

EGID Mission, Vision, Values and Behaviors Statements

Mission Statement

In an ever-changing environment, we are committed to serving the State of Oklahoma by providing, with the highest degree of efficiency, a wide range of quality insurance benefits that are competitively priced and uniquely designed to meet the needs of our defined population.

Vision Statement

To protect the participant's health, wellness and financial futures by leveraging technology and industry best practices to administer innovated insurance plans.

Values and Behaviors

Customer Service

To provide prompt and professional interaction with each individual and entity and require the same for each contracted vendor.

Confidentiality

To protect confidential information.

Teamwork

To encourage a collaborative effort throughout the Division to achieve common goals.

Continuous Improvement

Keeping competitive by improving skills, innovative technology, and utilizing creative approaches.

Communication

Striving for transparency, accuracy and clarity in all communications.

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