

certify that you are assigned to work outside of Oklahoma and Arkansas. HealthChoice reserves the right to request employer documentation to verify work assignments.

## Pre-Medicare Former Employees

You must notify the Employees Group Insurance Division in writing within 30 days of your relocation and include the following information:

- Your request to change your benefits to or from the HealthChoice USA Plan;
- Your new address; and
- Your relocation date.

## Benefits

The benefits for the HealthChoice USA Plan are identical to the HealthChoice High Plan. You are encouraged to use ChoiceCare Network Providers whenever possible to reduce your out-of-pocket costs. If you use a non-Network provider, benefits are paid as non-Network which reduces plan benefits and increases your out-of-pocket costs. Please refer to the HealthChoice health plans handbook for more information.

## Locating A Provider

When you schedule an appointment with a ChoiceCare Network Provider, always confirm the provider still participates in the ChoiceCare Network. To easily locate a Network Provider:

- Visit the ChoiceCare Network online provider directory at [www.choicecarenetwork.com](http://www.choicecarenetwork.com) and select *Physician Finder*; or
- Call the ChoiceCare Network toll-free at 1-877-877-0715 or TDD toll-free at 1-800-941-2160, Monday through Friday from 8 a.m. to 5 p.m. CST.

## Contact Information

### Health Claims Administrator

HP Administrative Services, LLC  
1-405-416-1800 or  
toll free 1-800-782-5218  
TDD 1-405-416-1525 or  
toll-free 1-800-941-2160

### Pharmacy Claims and ID Cards

Express Scripts  
Toll-free 1-800-903-8113 or  
toll-free TDD 1-800-825-1230

### Plan Administrator

Office of Management  
and Enterprise Services  
Employees Group  
Insurance Division  
3545 N.W. 58th St., Ste. 110  
Oklahoma City, OK 73112  
1-405-717-8701 or  
toll-free 1-800-543-6044  
TDD 1-405-949-2281 or  
toll-free 1-866-447-0436

### Certification

APS Healthcare  
Toll-free 1-800-848-8121 or  
toll-free TDD 1-877-267-6367

### Provider Information

ChoiceCare Network  
Toll-free 1-877-877-0715 or  
toll-free TDD 1-800-941-2160