340
www.napsec.com

National Association of Protection & Advocacy Systems

900 Second St NE, Ste 211
Washington, DC 20002
(202) 408-9514
FAX: (202) 408-9520
www.napas.org

Organization consisting of directors of state protection and advocacy systems (P&A), which provide legal advocacy for individuals with developmental disabilities, and Client Assistance Programs (CAP), which assists clients of vocational rehab services with eligibility and legal difficulties; NAPAS will refer individuals to state offices responsible for these programs.

National Cancer Institute

NCI Public Inquires Office
6116 Executive Blvd., Rm 3036A
Bethesda, MD 20892-8322
(800) 4-CANCER
(800) 332-8615 (TTY)
www.nci.nih.gov

National Center for Disability Services

201 I.U. Willets Rd
Albertson, NY 11507
(516) 747-5400
(800) 949-4232
Email: natcent@aol.com

An outpatient diagnostic and treatment center offering various therapies and psychological services; also conducts federal and state funded research on the education, employment and career development of persons with disabilities; conducts seminars for rehab professionals.

Directory of National Resources, cont. .

National Center for Learning Disabilities (NCLD)

381 Park Ave S, Ste 1401
New York, NY 10016
(212) 545-7510
(888) 575-7373
FAX: (212) 545-9665
www.nclcd.org

National Center for Medical Rehabilitation Research (NCMRR)

National Institute of Health
Executive Bldg. Rm 2A03
6100 Executive Blvd. MSC 7510
Bethesda, MD 20892-7510
(301) 402-2242
www.nichd.nih.gov/about/
ncmrr

National Center For Youth With Disabilities (NCYD)

University of Minnesota, Box 721
420 Delaware St., SE
Minneapolis, MN 55455-0392
(612) 626-2825
(612) 624-3939 (TDD)
(800) 333-6293
Email: nycd@gold.tc.umn.edu
www.peds.umn.edu/Centers/
nycd

Information and resource center focusing on adolescents with chronic illness and disabilities and the issues concerning their transition to adult life; fosters coordination and collaboration among agencies, professionals and youth in planning and providing services; information specialists provide referrals to resources concerning programs/services, training/education, and technical assistance; publications, newsletter and fact sheets are available.

National Center on Accessibility

501 N. Morton St., Ste 109
Bloomington, IN 47404
(812) 856-4422 (V)
(812) 856-4421 (TTY)
FAX: (812) 856-4480
www.ncaonline.org

Promoting access for people with disabilities in recreation.

National Council on Disability

1331 F St. NW, Ste 850
Washington, DC 20004-1107
(202) 272-2004 (V)
(202) 272-2074 (TTY)
FAX: (202) 272-2022
Email: mquigley@ncd.gov
www.ncd.gov

A federal agency of presidentially appointed members; the Council's aim is to empower individuals with disabilities to achieve economic self-sufficiency, independent living, and integration into all aspects of society by promoting public policies, programs, practices and procedures that guarantee equal opportunity.

National Council on Independent Living (NCIL)

1916 Wilson Blvd., Ste 209
Arlington, VA 22201
(703) 525-3406
(703) 525-4153 (TTY)
(877) 525-3400 (V/TTY)
FAX: (703) 525-3409
Email: ncil@ncil.org
www.ncil.org

Membership organization for independent living centers; distributes information about independent living issues and related legislation; provides referrals to local independent living centers and guidance to those interested in establishing such a center in their area.

National Dissemination Center for Children with Disabilities

P. O. Box 1492
Washington DC 20013
(800) 695-0285 (V/TTY)
FAX: (202) 884-8441
Email: ichcy@aed.org
www.nichcy.org

National Down Syndrome Congress

1370 Center Dr., Ste 102
Atlanta, GA 30338
(800) 232-6372
(770) 604-9500
Email: info@ndscenter.org
www.ndscenter.org

National Down Syndrome Society

666 Broadway
New York, NY 10012-2317
(212) 460-9330
(800) 221-4602
FAX: (212) 979-2873
Email: info@ndss.org
www.ndss.org

National Easter Seal Society, Inc.

230 W Monroe St., Ste 1800
Chicago, IL 60606
(312) 726-6200 (V)
(312) 726-4258 (TDD)
(800) 221-6827
FAX: (312) 726-1494
www.easterseals.com

National Education Association

1201 16th St, NW
Washington, DC 20036-3290
(202) 833-4000
FAX: (202) 822-7974
www.nea.org

National Federation of the Blind

1800 Johnson St
Baltimore, MD 21230
(410) 659-9314
FAX: (410) 685-5653
www.nfb.org/states/ok.htm

National Fragile X Foundation

P. O. Box 190488
San Francisco, CA 94119
(925) 938-9300
(800) 688-8765
FAX: (925) 938-9315
Email: Info@FragileX.Org
www.nfxf.org

National Institute on Deafness and Other Communication Disorders

National Institute on Health
31 Center Dr MSC 2320
Bethesda, MD 20892-2320
(301) 496-7243 (V)
(301) 402-0252 (TTY)
FAX: (301) 402-0018
www.nidcd.nih.gov

Directory of National Resources, cont. .

The NIDCD is the Federal Government's principal agency for research and research training on normal mechanisms as well as diseases and disorders of hearing, balance, smell, taste, voice, speech and language.

National Institute on Disability and Rehabilitation Research (NIDRR)

U.S. Department of Education
401 Maryland Ave SW
Washington, DC 20202-7100
(202) 245-7640
(202) 245-7316 (TTY)
www.ed.gov/about/offices/list/osers/nidrr/index.html

Provides leadership and support for a national and international program of comprehensive and coordinated research on the rehabilitation of people with disabilities; awards grants to individuals or groups seeking to improve systems, products and practices in the rehabilitation process; disseminates information relating to rehabilitation; supports Rehabilitation Research & Training Centers (RRTC's), and Rehabilitation Engineering Research Centers (RERC's).

National Health Information Center (NHIC)

P. O. Box 1133
Washington, DC 20013-1133
(301) 565-4167
(800) 336-4797
www.health.gov/nhic/

National Information Center For Children & Youth With Disabilities (NICHY)

P. O. Box 1492
Washington, DC 20013
(202) 884-8200 (TTY)
(800) 695-0285 (TTY)
FAX: (202) 884-8441
Email: nichcy@aed.org
www.nichcy.org

Provides information and referral to parents, educators, and caregivers of children/youth with disabilities. Information is provided about specific disabilities, early intervention, special education, related services, transition planning and many other issues of importance to families with children who have disabilities.

National Information Center on Deafness (NICD)

Gallaudet University
800 Florida Ave NE
Washington, DC 20002-3695
(202) 651-5000 (TTY)
www.gallaudet.edu

National Kidney Foundation

30 E 33rd St
New York, NY 10016
(212) 889-2210
(800) 622-9010
FAX: (212) 689-9261
www.kidney.org

National Lekotek Center

3204 W Armstage Ave
Chicago, IL 60647
(800) 366-PLAY (Helpline)
(773) 276-5164
FAX: (773) 276-8644
Email: lekotek@lekotek.org
www.lekotek.org

The country's central source on toys and play for children with special needs. Here you will learn about Lekotek's play center programs and access a wealth of resources on opening up the world of play to children with special needs.

National Library Services for the Blind and Physically Handicapped

1291 Taylor St NW
Library of Congress
Washington, DC 20542
(202) 707-0744 (TDD)
(202) 707-5100
(800) 424-8567
FAX: (202) 707-0712
www.loc.gov/nls

National Neurofibromatosis Foundation

95 Pine St., 16th Floor
New York, NY 10005
(212) 344-6633
(800) 323-7938
www.nf.org

National Organization for Rare Disorders (NORD)

55 Kenosia Ave
P. O. Box 1968
Danbury, CT 06813-1968
(203) 744-0100
(800) 999-6673 (V)
(203) 797-9590 (TDD)
FAX: (203) 798-2291
Email: orphan@rarediseases.org
www.rarediseases.org

Clearinghouse for information about thousands of rare disorders; provides information about diseases; organizes networking program for those affected by similar disorders; promotes research and disseminates information about rare diseases and orphan drugs; provides assistance to new support groups.

National Organization of Social Security Claimant's Representatives

560 Sylvan Ave
Englewood Cliffs, NJ 07632
(800) 431-2804
www.nosscr.org

An association of attorneys and paralegals specially trained in laws of the Social Security Administration and prepared to represent people with disabilities applying for disability benefits. Individuals can receive free referrals to NOSSCR lawyers in their area; NOSSCR publishes a monthly newsletter and conducts two conferences annually to keep members educated about SSI law; members across the country are available to speak at local meetings, seminars, etc.

Directory of National Resources, cont. .

National Organization on Disability

910 Sixteenth St. NW, Ste 600
Washington, DC 20006
(202) 293-5960
(202) 293-5968 (TDD)
FAX: (202) 293-7999
www.nod.org

The National Organization on Disability promotes the full and equal participation of America's 54 million men, women and children with disabilities in all aspects of life. N.O.D. was founded in 1982 at the conclusion of the United Nations International Year of Disabled Persons. N.O.D. is the only national disability network organization concerned with all disabilities, all age groups and all disability issues.

National Parent Network on Disabilities (NPND)

1130 - 17th St, NW, Ste 400
Washington, DC 20036
(202) 463-2299 (TDD)
FAX: (202) 463-9403
www.npnd.org

Coalition of parent organizations working with and for persons with disabilities; provides reports on governmental policy and planning, as well as advocacy support to communicate the needs and priorities of families with disabilities; acts as a link between parent organizations to share the expertise of effective parent leaders; also provides reference materials, outreach to parents, and referrals to local, state, national and/or international services; very active in the development of public policy.

National Patient Air Transport Helpline

C/O Mercy Medical Aircraft
4620 Haygood Rd. Ste 1
Virginia Beach, VA 23455
(757) 318-9174
(800) 296-1217
FAX: (757) 318-9197
www.npath.org

National Rehabilitation Information Center (NARIC)

4200 Forbes Blvd. Ste 202
Lanham, MD 20706
(800) 346-2742 (V)
(301) 459-5900 (V)
(301) 459-5984 (TTY)
www.naric.com

Clearinghouse for information on disability-related and rehabilitation research, support services, consumer products and other subjects of importance to individuals with disabilities; collects and disseminates results of federally-funded research projects; information specialists provide reference and referral services; publishes free quarterly newsletter and other materials; also provides state resource guides that list disability related contacts for each state.

National Resource Center on AD/HD (CHADD)

8181 Professional Place, Ste 150
Landover, MD 20785
(800) 233-4050
www.help4adhd.org

National Scoliosis Foundation

5 Cabot Place
Stoughton, MA 02072
(800) 673-6922
FAX: (781) 341-6333
Email: nsf@scoliosis.org
www.scoliosis.org

National Sleep Foundation

1522 K. St. NW, Ste 500
Washington, DC 20005
(202) 347-3471
FAX: (202) 347-3472
www.sleepfoundation.org

National Spinal Cord Injury Association

6701 Democracy Blvd, Ste 300-9
Bethesda, MD 20817
(301) 214-4006 (V)
(800) 962-9629
FAX: (301) 881-9817
www.spinalcord.org

National Sports Center for the Disabled

P. O. Box 1290
Winter Park, CO 80482
(303) 316-1540
(970) 726-1540
FAX: (970) 726-4112
www.nscd.org

Neurofibromatosis, Inc.

9320 Annapolis Rd., Ste 300
Lanham, MD 20706-3123
301) 918-4600
(800) 942-6825
FAX: (301) 918-0009
Email: NFinc1@aol.com
www.nfinc.org/

North American Riding for the Handicapped Association, Inc. (NARHA)

P. O. Box 33150
Denver, CO 80233
(800) 369-7433
FAX: (303) 252-4610
www.narha.org

Americans with Disabilities Act Civil Rights Division

U.S. Department of Justice
P. O. Box 66738
Washington, DC 20035-6738
(800) 514-0301 (V)
(800) 514-0383 (TDD)
www.usdoj.gov/crt-hme.html

International Dyslexia Association

Chester Building Ste 382
8600 LaSalle Road
Baltimore, MD 21286-2044
(410) 296-0232
(800) 222-3123 (V)
FAX: (410) 321-5069
www.interdys.org

Osteogenesis Imperfecta Foundation

804 W Diamond Ave., Ste 210
Gaithersburg, MD 20878
(301) 947-0083
(202) 466-4315 (TTD)
(800) 981-2663
FAX: (301) 947-0456
Email: bonelink@oif.com
www.oif.org

Directory of National Resources, cont. .

Project Action

700 13th St. NW, Ste 200
 Washington, DC 20005
 (202) 347-3066
 (800) 659-6428
 (202) 347-7385
 FAX: (202) 737-7914
 Email: projection@easterseals.com
 www.projectaction.org

Recording for the Blind and Dyslexic National Headquarters

20 Roszel Rd
 Princeton, NJ 08540
 (866) 732-3585
 www.rfbd.org

Rehabilitation International

25 E 21st St
 New York, NY 10010
 (212) 420-1500
 FAX: (212) 505-0871
 www.rehab-international.org

An association of various organizations in over 80 countries that conduct programs designed to assist individuals with disabilities; efforts focused in the areas of prevention, rehabilitation and integration; publishes newsletter to report worldwide developments in disability and rehabilitation.

International Center for Disability Information

West Virginia Research and Training Center
 806 Allen Hall
 P. O. Box 6122
 Morgantown, WV 26506-6122
 (304) 293-0111
 www.icdi.wvu.edu

A department of the College of Human Resources and Education under West Virginia University. A national center conducting research and training to assist persons with disabilities into employment, the community, and independence through information technology.

Research and Training Center on Family Support and Children's Mental Health

Research and Training Center
 P. O. Box 751
 Portland, OR 97207-0751
 (503) 725-4040
 FAX: (503) 725-4180
 www.rtc.pdx.edu

A division of Portland State University. The Center's activities focus on improving services to families whose children have mental, emotional or behavioral disorders through a set of related research and training programs. Research efforts are clustered around five themes: 1. Family Participation in Services; 2. Family Participation at the Policy Level; 3. Families and Out-of-Home Care; 4. Evaluation of Family Organizing Efforts; 5. Interventions in Professional Education.

The Research and Training Center on Independent Living

University of Kansas
 Room 4089 Dole Center
 1000 Sunnyside Ave
 Lawrence, KS 66045-1555
 (785) 864-4095 (V)
 (785) 864-0706 (TTY)
 FAX: (785) 864-5063
 www.rtcil.org

The RTC/IL Mission: To enable people with disabilities to control their lives and live independently through product research and development that facilitates the work of independent living centers (ILCs), consumer organizations, and policy makers.

RESNA

1700 N. Moore St., Ste 1540
 Arlington, VA 22209-1903
 (703) 524-6686
 (703) 524-6639 (TTY)
 FAX: (703) 524-6630
 Email: natloffice@resna.org
 www.resna.org

An interdisciplinary association for the advancement of rehabilitation and assistive technology; RESNA is concerned with the promotion and support of research, development, information dissemination, integration, and utilization of knowledge in rehabilitation technology and with ensuring that these efforts result in the highest quality of service delivery and care for persons with disabilities.

Prosthetics Research Laboratory and Rehabilitation Engineering Research Program

Northwestern University
 345 E. Superior St., Rm 1441
 Chicago, IL 60611-4496
 www.repec.northwestern.edu

The Prosthetics Research Laboratory and the Rehabilitation Engineering Research Program are dedicated to the improvement of prostheses and orthoses, to the improved fitting and manufacturing processes for prosthesis/orthosis systems, and to the improved basic understanding of human interactions with these systems.

Shriners International Headquarters

2900 Rocky Point Dr
 Tampa, FL 33607-1460
 (800) 237-5055
 (813) 281-0300
 www.shrinershq.org

There are 22 Shriners Hospitals throughout North America, all dedicated to providing expert, specialized medical care free of charge to children under 18 who have sustained an orthopedic, burn or spinal cord injury.

Sickle Cell Disease Association of America, Inc.

200 Corporate Point, Ste 495
 Culver City, CA 90230-8727
 (800) 421-8453
 (310) 216-6363
 FAX: (310) 215-3722
 Email: scdaa@sicklecelldisease.org
 www.sicklecelldisease.org

Directory of National Resources, cont. .

Social Security Administration

Office of Public Inquiries
6401 Security Blvd
Windsor Park Bldg
Baltimore, MD 21235
(800) 772-1213
(800) 325-0778 (TTY)
www.ssa.gov

Provides information about SSI and SSDI benefits; refers individuals to local SSA offices; distributes pamphlets about medicare and disability benefits.

Society for Accessible Travel and Hospitality (SATH)

347 5th Ave., Ste 610
New York, NY 10016
(212) 447-7284
FAX: (212) 725-8253
Email: sathtravel@aol.com
www.sath.org

Special Olympics International

1325 G St, NW, Ste 500
Washington, DC 20005
(202) 628-3630
FAX: (202) 824-0200
Email: info@specialolympics.org
www.specialolympics.org

Spina Bifida Association of America

4590 MacArthur Blvd. NW, Ste 250
Washington, DC 20007-4226
(202) 944-3285
(800) 621-3141
Email: sbaa@sbaa.org
www.sbaa.org

Spinal Cord Society

19051 County Hwy 1
Fergus Falls, MN 56537-7609
(218) 739-5252
(218) 739-5261
FAX: (218) 739-5262
http://members.aol.com/scsweb

TASH

29 W Susquehanna Ave., Ste 210
Baltimore, MD 21204
(410) 828-8274
(410) 828-1306 (TDD)
FAX: (410) 828-6706
www.tash.org

Promotes comprehensive, quality, and inclusive education for people with disabilities; collects and disseminates research findings and practical applications for education; provides support to parents and teachers working to ensure quality education for people with disabilities.

TDI-ONLINE

Telecommunication for the Deaf
8630 Fenton St., Ste 604
Silver Spring, MD 20910
(301) 589-3006 (TTY)
(301) 589-3786 (V)
FAX: (301) 589-3797
www.tdi-online.org

TDI promotes equal access in telecommunications and media for people who are deaf, hard of hearing, late deafened, or deaf and blind.

Trace Research & Development Center

University of Wisconsin-Madison
2107 Engineering Centers Bldg
1550 Engineering Dr
Madison, WI 53706
(608) 262-6966
(608) 262-5408 (TTY)
FAX: (608) 262-8848
Email: info@trace.wisc.edu
www.trace.wisc.edu

To prevent the barriers and capitalize on opportunities presented by current and emerging information and telecommunication technologies in order to create a world that is as accessible and usable for as many people as possible.

Tuberous Sclerosis Alliance

801 Roeder Rd, Ste 750
Silver Springs, MD 20910
(800) 225-6872
FAX: (301) 562-9870
Email: ntsa@ntsa.org
www.tsalliance.org

United Cerebral Palsy Association, Inc.

1660 L St, NW, Ste 700
Washington, DC 20036-5602
(202) 776-0406
(202) 973-7197 (TTY)
(800) 872-5827
FAX: (202) 776-0414
Email: ucpnatl@ucpa.org
www.ucpa.org

U.S. Department of Justice

950 Pennsylvania Ave., NW
Washington, DC 20530-0001
(202) 514-2000
www.usdoj.gov

Very Special Arts

1300 Connecticut Ave NW,
Ste 700
Washington, DC 20006
(202) 628-2800 (V)
(202) 737-0645 (TTY)
(800) 933-8721
FAX: (202) 737-0725
www.vsarts.org

An international nonprofit organization dedicated to promoting the creative power in people with disabilities.

