



## PRICING

### Dial Tone

\$13.25/mo plus installation

### Voice Mail

\$2.00/mo

### Maintenance of Supported Phones

\$1.75/mo

### Automated Attendant

\$13.25/mo per menu

### Phone-to-Mobile Phone Bridging

\$65 one-time license fee per user

### Voice Mail to Email Service

\$15 one-time fee per user

### Audio Conferencing

\$19.75/mo per administrator

### Programming Changes & Cable Drops

\$54/hr per technician plus materials

### Long distance services

\$0.05/minute

For the following services, call for a custom quote:

- IVR
- Contact/Call Center
- Agent Quality Monitoring

Additional network fees may apply pending final phone count.

Agencies are responsible for initial installation setup costs and equipment, including: phones, cabling, UPS's, and switches.

Prices are effective: July 1, 2014 - June 30, 2015



## CATALOG

### Voice Services offered by ISD are described in the ISD Service Catalog

For all ISD services, refer to the ISD Service Catalog:

[http://www.ok.gov/cio/Customer\\_Portal/Service\\_Catalog/](http://www.ok.gov/cio/Customer_Portal/Service_Catalog/)

## Requesting OMES Voice Services



405-521-2444 or  
866-521-2444



[servicedesk@omes.ok.gov](mailto:servicedesk@omes.ok.gov)



<https://helpdesk.ok.gov>

# Getting Started

with

# OMES Voice Services

## Delivering Quality, Effective and Secure Technology Services