

NETWORK NEWS

Employees Group Insurance Division Office of Management and Enterprise Services

Eligibility Benefit Request and Response (270/271)

Since March 2014, the HIPAA ASC X12 005010X279A1 *Eligibility Benefit Request and Response Transaction* (270 request/271 response) has been available. The 270/271 transaction allows providers to determine whether a particular subscriber or dependent is on file with the plan, and their health/dental care eligibility and benefit information. While this transaction can verify an individual's eligibility and benefits, it cannot provide a history of benefit use.

This transaction is available through Emdeon Business Services LLC®, which is a Phase I and Phase II CORE-certified clearinghouse. Emdeon hosts this transaction on behalf of our health and dental claims administrator. The Payer ID is OKSTE for all claims for HealthChoice, Department of Rehabilitation Services and Department of Corrections.

For questions, please contact our health and dental claims administrator at 1-405-416-1800 or toll-free 1-800-782-5218. TDD users call 1-405-416-1525 or toll-free 1-800-941-2160.

Health Care Claim Status Request and Response (276/277)

Since March 2014, the HIPAA X12 005010X212 *Health Care Claim Status Request and Response Transaction* (276 request/277 response) has been available. The 276/277 transaction is used to obtain the status of specific health care claims within the adjudication process.

This transaction is available through Emdeon Business Services LLC®, which is a Phase I and Phase II CORE-certified clearinghouse. Emdeon hosts this transaction on behalf of our health and dental claims administrator.

The Payer ID is OKSTE for all claims for HealthChoice, Department of Rehabilitation Services and Department of Corrections.

For questions, please contact our health and dental claims administrator at 1-405-416-1800 or toll-free 1-800-782-5218. TDD users call 1-405-416-1525 or toll-free 1-800-941-2160.

Coverage of Cancer-Reducing Medications

HealthChoice currently covers certain cancer-reducing medications, such as Tamoxifen and Raloxifene, at the applicable generic copay based on the prescribed days' supply. However, for charges incurred on or after Sept. 24, 2014, HealthChoice will cover these medications at 100% with no copay to the member.

If you have questions regarding this change, please contact our pharmacy benefit administrator toll-free at 1-800-903-8113.

ClaimLink for Providers

Network Providers have access to *ClaimLink*, our powerful, secure website designed to quickly enter claims, request dental predeterminations, check eligibility, check claims status and obtain electronic *Remittance Advices*. Visit our website at www.healthchoiceok.com and click on *ClaimLink – Providers*. Registration is quick, easy and secure.

Network Providers who use *ClaimLink* to enter claims for services or dental predeterminations will generally receive a response the next business day. Online claims submission is a much more efficient method of submitting claims. It significantly reduces processing errors and improves the turnaround times for claims payments. A presentation that outlines the online claims submission process is available once you log into the application.

If you have questions regarding *ClaimLink* or need assistance registering, please contact our health and dental claims administrator at 1-405-416-1800 or toll-free 1-800-782-5218.