

Practice Facilitation Component	Surveyed SFY 2012	Level of Importance (Composite)			
	Very Important	Very Important	Somewhat Important	Not too Important	Not at all Important/ N/A
4. Receiving assistance in redesigning office workflows and policies and procedures for management of patients with chronic diseases	58.8%	59.7%	40.3%	0.0%	0.0%
5. Identifying performance measures to track your improvement in managing the care of your patients with chronic diseases	70.6%	74.0%	24.7%	1.3%	0.0%
6. Having a Practice Facilitator on-site to work with you and your staff	52.9%	61.0%	27.3%	10.4%	1.3%
7. Receiving quarterly reports on your progress with respect to identified performance measures	70.6%	70.1%	28.6%	1.3%	0.0%
8. Receiving ongoing education and assistance after conclusion of the initial on-site activities	70.6%	75.3%	18.2%	5.2%	1.3%

Helpfulness of Program Components

Respondents were next asked to rate the helpfulness of the same practice facilitation components in terms of improving their management of patients with chronic conditions. The majority of practices reported each of the activities to be very helpful (see exhibit 3-6).

Exhibit 3-6 – Helpfulness of Practice Facilitation Components

Practice Facilitation Component	Surveyed SFY 2012	Level of Helpfulness (Composite)				
	Very Helpful	Very Helpful	Somewhat Helpful	Not too Helpful	Not at all Helpful	Activity did not Occur
1. Receiving information on the prevalence of chronic diseases among your patients	70.6%	63.6%	26.0%	7.8%	0.0%	2.6%
2. Receiving a baseline assessment of how well you have been managing the care of your patients with chronic diseases	70.6%	75.3%	18.2%	5.2%	0.0%	1.3%
3. Receiving focused training in evidence-based practice guidelines for chronic conditions	52.9%	64.9%	23.4%	10.4%	0.0%	1.3%