

FY-2013 - 2018 Strategic Plan

OKLAHOMA LOTTERY COMMISSION (435)

AGENCY MISSION

The mission of the Oklahoma Lottery Commission is to maximize revenues for public education through the creation and marketing of fun and entertaining products consistent with the highest levels of service, integrity and public accountability.

AGENCY VISION

The Oklahoma Lottery Commission's vision is to be recognized by the people of Oklahoma as a consistent source of additional funding for Oklahoma Education.

VALUES AND BEHAVIORS

We value our Customers, our Employees and Vendors, and our Image as these are all critical to our success. The Oklahoma Lottery will provide an Equal Opportunity working environment where personal and professional growth are encouraged and where the following behaviors are valued.

TEAMWORK: OLC employees and vendors work together to achieve our mission.

CREATIVITY / INNOVATION: we are creative, thoughtful, stimulating, progressive, and original.

MOTIVATION: we are excited and energized about what we do.

ACCOUNTABILITY: we act responsibly in the discharge of our duties.

PASSION: we are eager, excited, intense and expressive.

COMMUNICATION: we strive to understand and work towards mutually beneficial outcomes.

COMMUNICATION: we listen to our customers, our employees and our vendors.

COMPASSION: we act with kindness and generosity.

COMMITMENT: we are devoted to fulfilling our mission and vision.

INTEGRITY, TRUST, RESPECT: we seek these in everything we do.

POSITIVE CUSTOMER SERVICE: we deal positively and respectfully with our customers.